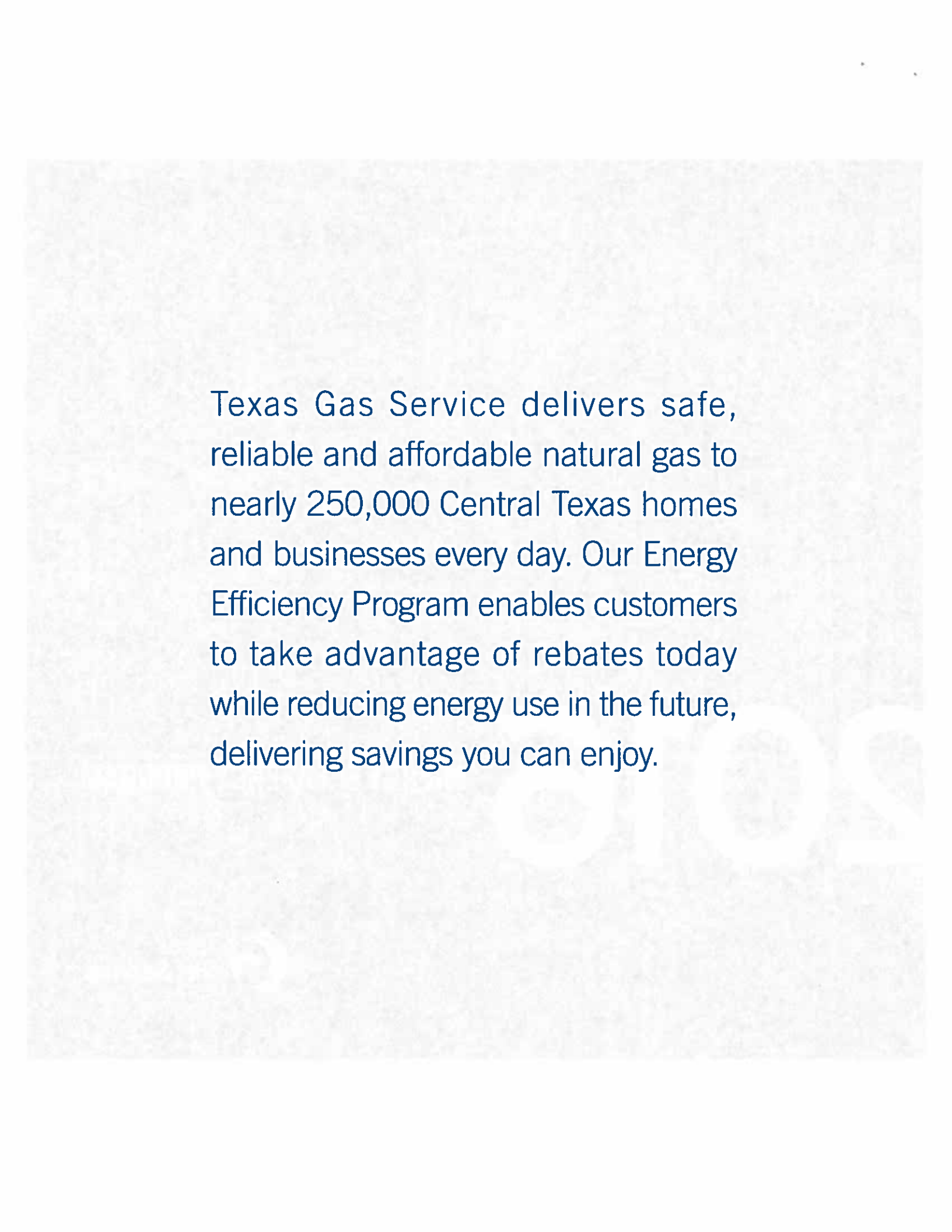


2013  
2014  
2015  
**2016**  
2017

**ENERGY EFFICIENCY PROGRAM**  
ANNUAL REPORT





Texas Gas Service delivers safe, reliable and affordable natural gas to nearly 250,000 Central Texas homes and businesses every day. Our Energy Efficiency Program enables customers to take advantage of rebates today while reducing energy use in the future, delivering savings you can enjoy.

