

# Austin Transportation Department Residential Permit Parking Program



# FAQ Sheet

## Where do I pick up my permits each Renewal Period?

You will request your permits from the City of Austin. Please email [residentialparking@austintexas.gov](mailto:residentialparking@austintexas.gov) for appointment times and additional questions. Applications and renewal periods are posted on ATD website.

## Why do I have to pay for permits?

The Residential Permit Parking program is funded partially by the fees charged for each permit. These expenses consist mainly of the fabrication and installation costs of “residential parking” signs, additional routine maintenance, and enforcement of the zones.

## How many permits can I receive and how much do they cost?

Please check the permit eligibility list for your address to see how many permits your address is eligible for. Each permit cost \$16.24 with tax.

## Do I have to buy the permits?

No, it is up to the homeowner if they decide to purchase permits each year. If decided later in the year permits are needed, they can be purchased anytime but there is no proration for permits purchased at any time.

## What if I receive a citation but I had my permit displayed?

All parking disputes are handled by City of Austin Municipal Court on 700 E. 7th St.

## What if I lose a permit?

You must report lost permits to the City of Austin and replacement permits will cost \$16.24 with tax. If the old permit is found it may not be used again and subject to citation if used.

## Who can enforce the RPP zones?

All parking enforcement officers, APD, and other police agencies that have the authority to write citations for parking violations. RPP signs are just like any regulated sign and can be enforced at any time. Parking enforcement has a dedicated RPP enforcement officer that will

help with enforcement and resident parking complaints within the RPP areas. Enforcement is routine and is NOT only conducted if a resident calls to complain.

## **What if I have a party, garage sale, or special event at my home?**

Each resident address that participates in the RPP program by purchasing yearly hangtags has available to them day passes for these kind of events. Day passes are good for a 24hr period and limited to 20 day passes a month per resident address. Day passes cost 1.08 per pass or 21.65 for 20 passes. Eligible resident addresses can request and pick up day passes through the City of Austin.

## **Why would I receive a citation, even if I have permit displayed correctly?**

Permits are just one piece of the puzzle; please remember that you must still follow all city and state ordinances regarding safe parking practices.

## **Who do I contact if I am having non permit holders parking in my zone?**

Complaints can be reported to the City of Austin by calling Austin 311. You can also send complaints by emailing [ResidentialParking@austintexas.gov](mailto:ResidentialParking@austintexas.gov) Parking enforcement has a dedicated RPP enforcement officer that will help respond to complaints.

## **How can I purchase permits?**

You can purchase permits from the City of Austin with Credit Card, Cash, and Checks made payable to the City of Austin.

## **Where do I pick up my permits?**

You can pick up your permits at 1111 Rio Grande Street, Austin TX 78701.

## **How many renewal areas are there and what is the difference between them?**

There are two renewal areas in Austin one for January and one for August. The difference between them is their location. The August to August renewal area is around the University of Texas. To help the students who are moving in to their apartments in August.