



General Permit

Permit No: GP-10-2020-AWU (Two-Year Permit)
First Revision
REPLACES General Permit Executed on October 2, 2020

Project Name (or description): General Permit Approved Activities

Address or Location Description: City of Austin and 5-mile ETJ

Watershed: All

Owner of Property: Austin Water

Address: P.O. Box 1088, Austin, TX 78767

PERMIT IS HEREBY ISSUED FOR:

EMERGENCY, MAINTENANCE, AND CONSTRUCTION ACTIVITIES AS DESCRIBED IN THE SPECIFICATIONS AND CONDITIONS MADE A PART OF THIS PERMIT BY ATTACHMENT.

CONDITIONS OF PERMIT

It is agreed that the proposed development shall be performed and completed in accordance with the plans and specifications approved by the City of Austin; City of Austin Standard Specifications and Code requirements; and the State of Texas Construction Safety Statutes. All development approved by this permit is subject to City of Austin audit, inspection, and control. All development performed under this permit must comply with the terms and conditions contained within the language of this document.

It is the permit holder's responsibility to identify all existing utilities located in the work area and to provide each affected utility company a detailed scope of work.

A total fee of **\$946.40 has been paid** with the General Permit Application. City Departments may utilize Electronic Funds Transfers (EFT) for payment. Documentation of fee payment or completed EFT must be received by the Development Services Department General Permit Program Coordinator prior to final issuance of the General Permit. Receipt of General Permit constitutes agreement with the associated terms and conditions of this document.

ENGINEER'S CERTIFICATION: Inspection and a "Certification of Completion" by a Texas Licensed Engineer is required for the development approved by this permit. The engineer is responsible for the adequacy of the plans submitted under this General Permit

SPECIAL CONDITIONS: THIS PERMIT WILL EXPIRE TWO YEARS AFTER ITS APPROVAL. ANY ORDINANCES OR AMENDMENTS THAT ARE, OR WILL BE EFFECTIVE DURING THE LIFE OF THIS PERMIT, WILL BE FULLY ENFORCED ON ANY WORK PERFORMED UNDER THIS PERMIT.

Permit Issued By: City of Austin Development Services Department (DSD)



**GENERAL PERMIT
NO. GP-10-2020-AW (Two-Year Permit)**

First Revision

REPLACES General Permit Executed on October 2, 2020

SPECIFICATIONS AND CONDITIONS

PERMIT HOLDER: Austin Water (“AW”)
ISSUED: October 1, 2020
EXPIRES: October 1, 2022

I. OVERVIEW

This General Permit is issued under the authority of the City of Austin (“City”) Code of Ordinances and the authority and discretion of the Director of the Development Services Department (“DSD”). Austin Water (“AW”) agrees that all construction activities allowed under this General Permit shall be completed per the terms and conditions described herein; shall comply with the current Code of the City of Austin including all specifications, design criteria manuals, interdepartmental agreements and memorandums of understanding; and any applicable State or Federal rules and regulations including those related to worker safety.

AW agrees that any and all activities under this General Permit are subject to Plan Reviews; Construction Field Inspections; and Process Audits by DSD in order to assess compliance with the terms and conditions of this permit.

For construction that requires administrative variances allowed in the City Code, Specifications and Design Criteria Manuals; such variances may be determined and sought by Austin Water and the use of this General Permit is allowed. However, any construction that involves the following situations **shall not** be eligible under this General Permit and a different City permit shall be sought and used by Austin Water:

1. Requires variances that mandate public notice to neighboring properties
2. Requires a zoning change



3. Requires a variance from a City Board or Commission
4. Exceeds criteria parameters of this General Permit
5. Includes the construction of a new water or wastewater treatment plant

All uses of this General Permit are managed by the DSD General Permit Coordinator (“DSD Coordinator”) and will involve a designee of the Permit Holder (“AW Designee”) as identified in Section VIII. The DSD Coordinator and AW Designee may each authorize an alternate employee(s) in their respective departments to serve in their role as needed.

A permitted project must be under construction no more than three years after the date of its permit approval, or the General Permit for that project will be considered expired and the plans must be resubmitted as a new project.

There are four types of activities authorized under this General Permit: Emergency Repair; Preventive Maintenance; **General Permit Exemption** (LDC 25-5-2); and **Formal General Permit Application** (LDC 25-5-3). Each type of activity contains its own criteria.

