



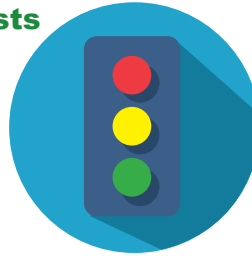
MONTHLY PERFORMANCE REPORT

October 2018



1,102 service requests
this month
9,800 annual average

The TMC staff respond to 3-1-1 service calls every day of the week, including weekends and most holidays.



**Growing traffic
control network**

1 Cameras added
12 Video detectors
added/adjusted



874 signal timing
adjustments

When there are incidents on surface streets or freeways, TMC staff respond quickly with new signal timings to adjust for the change in flow.

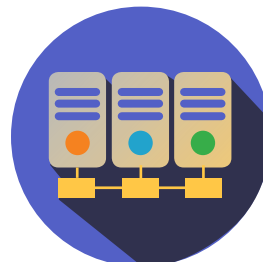


129 tweets
last month

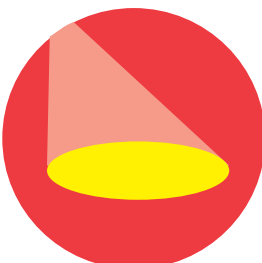
TMC staff post Twitter updates on malfunctioning signals; major incidents causing lane closures, detours and signal adjustments; and new signals and pedestrian hybrid beacons. You can receive updated traveler information via [@austinmobility](https://twitter.com/austinmobility).



1 Accessible pedestrian
signals added
11 Flashing yellow arrows
added



855 out of 967
signals total on the
communications
network system



Spotlight

A Special Time for Special Events

October was an eventful month for Austin and the TMC, with the University of Texas football games, two weekends of Austin City Limits and one weekend of Formula One. TMC staff were especially busy on Saturday, Oct. 13, when a UT football game and Austin City Limits coincided.

With about 100,000 attendees for the UT vs. Baylor game and 75,000 attendees to ACL festival grounds, the TMC extended their operating hours and augmented their staff presence to take on monitoring traffic and implementing **special signal timing plans at 50 signals for the football game and 130 signals for ACL**. For that day, TMC brought in additional staff from Atlanta who manage traffic for sports special events, to observe and provide input on future operation improvements.