### SINGLE-FAMILY RESIDENTIAL ONSITE WATER REUSE



**GUIDE FOR HOMEOWNERS** 

April 2018

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### INTRODUCTION TO ONSITE WATER REUSE SYSTEMS

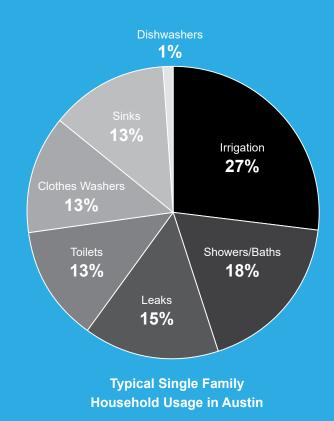
#### **Purpose**

This guide helps Austin Water customers who live in single-family residential developments navigate the City of Austin's regulations for the design, construction, permitting and operation of onsite water reuse systems. It also describes incentives for installation. Onsite water reuse systems, sometimes referred to as water recycling systems, when properly designed and operated, make efficient and safe use of water that would otherwise be diverted to a treatment plant or water body. The guide only addresses onsite water reuse systems for non-potable applications.

#### Background

For more than 100 years, Austin Water has been committed to providing, safe, reliable, high quality and sustainable water to our customers. Austin Water currently treats drinking water from the Colorado River at three treatment plants located along Lakes Austin and Travis. In an effort to maintain a sustainable water supply for future generations, Austin Water is committed to reducing its water demands through conservation programs, and to promote efficient and resilient water systems that will help mitigate the effects of future droughts.

Recognizing that approximately 53% of water use at a typical single family residence (irrigation, toilet flushing and clothes washing) could be met by a non-potable supply, Austin Water provides rebate incentives for property owners who install certain types of onsite collection and water reuse systems at their home.



#### **Regulatory Authority**

Both state and local regulations apply to onsite water reuse systems in the City of Austin. State allowances and criteria for onsite water reuse systems can be found in <u>30 TAC Chapter 210</u> <u>Subchapter F</u>. If used in accordance with this subchapter, no authorization to reuse these waters is required from the <u>Texas Commission on Environmental Quality</u> (TCEQ) unless directed by the Executive Director of TCEQ.

Local system design, construction, installation and permitting requirements for onsite water reuse systems are found in the <u>City's Plumbing Code</u> (Chapters 15 & 16 of the <u>Uniform Plumbing Code</u>). The City's Plumbing Code is applicable to any structure served by the City's water utility, Austin Water. If your water or wastewater bill is issued by Austin Water, these regulations apply to your property.

#### **Definition of Terms: Alternative Onsite Waters and Graywater**

In the City of Austin, the permitting requirements for onsite water reuse systems vary by the water source being collected (rainwater, graywater, etc.), and by the intended use of the water (irrigation, toilet flushing, etc.). In addition, treatment is required for certain onsite water reuse systems. See the schematic below for descriptions of alternative onsite water sources and graywater.

#### **Onsite Water Sources**

washing of material, including diapers, soiled

with human excreta or wastewater that has

come into contact with toilet waste.

CONDENSATE WATER RAINWATER Water produced in a Precipitation heating, ventilation and collected from air conditioning (HVAC) roof surfaces or system as the result of other aboveground evaporative cooling. structures. STORMWATER Precipitation collected at or below grade GRAYWATER surfaces. Wastewater from showers, bathtubs, handwashing lavatories, sinks that are used for disposal of household or domestic products, OTHER NON-SEWAGE sinks that are not used for food preparation **ORIGINATED WATER** or disposal, and clothes-washing machines. Foundation drain water, Graywater does not include wastewater from the

Foundation drain water, swimming pool backwash and drain water and residential reverse osmosis reject water.

