

I AM A RESIDENTIAL CUSTOMER, WHAT DO I NEED TO DO?

Generally, residential customers adding water meters that are one inch in diameter or smaller do not need to submit a [water meter upgrade package](#) to Austin Water's Taps Plan Review Team but are required to apply for a [water/wastewater residential tap application](#). Please contact [Austin Water's Taps Office](#) by calling 512-972-0000 or email TAPappointments@austintexas.gov to schedule an appointment.

WATER METER APPLICATION VS WATER/WASTEWATER TAP PERMIT, WHAT IS THE DIFFERENCE?

Water meter applications are prepared by a licensed professional. The application package includes information necessary to properly size the water meter. Water/wastewater tap permit applications are completed by the property owner or duly authorized representative. The information provided is used to collect Austin Wastewater connection fees.

CAN A PROPERTY OWNER A PREPARE THE WATER METER APPLICATION?

No. If a [water meter upgrade package](#) is needed the application must be prepared by a professional engineer, master plumber, or professional landscape irrigator depending on the property use, meter use, and meter size.

HOW CAN I FIND A TEXAS LICENSED PROFESSIONAL ENGINEER?

A list of professional engineers in Austin can be located by visiting the [Texas Board of Professional Engineers*](#)

HOW CAN I FIND A TEXAS LICENSED MASTER PLUMBER?

A list of Texas Licensed Master Plumbers can be located by visiting the [Texas State Board of Plumbing Examiners*](#)

HOW CAN I FIND A TEXAS LICENSED LANDSCAPE IRRIGATOR?

A list of Texas Licensed Landscape Irrigators can be located by visiting the [Texas Commission on Environmental Quality*](#)

**This link is provided as a resource without endorsement by the City of Austin.*