2.1 | CUSTOMER AND EMPLOYEE EXPERIENCE (CX/EX)

- Stakeholder and Community Engagement

- Marketing and Outreach
- Neighborhood Assistance
- Customer Assistance
- Affordable Housing
- Residential
- Small Business

- Records Management
- Research
- Document Sales

- Angelica Yanez, Records Analyst, 115320
- Sylvia Herrera, Customer Service Rep Senior, 107377
- Gabriel Guerrero, Customer Service Rep Senior, 106381
- Logan Frazier, Customer Service Rep Senior, 100742
- LaQuonna Ross-Johnson, Administrative Senior, 108308

- Robbie Searcy, Public Information Specialist Sr, 112928
- Juan Rodriguez, Digital Graphic Designer, 112928
- Brett Buchanan, Content Strategist/Designer

- Vacant, Business Process Consultant Sr, 115993
- Vacant, Public Info & Marketing Pgm Mgr, 112928
- Vacant, Customer Service Supervisor, 115999

- Marie Sandoval, Consumer Services Manager, 107975
- Todd Czaplicki, Comm Engagement Specialist, 114350

- Vacant, Business Process Specialist, 116574
- Maria Jaramillo, Customer Service Coordinator, 105797

- Angela Means, Assistant Director, 106784
- Maria Jaramillo, Customer Service Coordinator, 105797

- Vacant, Dev Svcs Process Coordinator, 113827
- Sylvia Herrera, Customer Service Rep Senior, 107377
- Gabriel Guerrero, Customer Service Rep Senior, 106381
- Logan Frazier, Customer Service Rep Senior, 100742
- LaQuonna Ross-Johnson, Administrative Senior, 108308

- Juan Rodriguez, Digital Graphic Designer, 112928
- Vacant, Dev Svcs Process Coordinator, 113827
- Brett Buchanan, Content Strategist/Designer

- Bryant McNeely, Consumer Services Manager, 107975
- Todd Czaplicki, Comm Engagement Specialist, 114350

- Vacant, Dev Svcs Process Coordinator, 117265
- Carol Gibbs, Dev Svcs Process Coordinator, 117334
- Cole Hubbard, Dev Svcs Process Coordinator, 117333

- Vacant, Dev Svcs Process Coordinator, 117266
- Sandra Castillo, Dev Svcs Process Coordinator, 117334
- Cole Hubbard, Dev Svcs Process Coordinator, 117333

- Vacant, Public Info & Marketing Pgm Mgr, 112928
- Vacant, Customer Service Supervisor, 115999

- Joshua Rudow, Development Services Manager, 116568
- Vacant, Dev Svcs Process Coordinator, 117265
- cole hubbard, Dev Svcs Process Coordinator, 117333
4.3 | LAND DEVELOPMENT REVIEW

- Transportation Review
- General Permit Review
- Land Management & Closing
- Small Cell Permitting
- Music & Entertainment Permitting

Jennifer Turnbow
Business Process Consultant Sr
115979

Denise Lucas
Director
10994

Andrew Linseisen
Assistant Director
110653

Elizabeth Boswell, PE
Managing Engineer
11363

John Guinan
Project Manager
118002

April Sellers
Project Coordinator
108769

Blake Alger
Permit Review Specialist

David Murray
Sound Engineering Consultant
113614

Mark Nathan
Program Specialist
116618

Mashall Smith
Real Estate Supervisor
109029

Vacant
Property Agent Senior
107277

Vacant
Property Agent Senior
111850

Vacant
Property Agent Senior
114198

Vacant
Property Agent
117227

Mashall Smith
Environmental Program Coord
112576

Vacant
Environmental Program Coord
112576

Scott James, PE
Supervising Engineer
116564

Vacant
Engineer C
115986

Ivan Naranjo
Planning Officer
107982

Vacant
Engineer C
115309

Martin Laws
Planner Senior
114871

Vacant
Planner Senior
116998

Vacant
Planner II
110343

Vacant
Planner II
112566
5.2 | CONSTRUCTION INSPECTIONS

- Environmental Inspections
- Tree Inspections & Enforcement
- General Permits and Telecom

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**Vacant**
Assistant Director
TBD

---

**John McDonald**
Env Compliance Prog Manager
107814

---

**Karen Rodela**
Administrative Specialist

---

**Michael Jones**
Prog Mgr Construction & Insp Svc
101125

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**AnnaMary Becker**
Administrative Senior