#### **Treatment Overview**

	Rainwater is relatively clean when it falls from the sky as precipitation. However, rainwater can become contaminated when it comes into contact with roof surfaces and while it is being stored. In general, rainwater requires only filtration components for reuse applications. <b>Disinfection of rainwater is required for toilet/urinal flushing and</b> <b>clothes washing.</b>
GRAYWATER	Graywater quality is dependent on its source. Graywater can contain many of the same contaminants as sewage, but in much lower quantities because it has not come into contact with food or human waste. In general, graywater requires only filtration components for reuse applications. <b>Disinfection of graywater may be required for some uses.</b>
STORMWATER	Stormwater, similar to rainwater, is relatively clean when it falls from the sky as precipitation. However, stormwater can become contaminated when it comes into contact with ground surfaces and while it is being stored. In general, stormwater requires only filtration components for reuse applications. Disinfection of stormwater is required for toilet/urinal flushing, clothes washing and if it is used for spray irrigation or water features.
CONDENSATE WATER	Condensate water is similar in quality to distilled water, but can become contaminated when it comes into contact with metal pipes, or while it is being stored. In general, condensate water requires only filtration components for reuse applications. <b>Disinfection of condensate water is required for toilet/urinal</b> <b>flushing, clothes washing and if it is used for spray irrigation or</b> <b>water features.</b>
OTHER NON-SEWAGE ORIGINATED WATER	Other non-sewage originated water includes water from foundation drains, swimming pool backwash and drains, and residential reverse osmosis systems. This water can contain organic and inorganic contaminants, but is suitable for reuse. In general, this water requires only filtration components for reuse applications. <b>Disinfection of other non-sewage originated water is required</b> <b>for toilet/urinal flushing, clothes washing and if it is used for</b> <b>spray irrigation or water features.</b>

### WATER REUSE DESIGN AND CONSTRUCTION CONSIDERATIONS

#### **Design Components**

**Onsite water reuse systems generally include four design components:** collection, treatment, storage and distribution. The specific design requirements are contained within <u>30 TAC Chapter 210 Subchapter F</u> and the <u>City's Plumbing Code</u>.

#### Alternative Water Source Collection System

Waters are collected onsite via gutters or plumbing systems that convey the water to a treatment and/or storage tank.

#### **Onsite Treatment and Disinfection System**

Treatment is dependent on both the source water and its intended end use. Rainwater is relatively clean and requires little more than filtration for most uses. Disinfection is required when human contact with graywater or alternative onsite waters is likely to occur.

### Distribution Piping and Plumbing Requirements

The distribution system needs to be identified as containing nonpotable water and is commonly referred to as purple piping. Non-potable piping that is buried or in a building is required to be colored or marked purple to distinguish it from a potable water system.

#### Water Storage System

Water can be stored in tanks for future use. For example, rainwater is collected during precipitation events, but used for irrigation during periods of little to no precipitation.

#### **Allowed Usages and Treatment Requirements**

The table below specifies treatment requirements for onsite water reuse systems at a single-family residence.

	•	۵	•	•	۵
	RAINWATER	GRAYWATER*	STORMWATER	CONDENSATE	OTHER NON-SEWAGE ORIGINATED WATER
Below Grade Irrigation/ Outdoor Landscape	Filtration	Filtration	Filtration	Filtration	Filtration
Above Grade Irrigation/ Outdoor Landscape	Filtration	Not allowed	Treatment & Disinfection	Treatment & Disinfection	Treatment & Disinfection
Toilet/Urinal Flushing/ Clothes Washing	Treatment & Disinfection	Not allowed	Treatment & Disinfection	Treatment & Disinfection	Treatment & Disinfection

\*Graywater is not allowed to be used for irrigation in the Edwards Aquifer Recharge Zone or in any other geologically sensitive area.

#### **Minimum Water Quality Requirements**

The minimum water quality requirements for onsite water reuse systems at a single-family residence are found in <u>30 TAC Chapter 210 Subchapter F</u>, and are summarized in the table below. These treatment standards are in alignment with the <u>NSF/ANSI 350 and 350-1</u> standards for onsite residential and commercial water reuse treatment systems.

