

# 5 ways to change a life

Celebrating the people behind the scenes  
for Community Development Week

"I'm the lucky one. I get instant gratification. Raising the family that I count will never be able to navigate through life's financial challenges. All I need is knowledge so that families can overcome all that challenges from."

**John Hester**  
City of Austin, Neighborhood Housing and Community Development



## Mission

To provide housing, community development, and social economic development services to benefit underserved in our city. Some services include: **rental assistance**, and **homeless shelter** opportunities for our community.

[www.austintexas.gov/housing](http://www.austintexas.gov/housing)



"Me encanta ayudar a los ciudadanos de Austin a encontrar programas que les ayuden a superar sus retos. Este programa me da la oportunidad de ayudar a las personas que lo necesitan a que se les pueda ayudar. Este programa es una gran oportunidad para ayudar a las personas que lo necesitan."



**Alex Tapia**  
City of Austin, Neighborhood Housing and Community Development

"I love helping the citizens of Austin find programs that can benefit their quality of life. These programs not only make people more self-sufficient but they help give people more self-worth. This makes me happier, and healthier overall."

"My eyes have been opened to the needs of the community through my work with NHCD. It is truly remarkable that with the help of dedicated contractors, we can provide a safer home for our clients."



**Paul Adams**  
Neighborhood Development Coordinator  
City of Austin, Neighborhood Housing and Community Development

"Too often, our lowest and middle-income families in Austin are forced to buy or rent sub-standard housing. Providing quality, safe and affordable housing to those who are in need helps protect personal investment and ensure that the most needed services that are often taken for granted by the general public."



**Chris Brown**  
Construction Specialist Manager  
City of Austin, Neighborhood Housing and Community Development



**Paul Pappas**  
Policy Development Manager  
City of Austin, Neighborhood Housing and Community Development

"Austin has a tremendous gap between the number of people who are over-age, underemployed or undereducated. They are desperately in need of help. If we increase Austin's supply of housing so people can move and afford to live here, it can help create the conditions for more economic growth. With reduced unemployment, increased tax revenue and other cash, plus improved air quality and benefits with disposable income, which helps more others employed."

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"In the lucky case, I get instant gratification knowing the family that I assist will now be able to navigate financial life's financial challenges. All I need is leverage so that families can overcome all that challenges times."

**Shelley McLean**  
General Manager and Grant Coordinator  
Asset Management & Loans  
City of Austin, Neighborhood Housing  
and Community Development



"Mi esposa y yo, a la mañana de Austin, a nosotros programamos que lo hacemos en relación de vida. Este programa me da la mano que le ayude con sus necesidades, pero también a dar a las gente una vida mejor. Este es un compromiso eterno y muy valioso."



**Alfonso Lopez**  
City of Austin, Neighborhood Housing and  
Community Development

"I have helped the citizens of Austin find programs that can handle their quality of life. These programs not only make people more self-sufficient but they help give people more self-worth. This makes me happy and without reservation."

## Mission

To provide housing, community development, and small business development services to assist eligible residents and they can better access to **affordable housing** and increase their opportunities for self-sufficiency.

[www.austintexas.gov/housing](http://www.austintexas.gov/housing)



**Paula Adams**  
Housing Development Coordinator  
City of Austin, Neighborhood Housing and  
Community Development

"My eyes have been opened to the needs of the community through my work with NHCDD. It is truly remarkable that with the help of dedicated contractors, we can provide a safer home for our clients."

"Too often, our lowest and most vulnerable families go to sub-standard housing providing quality, safe and are in need. Large great personal satisfaction and more importantly provide a much needed service that is often taken for granted by the general public."



**Chris Johnson**  
Construction & Development Manager  
City of Austin, Neighborhood Housing and  
Community Development



**Scott Davis**  
Housing Development Manager  
City of Austin, Neighborhood Housing and  
Community Development

"Austin has a tremendous gap between the number of people who are even- wage earners and are unable to keep they are reasonably afford. If we increase Austin's supply of housing so people can work and afford to live here, it serves benefits the individual as well as the community - with reduced income tax, transportation and utility costs, and improved air quality and benefits with disposable income, which helps keep others employed."

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# Days to change a life

Celebrating the people behind the scenes  
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"Me encanta ayudar a los ciudadanos de Austin a encontrar programas que les beneficien su calidad de vida. Estos programas no solo hacen que la gente sea mas autosuficiente, pero ayudan a dar a la gente mas valor propio. Esto crea comunidades felices y mas saludables."

"I love helping the citizens of Austin find programs that can benefit their quality of life. These programs not only make people more self-sufficient but they help give people more self-worth. This makes for happier and healthier communities."



"I'm the lucky one. I get instant gratification knowing the family that I assist will now be able to navigate through life's financial challenges. All I teach is leverage so that families can balance all that challenges them."

