### Notification for Special Events Stakeholder Meeting

**Frances Hargrove** 

Special Events Manager, Austin Center for Events Austin Transportation Department



## Overview

- City of Austin Notice of Proposed Street Closure and Appeals Process
- Notice of Proposed Street Closure and Appeals Process in Other Cities
- Notice of Application for Amplified Sound
- Ideas for Revised Process
- Information
- Questions

#### Current Notice of Proposed Street Closure Process

#### City of Austin

- Event organizer must issue a Notice of Proposed Closure (NOPC) to all affected persons and neighborhood associations, including:
  - Letter describing event components and alternative traffic routes
  - Event site map
  - Approval and disapproval form
- City creates notification list for <u>affected persons</u>, event organizer mails NOPC **90 days prior** to street event
- No costs incurred by City; event organizer pays all mailing costs

### Current Notice of Proposed Street Closure Approval and Denial Process City of Austin

- Affected persons and neighborhood associations have until the 60<sup>th</sup> day before the event date to return the approval or disapproval form
- Event may be denied if 20% or more affected persons disapprove or one or more neighborhood associations disapprove
- No response is considered approval

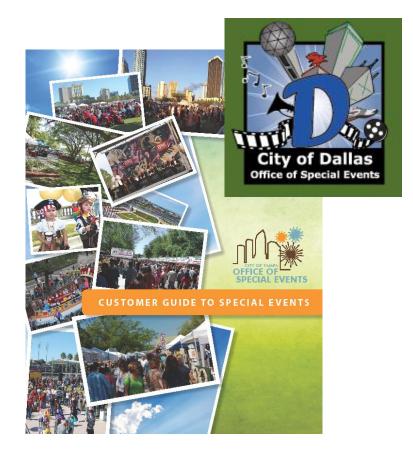
Aust	in, TX 78704 ) 974-6501 (Events Hotline),	arton Springs Road, Suite 1070 , (512) 974-7727 (Fax)
СІТ	Y OF AUSTIN NOTIC	E OF PROPOSED CLOSURE
leighborhood Association	ons within ½ mile and all proper	ice of Proposed Closure and Signature Requirement, tha ty owner, manager or tenant whose property is adjacent to tion form, a copy of the map of the closure areas and event
	on concerning the actual event at Special Events website at <u>www.a</u>	t this location please contact the Promoter listed below or austintexas.gov/ACE.
Promoter or Agent's Co	ontact Name)	(Phone Number)
	is at	pplying for a permit for the following street event:
Company Name)		
The event is scheduled for	or the following dates and times:	
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### Current Notice of Proposed Street Closure Appeals Process City of Austin

- If 20% or more of affected persons, or one neighborhood association disapproves of event, then event organizer and affected persons and/or neighborhood associations in disapproval discuss at Urban Transportation Commission meeting
- Urban Transportation Commission provides
  recommendation for City Council
- City Council determines approval or denial of event

# Notice of Proposed Street Closure Process in Other Cities

- Nine Cities Researched:
  - Dallas, TX
  - San Antonio, TX
  - Fort Worth, TX
  - New Orleans, LA
  - Nashville, TN
  - Portland, OR
  - Tampa, FL
  - Philadelphia, PA
  - Atlanta, GA



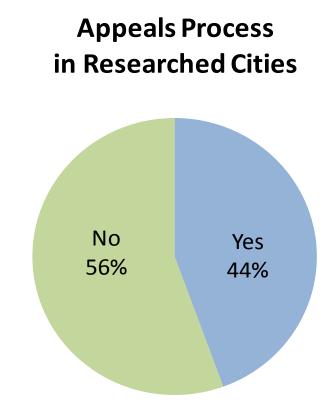
# Notice of Proposed Street Closure Process in Other Cities

- Deadline
  - Between 5 days 120 days
- Types of notification
  - Direct mail
  - Email
  - Hand-delivered
  - Website/bulletin board
  - Media advisory
  - Neighborhood meetings
  - Block signatures
  - Door hangers
  - Permanent sign-posts in special event areas
- No incurred costs by City



# Street Closure Appeals Process in Other Cities

- No Process
  - City acts as negotiator between event organizer and affected persons and addresses concerns
- Appeals Process
  - Contingent on event location, type, size/scope



Notice of Multi-Day Special Event Permit Applications for Outdoor Amplified Sound City of Austin

- City provides a mail notice of Multi-Day Special Event Permit applications no later than the 14<sup>th</sup> day after application submission to:
  - Residents within 600 feet of the event;
  - Multifamily property owners adjacent to the event; and
  - Neighborhood associations whose declared boundaries are within 600 feet of the event.
- Notification fee of \$302.00 per application

#### Outdoor Amplified Sound Appeals Process City of Austin

• An appeal must be filed with the accountable official in writing no later than the **14<sup>th</sup> day after** the date the decision of application approval/denial; a period of 14 days is available for the applicant (permit denial) and or interested parties (permit approval) to appeal the decision

• A public hearing on an appeal shall be held at the earliest council meeting, if a valid permit appeal is received within the required 14-day period, it will be placed on the soonest available City Council meeting agenda

• At any time prior to a scheduled appeal hearing, the accountable official may revise a permit to include conditions that are agreed to by the parties

• In deciding an appeal, the City council may uphold, reverse, or modify a decision of the accountable official, including the requirements and conditions of a multi-day sound permit

## Proposed Tiered System in Pending Special Event Ordinance

- Tiers 1 and 2
  - Smaller impact = shorter deadlines
    - Hand walk notices/door hangers
    - Signed petition
    - Signs posted
- Tiers 3 and 4
  - Larger events = bigger impacts

# Approval and Notification Challenges

- Separating the approval process from the notifications
- Align deadline between street closure approval/notifications and amplified sound applications
- Short turn around events
- Commission and Council review increase appeal processes

### **Ideas for Revised Process**

- Opt-in electronic notification of application review
  - 30 days after application submission for street event closure
  - If amplified sound is within a street closure, both notifications will follow the street closure notification process
- Separated approval process from notifications for *Tier 3* and *Tier 4* events
- Incorporating 3-1-1 as a part of the process (before, during and after event)
- Review event input by ACE management for approval or disapproval
- Appeal team of Department Directors
- Postcard notification to affected persons
  - 30 days prior to event

## Information

• Visit the City Stage Website:

www.austintexas.gov/CityStage

- Sign up for the <u>RSS Feed</u>
- Upcoming Event Closures online:

"Getting Around Austin"

- Sign up on the Community Registry: www.austintexas.gov/CR
- Special Events Ordinance:

<u>www.austintexas.gov/department/special-events-</u> <u>ordinance</u>

### Questions?

If you have additional ideas or need more information, please email <u>SpecialEvents@austintexas.gov</u>