II. EMERGENCY REPAIR

A. CRITERIA—AUSTIN WATER

The intent of Emergency Repair activities is to ensure that services provided to customers remain operational. Any defect and/or failure within the AW Infrastructure that poses an immediate threat to public health, public safety and/or the environment must be promptly remedied.

AW Infrastructure (Facilities and Appurtenances) includes, but is not limited to the following:

- ✓ Reclaimed Water Facilities
- ✓ Structures
- ✓ Water Treatment Plants
- ✓ Wastewater Treatment Plants
- ✓ Bio-Solid Management Plant
- ✓ Reservoirs
- ✓ Storage Tanks



General Permit

- ✓ Lift Stations
- ✓ Pump Stations
- ✓ Wildland Conservation Division Facilities

AW Infrastructure (Pipelines and Appurtenances) includes, but is not limited to the following:

- ✓ Water
- ✓ Wastewater
- ✓ Reclaimed Water

The repair or replacement of existing water well systems and septic systems does not require a General Permit or Site Plan.

The following criteria constitutes conditions that warrant the use of this General Permit for Emergency Repairs:

1. Repair or replacement of broken or leaking water and reclaimed water mains, service lines, and associated components such as, but not limited to, valves, hydrants, equipment, and subgrade vaults
2. Repair or replacement of broken or leaking chemical storage facilities or lines, failed power service lines and appurtenances, or other components ancillary to AW Facilities and AW Pipelines
3. Repair or replacement of broken or leaking wastewater mains, service laterals, and associated components such as, but not limited to, clean outs, manholes, equipment, valves, and subgrade vaults
4. Unstopping of wastewater mains, manholes, or other associated structures
5. Repair, replacement, or adjustment of manhole covers, rings, valve castings, vault lids
6. Repair or replacement of existing impervious cover such as onsite AW Facilities' drainage structures, roadways/parking/curbs, equipment pads, Wildland Conservation Division channel dams, and fencing mow strips



General Permit

7. Installation of emergency by-pass pumps and associated by-pass lines
8. Subsurface Utility Engineering (“SUE”) investigation services
9. Permanent disposal of all sediment, spoil and waste material generated from operation at permitted disposal sites
10. Wastewater line cleaning, Closed Circuit Television (“CCTV”) inspections, manhole inspections, and Sanitary Sewer Overflow (“SSO”) abatement investigations
11. Repair or replacement of AW billing or monitoring meters
12. Repair and reconstruction of damaged or eroded trails (applicable to the Wildland Conservation Division only)
13. If the project only involves the exterior or interior of an existing building, structure, or facility (such as, but not limited to, treatment plants, reservoirs, storage tanks, lift stations, and pump stations) and any associated equipment housed within that existing building, structure, or facility

B. APPROVAL PROCESS

The use of this General Permit for Emergency Repair is authorized without seeking prior approval from or sending an application to the DSD Coordinator. AW construction crews and/or third-party contractors shall be immediately dispatched to address the emergency. For those projects that may cause significant impact to the Public and/or the Environment, the DSD Coordinator shall be notified by the AW Designee. Emergency Repair activities shall not be documented in the City’s permitting database (AMANDA). AW shall document such changes to AW Infrastructure in accordance with its records management policy.

If AW construction crews or third-party contractors require access to the AW Infrastructure and this access runs through a floodplain or a waterway within the City’s jurisdiction (a.k.a. Access Exception), the DSD Coordinator shall be notified **within one business** day from the date of the Emergency Repair using the General Permit Program Notification Form (Exhibit A) and DSD’s e-mail



General Permit

(generalpermits@austintexas.gov). If the DSD Coordinator has concerns about the Access Exception, the DSD Coordinator will communicate the issue to the AW Designee **within one business day** after receiving the notification. The AW Designee and DSD Coordinator will work together to resolve the matter. If no issue is raised by the DSD Coordinator within the timeframe, the submitted Access Exception will be considered officially authorized by DSD.

C. OTHER PERMITS AND INSPECTION

AW will file for any required permits after repairs are completed and service to the affected customers is safely restored. AW shall conduct an inspection of the work. DSD and those departments issuing any required permits may also conduct an inspection. DSD shall conduct such inspection in a timely manner. If DSD chooses to conduct an inspection or an audit, AW construction crews and third-party contractors shall not be required to excavate or reconstruct completed portions of a project.

