

Austin FoodWise Quarterly



Food Safety 24/7. . .

Environmental Health Services Division

Winter 2014

We offer monthly Food Safety Presentations: 3-4:30 pm @ 1520 Rutherford Ln, Bldg. 1, Ste. 200

*Register by phone @ (512) 978-0300 or via e-mail: EHSD.service@austintexas.gov

Date	Topic
January 21, 2014	Requirements for starting a food enterprise and the inspection process
February 18, 2014	Temporary events and mobile vendor inspections
March 18, 2014	Food handler registration and food manager registration processes

New Farmers Market permitting structure

Effective November 4th, 2013



- ◆ **Class A Permit:**
Allows vendor to sell pre-packaged products and limited beverages.
No food preparation allowed
- ◆ **Class B Permit:**
Allows for sampling of food and limited food preparation.
- ◆ **Class C Permit:**
Allows full food preparation

For additional information on permits for Farmers Market, visit our website at:
<http://www.austintexas.gov/departments/business-applications-and-guides>

The City of Austin health inspectors make every attempt to educate during inspections. There are times however, when questions arise after the inspector is gone. The Environmental Health Services Division offers a complaint/request phone line that is staffed by a health inspector during business hours. Call for clarification on food safety rules and regulations.

If you feel an inspection issue, complaint investigation or surveillance finding has not been satisfactorily addressed please do not hesitate to contact the Environmental Health Services Division (EHSD). You may request a second opinion about your concerns *directly* from a Supervisor or Manager. Our office phone number is (512) 978-0300 and we may be reached between the hours of 7:45 AM to 4:45 PM, Monday thru Friday.

Mailing address: EHSD, PO BOX 142529, Austin, TX 78714 Phone: (512) 978-0300, Fax: (512) 978-0322

Lobby hours @ RLC - 1520 Rutherford Lane 7:45 am — 4:30 pm / Monday - Friday

Walk-in hours for Health Dept. customers @ One-Stop Shop at 505 Barton Springs Rd: 8:00 am – 12 Noon / Monday - Friday

For more information visit: <http://www.austintexas.gov/departments/food-establishment-requirements>