



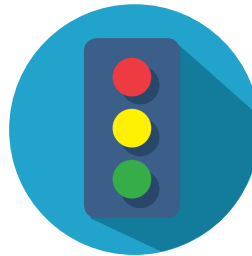
MONTHLY PERFORMANCE REPORT

December 2018



715 service requests this month
9,800 annual average

The TMC staff respond to 3-1-1 service calls every day of the week, including weekends and most holidays.



Growing traffic control network

23 Video detectors added/adjusted



216 signal timing adjustments

When there are incidents on surface streets or freeways or heavy traffic due to special events, TMC staff respond quickly with new signal timings to adjust for the change in flow.



57 tweets last month

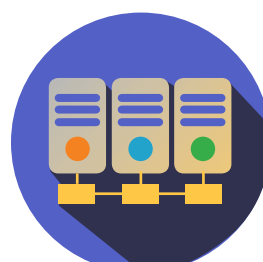
TMC staff post Twitter updates on malfunctioning signals; major incidents causing lane closures, detours and signal adjustments; and new signals and pedestrian hybrid beacons. You can receive updated traveler information via [@austinmobility](https://twitter.com/austinmobility).



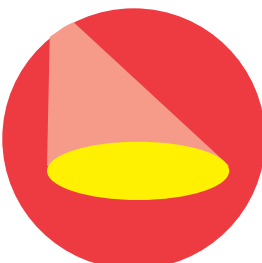
8 Intersections with flashing yellow arrows added

4 Intersections with audible pedestrian buttons installed

1 Intersection with bike signals added



863 out of 974 signals total on the communications network system



Spotlight

Trail of Lights

With over 350,000 people visiting Trail of Lights every year, the Transportation Management Center takes measures to monitor and assist traffic flows around Zilker Park. For the duration of the event in December, the Transportation Management Center made 150 signal timing adjustments. The center was staffed until 11 p.m. every night between Dec. 10-23, monitoring and assisting traffic during the peak hours each night before Trail of Lights started and when it ended.