



**System Advisory for Domestic Violence (≥ 18 years old)
(Partner and/or Elder Abuse) Recognition and Reporting
Clinical Standard CS-12
April 15, 2015**

The Office of the Medical Director (OMD) has received a few anecdotal reports concerning the reluctance of DFPS call takers to receive reports concerning patients less than 65 years old. DFPS supervisory staff has again agreed that they should receive these calls and, if they do not meet the age requirement, they will look for additional qualifiers for their services. They also currently serve as a centralized referral service to other agencies for people, outside of their scope, they cannot help.

The OMD is working closely with performance improvement (PI) staff from DFPS to review these issues. You should receive an intake or case number for each report you make.

All patient encounters with DFPS reporting must be documented in your PCR/ePCR with the DFPS case number included. Should you encounter a reporting issue please forward the information including case number to the OMD. We will contact their PI staff for assistance.

Please contact the Office of the Medical Director for any questions or concerns.

Thank you for all you do.

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