

Guidance for Aging Service Providers

All Employees Should:

- Take temperatures before starting work
- Employees with a temperature above 99.6°F should not be allowed to work
- Disinfect work spaces and equipment
- Disinfect high touch surfaces frequently (Counters, Phones, Doorknobs, etc)
- Wear a mask or face covering any time you are in the presence of other people
- Practice physical distancing: Stay at least 6 feet away from other people
- Avoid touching your face
- Wash your hands with soap & water often
 - If soap & water are unavailable, use hand sanitizer with at least 60% alcohol, and use it often

Employees That Interface With the Public Should:

- Wear a mask or face covering at all times
- Wash their hands as often as possible
- Use hand sanitizer after every public contact (ie, after each delivery or supply hand off)
- If making deliveries, make every effort for, "no touch," deliveries, sending text alerts or calling when you arrive
- Disinfect vehicles often
- Routinely sanitize equipment used (insulated bags, coolers, etc)
- If gloves are worn, they should be changed often, or sanitized between contacts

Helpful Links:

- [FDA Best Practices](#)
- [FDA Food Safety Information](#)
- [DSHS Guidance for Reopened Retail Services](#)
- [CDC COVID-19 Frequently Asked Questions](#)
- [City of Austin COVID-19 Information](#)

