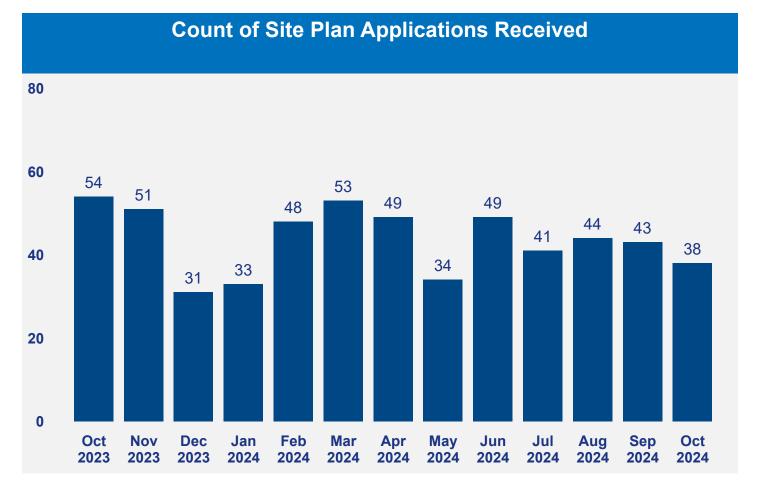
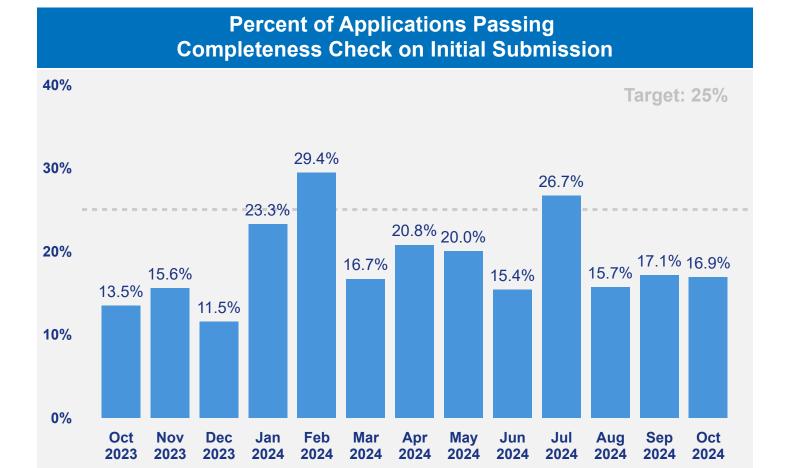
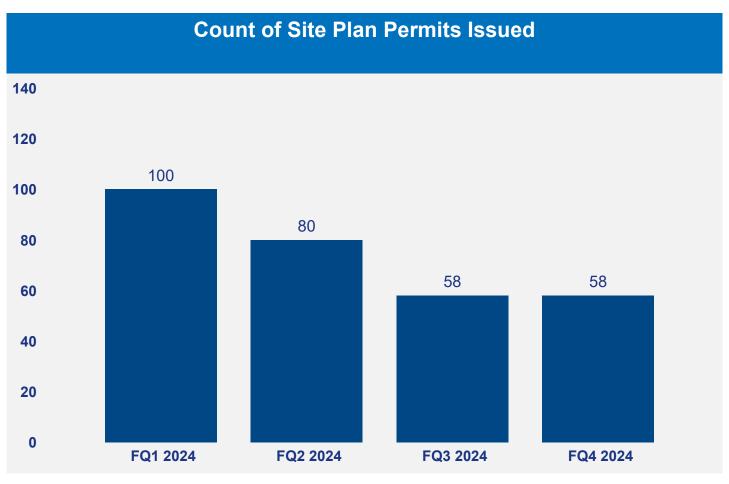


# **City of Austin: Site Plan Metric Report**

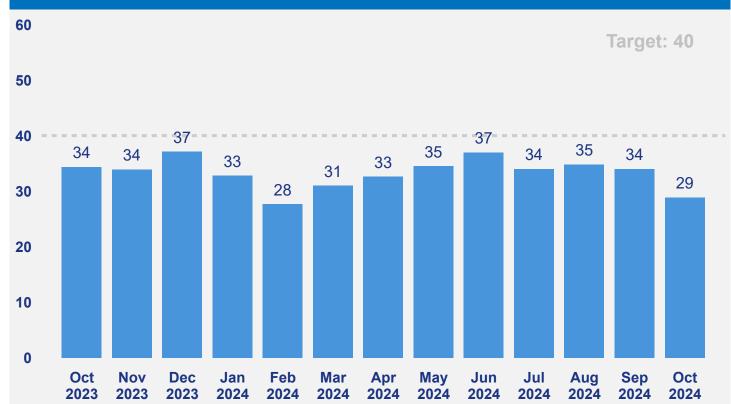
This report provides regular updates on volume and performance of the site plan review process. It includes metrics at a high level and breaks them down by each phase of the process to provide a comprehensive view. Data is provided by month and by Fiscal Quarter (FQ). Measures marked with an asterisk (\*) are considered lagging measures. This means they are are reported in the time period in which the permit is issued. However, they incorporate review work completed during previous periods. Durations are measured in calendar days.