Austin Water, at its sole discretion, may excavate or reconstruct completed portions of the project to remedy any identified public health and safety issues from an audit or an inspection.

III. PREVENTIVE MAINTENANCE

A. CRITERIA—AUSTIN WATER

The intent of Preventive Maintenance activities is to allow for the timely investigation, regularly performed scheduled maintenance, and minor repair or replacement of existing AW Infrastructure as part of the regularly performed scheduled maintenance in order to avoid Emergency Repairs activities.

The repair or replacement of existing water well systems and septic systems does not require a General Permit or Site Plan.

The following criteria constitutes conditions that warrant the use of this General Permit for Preventive Maintenance:

1. Investigation, exercise, repair, and replacement of associated components of water and reclaimed water mains and service lines such as, but not limited to, valves, hydrants, and equipment



General Permit

2. Cleaning of wastewater mains and service laterals, manholes, drainage structures, and other associated structures
3. Investigation, repair, replacement, and adjustment of manhole covers, rings, valve castings, associated valve components, and vault lids
4. Investigation, maintenance, and repair of chemical storage facilities or lines, power service lines and appurtenances, or other components ancillary to AW Facilities and AW Pipelines
5. Investigation, maintenance, and repair of existing impervious cover including, but not limited to, AW Facilities' roadways/parking/curbs, drainage structures, equipment pads, **Wildland Conservation Division channel dams**, and fencing mow strips
6. SUE services
7. CCTV inspections, manhole inspections, and SSO abatement investigations
8. Investigation, maintenance, and replacement of AW billing or monitoring meters
9. **Regrading, resurfacing, and minor re-routing of trails (applicable to the Wildland Conservation Division only)**
10. **Removal of brush and trees for land management purposes in accordance with the City's federal permits, interlocal agreements, program-level land management plans, and wildfire mitigation considerations (applicable to the Wildland Conservation Division only, but wildfire mitigation activities are applicable to all AW Facilities and Appurtenances)**
11. If the project only involves the exterior or interior of an existing building, structure, or facility (such as, but not limited to, treatment plants, reservoirs, storage tanks, lift stations, and pump stations) and any associated equipment housed within that existing building, structure, or



facility

B. APPROVAL PROCESS

The use of this General Permit for Preventive Maintenance is authorized without seeking prior approval from or sending an application to the DSD Coordinator. For those projects that may cause significant impact to the Public and/or the Environment, the DSD Coordinator shall be notified by the AW Designee. Preventive Maintenance activities shall not be documented in the City's permitting database (AMANDA). AW shall document such changes to AW Infrastructure in accordance with its records management policy.

If AW construction crews or third-party contractors require access to the AW Infrastructure and this access runs through a floodplain or a waterway within the City's jurisdiction (a.k.a. Access Exception), the DSD Coordinator shall be notified **within ten business** days prior to the date of Preventive Maintenance using the General Permit Program Notification Form (Exhibit A) and DSD's e-mail (generalpermits@austintexas.gov). If the DSD Coordinator has concerns about the Access Exception, the DSD Coordinator will communicate the issue to the AW Designee **within two business days** after receiving the notification. The AW Designee and DSD Coordinator will work together to resolve the matter. If no issue is raised by the DSD Coordinator within the timeframe, the submitted Access Exception will be considered officially authorized by DSD.

C. OTHER PERMITS AND INSPECTION

AW will seek and obtain any required permits prior to the work commencing. AW shall conduct an inspection of the work. DSD and those departments issuing any required permits may also conduct an inspection. DSD shall conduct such inspections in a timely manner. If DSD chooses to conduct an inspection or an audit, AW construction crews and third-party contractors shall not be required to excavate or reconstruct completed portions of a project.

AW, at its sole discretion, may excavate or reconstruct completed portions of the project to remedy any identified public health and safety issues from an audit or an inspection.

IV. GENERAL PERMIT EXEMPTION



General Permit

A. CRITERIA

The intent of the **General Permit Exemption** (LDC 25-5-2) is to afford the DSD Director the option of exempting a project from a formal Site Plan Submittal.