# Overall Program Results – FY2016

## 14,736 REBATES AWARDED

**453,000+**

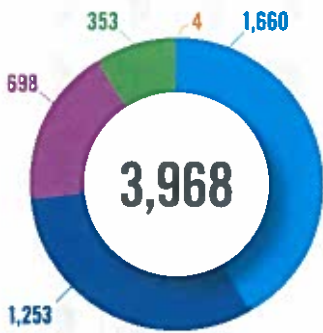
dekatherms of energy expected to be saved over the lifetime of the new equipment\*

**\$2.6 MILLION+**

distributed to customers

**\$1,133,135**

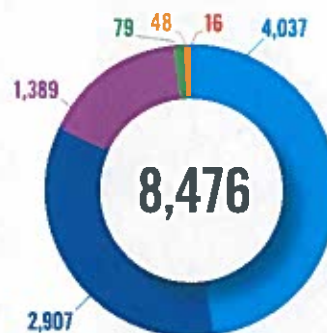
expected total savings for customers on their energy bills over the lifetime of the new equipment\*



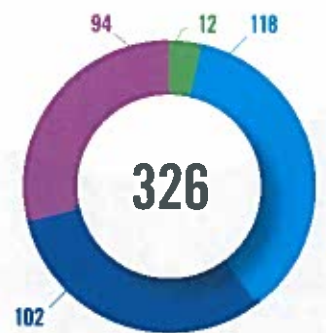
**Residential  
Retrofit Rebates**



**Residential New  
Construction Rebates**



**Commercial  
Rebates**



**Free Equipment  
Program**

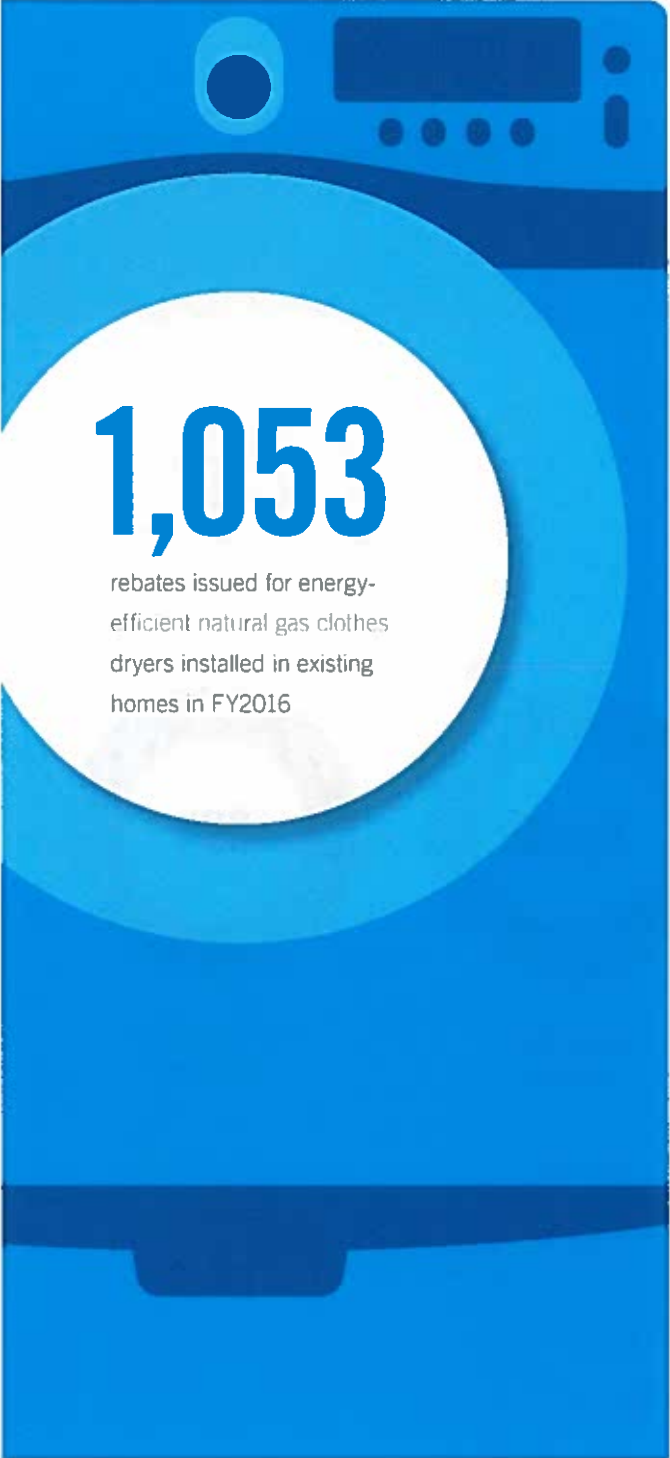
- Weatherization
- Dryers and Dryer Stubs
- Heating Systems
- Water Heaters
- Natural Gas Vehicles