---

**Telecom Inspections**

- **Telecom Inspections**
  - Ernest Beltran
    Inspection Supervisor
    107817
  - Shane Wagner
    Inspector C
    108883
  - John Jones
    Inspector C
    108322
  - Terry Harmon
    Inspector C
    111370
  - Cecil Nunnelly
    Inspector C
    106391
  - Ernesto Gomez
    Inspector C
    111368
  - Mario Ochea
    Inspector B
    106388
  - George Arechiga
    Inspector C
    104968

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**Excavation ROW Inspections**

- **Excavation ROW Inspections**
  - Vacant
    Inspection Supervisor
    107813
  - Ruben Villalpando
    Inspector C
  - Ralph City
    Inspector C
  - Christopher Davis
    Inspector C
  - Felix Ramirez
    Inspector C
  - Randy Maze
    Env Inspection Spec
  - Esteban Baster
    Inspector B
  - Jason Oldag
    Inspector

---

**General Permit Inspections**

- **General Permit Inspections**
  - Vacant
    Env Inspection Spec Sr
    107811
  - Nick Miranda
    Env Inspection Spec Sr
    107807
  - Marco Mendoza
    Env Inspection Spec Sr
    116437
  - Thomas Hughes
    Env Inspection Spec Sr
    115332
  - Randy Randle
    Env Inspection Spec Sr
    116183
  - Amanda Kemp
    Env Inspection Spec Sr
    116185
  - Neale Anderson
    Env Inspection Spec Sr
    110983
  - Neal Anderson
    Env Inspection Spec Sr
    110982
  - Vacant
    Env Inspection Spec Sr
    107819
  - Vacant
    Env Inspection Spec Sr
    107820
  - Vacant
    Env Inspection Spec Sr
    107821

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**EV Compliance**

- **EV Compliance**
  - Mario Garcia
    Environmental Compliance Supv
    111273
  - Nick Miranda
    Env Inspection Spec Sr
    107807
  - Robert Ruiz
    Env Inspection Spec Sr
    116361
  - Neal Anderson
    Env Inspection Spec Sr
    110983
  - Vacant
    Env Inspection Spec Sr
    107811
  - Vacant
    Env Inspection Spec Sr
    107819
  - Vacant
    Env Inspection Spec Sr
    107820
  - Vacant
    Env Inspection Spec Sr
    107821

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**EV Compliance**

- **EV Compliance**
  - Walter Brown
    Environmental Compliance Supv
    106520
  - Michael Bogard
    Env Inspection Spec Sr
    116182
  - Robert Ruiz
    Env Inspection Spec Sr
    116361
  - Vacant
    Env Inspection Spec Sr
    107811
  - Vacant
    Env Inspection Spec Sr
    107819
  - Vacant
    Env Inspection Spec Sr
    107820
  - Vacant
    Env Inspection Spec Sr
    107821

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**Enforcement**

- **Enforcement**
  - David Chapman
    Environmental Compliance Supv
    107818
  - Amanda Kemp
    Env Inspection Spec Sr
    116185
  - Neale Anderson
    Env Inspection Spec Sr
    110983
  - Vacant
    Env Inspection Spec Sr
    107811
  - Vacant
    Env Inspection Spec Sr
    107819
  - Vacant
    Env Inspection Spec Sr
    107820
  - Vacant
    Env Inspection Spec Sr
    107821

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**Tree Inspection & Enforcement**

- **Tree Inspection & Enforcement**
  - Doug Dear
    Env Compliance Supervisor
    115376
  - Levi Singleton
    Env Inspection Spec Sr
    117001
  - Nate Spoonseller
    Env Inspection Spec Sr
    117003
  - Martin Wise
    Env Inspection Spec Sr
    117000
  - Sarah Campbell
    Env Inspection Spec Sr
    116999
  - Bruce Calder
    Env Program Coord
    107819
  - Elizabeth Simmons
    Env Compliance Spec
    109882
  - Lisa Serrano
    Administrative Assistant

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**Underground Storage/ Barton Spr Zoning**

- **Underground Storage/ Barton Spr Zoning**
  - Anna Mary Becker
    Administrative Senior
  - Martin Wise
    Env Inspection Spec Sr
    117000
  - Sarah Campbell
    Env Inspection Spec Sr
    116999
  - Bruce Calder
    Env Program Coord
    107819
  - Elizabeth Simmons
    Env Compliance Spec
    109882
  - Lisa Serrano
    Administrative Assistant

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**Denise Lucas**
Director
100804

**Rick Holloway Acting**
Assistant Director
TBD