

Medical Information related to COVID-19

The City of Austin in partnership with BlueCross BlueShield of Texas (BCBSTX) are closely monitoring the Public Health Emergency (PHE) for the novel coronavirus 2019 (COVID-19) and have taken necessary steps to ensure members can easily access medical care related to COVID-19. During the PHE, testing for COVID-19 is covered at 100% on all City medical plans. We are monitoring the PHE and will provide an update should it be extended again.

COVID-19 Testing

- COVID-19 testing is covered at 100% on all City medical plans (CDHP, PPO & HMO) through **January 13, 2022**
- Must use BCBS in network providers
- No copays, deductibles or coinsurance for visits related to COVID-19 testing at a provider's office, urgent care clinic, emergency room or by telehealth
- Testing must be consistent with CDC guidelines and at the direction of a doctor
- Prior-authorization is not required to test for COVID-19

For more information or to get assistance locating a testing site, contact Blue Cross at 1-888-907-7880 or your primary care physician.

For up-to-date COVID-19 information and resources, visit

<https://www.austintexas.gov/covid19>.