- Water Heaters
- Dryers and Dryer Stubs
- Heating Systems
- Whole Home Program

- Door Weatherstripping
- Low-Flow Faucet Aerators
- HE Fixed Showerheads
- HE Handheld Showerheads
- Commercial Equipment
- Pre-Rinse Spray Valves

- Water Heaters
- Ranges
- Furnaces
- Dryers

\*Source: 2016 TGS Energy Measurement and Verification (EM&V) Analysis. EnergyTools, Inc.



**1,053**

rebates issued for energy-efficient natural gas clothes dryers installed in existing homes in FY2016

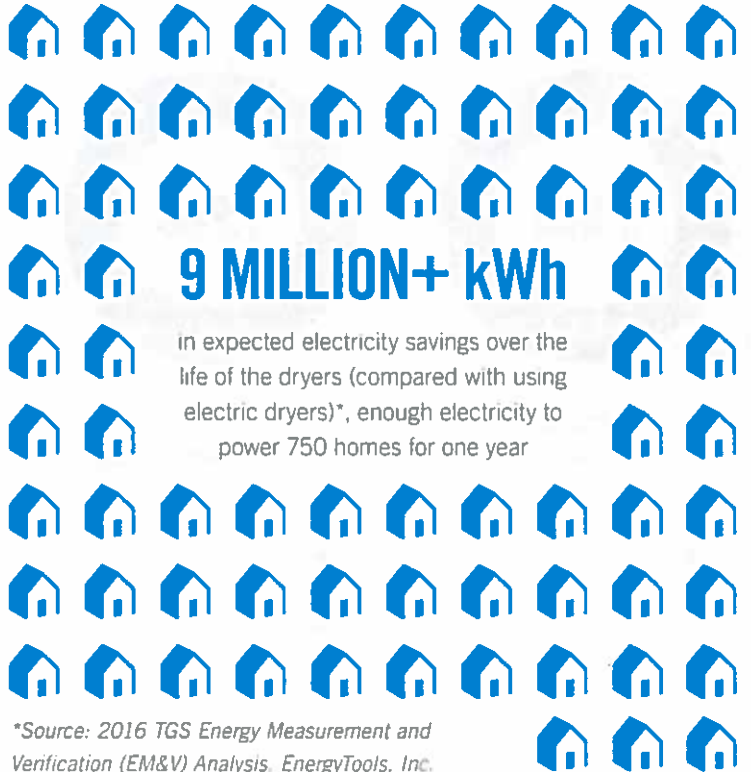
## Residential DRYERS

The dryer continues to save customers time, energy and money.



**\$86,000+**

expected combined total energy bill savings for customers over the life of the 1,053 dryers installed (compared with using electric dryers)\*



# Commercial DIRECT INSTALL PROGRAM

Efficient shower heads, sink aerators and spray valves help commercial customers use less water and less energy for water heating. This year, new rebates were available for door weatherstripping, which improves insulation and helps save on heating and cooling costs.