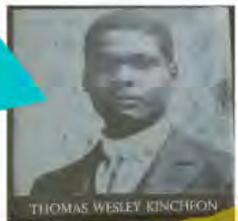


[Janice Kinchion](#)

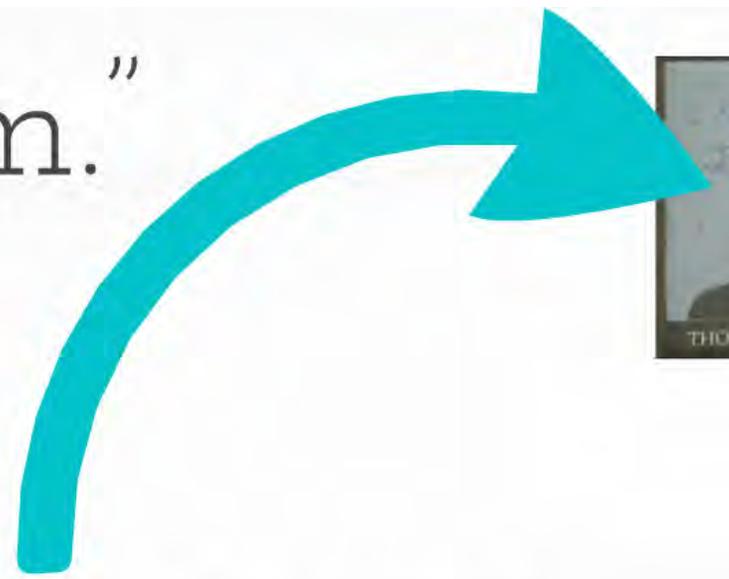
Certified Housing and Credit Counselor  
Asset Management & Loans  
City of Austin, Neighborhood Housing  
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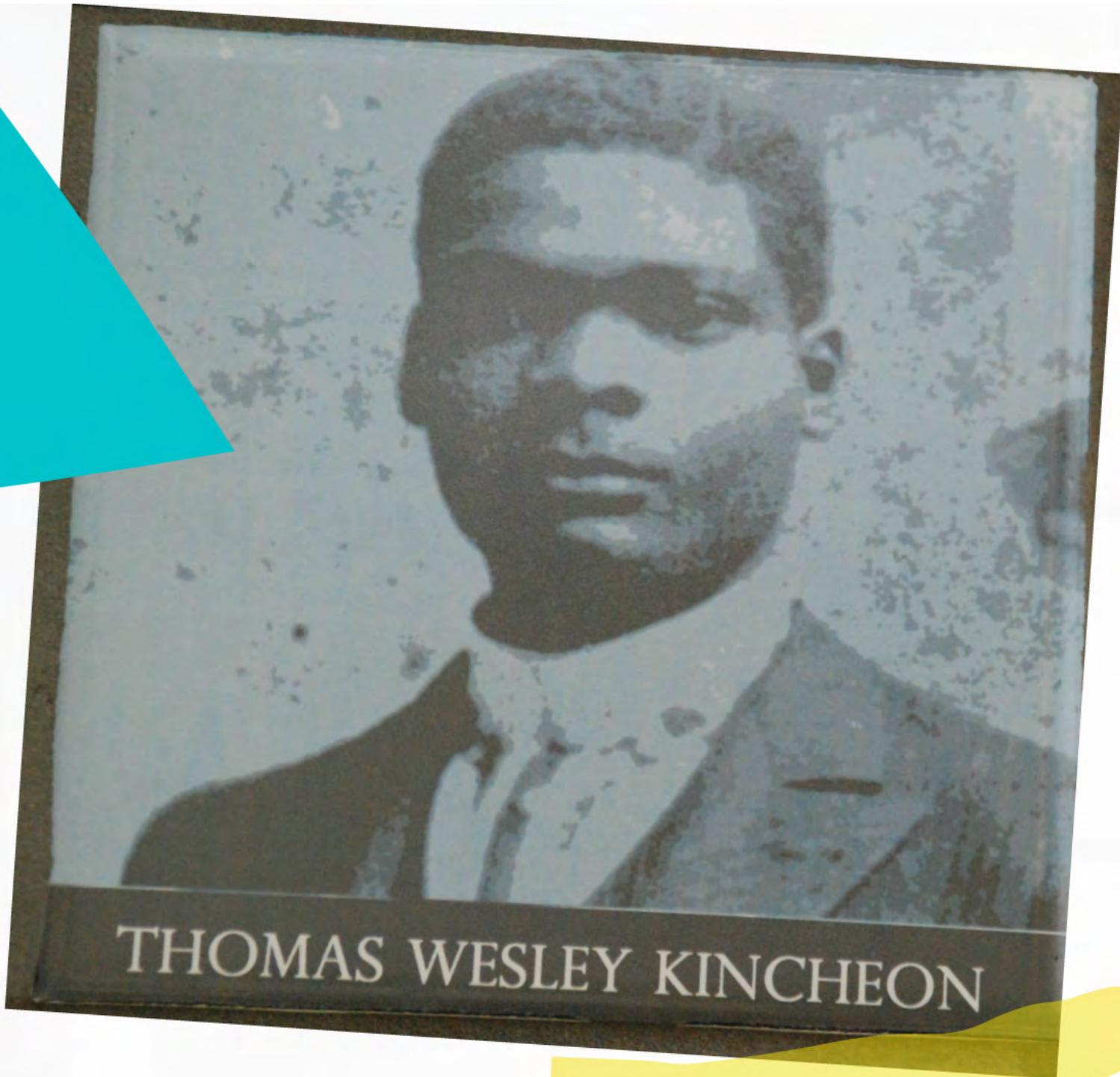


