

Have you
heard of
LinkedIn
Learning?



Learning needs to be on-demand



Flexible formats



Just-in-time
learning



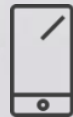
Micro and macro
content



Self-directed
pace



Personalized
experience



Mobile
access



LinkedIn Learning

Develop, retain and transform your talent with a unique mix of:



Content

High-quality, expert-led
Breadth & Depth of content
Constantly refreshed



Curation

Personalized experience
Data-driven admin curation
Competency/role-based Learning
Paths
Collections
Custom Content



Convenience

Available anytime, anywhere
Discoverable on LinkedIn
Easily measure your impact



Quality content and expert instructors ensure your employees master the right skills

25 years

of experience



Designed by leaders in learning content

7,500+

Courses



Taught by expert instructors

60+

updated + new courses per week



High quality production value



Easy to consume content

Business: Professional Development

Master In-Demand Professional Soft Skills

What does every hiring manager look for in an employee? Set yourself apart from the pack by getting the essential soft skills-abilities that help people interact effectively with others-that employers value most, from communication fundamentals and being a team player to advancing your critical thinking skills.

Build a solid process for achieving your goals and bouncing back from challenging situations. Learn to communicate, listen, and work well with team members and peers. Think critically as a problem solver.

9h 30m of content

11 Items of learning content

Start Learning Path

11 ITEMS · 9h 30m

- Developing Your Emotional Intelligence**
By: Gemma Leigh Roberts · Released May 23, 2017
1h 3m 1s left
- Building Resilience**
By: Tatiana Kolovou · Updated Jul 8, 2019
Learn how to bounce back from difficult situations, by building your 'resiliency threshold,' with these training techniques.
165,096 viewers
- Embracing Unexpected Change**
By: Todd Dewett · Released Apr 8, 2019
13m 13s left
- Critical Thinking for Better Judgment and Decision-Making**
By: Becki Saltzman · Released Dec 2, 2019
54m 51s left

Learning Paths & Collections

LinkedIn LEARNING

Search for skills, subjects or software

Home My Learning Me EN Go to Admin

Developing Your Emotional Intelligence

Understanding personal EQ

27,480 145,240

Contents

- Introduction
- 1. Understanding Emotional Intelligence
- 2. Being Self-Aware
 - Understanding personal EQ (3m 44s)
 - Triggers and hijacks (4m 9s)
 - Finding flow (4m)
 - Chapter Quiz (5 questions)
- 3. Managing Yourself
- 4. Social Awareness
- 5. Managing Relationships

and someone nips in at the last minute

0:20 / 3:44

1.5x

Overview Q&A Notebook Transcript

INSTRUCTOR

Gemma Leigh Roberts
Chartered Organizational Psychologist,
Executive Coach, Performance Psychologist

