NEIGHBORHOOD RESOURCES ONLINE

General City of Austin website navigation tips:

austintexas*gov*   - at the top of nearly every page, goes to the City's HomePage www.AustinTexas.gov

TOP CONTENT   - on the right side of most pages, links to most frequently used pages; items listed vary

CONTACT INFO   - on the right side of many Departments' Home pages; most Depts.' Org. Charts are

- Black bar of hyperlinks across top of every page = static content & navigation:

  AUSTINTEXAS.GOV | AIRPORT | LIBRARY | AUSTIN ENERGY | AUSTIN WATER | CONVENTION CENTER | VISITORS BUREAU | OPEN GOVERNMENT

- Standard 5 "portals" across top of every webpage. Except for "Development", clicking on each one will display several 'branches', each of which may have more 'branches' below them.

  Resident   Business   Development   Government   Environment

- The "Development" portal will take you to www.DevelopmentATX.com (Development Services Dept.)
- Grey panel of buttons on the left side of every webpage: each department's navigation; their structure varies
- Dark grey bar across the bottom of every webpage: consistent across all City pages: Website Feedback, Public Records Search, Social Media, etc.
- Searching for specific text/content on CoA websites: going to **Google.com** and searching for "City of Austin" + your key terms is typically more productive than searching from within AustinTexas.gov .

COUNCIL BRIEFINGS   https://austincouncilorientation.bloomfire.com - materials from Febrary 2015 orientation presentations by Department Directors to the new 10-1 City Council.

Council Message Board ...   Council Message Board: http://austincouncilforum.org - relatively new method of communication among Council offices when off the dais, viewable and searchable by the public.

City Council www.austintexas.gov/government :
- District look-up tool, individual Councilmembers' websites, Contact Information, Support Staff, etc.
- Council & Committee Meetings Schedule www.austintexas.gov/department/city-council/council-meetings
- Boards & Commissions www.austintexas.gov/department/boards-and-commissions
  Applications to serve on a Board/Commission; Drop-down list of each Board/Commission website: Bylaws & Procedures, Meeting Agendas & Minutes, Members & contact information; Staff Liaison contact info.
- Citizen participation at meetings: www.austintexas.gov/department/citizen-participation-council-meetings

Office of the City Manager www.austintexas.gov/department/city-manager Upper levels of City management

City Clerk www.austintexas.gov/department/city-clerk
- Public Records Search   www.austintexas.gov/edims/search.cfm

ATXN Channel 6 www.austintexas.gov/atxn Watch Commission & City Council meetings live or archived; "CityView", videos produced by numerous City departments, Press Conferences, etc.

Austin Notes www.austintexas.gov/notes Subscribe to as many department(s)' Notes as you like.

Austin 3-1-1 www.austintexas.gov/department/311 - online form / phone call / "Austin311" SmartPhone App. Staffed 24x7x365, it also serves as the Switchboard for reaching any City of Austin employee.

Development Notifications www.austintexas.gov/page/development-notifications See links to the Code requirements, and the list of types of cases that the City must send (via USPS) and to whom. For registered organizations, these notices are mailed **only** to the **Primary Contact**.

Community Registry www.austintexas.gov/CR
- Search the registered organizations in the Community Registry by name, partial name, or Zip Code
- Register a new group (please search existing records first, to avoid duplicates)
- Update an existing group (contact persons, email, phone, boundaries, meeting information, etc.)
- View Maps of existing registered organization's declared boundaries
- Open Data Portal (view/sort/export the most recently uploaded dataset of all registered groups' records)

* Registered Organizations should regularly review/update their online Contact Information & Map *

Planning & Zoning Department www.austintexas.gov/department/planning-and-zoning
- **Imagine Austin Comprehensive Plan** www.austintexas.gov/imagineaustin
- **CodeNEXT** www.austintexas.gov/codenext
- **"Quick Primer"** www.austintexas.gov/blog/quick-primer-development-related-information
- **Neighborhood Planning** www.austintexas.gov/department/neighborhood-planning
  Links to: adopted Neighborhood Plan documents, maps, Contact Teams, Bylaws, NP Amendment Application, Infill Tools, Implementation Program
- **Land Use & Zoning Materials** www.austintexas.gov/department/neighborhood-planning-resources
  Guide to Land Use Standards
    www.austintexas.gov/sites/default/files/files/Planning/Neighborhood_Planning/land_use_policy_guide.pdf
  Guide to Zoning www.austintexas.gov/sites/default/files/files/Planning/zoning_guide.pdf
  Zoning Resources www.austintexas.gov/department/zoning
  Zoning Districts www.austintexas.gov/page/zoning-districts
  Zoning Definitions www.austintexas.gov/department/zoning-resources
  Permitted Use Chart (Land Uses allowed by-right ("P") or with Conditional Use Permit ("C") in each Zoning District). See MuniCode, Ch. 25-2-491 for a downloadable PDF or Excel spreadsheet.

Development Services Department www.DevelopmentATX.com
  All things related to actually building things: Subdivisions, Site Plans, Commercial Building Review, Residential Review, Inspections, Trees, Permit Center, Development Assistance Center, etc.
- **ONLINE TOOLS** www.austintexas.gov/department/online-tools-resources - "clearinghouse" of links to tools for monitoring development issues
  "Austin Build + Connect (AB+C)" Permit Database www.austintexas.gov/page/interactive-development-review-permitting-and-inspection - click on **Public Search**. Once in "AB+C", click on **Web Help** for assistance, guide to deciphering Permit Types, acronyms, etc.
  NEW Tool! Property Profile Map www.austintexas.gov/GIS/PropertyProfile/ See **Help** for the **Layer List**.
  Commercial Design Standards & Mixed Use ("MU") www.austintexas.gov/design-standards
  Vertical Mixed Use ("V") www.austintexas.gov/sites/default/files/files/Planning/2010_vmu_overview.pdf
- **Compatibility Illustration** (Height limits & Setbacks from Single Family, zoned SF-1 thru SF -5)
  www.austintexas.gov/sites/default/files/files/Planning/compatibility_hgt_setbks.pdf
- **Residential Design & Compatibility Standards** (a.k.a. "McMansion Regulations")
  www.austintexas.gov/department/residential-design-compatability-standards
- **Codes and Regulations** www.austintexas.gov/department/austin-city-code-land-development-code
  Links to Land Development Code, Technical Codes, Rules Postings, including **Site Development Regulations** (MuniCode Ch. 25-2-492) for Residential & Commercial zoning (e.g., interior setbacks, maximum impervious cover, minimum lot size, etc.)

- **Neighborhood Assistance Center** www.austintexas.gov/neighbor - links to these and other resources commonly requested by neighborhood organizations, including a current electronic version of this handout, contact information for the Neighborhood Advisors, and more.

Geographic Information Systems www.austintexas.gov/department/gis-and-maps All kinds of maps and related data including Council Districts, Property Profile, Capital Improvements, Parks, Watersheds, Flooding, Crime…

For the most recent version of "Neighborhood Resources Online", go to www.austintexas.gov/neighbor   Updated Jan. 10, 2018

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