**8,428**

energy- and water-saving devices installed for qualified commercial rate customers in FY2016  
*(vs. 4,034 in FY2015)*

# Free Equipment and Weatherization

Central Texas' hot summers and unpredictable winters can leave low-income, mobility-challenged and elderly customers who have old, inefficient equipment with challenging energy costs.



natural gas appliances replaced for low-income, mobility-challenged and elderly customers



**127,408,092**

gallons of water expected to be saved over the lifetime of the equipment\*, enough water to fill 193 Olympic-sized swimming pools

**1,200+**

free natural gas water heaters, furnaces and ranges installed since 2010



**50,500+**

total dekatherms of natural gas expected to be saved over the life of the installed devices\*



We are proud to collaborate with:

**AUSTIN BOARD OF REALTORS**

**AUSTIN ENERGY**

**AUSTIN HOTEL AND LODGING ASSOCIATION**

**AUSTIN-AREA APPLIANCE RETAILERS**

**AUSTIN HOUSING REPAIR COALITION**

**CLEARRESULT**

**HOME BUILDERS ASSOCIATION OF GREATER AUSTIN**

**HOUSING AUTHORITY OF THE CITY OF AUSTIN**

**MEALS ON WHEELS AND MORE**

**PECAN STREET**

**REAL ESTATE COUNCIL OF AUSTIN**

**SUSTAINABLE FOOD CENTER**

**SPEER** (South-Central Partnership for Energy Efficiency as a Resource)

# Financials

	FY16 Actuals Surplus (Deficit)	FY16 Budget	Variance Surplus (Deficit)	FY17 Budget
<b>BALANCE - 12/31/15</b>	<b>\$843,500</b>			
<b>REBATES AND EXPENSES</b>				
Commercial Rebates				
Equipment and Natural Gas Vehicle	\$41,871	\$119,650	\$77,779	\$37,126
Direct Install	\$78,078	\$64,000	(\$14,078)	\$109,027
<b>Commercial Rebates Total</b>	<b>\$119,949</b>	<b>\$183,650</b>	<b>\$63,701</b>	<b>\$146,153</b>
Residential Rebates				
Retrofit and New Construction				
Water Heating	\$923,150	\$960,450	\$37,300	\$1,018,600
Heating & Weatherization	\$433,472	\$921,185	\$487,713	\$485,725
Dryer	\$458,150	\$634,900	\$176,750	\$539,125
Natural Gas Vehicle	\$8,000	\$32,000	\$24,000	\$11,000
Free Equipment	\$688,159	\$227,820	(\$460,339)	\$250,000
Whole Home	\$2,600	\$3,250	\$650	\$975
<b>Residential Rebates Total</b>	<b>\$2,513,531</b>	<b>\$2,779,605</b>	<b>\$266,074</b>	<b>\$2,305,425</b>
Other Expenses				
Pecan Street Project	\$25,000	\$25,000	\$0	\$25,000
Education (Commercial and Residential)	\$365,461	\$455,000	\$89,539	\$400,000
Operation/Administrative	\$370,906	\$366,209	(\$4,697)	\$425,000
<b>Other Expenses Total</b>	<b>\$761,367</b>	<b>\$846,209</b>	<b>\$84,842</b>	<b>\$850,000</b>
<b>Total Rebates and Expenses</b>	<b>\$3,394,847</b>	<b>\$3,809,464</b>	<b>\$414,617</b>	<b>\$3,301,578</b>
<b>COLLECTIONS</b>				
Residential Collections	\$2,079,802			
Commercial Collections	\$147,266			
<b>Total Collections</b>	<b>\$2,227,068</b>			
<b>BALANCE - 12/31/16</b>	<b>(\$324,279)</b>			



**Texas  
Gas Service,**

*A Division of ONE Gas*

1301 South Mopac, Suite 400

Austin, TX 78746

[TexasGasService.com](http://TexasGasService.com)