For AW, the following situations warrant the use of a **General Permit Exemption** under this General Permit:

1. New temporary construction or permanent easements can be obtained as part of the project, but no new tracts of land can be obtained in order to complete the construction project.
2. The new construction (actual disturbed area in which new infrastructure, facilities, buildings, or structures will be placed) does not exceed 1,000 square feet. At the discretion of the DSD Coordinator, if a project slightly exceeds the 1,000 square feet limitation, the project may be authorized under this General Permit.
3. The new construction project does not result in a construction area greater than 3,000 square feet. At the discretion of the DSD Coordinator, if a project slightly exceeds the 3,000 square feet limitation, the project may be authorized for use under this General Permit. For purposes of this General Permit, the calculation of the construction area includes the permanent disturbance of land from new infrastructure, facilities, buildings, or structures; includes all areas of excavation, staging and storage; and associated access routes. Any area related to traffic control shall not be included in the calculation of the construction area.
4. Decommissioning and demolition of AW Infrastructure may be included in the construction project.

B. APPROVAL PROCESS

The DSD Coordinator shall be provided a written notice using the **General Permit Program Project Exemption Submittal Form***

(<https://app.smartsheet.com/b/form/8e0f3f442fa14eeba73345a7caca858d>) .

The form does not need to be mailed to any other entity. Included with this notice will be the same documents provided to AW construction crews or third-party contractors. Austin Water shall not be required to provide any additional



General Permit

plans, maps, or information.

***It should be noted the General Permit Program Project Exemption Submittal form indicates limitations such as length and total surface impact area to projects and that any such limitations do NOT apply to AW's General Permit. Any conflicts between the form and this General Permit, the terms and conditions of this General Permit shall prevail.**

AW shall pay DSD its fees for completeness check and review of the originally submitted plans prior to initiating construction of the General Permit Exemption project.

If the DSD Coordinator has concerns during the review of the plans, the DSD Coordinator shall bring the issue to the AW Designee **within ten business days** of receipt of the notification. After such timeframe or after resolution to the matter, the DSD Coordinator shall consider the submitted Notification Form and plans officially authorized by DSD.

If Watershed Protection Department staff will be involved in the review of the plans, AW acknowledges a completed Environmental Resource Inventory ("ERI") must be provided to the Watershed Protection Department staff prior to a pre-submittal meeting with such staff and both of which must be completed prior to the submittal of the DSD General Permit Program Project Exemption Form to the DSD Coordinator. Otherwise, the submittal will be rejected until the ERI is provided and the pre-submittal meeting has occurred.

During construction, if plan corrections are needed, AW shall obtain all additional required approvals and permits. The DSD Coordinator shall be notified and provided the corrected plan documents using the **General Permit Correction Request Form** (<https://app.smartsheet.com/b/form/6bb54e30090049e094885377929f4717>) and the **General Permit Correction Acknowledgement Form** (https://austintexas.gov/sites/default/files/files/Development_Services/DSD_GeneralPermitCorrectionAcknowledgementForm.pdf) **within two business days** from the date of any approved corrections. If the DSD Coordinator has concerns during the review of the corrected plans, the DSD Coordinator shall bring the issue to the AW Designee **within two business days** of receipt of the notification. After such timeframe or after resolution to the matter, the DSD Coordinator shall consider the submitted Notification Form and corrected plans officially authorized by DSD.



General Permit Exemptions shall be documented by DSD in the City's permitting database (AMANDA). AW shall document such changes to their Infrastructure in accordance with its records management policy.

C. OTHER PERMITS AND INSPECTION

AW will seek and obtain any required permits, documents, and approvals prior to beginning the work. These shall include, but are not limited to, the following:

1. approval from the Watershed Protection Department for any associated creek bank stabilization
2. approval from the manager of the Balcones Canyonland Preserve ("BCP") for the City for projects with limits of construction located within the boundaries of the BCP
3. receipt of the Biological Impact Determination document prepared by the City's Barton Springs Zone ("BSZ"), as defined by the City, endangered species biologist for projects with limits of construction located within the BSZ
4. receipt of written review comments from the Environmental Resources Management Division of the WPD
5. receipt of an approved demolition permit
6. receipt of an approved driveway permit
7. release from the Austin Utility Location Coordination Committee
8. receipt of an approved ROW permit and traffic control plan

AW shall conduct an inspection of the work to ensure it is being performed in accordance with approved practices and permits. DSD and those departments/entities issuing any required permits may also conduct an inspection. DSD shall conduct such inspections in a timely manner. If DSD chooses to conduct an inspection or an audit, AW construction crews and third-party contractors shall not be required to excavate or reconstruct completed



portions of the project.

