

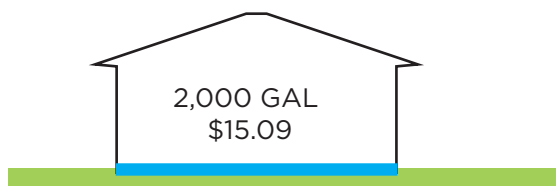
A TALE OF THREE HOUSES

Smoothing will adjust the affected customer's water bill by spreading the amount evenly across the two months, minimizing the effect of the tiered water rate structure and potentially resulting in a credit.

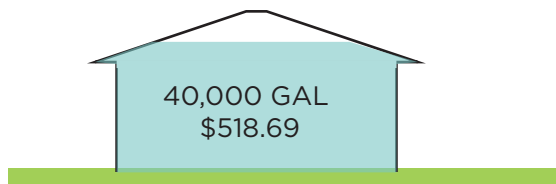
EXAMPLE 1



MONTH 1:

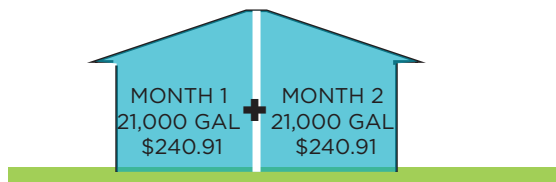


MONTH 2:



Total non-smoothing cost for months 1 + 2 = \$533.78

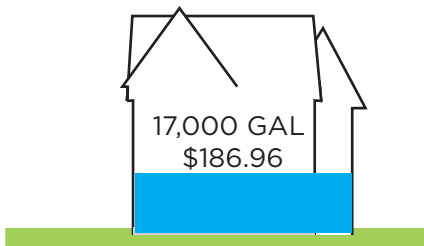
SMOOTHING IS:
(MONTHS 1+2) ÷ 2 x TIER RATE



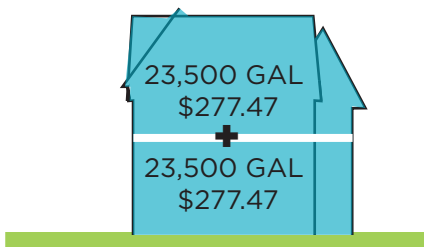
Total for smoothing cost for months 1 + 2 = \$481.82

CREDIT = \$51.96

EXAMPLE 2



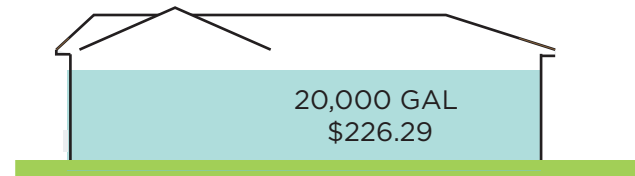
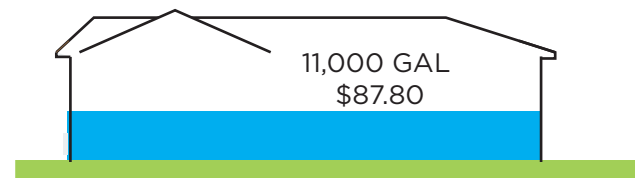
Total non-smoothing cost for months 1 + 2 = \$559.45



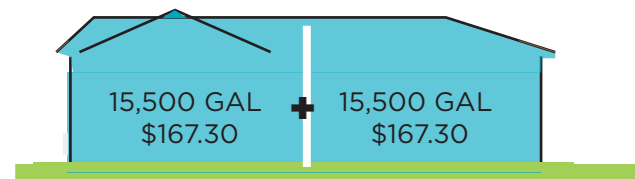
Total for smoothing cost for months 1 + 2 = \$554.94

CREDIT = \$4.51

EXAMPLE 3



Total non-smoothing cost for months 1 + 2 = \$314.09



Total for smoothing cost for months 1 + 2 = \$334.60

NO CHANGE*



*If smoothing results in a higher bill than the original amount, customers will not be charged or receive a credit.