

VICTIM ASSISTANCE INFORMATION



POLICE REPORT NUMBER:

FAMILY VIOLENCE PROTECTION TEAM
512-974-8535

CHILD ABUSE
512-974-6880

HOMICIDE
512-974-5210

SEX CRIMES
512-974-5230

ROBBERY
512-974-5270

VEHICULAR HOMICIDE
512-974-5789

APD VICTIM SERVICES
512-974-5037

APD WEB SITE:

WWW.AUSTINTEXAS.GOV/POLICE

APD VICTIM SERVICES

THE VICTIM SERVICES DIVISION OF THE AUSTIN POLICE DEPARTMENT IS DEDICATED TO POSITIVELY IMPACTING THE QUALITY OF LIFE FOR THE CITIZENS OF AUSTIN BY ASSISTING VICTIMS, SURVIVORS, FAMILIES, NEIGHBORHOODS, AND BUSINESSES EXPERIENCING CRIME OR TRAUMA.

A VICTIM SERVICES STAFF MEMBER IS AVAILABLE 24 HOURS A DAY, 7 DAYS A WEEK, TO ASSIST VICTIMS, THEIR FAMILIES AND THEIR NEIGHBORHOODS. IT IS YOUR RIGHT AS A VICTIM TO REQUEST THESE SERVICES. IF EMERGENCY ASSISTANCE IS NOT NEEDED, YOU MAY CALL **3-1-1** FOR ASSISTANCE 24 HOURS A DAY, 7 DAYS A WEEK. FOR EMERGENCIES, PLEASE CALL **9-1-1**.

AUSTIN POLICE DEPARTMENT

P.O. Box 689001
AUSTIN, TX 78768-9001

CRISIS INTERVENTION UNIT (CIT TEAM) 512-854-3450
JUVENILE UNIT 512-974-5250
REPORT SALES 512-974-5212
WARRANT OFFICE 512-974-5355
POLICE MONITORS OFFICE 512-974-9090

CHILD ABUSE – YOUR LEGAL OBLIGATION

ANYONE WHO THINKS A CHILD, OR PERSON 65 YEARS OR OLDER, OR AN ADULT WITH DISABILITIES IS BEING ABUSED, NEGLECTED, OR EXPLOITED MUST REPORT IT IMMEDIATELY TO THE TEXAS DEPARTMENT OF FAMILY AND PROTECTIVE SERVICES AT **1-800-252-5400**.

HELPFUL RESOURCES

VICTIM ASSISTANCE PROGRAMS

AUSTIN POLICE DEPARTMENT 512-974-5000
TRAVIS COUNTY ATTORNEY 512-854-9415
TRAVIS COUNTY DISTRICT ATTORNEY 512-854-9449
TRAVIS COUNTY SHERIFF'S OFFICE 512-854-9709

24-HOUR CRISIS HOTLINES

DOMESTIC VIOLENCE HOTLINE 1-800-799-7233
TTY 1-800-787-3224
PSYCHIATRIC EMERGENCY SERVICES 512-472-4357
TTY 512-703-1395
RUNAWAY HOTLINE 1-888-580-4357
SAFE PLACE 512-267-7233
DEAF/HH, USE RELAY/VRS
SEXUAL ASSAULT HOTLINE 1-800-656-4673
TEEN DATING ABUSE HOTLINE 1-866-331-9474

CRIMINAL LEGAL SERVICES

ADULT PAROLE 512-406-5200
ADULT PROBATION 512-854-4600
JUVENILE PROBATION 512-854-7000
MAGISTRATES ORDER OF EMERGENCY PROTECTION 512-225-9585
MUNICIPAL COURT 512-974-4800
MEDICAL EXAMINER'S OFFICE 512-854-9599

PRETRIAL SERVICES 512-854-9381
PROTECTIVE ORDERS 512-854-4163
TRAVIS COUNTY ATTORNEY'S OFFICE 512-854-9415
TRAVIS COUNTY DISTRICT ATTORNEY'S OFFICE 512-854-9400
TRAVIS COUNTY SHERIFF'S OFFICE 512-854-0845

FOR JAIL INFORMATION:

VINE (VICTIM INFORMATION NOTIFICATION EVERYDAY) 1-877-894-8463
TRAVIS COUNTY JAIL 512-854-9889
WWW.TCSHERIFF.ORG
WILLIAMSON COUNTY DISTRICT ATTORNEY'S OFFICE 512-943-1000

CIVIL LEGAL SERVICES

ADULT/CHILD PROTECTIVE SERVICES (LOCAL) 512-834-3195
AMERICAN GATEWAYS 512-478-0546
DOMESTIC RELATIONS 512-854-9696
LAWYER REFERRAL SERVICE 512-472-8303
TEXAS RIO GRANDE LEGAL AID 512-374-2700
TEXAS ADVOCACY PROJECT 512-476-5770