RELATED TO THIS COURSE

- Learning Groups **New** · See all
- Exercise Files · See all

Give feedback

Courses & Videos

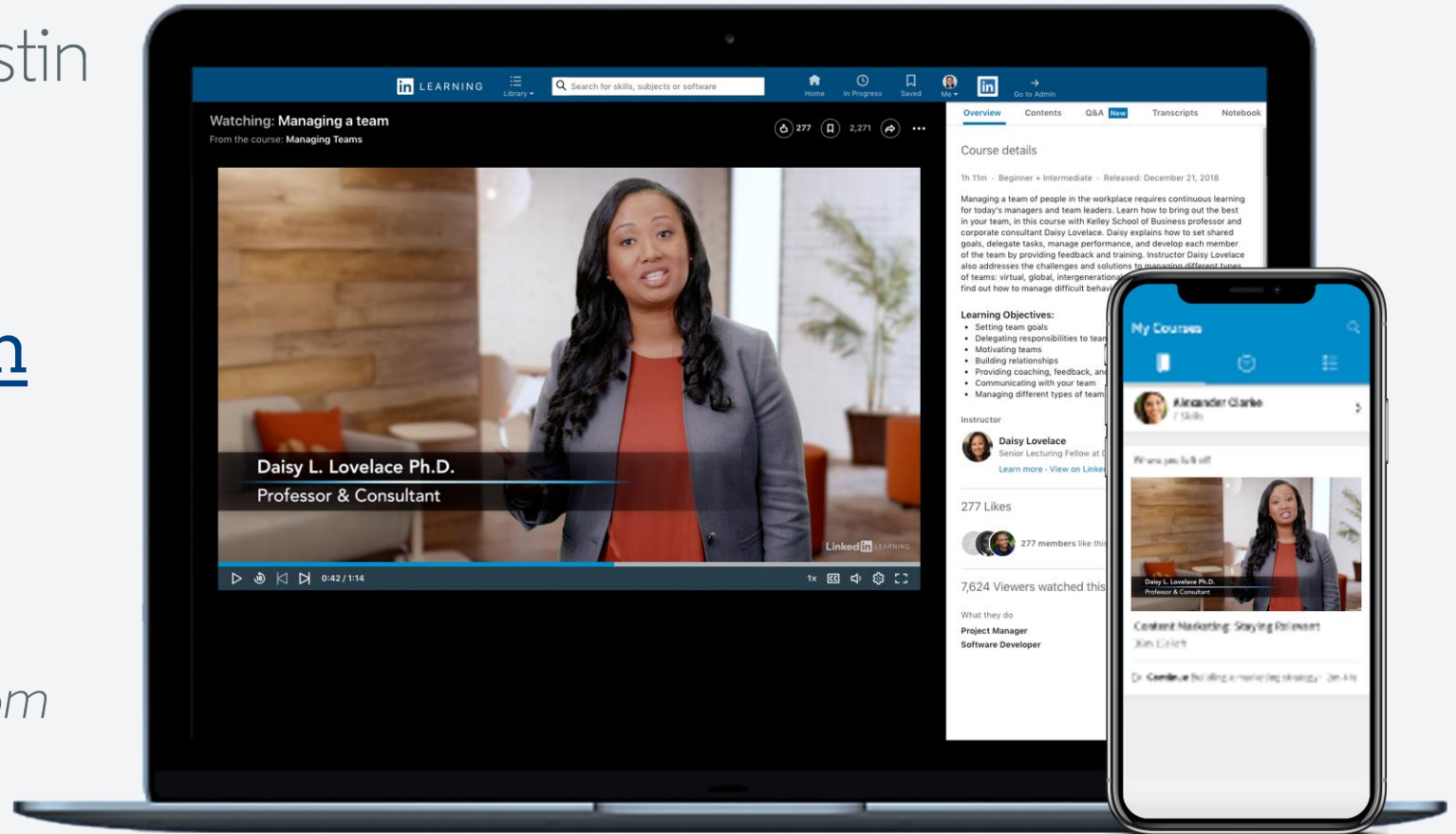


Accessing Your Account!

Register your City Of Austin account today or login using this direct link:

<https://lnkd.in/eSXrjzn>

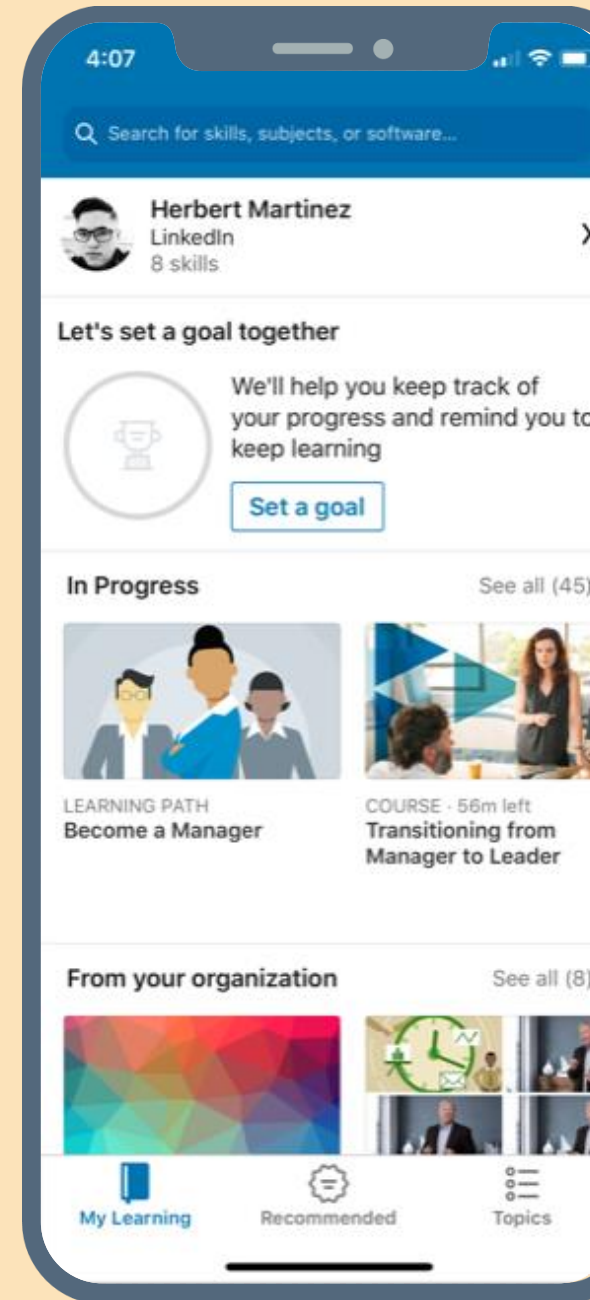
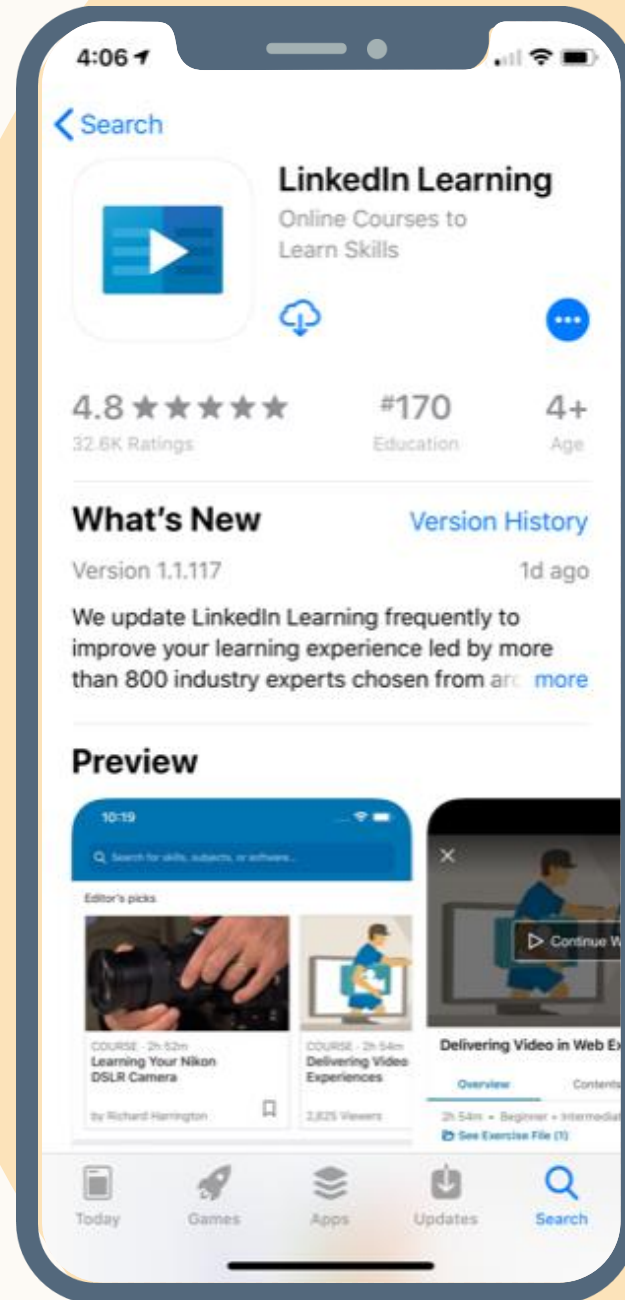
Once registered you can login directly to the mobile app and from LinkedIn Learning homepage



Learning knows no limits

Learn the most in-demand business, tech and creative skills with personalized recommendations and courses taught by industry experts on the go.