### Using Alternative Onsite Water or Graywater for Toilet/Urinal Flushing or Clothes Washing

Parameter	Escherichia coli (E. coli)		Total Suspende	ed Solids (TSS)
Sample Type	30-day geometric mean	maximum single grab sample	30-day geometric mean	maximum single grab sample
Limit	14 MPN/100 mL or 14 CFU/100 mL	240 MPN/100 mL or 240 CFU/100 mL	10 mg/L	30 mg/L

#### **System Overflow**

Graywater reuse systems must be designed and constructed so that the graywater storage system overflows to the sanitary sewer system for the residence. The graywater must enter the sanitary sewer system through either one air gap or two backflow valves or backflow preventers (double-check valve).

Onsite water reuse systems that do not contain graywater cannot have a physical connection to a sanitary sewer system. When the system reaches capacity, it is allowed to overflow onto the ground only if the overflow is caused by inflow of rainwater or stormwater. Overflow under these conditions may flow into an organized storm drain system.

#### **System Bypass**

Special design considerations are necessary when an onsite reuse system combines the storage of graywater with any other type of alternative onsite water in the same tank (combined reuse systems). This is to prevent rainwater and stormwater from overflowing into the sanitary sewer system, and to prevent graywater from overflowing into the organized storm drain system.

Combined reuse systems must be designed and constructed so that 100% of graywater can be diverted to the sanitary sewer system prior to entering the storage tank. Graywater must be diverted to the sanitary sewer system during periods of non-use of the system or if the storage tank reaches 80% capacity. The graywater must enter the sanitary sewer system through either one air gap or two backflow valves or backflow preventers. In addition, combined reuse systems that store stormwater, rainwater, and/or foundation drain water must have an automatic shutoff system to stop the inflow of stormwater, rainwater, and foundation drain water into the combined reuse system. The automatic shutoff system must activate when the storage tank reaches 80% capacity.

System bypass is also required for Laundry-to-Landscape systems that do not store clothes washingmachine graywater.

#### **Makeup Water**

The City's potable water or reclaimed water may be used as a backup supply (makeup water) to an onsite water reuse system provided the City's water supply is protected by an air gap or reduced-pressure principle backflow preventer in accordance with Section 603.5.21 of the City of Austin's Plumbing Code. Direct connections of the City's potable water or reclaimed water to the treatment components of an onsite water reuse system are NOT allowed (i.e. for filter backwashing).

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#### **Cross Connection Control**

In order to protect the City's potable water system from contamination by a non-potable water system, certain backflow prevention assemblies may be required at sites with onsite water reuse systems. Specific backflow prevention requirements are found in Table 603.5 of the City of Austin's Plumbing Code. Cross connection testing and backflow prevention assembly testing must be performed by licensed individuals registered with Austin Water.

#### **Piping and Other Identification Requirements**



#### Piping

All exposed piping and piping carrying alternative onsite reuse water within a building must be either purple pipe or painted purple; all buried piping must be either manufactured in purple, painted purple, taped with purple metallic tape, or bagged in purple; and all exposed piping must be stenciled in yellow with a warning reading "NON-POTABLE WATER."



#### Tanks

Tanks storing graywater must be clearly labeled as containing "NON-POTABLE WATER."



# **BALEN ONSITE** WATER REUSE SYSTEMS

#### **Permitting Requirements**



Austin Water requires a homeowner to register certain onsite water reuse systems installed at single-family residential developments. The Auxiliary Water System Registration form can be found on the following Austin Water webpage: <u>Water</u> <u>Protection Forms, Applications</u> and Reports

In addition to registration, installation permits are required for certain onsite reuse systems as outlined in the table on the following page. The table also specifies which systems homeowners may be eligible to install, and which systems homeowners may be eligible to design, on their own property.