AW, at its sole discretion, may excavate or reconstruct completed portions of the project to remedy any identified public health and safety issues from an audit or an inspection.

V. FORMAL GENERAL PERMIT APPLICATION:

A. CRITERIA

The intent of the **Formal General Permit Application** (LDC 25-5-3) is to afford the DSD Director the option to exempt a project, from a formal Site Plan Submittal.

For AW, the following situations fall within the definition of a **Formal General Permit Application** and therefore are allowed under this General Permit:

1. New temporary construction or permanent easements can be obtained as part of the project, but no new tracts of land can be obtained in order to complete the construction project.
2. The new construction (actual disturbed area in which new infrastructure, facilities, buildings, or structures are placed) does not exceed 5,000 square feet of net impervious cover. At the discretion of the DSD Coordinator, if a project slightly exceeds the 5,000 square feet limitation, the project may be authorized for use of the General Permit.
3. The new construction project does not result in a construction area greater than 10,000 square feet. At the discretion of the DSD Coordinator, if a project slightly exceeds the 10,000 square feet limitation, the project may be authorized for use of the General Permit. For purposes of this General Permit, the calculation of the construction area includes the permanent disturbance of land from new infrastructure, facilities, buildings, or structures; and includes all areas of excavation, staging and storage and associated access routes. Any area related to traffic control shall not be included in the calculation of the construction area.
4. The construction or rehabilitation of AW water, wastewater, or reclaimed



General Permit

water mains and appurtenances of any length or size located within City right-of-way or easements (the use of easements and limitations on sizes greater than eight inches are considered waived requirements for **Formal General Permit Applications**).

5. Decommissioning and demolition of Permit Holder Infrastructure may be included in the construction project.
6. Existing infrastructure constructed as part of a City approved subdivision construction plan and located in the City's right-of-way or easement.

A. APPROVAL PROCESS

The DSD Coordinator and **DSD LUR Intake group** shall be provided a written notice, using the **General Permit Program Development Permit Project Submittal Application form***

(https://austintexas.gov/sites/default/files/files/Development_Services/DSD_GeneralPermitApplication.pdf) and the DSD LUR Intake group's e-mail (lurintake@austintexas.gov). Such notice shall include the same documents provided to AW construction crews or third-party contractors. AW shall not be required to provide additional plans, maps, or information.

***Any conflicts between the General Permit Program Development Permit Project Submittal Application form and this General Permit, the terms and conditions of this General Permit shall prevail.**

AW shall pay DSD its fees for completeness check and review of the originally submitted plans prior to initiating construction of the Formal General Permit Application.

If the DSD Coordinator has concerns about AW plans, the DSD Coordinator shall bring the issue to AW Designee **within ten business days** after receipt of the Notification Form and plans. After such timeframe or after resolution to the matter, the DSD Coordinator shall consider the submitted Notification Form and plans officially authorized by DSD.

If Watershed Protection Department staff will be involved in the review of the plans, AW acknowledges a completed ERI must be provided to the Watershed Protection Department staff prior to a pre-submittal meeting with such staff and both of which must be completed prior to the submittal of the General Permit



General Permit

Application form to the DSD Coordinator and DSD LUR Intake group. Otherwise, the submittal will be rejected until the ERI is provided and the pre-submittal meeting has occurred.

During construction for any plan corrections, AW shall obtain all required approvals and permits. The DSD Coordinator shall be provided a written notice including the corrected plan documents, using the

General Permit Correction Request Form

(<https://app.smartsheet.com/b/form/6bb54e30090049e094885377929f4717>) and the

General Permit Correction Acknowledgement Form

(https://austintexas.gov/sites/default/files/files/Development_Services/DSD_GeneralPermitCorrectionAcknowledgementForm.pdf)

within two business days from the date of any approved corrections. If the DSD Coordinator has concerns during the review of the corrected plans, the DSD Coordinator shall bring the issue to the AW Designee **within two business days** of receipt of the notification. After such timeframe or after resolution to the matter, the DSD Coordinator shall consider the submitted Notification Form and corrected plans officially authorized by DSD.

Formal General Permit Applications shall be documented by DSD in the City's permitting database (AMANDA). AW shall document such changes to AW Infrastructure in accordance with its records management policy.

