

Austin guide to... **POLLUTION** *hotline*

512-974-2550

Report Pollution 24 Hours a Day

Help protect Austin's water quality by reporting any polluting discharges or spills that could affect creeks, lakes or the aquifer to the City's 24-Hour Pollution Hotline at 512-974-2550. For best results, report spills when observed. City staff will investigate to identify pollutants and their source and will monitor cleanup.



Report the Following Information Quickly

1. Amount and type of pollution, if known. If not, describe the color, odor, consistency and any other characteristics
2. The location of the pollution, such as the address, business name, or creek
3. The name, address and phone number of the party responsible for the pollution, if known
4. Any other information you feel may assist an investigator
5. Your name and phone number if you want a follow-up phone call. (Complaints are handled anonymously.)

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Look for These Pollution Sources

Motor Oil, Gasoline, Diesel & Jet Fuels:

- Leaking vehicles
- Motor oil dumping
- Diesel used for weed control
- Open containers and oily materials left outside

Sewage:

- Leaking sanitary sewer lines
- Malfunctioning septic systems

Fertilizers & Pesticides:

- Unnecessary or excessive use
- Application before rainfall

Silt & Sediment:

- Inadequate silt fences
- Excess water pumped from construction sites

Soaps & Detergents:

- Use in cleaning pavement, vehicles & equipment
- Dumping of soapy water outside
- Failure to connect washing machine to sanitary sewer

Trash & Debris:

- Overflowing dumpsters
- Household or construction waste dumping

Antifreeze:

- Improper flushing or draining of radiator
- Disposal on ground or storm drain

Latex & Oil-based Paints:

- Cleaning painting equipment outside
- Disposal on ground, in dumpster or storm drain



**WATERSHED
PROTECTION**