Download the mobile app now! Access LinkedIn Learning anytime, anywhere





Get familiar with LinkedIn Learning. From navigating the learning library to managing your admin account.

LinkedIn LEARNING
WITH Lynda.com CONTENT

Live Demo



What's in it for me?

A value-added benefit for your **professional + personal** growth and development

Training & Upskilling

Upskilling yourself in a scalable and efficient way

- Use for skill development plans during your own Performance Reviews
- Showcase the skills you are learning with Certificates of Completion & posting these on your LinkedIn profile
- Bridge skill gaps for your career and tools you use

Just-In-Time Learning

Need to learn something quick?!

- Use search and transcript search to learn something super quick and jump back into your workstream
- **Ask LinkedIn Learning!**

Cybersecurity Training

Texas State requirements for all employees

- LinkedIn Learning courses have been approved for the Texas State Employee Cybersecurity Training requirement (HB 3834)
- Watch/listen these required courses on your own time
- *Over 83 courses to choose from, [Top 10 listed here](#)*

Learner Success Tips

How to make the most of LinkedIn Learning

Make time for learning

1

Nearly everyone, no matter your workload, can fit learning into their schedule. Even setting aside five minutes a day to view one or two videos can help you reinforce the habit of learning.

Access learning on the go

2

With the LinkedIn Learning app, you can watch anytime anywhere - like during your commute!

Start a Course Club

3

Utilize the flip classroom model and rotate leaders to lead on a specific video/course they have learned.

Tie it to Performance Reviews

4

Have regular conversations with your manager about how you can implement what you have learned into your current role or a possible career advancement.

Share Your Success

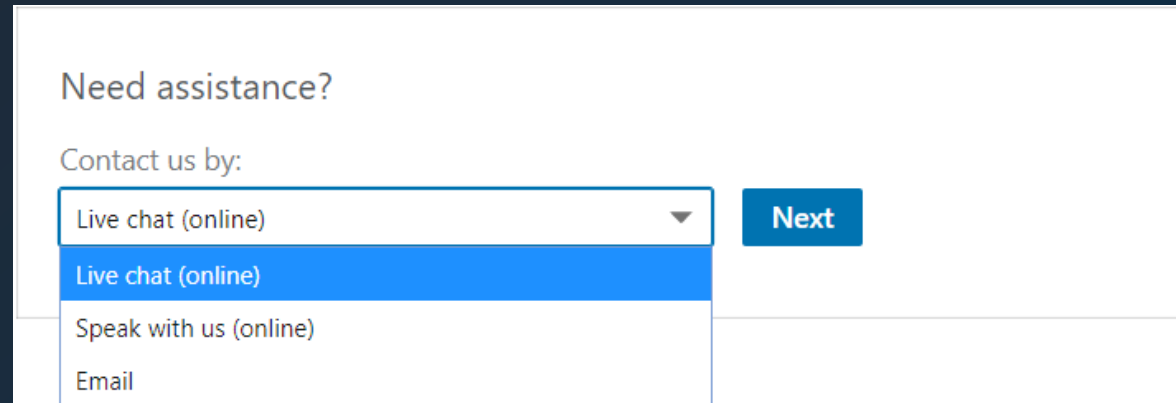
5

Once you complete a course/video share your completion badge on your LinkedIn profile. If you gained skills, make sure to add to your existing set of skills.

Support Resources

Questions, comments, or issues with LinkedIn Learning?
Please visit the LinkedIn Learning Help Center at
www.learning.linkedin.com/help

Admins + Sub-admins (additional chat and phone option):



Need assistance?

Contact us by:

Live chat (online)

Live chat (online)

Speak with us (online)

Email

The screenshot shows a white rectangular form on a dark blue background. At the top, it asks 'Need assistance?'. Below that, it says 'Contact us by:'. There is a dropdown menu with 'Live chat (online)' selected and highlighted in blue. To the right of the dropdown is a blue button with the text 'Next'. Below the dropdown, there are three more options: 'Live chat (online)', 'Speak with us (online)', and 'Email'.