B. OTHER PERMITS AND INSPECTION

AW will seek and obtain any required permits, documents, and approvals prior to beginning construction. These shall include, but are not limited to, the following:

1. approval from the Watershed Protection Department for any associated creek bank stabilization
2. approval from the manager of the Balcones Canyonland Preserve ("BCP") for the City for projects with limits of construction located within the boundaries of the BCP
3. receipt of the Biological Impact Determination document prepared by the City's Barton Springs Zone ("BSZ"), as defined by the City, endangered species biologist for projects with limits of construction located within



General Permit

the BSZ

4. receipt of written review comments from the Environmental Resources Management Division of the WPD
5. receipt of an approved demolition permit
6. receipt of an approved driveway permit
7. release from the Austin Utility Location Coordination Committee
8. receipt of an approved ROW permit and traffic control plan

AW shall conduct an inspection of the work to ensure the work is being conducted in accordance with approved practices and permits. DSD and departments/entities issuing any required permits may also conduct an inspection. DSD shall conduct such inspection in a timely manner. If DSD chooses to conduct an inspection or an audit, AW and its third-party contractors shall not be required to excavate or reconstruct completed portions of a project.

AW, at its sole discretion, may excavate or reconstruct completed portions of the project to remedy any identified public health and safety issues from an audit or an inspection.

VI. RESTRICTIONS AND SPECIAL CONDITIONS

The AW's third-party contractors and construction crews shall always maintain a copy of the approved General Permit documents on-site for any General Permit activities (other than Emergency Repair).

If during any General Permit activity, hazardous material or pollutants are encountered or released, the AW shall notify the DSD Coordinator, as well as the following:

Above Ground:

City of Austin Fire Department Hazardous Materials Unit 512/443-0976
Environmental Spills Hotline 512/974-2550

Underground:



General Permit

Environmental Spills Hotline
Underground Storage Tanks

512/974-2550
512/974-6578

For activities that may affect Protected or Heritage trees, AW agrees to hire a certified tree arborist to provide guidance and work procedures. All guidance and work procedures for all trees shall be in accordance with the provisions of the City's Environmental Criteria Manual. Therefore, a separate tree permit and review by DSD's Tree Protection Review Division shall not be required.

AW will be allowed to pursue all necessary permits and approvals concurrently while applying for use, as indicated herein, of the General Permit.

VII. FURTHER RESPONSIBILITIES

Upon request by AW, the DSD Coordinator shall meet **within five business days** of the request to discuss Permit Holder's proposed **General Permit Exemption or Formal General Permit Application** in order to determine appropriate review disciplines, possible administrative variances required, and the scoping of the project.

The DSD Coordinator will be available for information and field assistance with the requirements and will communicate any concerns or corrective action necessary regarding work in progress to AW and the foreman or supervisor at the site.

Corrective action shall be implemented by AW as requested by the DSD Coordinator if conditions are contrary to specifications and design criteria manuals; interdepartmental agreements; memorandums of understanding; any applicable City, State or Federal rules and regulations including those related to worker safety. If noncompliance is discovered with the approved plans, corrective action shall be implemented by AW unless they have obtained a written waiver for such contradiction by the appropriate and applicable department/entity.

The DSD Coordinator may reasonably request additional information that exists in AW's possession concerning those activities identified by the DSD Coordinator in order to assess AW's compliance with the terms and conditions of this General Permit. AW shall provide such information, to the greatest extent possible, **within two business days** of receipt of the DSD Coordinator's request.

Repeated or chronic non-compliance with any provision of this General Permit will



General Permit

result in curtailment of the use of or limitations place on this General Permit by the Director of DSD.

VIII. **CURRENT CONTACTS**

It is a requirement and condition of this General Permit that the contact information provided below must always remain current, and the DSD Coordinator be notified of any changes within five business days.

DSD Coordinator

Elizabeth Boswell, P.E.

Division Manager

General Permit Program

Phone: 512.974.1849

Cell: 512.466.9664

E-mail: generalpermits@austintexas.gov

AW Designee

Shwetha Pandurangi, P.E., C.F.M.

