

# September 2022

## AUSTIN ANIMAL SERVICES REPORT

### Animal Services News

- Austin Animal Center restricted intake to emergencies effective September 13.
- Austin Animal Center reopened for adoption and reclaim on Sundays beginning September 25.
- The live outcome rate for September was 97.68 percent.
- A total of 747 animals were brought to the shelter which included 398 dogs, 309 cats, 25 wild animals, four guinea pigs, three rabbits, three domestic birds, one snake, and one tortoise.
- A total of 698 animals were adopted (356 dogs, 323 cats, and 19 small pets).
- A total of 88 dogs, cats, and tortoise were returned to their owners (RTOs and RTO-Adopt).

### Animal Protection

- Animal Protection Officers (APOs) returned 49 animals to their owners in the field.
- Officers handed out 26 fencing assistance applications and implanted zero microchips.
- Officers impounded 172 injured animals and delivered 158 wildlife animals to Austin Wildlife Rescue.
- Officers entered 212 rabies exposure reports and submitted 29 specimens for rabies testing. Four bats tested positive for rabies.
- 31 total coyote related activities
  - 12 sightings
  - 5 incidents
  - 3 wild speaks
  - 3 wild sick
  - 3 wild injured
  - 3 observations
  - 2 encounters
- Out of 31 coyote related activities, 19 fell within the reported behavior types (sighting, encounter, and incident)
- Encounters: Pets were a factor in 100% of activities:
  - 1 encounter involved a coyote entering a fenced backyard to chase two outside cats
- Incidents: Pets were factor in 100% of these encounters.



## September 2022 Animal Services Report

- 1 incident involved a coyote family of 4 entering a backyard. One growled at a resident
  - 1 incident involved a coyote taking an off-leash dog with owner nearby
  - 1 incident involved a coyote chasing an off leash outside cat with owner next to the cat
  - 1 incident involved a coyote taking an outside cat. Unknown if it was owned.
- Out of 31 related activities, 9 fell within the reported behavior types (wild sick, wild speak, and wild injured)

### Volunteer, Foster, and Rescue Programs

- A total of 316 volunteers donated 4,519 hours of volunteer service.
- The Volunteer Coordinators held five orientations for new volunteers, introducing 126 people to the shelter programs. 109 new volunteers attended their first training or mentor shifts in September.
- 68 individuals donated 136 hours towards dog walking and cat care through group volunteer service.
- 22 Community Service Restitution individuals performed 316 hours of laundry, dishes, and other duties as assigned.
- 179 animals were adopted directly from foster care.
- More than 270 different people/families fostered.
- 305 new foster applications were processed. *(This number does not necessarily include walk-in / in person applications that were processed.)*
- There are currently 1,359 members (approved fosters) in the foster program's GivePulse group.
- One pet died or was euthanized in foster care.
- As of October 1 at 6:55 a.m. there were 280 animals in foster care.
- 138 animals were transferred to 14 in-state AAC Rescue Partners (compared to 204 animals to 32 partners for September 2021).
- 34 dogs were transported to eight out-of-state AAC Rescue Partners.

### Vet Services

- AAC vets performed 943 exams.
- AAC vets spayed/neutered 574 animals.
- Zero visibly pregnant animals were spayed.
- 47 emergency cases were treated at AAC.



## September 2022 Animal Services Report

- 29 emergencies were transferred from the emergency clinic.
- The emergency clinic bill for September was estimated at \$20,000.
- Seven animals received orthopedic surgeries.
- 16 animals received other specialty surgeries (enucleations, amputations, mass removals, hernia repair, wound repairs, dentals, etc).
- Three cruelty cases were treated.
- 73 animals were pulled by Austin Pets Alive! for medical reasons (nine medical urgent, 12 medical attention, 29 neonatal, 16 panleuk, one parvo, one pregnant).

### Pet Resource Center

- Staff handed out more than 1,075 basic pet items (including food, crates, leashes, etc) to over 265 people.
- Eight dogs with behavior issues were deferred.

### Staffing

- Due to the current hiring environment and the volume of background checks processed by the City, onboarding a new employee from the date of a position being posted takes 6-8 weeks.
- 10 vacant regular positions
  - 1 Administration
  - 2 Animal Care
  - 5 Animal Protection
  - 1 Customer Service
    - 1 candidate pending background check
  - 1 Pet Resource Center
    - 1 candidate pending background check
- 21 vacant temporary positions
  - 9 Animal Care
    - 3 candidates pending background checks
  - 5 Dog Walkers
    - 3 candidates in background
  - 1 Enrichment Specialist
  - 3 Customer Service
  - 2 Pet Resource Center
  - 1 Rescue/Foster Coordinator

### Events/Marketing

- Events



## *September 2022 Animal Services Report*

- 9/1 Fursday Thursday at City Hall
  - 1 kitten adopted
- 9/17 Clear the Crates
  - 18 dogs adopted out of crates
- Also on 9/17
  - Paws on Chicon Doggy Drag Show
  - Annie Up! Memorial Bike Ride & Adoption Event
- 9/24 South Austin Pop-Up Market
- Social Media
  - Facebook reach: 3,489,395
    - New likes: 1,661
  - Instagram reach: 244,105
    - New likes: 1,527

