NOTICE OF COMPLAINT

December 30, 2022

ICMS #: 2022-1173

On December 28, 2022, the OPO received a phone complaint.

The complainant alleges: She does not want to complain about the people who handled her case, but she does want to complain about the procedure and what happened to her. A lady that lives in her apartment complex begs for money and she has given her money a couple of times. She did not want to do it anymore. As she was trying to tell the lady no, she snatched her purse. She was not that concerned because the person was in a wheelchair and could not really get away. The complainant called 911 at least 10 times and told them she was being robbed. The neighbors heard her screaming and they also called 911. It took APD 10 hours to respond. The officer that responded was nice enough to talk to the lady and he found her purse in the lady's house, but her credentials were taken (insurance card, wallet, etc.) from her purse and the lady got away with \$284 in cash. If officers had responded sooner, she would have gotten all of her stuff back. She appreciates the officer getting 98% of her stuff back, but the 2% that the lady got away with was the most important stuff in her purse. She watches a lot of television, and she thought the lady's apartment was going to be ransacked and APD was going to be able to find her stuff, but apparently, that is not how it works. She still does not have her wallet and the lady still has \$284 of her cash. The lady that stole her purse is in jail, but she would still like someone to do something about what happened to her things. The lady has a roommate, and she is sure the roommate would give them permission to search the apartment if APD is willing to do that.

This notice of complaint is a request for Internal Affairs to initiate an investigation to determine if the employee conduct is within compliance of APD policy, Civil Service Rules, and Municipal Civil Service Rules.