Division Manager

Office: 512-974-3514

Cell: 469-450-7272

Email: shwetha.pandurangi@austintexas.gov

AW Designee (for Wildland Conservation Division Issues Only)

Sherry Kuhl

Austin Water Environmental Resource Officer

Phone: 512.972.1665

Cell: 512.299.6775

Email: sherry.kuhl@austintexas.gov

Additional Contacts for AW Include:

1. **AW Dispatch: 512-972-1000**
2. **Water Pipelines—AW Crews**
Kameron Sheward -Superintendent



Distribution System Maintenance

Office: 512-972-1138

Cell: 512-619-9188

Water Valve Operations—AW Crews

Richard Kindred, Superintendent-Valve Exercising Operations & Development

Distribution System Services

Office: 512-972-1153

Cell: 512-587-4800

Water Valves & Hydrants—AW Crews

AJ Hamilton, Superintendent- Valve & Hydrant Services

Distribution System Maintenance

Office: 512-972-1280

Cell: 512-705-4823

Water Distribution Services—AW Crews

Mike Alvis, Superintendent-Initial Responders & Line Locations

Distribution System Services

Office: 512-972-1182

Cell: 512-879-7747

Back-Up:

Scott Morrow, Division Manager

Distribution System Maintenance/Distribution System Services

Office: 512-972-1208

Cell: 512-844-5251

3. Wastewater Pipeline—AW Crews

Donnie Grames, Superintendent

Collection Systems Maintenance

Office: 512-972-0103

Cell: 512-801-9171

Back Up:

Pilar Barbato, Division Manager

Collection Systems Maintenance

Office: 512-972-2005



Cell: 512-512-699-3855

4. Construction Rehabilitation Services--AW Crews:

Chris Gonzales, Superintendent
Construction Rehab Services
Office: 512-972-0751
Cell: 512-590-4195

5. Water – Third-Party Contractors

Matt Cullen, Division Manager
Distribution System Engineering
Office: 512-972-1241
Cell: 512-791-4964

Jeff Kyle, Supervising Engineer
Distribution System Engineering
Office: 512-972-1180
Cell: 512-750-0893

Joe Hoepken, Supervising Engineer
Distribution System Engineering
Office: 512-972-1168
Cell: 512-773-5455

6. Wastewater - Third-Party Contractors

Javier Ramirez, P.E., Supervising Engineer
Collection System Engineering
Office: 512-972-2054
Cell: **To Be Updated**

Kevin Koeller, P.E., Division Manager
Collection System Engineering
Office: 512-972-2055
Cell: 512-636-2228

7. Facility Repairs—AW Crews and Third-Party Contractors:

Wastewater Facilities
Currently Vacant (will update upon hire)



Water Facilities

Currently Vacant (will update upon hire)

Back-Up for Wastewater and Water Facilities:

Charles Celauro, P.E.

Managing Engineer

charles.celauro@austintexas.gov

Office: 512-972-0208

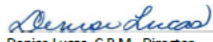
Cell: 512-917-2727



Pdf of Signature Sheet for 2020 General Permit for Austin Water:



Development Services Department:



Denise Lucas, C.P.M., Director

Date: | October 1, 2020

Austin Water:



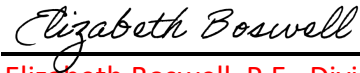
Greg Meszaros, Director

Date: | 10/02/2020

General Permit
Revision Date: September 21, 2020
Page: 19 of 20

First Revision to General Permit
(Modifications are shown in Red Ink)

**Development Services
Department:**



Elizabeth Boswell, P.E., Division
Manager

Austin Water:



Shwetha Pandurangi, P.E.,
C.F.M., Division Manager

Date: 5/14/2021



EXHIBIT A



**General Permit Program
Notification Form**

Submit via email to generalpermits@austintexas.gov

DevelopmentATX.com | Phone: 311 (or 512-974-2000 outside Austin)

Submit this form as an email attachment to the e-mail address listed in the header. Please include **General Permit Program Notification Form** in the email subject line.

The following information is submitted for project(s) as required in the permit holder's General Permit. Please attach any relevant drawings/photos.

Project Name: _____

Brief Summary of the Project Scope:

Owner/Project Manager/Contact: _____ Phone: _____

Project Contractor: _____ Phone: _____

Location Address/Address Range (Zoning Classification if on property outside right-of-way):

Watershed Name: _____

Watershed Classification: _____

Annual General Permit Number: _____ Expiration Date: _____

Time Frame of Project, Including Projected Status and Completion Dates:

Environmental Issues or Impact (if applicable), including Method of E & S Controls and Tree Protection to be utilized, including area information:

Obtained Right-of-Way Excavation Permit Number (if applicable): _____ Date: _____