	Registration Required For	Permit Required For	Homeowner Design Allowed For	Homeowner Installation Allowed For
RAINWATER	• Systems >500 gallons	<ul> <li>Pumped irrigation/outdoor systems</li> <li>&gt;500 gallons</li> <li>Systems with components interior to a building</li> <li>Systems with a backup connection from any water source</li> </ul>	<ul> <li>At one-family dwellings:</li> <li>Exterior systems used for outdoor irrigation/landscaping</li> <li>Systems with a maximum discharge of 250 gallons per day</li> <li>At two-family dwellings and townhomes:</li> <li>Exterior systems used for outdoor irrigation/landscaping with a maximum storage of 500 gallons</li> </ul>	<ul> <li>Exterior systems used for outdoor irrigation/ landscaping</li> </ul>
GRAYWATER	All systems	All systems	<ul> <li>Laundry-to-landscape systems</li> <li>Gravity systems with a maximum discharge of 250 gallons per day</li> </ul>	<ul> <li>Laundry-to- landscape systems</li> <li>Gravity systems with a maximum discharge of 250 gallons per day</li> </ul>
STORMWATER	• All systems	• All systems	<ul> <li>Systems at one-family dwellings with a maximum discharge of 250 gallons per day</li> </ul>	• Exterior systems used for outdoor irrigation/ landscaping
CONDENSATE	• Systems >500 gallons	<ul> <li>Pumped irrigation/outdoor systems</li> <li>&gt;500 gallons</li> <li>Systems with components interior to a building</li> <li>Systems with a backup connection from any water source</li> </ul>	<ul> <li>At one-family dwellings:</li> <li>Exterior systems used for outdoor irrigation/landscaping</li> <li>Systems with a maximum discharge of 250 gallons per day</li> <li>At two-family dwellings and townhomes:</li> <li>Exterior systems used for outdoor irrigation/landscaping with a maximum storage of 500 gallons</li> </ul>	<ul> <li>Exterior systems used for outdoor irrigation/ landscaping</li> </ul>
OTHER NON-SEWAGE ORIGINATED WATER	All systems	All systems	• Systems at one-family dwellings with a maximum discharge of 250 gallons per day	• Exterior systems used for outdoor irrigation/ landscaping

Note: Exterior systems refer to systems that do not include any pipes or components interior to a building

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#### **Homestead Permits**

Where a professional installation is not required, you may be eligible to install an onsite water reuse system at your own home. Please refer to the City of Austin's **Homestead Permit eligibility requirements** for details on these requirements, which can be found on the following Development Services Department webpage: <u>http://austintexas.gov/department/building-permits</u>. If you do not meet the eligibility requirements for a homestead permit, your system will have to be installed by a Responsible Master Plumber licensed by the State of Texas and registered with the City of Austin.

Where it's not permissible for an onsite water reuse system to be designed by a homeowner, or if a homeowner would like to hire a professional to design their system, the system must be designed by a person registered or licensed to perform plumbing design work (either a Master Plumber or a Professional Engineer licensed by the State of Texas).

#### **Important Contact Information**

#### Austin Water – Water Conservation Division

Provides guidance and resources related to onsite water reuse systems as well as rebates to incentivize the installation of certain systems.

Webpage: <u>http://www.austintexas.gov/department/water-conservation</u> Phone: 512-974-2199

#### Austin Water – Special Services Division

Administers the Cross Connection/Water Protection Program to protect the health and safety of the public water supply from auxiliary water sources including onsite water reuse systems.

Webpage: <a href="http://draft.austintexas.gov:8080/department/auxiliary-water-sources">http://draft.austintexas.gov:8080/department/auxiliary-water-sources</a> Phone: 512-972-1060

#### **Development Services Department – Building Permits Service Center**

Issues permits to construct and performs installation inspections related to onsite water reuse systems.

Webpage: <u>http://austintexas.gov/department/building-permits</u> Phone: 512-978-4000

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#### **Permitting Steps**

#### **Design Approval & Permitting**

#### 1. Preliminary Review

Contact the Austin Water Conservation Division for a complimentary preliminary review of your onsite water reuse system permit application. This step is optional but highly recommended to ensure the permitting process goes smoothly, and to ensure you are made aware of any qualifying incentives for onsite water reuse systems provided by the utility.