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Asset Management & Loans  
City of Austin, Neighborhood Housing  
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THOMAS WESLEY KINCHEON



[Marianne Ouren](#)

Housing Development Coordinator

City of Austin, Neighborhood Housing and Community Development

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[David Potter](#)

Housing Development Manager  
City of Austin, Neighborhood Housing and  
Community Development

“Austin has a tremendous gap between the number of people who are lower-wage earners and available housing they can reasonably afford. If we increase Austin’s supply of housing so people can work **and** afford to live here, it clearly benefits the individual as well as the community—with reduced commute times, transportation and utility costs, plus improved air quality and households with disposable income, which helps keep others employed.”



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“Too often, our lower- and middle-income families in Austin are forced to buy or rent sub-standard housing. Providing quality, safe and healthy housing to those who are in need brings great personal satisfaction and more importantly provides a much needed service that is often taken for granted by the general public.”



[Steve Ritchie](#)

Construction & Development Manager

City of Austin, Neighborhood Housing and Community Development



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City of A

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"I love helping the citizens of Austin find programs that can benefit their quality of life. These programs not only make people more self-sufficient but they help give people more self-worth. This makes for happier and healthier communities."



[Ricardo Reyes](#)

Admin Senior

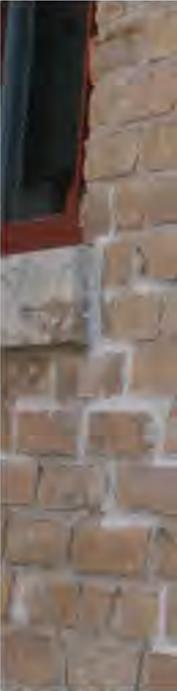
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**Ricardo**  
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City of A  
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These are just 5 of our  
passionate people  
working together to...

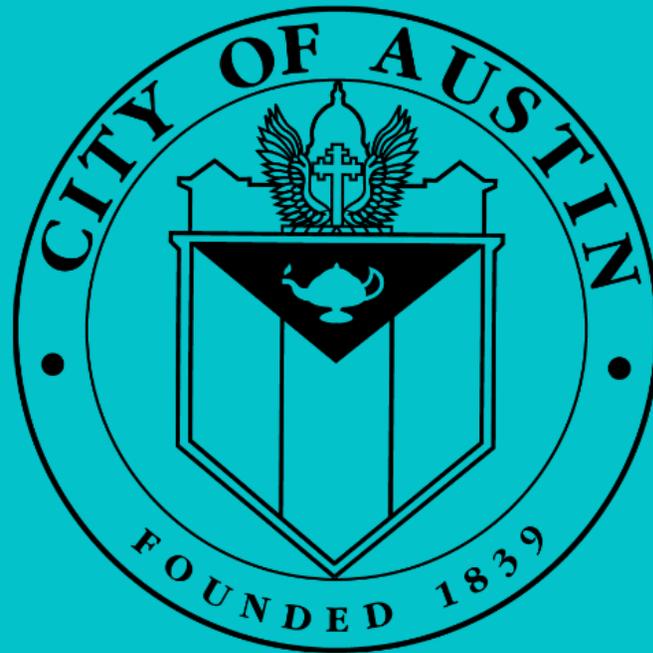
# Mission

To provide housing, community development, and small-business development services to benefit eligible residents so they can have access to **livable neighborhoods**

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To provide housing, community development, and small-business development services to benefit eligible residents so they can have access to **livable neighborhoods** and increases their opportunities for **self-sufficiency**.

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**Paul Albert Austin**  
Housing Development Coordinator  
City of Austin, Neighborhood Housing  
and Community Development

## Mission

To provide housing, community development, and small business development services to support eligible residents and their small businesses to **improve their quality of life and increase their opportunities for self-sufficiency.**

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**Scott Davis**  
Housing Development Manager  
City of Austin, Neighborhood Housing  
and Community Development

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