Q & A

Appendix





iOS

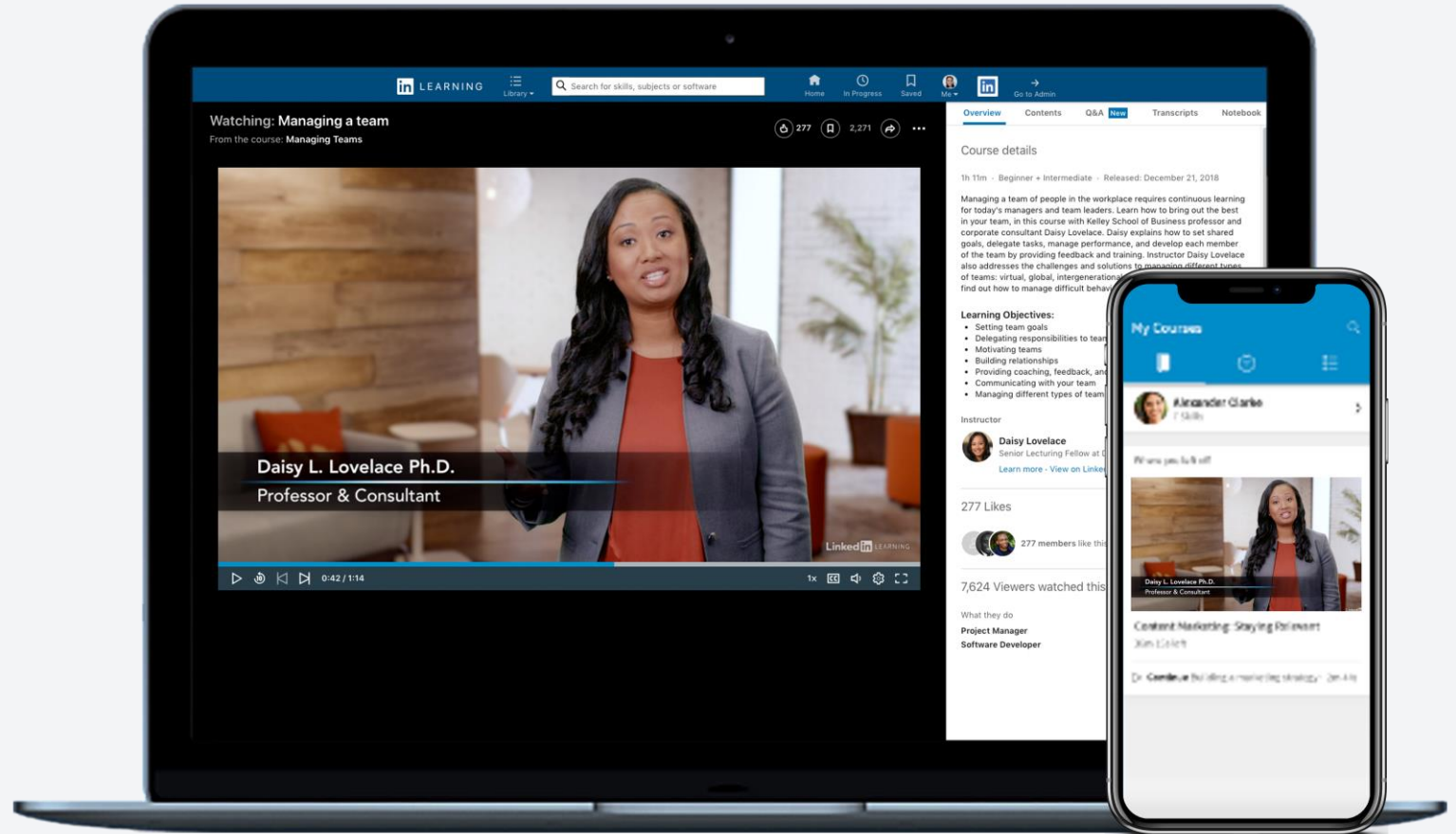
Enjoy limitless learning - anytime, anywhere with our iPhone and iPad apps. Streamlined browsing allows continuous learning on any iOS device. Stream to your TV screen with Airplay or Chromecast, and use your personalized dash to stay on track.