#### 2. Submit Applications

Submit a Development Services Department application for a plumbing permit and an Austin Water application for an auxiliary water permit to the City's Service Center. If you are applying for an Austin Water rebate that requires pre-approval, submit your application to the Austin Water Conservation Division.

Please note: a building permit is also required for tanks larger than 5,000 gallons, for tanks located within a flood hazard and for tanks with a height to width ratio greater than 2:1.

#### 3. Obtain Approval

Once your permit applications are approved, you will be issued a permit to construct the onsite water reuse system.

#### **Construction and Approval for Use**

#### 4. Construct the System

A system must pass all Development Services Department inspections. If your system requires a backflow prevention assembly, this will have to be inspected, tested and approved by a third party prior to your final construction inspection.

#### 5. Operate and Maintain System

After you pass final inspection, you are approved to use your system to save water. No operating permit will be issued, but you are responsible for maintaining your system according to the operation and maintenance manual. You are also responsible for ensuring reoccurring cross connection testing is performed if your system requires it.

#### 6. Rebate Payment

If you have applied for an Austin Water rebate, there will be an additional post-installation inspection prior to receiving funds.

### ONGOING OPERATION OF ONSITE WATER REUSE SYSTEMS

#### **Minimum Testing, Inspection, and Maintenance Frequency**

Local testing, inspection, and maintenance requirements for onsite water reuse systems are found in Tables 1501.5 and 1601.5 of the <u>City's Plumbing Code</u>. These activities must be tracked by the property owner in a maintenance log, which should include the date of each system inspection. An example log can be found at the end of this document. An operation and maintenance manual is also required for any permitted onsite water reuse system.



#### **Additional State Requirements**

Additional State requirements related to the on-going operation of onsite water reuse systems are summarized below. More information can be found in <u>30 TAC Chapter 210 Subchapter F</u>, and in the <u>TCEQ Regulatory Guidance Publication, RG-536</u>.

Water from an onsite water reuse system must be applied at a rate that will not result in ponding or pooling, or cause runoff across the property lines or onto any paved surface.

Water from an onsite water reuse system shall not be applied using a spray distribution system except in accordance with the following conditions.

- Water from the spray distribution system must be applied at times when people and pets are not actively using the distribution area.
- Water from the spray distribution system must not be applied during rainfall events, when the ground is frozen, or within 24 hours after one-half inch or more of rain.
- Water from the spray distribution system must be applied at a rate to prevent ponding, puddling, or runoff.
- Water from the spray distribution system must not be sprayed or allowed to drift off the property.
- The spray distribution system must not be connected to a potable or raw water irrigation system unless suitable backflow prevention is provided to protect the potable or raw water system.
- The spray distribution system must be inspected and repaired as needed to prevent discharges to water in the state or off the property.

The storage and use of water from an onsite water reuse system must not create a nuisance, threaten human health, or damage the quality of surface water or groundwater.

Swimming pool backwash and drain water cannot be used within five days of adding chemicals for shock or acid treatment.

### 5 REBATES AND INCENTIVES FOR ONSITE WATER REUSE SYSTEMS

Through its Water Conservation Program, Austin Water currently offers a number of rebates to incentivize residential customers to install onsite water reuse systems on their property. Customers who reuse water effectively should see savings in their monthly water bills.

#### **Eligibility**

To qualify for an Austin Water rebate you must be a customer of Austin Water or a qualifying water provider, and you must either be the property owner or the utility account holder (with written permission from the property owner). Additional criteria apply for each rebate program, and specific information can be found on Austin Water's Water Conservation webpage at the following address: <a href="http://www.austintexas.gov/department/water-conservation-rebates">http://www.austintexas.gov/department/water-conservation-rebates</a>.