COUNSELING/SUPPORT SERVICES

SAFE HOTLINE 512-267-7233
DEAF/HH, USE RELAY/VRS
ASIAN FAMILY SUPPORT SERVICES 1-877-281-8371
THE AUSTIN CENTER FOR GRIEF AND LOSS 512-472-7878
CAPITAL AREA COUNSELING 512-302-1000
CASA MARIANELLA 512-385-5571
FAMILY ELDER CARE 512-450-0844
THE CHRISTI CENTER 512-467-2600
HOSPICE AUSTIN 512-342-4700
INFORMATION & REFERRAL 2-1-1
LIFE WORKS, INC. DAYTIME 512-735-2400
AFTER HOURS 512-441-6914
WATERLOO COUNSELING CENTER 512-444-9922
YWCA 512-326-1222

EMERGENCY ASSISTANCE/SHELTERS

ARCH (HOMELESS SHELTER) 512-305-4100
CARITAS 512-472-4135
CASA MARIANELLA 512-385-5571
TRAVIS COUNTY HEALTH AND HUMAN SERVICES 512-854-4100
AMERICAN RED CROSS 512-928-4271
SALVATION ARMY 512-476-1111
BASTROP WOMEN'S SHELTER 512-321-7760
HAYS-CALDWELL WOMEN'S CENTER 1-800-700-4292
HOPE ALLIANCE CRISIS CENTER 512-255-1212
SAFE 512-267-7233

CRIME VICTIMS COMPENSATION

THIS PROGRAM HELPS VICTIMS OF VIOLENT CRIME COVER OUT OF POCKET EXPENSES THAT ARE INCURRED AS THE RESULT OF THE CRIME. TYPES OF CRIMES COVERED ARE SEXUAL ASSAULT, FAMILY VIOLENCE, KIDNAPPING, AGGRAVATED ROBBERY, ASSAULT, HOMICIDE, CHILD ABUSE, AND OTHER CRIMES WHERE THE VICTIM SUFFERS PHYSICAL OR EMOTIONAL HARM OR DEATH. MOTOR VEHICLE CRIMES INCLUDE: DWI,

MANSLAUGHTER, CRIMINALLY NEGLIGENT HOMICIDE, AGGRAVATED ASSAULT, AND INTOXICATION MANSLAUGHTER.

CONTACT THE OFFICE OF THE ATTORNEY GENERAL CRIME VICTIMS' COMPENSATION DIVISION AT 512-936-1200 OR 1-800-983-9933 FOR MORE INFORMATION.

NOTICE TO ADULT VICTIMS OF DOMESTIC VIOLENCE

IT IS A CRIME FOR ANY PERSON TO INTENTIONALLY CAUSE YOU ANY HARM, EVEN IF THAT PERSON IS A MEMBER OF YOUR HOUSEHOLD. IT IS IMPORTANT THAT YOU TELL THE OFFICER IF YOU, OR YOUR CHILD, OR ANY OTHER HOUSEHOLD RESIDENT HAVE BEEN INJURED, OR IF YOU FEEL YOU ARE GOING TO BE IN DANGER AFTER THE OFFICER LEAVES.

WHAT SHOULD YOU DO FIRST?

- REQUEST AN **EMERGENCY PROTECTIVE ORDER (EPO)**: THIS ORDER CAN BE REQUESTED THROUGH THE ARRESTING OFFICER OR BY CALLING 512- 225-9585. IF AN ARREST IS NOT MADE, CALL THE DETECTIVE ASSIGNED TO THE CASE. THIS ORDER IS VALID FOR 31-91 DAYS.
- CONTACT **VINE** (1-877-894-8463 OR WWW.VINELINK.COM) TO REGISTER FOR A FREE, ANONYMOUS, COMPUTER-BASED TELEPHONE PROGRAM THAT PROVIDES VICTIMS OF CRIME INFORMATION ABOUT OFFENDER CUSTODY STATUS AND RELATED COURT EVENTS.
- CALL THE **COUNTY ATTORNEY'S OFFICE** AT (512) 854-4163 TO OBTAIN INFORMATION ON APPLYING FOR A PROTECTIVE ORDER. A PROTECTIVE ORDER MUST BE ISSUED DIRECTLY TO THE OFFENDER. IT ORDERS HIM/HER TO STOP COMMITTING VIOLENCE AGAINST YOU, TO STAY AWAY FROM YOU AND YOUR FAMILY, TO STOP ANY COMMUNICATION, DIRECT OR THROUGH OTHERS, THAT IS THREATENING OR HARASSING.
- CALL THE **FAMILY VIOLENCE PROTECTION TEAM** (512-974-8535) FOR INVESTIGATIVE SERVICES, CRISIS COUNSELING, INFORMATION AND LEGAL REFERRALS.
- CALL **SAFE PLACE** (512-267-7233) FOR SHELTER, CRISIS COUNSELING, SUPPORT GROUPS, AND CHILDREN'S SERVICES.
- MAKE A SAFETY PLAN.
- ANY PERSON CAN BE CONSIDERED FOR **PERSONAL BOND**, WHICH WOULD ALLOW HIM/HER TO GET OUT OF JAIL WITHOUT MAKING ANY KIND OF PAYMENT. CALL 512-854-9381 TO TALK ABOUT YOUR CONCERNS OF HAVING SOMEONE RELEASED ON PERSONAL BOND.

IS YOUR PARTNER ABUSING YOU?

- JEALOUS AND POSSESSIVE
- PUSHING YOU INTO A RELATIONSHIP
- CONTROLS YOUR MONEY AND WARDROBE
- HAS UNREALISTIC EXPECTATIONS