Android

Learning can happen anywhere with our Android app, featuring enhanced navigation and faster streaming for anytime learning. Wirelessly watch LinkedIn Learning courses on your home entertainment system from any Android device with Chromecast.

Learn on the go!

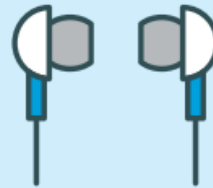


Ways to make the most of your commute with LinkedIn Learning



Offline viewing for anywhere learning.

Download full courses to learn on the go. Once downloaded, no internet connection is required.



Tap into auditory learning.

Explore courses led by industry experts. Develop skills without having to be in front of a computer.

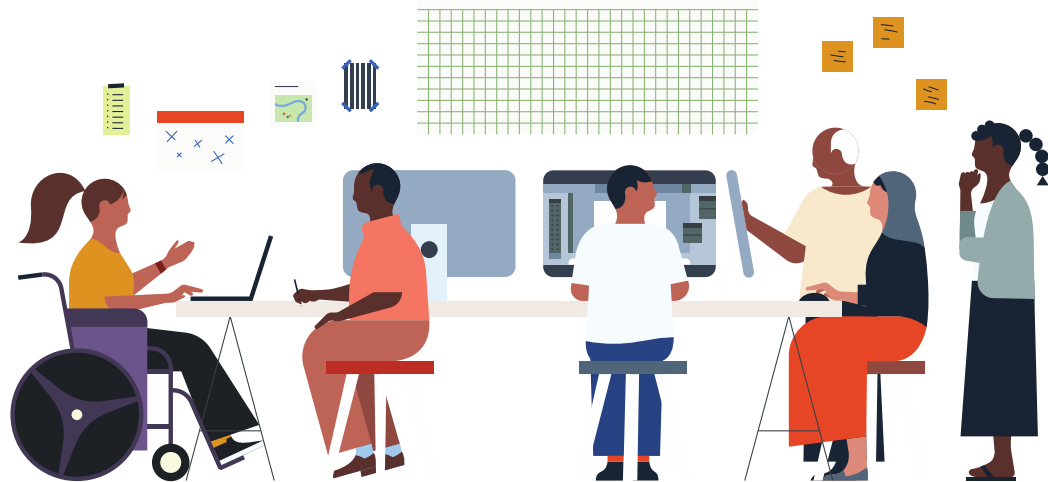


Pick up where you left off.

Sync an account across all devices. Use a personalized dashboard to stay on track.

Learning Groups

- Members are seeking community.
- Over the past month, Learning Groups grew +160%.
- In response, we've launch 10 new Groups to compliment the new COVID19-related courses & curated Learning Paths - to support our members during these uncertain times.



New! Learning Groups

- Working Remotely: Tips and Best Practices**
- Finding Your New Job**
- EdTech & Teaching Online: Tips and Best Practices**
- L&D Connect**
- Mindfulness in the Workplace
- Developing Resilience & Grit
- Working with Virtual Collaboration Tools
- Leading During Times of Change
- Succeeding in Sales
- Leading a Small Business
- Supply Chain & Logistics

** These Groups are unlocked and open for all.

Certification Prep and Continuing Education

LinkedIn Learning offers on-demand courses to help individuals prepare for professional certification exams and earn continuing education units (CEUs).



Adobe
Amazon Web Services (AWS)
Autodesk
AVID
AXELOS
Certified Analytics Professional (CAP)
Cisco

CompTIA
Docker
EC-Council
FAA
Google
(ISC)2
ISACA
Juniper

Linux Foundation
Linux Professional Institute
Microsoft MOS
Microsoft MCSA
Microsoft MCSE
Microsoft MTA
Microsoft Role-based Certifications (Azure)
NASBA

Project Management Institute
Red Hat
Salesforce
Six Sigma
SOLIDWORKS
UNITY 3D
VMWare
Storage Networking Industry Association (SNIA)