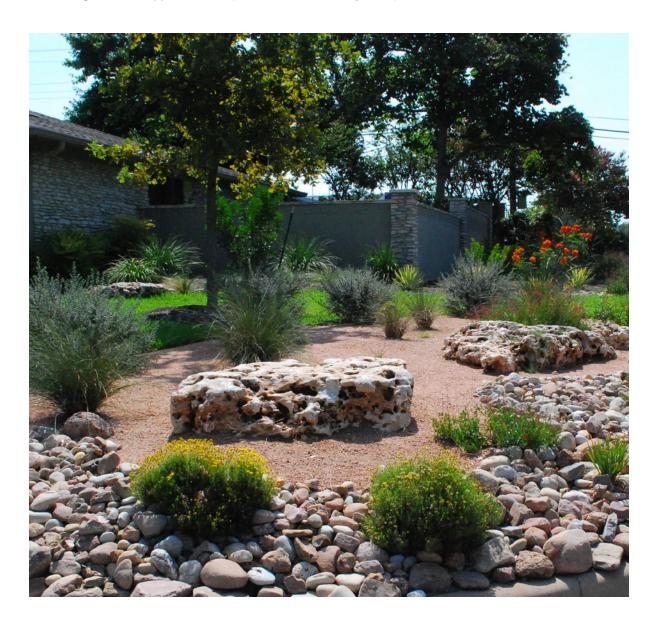


#### **Qualifying Rebate Programs**

At the time of publication the following rebate programs are available to homeowners for onsite water reuse system installations through Austin Water.

- Rainwater Harvesting
- WaterWise Rainscape
- Landscape Survival Tools

These rebates are subject to change, and pre-approval is typically required before purchasing or installing any of the materials that are covered by the rebates. For the most up-to-date program information, customers are encouraged to check Austin Water's Water Conservation webpage prior to submitting a rebate application: <u>http://www.austintexas.gov/department/water-conservation-rebates</u>.



# ADDITIONAL RESOURCES FOR HOMEOWNERS

Onsite Water Reuse Systems are typically designed by licensed professionals who are trained in the design, installation and operation of these systems. However, the City of Austin has made allowances for homeowners to design and install certain types of simple onsite reuse systems at their property (see pages 8 – 10 for information on **Permitting Requirements** and **Homestead Permits**). To assist homeowners who are interested in designing and/or installing their own system, we've provided links to existing design publications. Reading through these publications should help a homeowner determine if they're capable of designing their own system, or if they'd rather hire a professional for the job.

#### **Existing Design Publications**

#### The Texas Manual on Rainwater Harvesting

Published by the Texas Water Development Board, the scope of this manual is to serve as a primer in the basics of residential and small-scale commercial rainwater harvesting systems design. It is intended to serve as a first step in thinking about options for implementing rainwater harvesting systems, as well as advantages and constraints.

#### Rain Gardens Keeping Water on the Land

Published by the City of Austin's Watershed Protection Department, this webpage contains guides, presentations and videos all related to the design of rain gardens that capture and infiltrate and/or filter stormwater runoff from impervious surfaces.

#### San Francisco Graywater Design Manual for Outdoor Irrigation

Published by the San Francisco Public Utilities Commission, this guide gives an overview of the design, construction, permitting, and operation of residential graywater systems for outdoor irrigation, including laundry-to-landscape, branched-drain, and pumped systems. Please be aware that permitting requirements are different in the City of San Francisco, and a permit is always required for a graywater reuse system in the City of Austin! The San Francisco manual provides sound design principles, but please refer to the City of Austin Plumbing Code for specific graywater reuse system requirements.