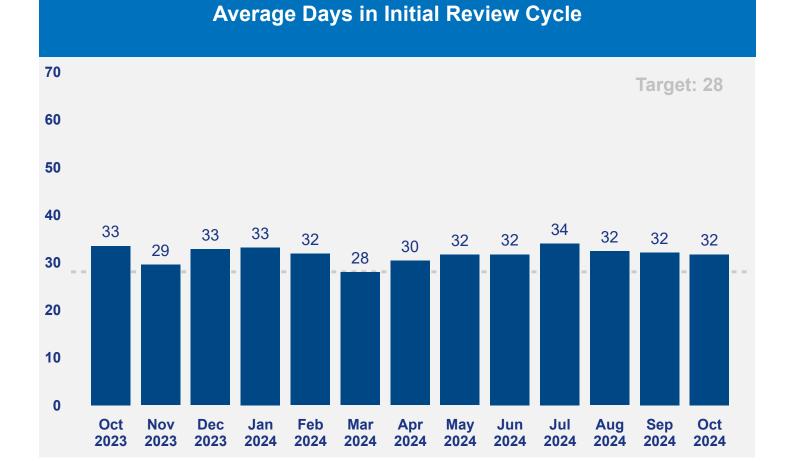


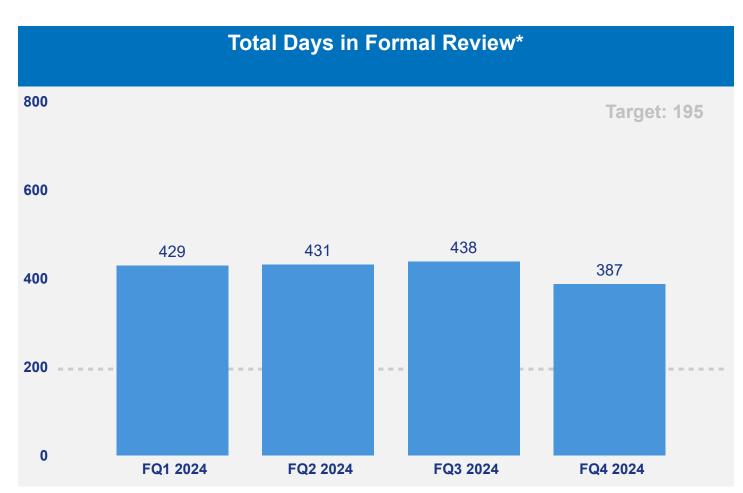




**Average Number of Days Spent in Completeness Check** 



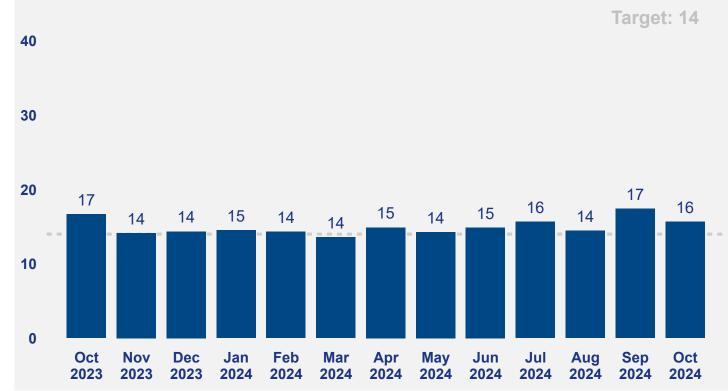




### **End to End Process Duration:** Average Days from Application to Permit Issuance\*

Target: 285

Average Days in Update Review Cycles



## **Breakdown of Days for Staff and Applicant During Formal Review\***



Days with COA Reviewer Days With Customer

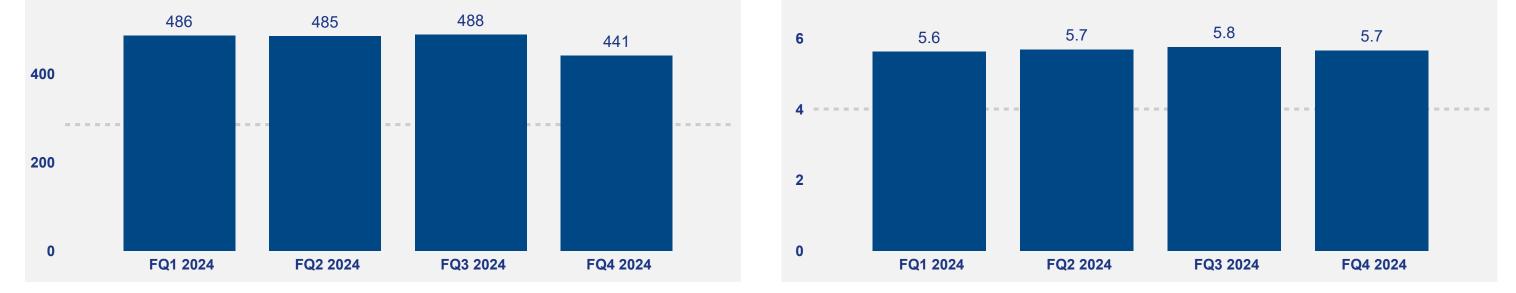
#### Average Number of Review Cycles per Permit Issued\*

10

Target: 4

800

8



#### **Development Services Department (DSD) Data Disclaimer**

DSD's database is continuously updated, so reports run at different times may produce different results. Care should be taken when comparing against other reports as different data collection methods and different data sources may have been used.

Please direct inquiries about this report to DSDCommunications@austintexas.gov

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