

CITY OF AUSTIN, TEXAS

INFORMATION TECHNOLOGY

Transforming your city with best-managed technology

Small & Minority Business Resources Department (SMBR)

IT Opportunities
Tuesday, April 22, 2014

austintexas.gov/information-technology



- One city but many IT business units
- Learn about us, first visit [CTM's](#) website
 - Strategic Plan & Platforms
- Come with solutions
- Register as vendor on [Vendor Connection](#)
- Become certified
 - May 27 "Certification 101 Workshop"

- **Projects (Both Prime and Sub-Contractor)**
 - Mobility
 - Mobile Workforce
 - Field Support
 - Analytics
 - Data Warehousing/Business Intelligence
 - Social Media
 - Collaboration
 - Document Sharing
 - Cloud
 - Infrastructure as a Service
 - Platform as a Service
 - Security
 - Technology Services
 - Data Center Move
 - Supply Chain Management (Expediting - Reclamation Services)
 - Call Center Telephony System



- **Staff Augmentation (Both Prime and Sub-Contractor)**
 - Business Analysts
 - Edge Device Technical Support
 - Security Analysts
 - Data Warehouse Architects
 - Software Test Analysts

- **Projects**
 - Mobile Workforce Smart Device Applications
 - Business Intelligence
 - Geographic Information Systems Enhancements
 - Asset Management System Upgrades
- **Staff augmentation**
 - Help Desk Support
 - Cognos Developers
 - Data Architects for Data Warehouses and Marts
 - Cold Fusion Programmers
 - Business Systems Analysts and Project Management
 - ESRI GIS Analyst

- **Projects**

- Multiple AMANDA software implementations (not RFP)
- Multiple Maximo software implementations (possible RFPs)
- Networking projects at new city facilities (not RFP)
- Multiple VOIP conversations (not RFP)
- Deployment of Avaya VOIP, Meraki wireless
- Collocated Data Center
- Email archiving
- Office365 migration
- Migration to a new data center
- A/V Consulting & Design
- Body Cameras
- Inventory Software
- Two-Factor Authentication
- Digital Camera System for Austin Resource Recovery

- **Staff augmentation**

- System Support Techs
- Application Support
- Project Manager
- Business System Analyst
- GIS addressing projects
- AIX, Linux, SCCM, Citrix, SAN, VMware
- Windows 7/8, Exchange
- Cyber security
- Project management, help desk, routers, switches, DWDM optical routing
- Managed services: an annual deliverables based contract focusing on system maintenance
 - Upgrading routers and firewalls
 - Upgrade windows 2003 servers
 - Exchange environments
 - Managing AIX systems
 - Expanding monitoring and management systems (ex. Solarwinds, Puppet, Microsoft)

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