Dear Families,

The health and safety of our children, their families, our staff, and the local community is of utmost importance to us. This is an unprecedented time and our understanding of COVID-19 is constantly evolving.

We are writing to notify you that a child or employee at our center has tested positive for COVID-19. In accordance with the Health Authority Rules issued August 14, 2020, our center has notified Austin Public Health and we are taking all the recommended steps to ensure the safety of our children, families, and staff.

After reviewing our specific circumstances with the public health professionals at APH, we have established a plan of action. Please see the information below for specific instructions for your child.

NO ACTION: Your child HAS NOT been identified as a close contact to the COVID-19 positive individual. Quarantine is not required at this time. Please continue to monitor your child for signs and symptoms as usual and consult with your healthcare provider if you have further questions.
QUARANTINE: Your child HAS been identified as a close contact with the COVID-19 positive individual. Your child will need to stay home and quarantine for 14 days from the last date of contact with the COVID-19 positive individual. Please contact your healthcare provider for further guidance.
Beginning date of quarantine for your child Earliest date your child is able to return
ISOLATE: Your child will need to stay home and isolate for 10 days from the start of their symptoms and/or test date, if they did not have symptoms. Please contact your healthcare provider for further guidance.
Beginning date of isolation for your child Earliest date your child is able to return

We are required by law to protect the privacy of all individuals and are not allowed to release the names and/or test results of individuals. We understand that you may have questions and we will keep you informed of any new developments. We ask that you let us know if your child or other members of your household either test positive for COVID-19 or have any symptoms of COVID-19. The following websites have helpful information on COVID-19.

We know that these temporary changes may present a hardship for you, but the safety of our children, staff, and community is a top priority. We hope that our families understand our commitment to safety, as our goal is to be a strong resource to you for the long-term.

We thank you for your understanding during these challenging times. Please feel free to contact me directly if you have any questions or concerns.

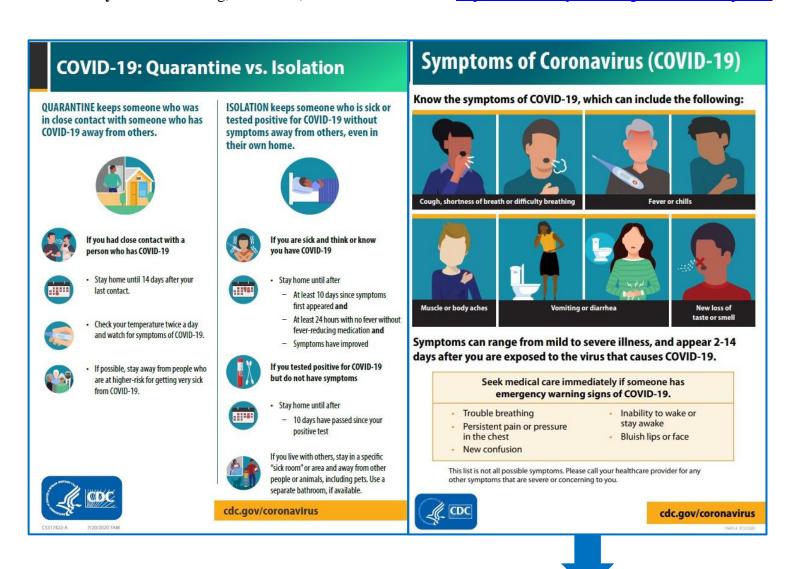
Sincerely,

The following websites have helpful information on COVID-19 and testing resources.

Center for Disease Control- https://www.cdc.gov/coronavirus/2019-nCoV/index.html City of Austin:

- For testing information and other information- https://www.austintexas.gov/covid19
- For information on the Isolation Facility which provides free lodging for those who cannot safely self-isolate due to COVID-19- http://austintexas.gov/department/covid-19-information/symptoms-testing-and-care

CommUnityCare- For testing, healthcare, and other information- https://communitycaretx.org/coronavirus-updates



If your child develops symptoms, contact your healthcare provider for further guidance.