#### **Glossary of Terms**

- AUXILIARY/ALTERNATIVE WATER is any water source other than the City's drinking water that is pressurized for use on a property. Onsite water reuse systems are considered auxiliary or alternative water sources.
- CONDENSATE WATER is water produced in a heating, ventilation and air-conditioning (HVAC) system as the result of evaporative cooling.
- CROSS-CONNECTION is a physical connection between drinkable water and a liquid or gas that could make the water unsafe to drink (wherever there is a cross connection, there is a potential threat to public health from the liquid or gas contaminants).
- **FILTRATION** is a means to physically separate debris and sediment from an onsite water reuse system. When reuse water is distributed through subsurface irrigation or through indoor plumbing, a filter allowing the passage of particles no larger than 100 microns is required.
- GRAYWATER is wastewater from showers, bathtubs, handwashing lavatories, sinks that are used for disposal of household or domestic products, sinks that are not used for food preparation or disposal, and clothes-washing machines. Graywater does not include wastewater from the washing of material, including diapers, soiled with human excreta or wastewater that has come into contact with toilet waste.
- NON-POTABLE WATER is water that is not of drinking water quality, but which may still be used for many other purposes such as irrigation/landscaping and toilet/urinal flushing.
- OTHER NON-SEWAGE ORIGINATED WATER is foundation drain water, swimming pool backwash and drain water and reverse osmosis reject water.
- POTABLE WATER is water that is treated to drinking water quality. For the purpose of this guide, potable water refers specifically to drinking water provided by the City of Austin's water utility, Austin Water.
- RAINWATER is precipitation collected from roof surfaces or other aboveground structures.
- RECLAIMED WATER is water from the City of Austin's wastewater treatment plants that is treated for reuse, but that is not suitable for drinking.
- SEWAGE is waste that is primarily organic and biodegradable or decomposable and that originates as human, animal, or plant waste from certain activities, including the use of toilet facilities, washing, bathing and preparing food.
- SINGLE-FAMILY RESIDENTIAL DEVELOPMENT includes detached one- and two-family dwellings and multiple single-family dwellings (townhouses) not more than three stories above grade plane in height with a separate means of egress and their accessory structures.
- STORMWATER is precipitation collected from surfaces at or below grade before it enters the bed and banks of a water body that is designated a surface water in the state.

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#### **Example Maintenance Log**

Property address:

System source water(s): \_\_\_\_\_

End use(s) of water: \_\_\_\_\_

Every 3 months maintenance	Dates performed
Inspect and clean filters and screens, and replace (where necessary)	

Every 6 months maintenance	Dates performed
Inspect and clear debris from rainwater gutters, downspouts, and roof washers.	
Inspect and clear debris from roof or other aboveground rainwater collection surfaces	

Every 12 months maintenance	Dates performed
Inspect pumps and verify operation	
Inspect valves and verify operation	
Inspect pressure tanks and verify operation	
Clear debris from and inspect storage tanks, locking devices, and verify operation	
Inspect caution labels and marking	
Cross-connection inspection and test	

Manufacturer specified maintenance	Dates performed
Inspect and verify that disinfection, filters and water quality treatment devices and systems are operational and maintaining minimum water quality requirements	

As needed maintenance	Dates performed
Remove tree branches and vegetation overhanging roof or other aboveground rainwater collection surfaces	
Inspect and maintain mulch basins for gray water irrigation systems to maintain mulch depth and prevent ponding and runoff	

 $\bullet$   $\bullet$   $\bullet$   $\bullet$ 

#### **Homeowner Permit Checklist**

- 1. Installation Permit Application
  - Auxiliary water system permit application form/registration form
  - Homeowner affidavit form (if applicable)
  - Drawings and specifications
- 2. Operation and Maintenance Manual
  - Detailed diagram of the entire system and the location of system components
  - □ Instructions on operating and maintaining the system
  - Details on maintaining the required water quality for toilet/urinal flushing
  - Details on deactivating the system for maintenance, repair or other purposes
  - Applicable testing, inspection, and maintenance frequencies (maintenance log form)
  - □ A method of contacting the manufacturer(s)

#### **Printed Warning Labels**

Required for installation inspection



# Non-Potable Water **DO NOT DRINK**

### SINGLE-FAMILY RESIDENTIAL ONSITE WATER REUSE



Austin Water – Water Conservation Division

watercon@austintexas.gov 512-974-2199 AustinWater.org



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