



Aging Infrastructure is a nationwide challenge. Austin Water will be replacing water and wastewater lines in your neighborhood soon. Austin Water recently launched “Renewing Austin” a five-year program to upgrade aging water lines and to keep pace with the infrastructure demands of a growing city.

## Frequently Asked Questions

**Q: Will you be closing streets?**

A: We will be closing lanes of traffic, but not entire streets. You will always have access to your home - for brief periods, driveway access may be limited.

**Q: What are the working hours? Which days?**

A: The work days are generally Monday through Saturday, though some Sundays may be required. The work hours are generally 7 a.m. to 7 p.m in the City’s right of way.

**Q: How loud will it be?**

A: You will hear heavy equipment and backup beepers throughout the working hours. Idling of equipment is restricted. The City’s noise ordinance applies after 10 p.m. Please work with the City’s Inspector if you have specific noise issues.

**Q: Will my water be turned off?**

A: Yes, at some point your water will be turned off, but most likely just for a few hours on a single day. We will notify you via flyers posted on the door, prior to turning off the water.

**Q: Will you dig up my lawn?**

A: Most work will be limited to the right of way. In many cases, the right of way is located behind the sidewalk, in an area that you may consider to be part of your lawn. We will notify you as we start work on your street so that you may remove plants or personal items.

**Q: Will you be using the same trench for water and wastewater lines?**

A: No, State Law requires at least 9 feet separation between water and wastewater lines. Generally gravity flow lines (wastewater) are built first, then pressure (water).

**Q: When will you stake service location at my home?**

A: Once we are ready to work on your street, your services will be replaced in their current locations. Look for the meter box for water service location. Wastewater services should have a cleanout.

**Q: What are your plans for repaving the streets?**

A: We will repair trenches during construction of the utility lines. Following completion of all work on all streets, pavement will be restored. All streets will be milled/overlaid with a new asphalt surface.

**Q: What is the sequence of construction?**

A: Wastewater lines will be constructed, then water lines. After work on all streets is completed, then pavement restoration occurs.