Zero Waste Block Leader Orientation

Jennifer Denton Austin Resource Recovery





# Agenda for Today

- Introductions
- Zero Waste Block Leader Program
  - Roles & Responsibilities
  - Communications
  - Quarterly Meetups & Tours
  - Recruiting more Block Leaders
- Austin Resource Recovery Overview
  - ✤ Zero Waste Goals
  - Diversion Rate
  - Residential Services
    - Curbside Recycling Collection
    - Curbside Trash Collection
  - ✤ Recycle Re-Use Drop Off Center
  - Composting Classes
  - Curbside Organics Pilot
  - Commercial Services



# Zero Waste Block Leader Program

Block Leaders are active, "green-minded" neighborhood residents who help spread the word about recycling in your neighborhoods. Your mission is to unite the community to promote environmental issues and lead the effort in creating a cleaner, greener Austin.

#### Block Leaders are not the recycling or composting police!

As Block Leaders you are available to help to educate your friends and neighbors on recycling and composting, in a way that encourages them to divert more materials from the landfill.





#### **Roles & Responsibilities**

- We ask for a commitment of between 10 25 hours a year
- Block Leaders will be asked to commit to providing information to their neighbors at a self-selected level of activity:
  - ✤ By placing a "Zero Waste Block Leader" sign in your yard, or
  - By sharing the Austin Resource Recovery electronic newsletter with your neighbors/neighborhood association, or
  - ✤ By distributing informational door hangers to your neighbors, or
  - ✤ By making presentations to your neighborhood association/HOA meeting, or
  - ✤ By engaging their neighbors in face to face conversations about Zero Waste goals, or
  - By volunteering with Austin Resource Recovery staff at community events





### **Compost Coaches**

#### **Compost Coaches**

- Block Leaders currently in compost pilot will serve as peer educators to block leaders in the upcoming expansion areas.
- Block leaders in the upcoming compost expansion areas will act as compost coaches to their neighbors. Training and materials will be provided! Stay tuned for more information!







# Zero Waste Block Leader Program







## Communications

#### I PROMISE NOT TO SPAM YOU!

- Email from perhaps twice a month, or more as special projects or updates from Austin Resource Recovery become available.
- You will receive the monthly Austin Resource Recovery Newsletter each month feel free to share it with your neighbors!
- If you aren't receiving email from me at all, please let me know.
- Add the email address <u>block.leader@austintexas.gov</u> to your contact list.
- You are always welcome to call or email me! <u>Jennifer.denton@austintexas.gov</u> | 512-974-2744 SOURCE



# **Quarterly Reports**

#### What we're looking for in the report:

- How many people you are interacting with. Not WHO, but how many.
  What questions are you getting from neighbors about recycling, composting or zero waste in general,
- •What questions do you have or information do you need,
- •What issues you are seeing so that we can create materials for you use to help address those issues, and
- •Also, we'd like to know who is doing a great job and recognize them for it.





# **Quarterly Meetups and Tours**

#### **Quarterly Meetups**

- Input and feedback,
- Information sharing: What's working? Any issues? What questions are you getting?
- To interact with block leaders in other neighborhoods and learn from each other,
- Distribute door hangers

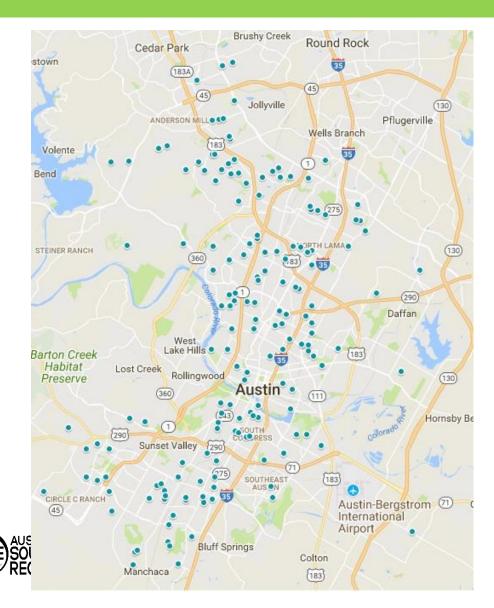
#### **Optional Tours**

- Balcones MRF
- Organics By Gosh
- Recycle Reuse Drop Off Center
- Hornsby Bend Biosolids Management Plant
- Community First Village
- Make other suggestions!





# **Recruiting More Block Leaders!**



- We have 170 Block Leaders spread across our service area
- We have big gaps in some areas we will focus our recruitment and our outreach in these areas
- austintexas.gov/zerowasteblockleader



## Find us Online



# facebook.com/austinrecycles

We have created a Facebook Group called 'Zero Waste Block Leaders' http://bit.ly/BlockLeaderGroup











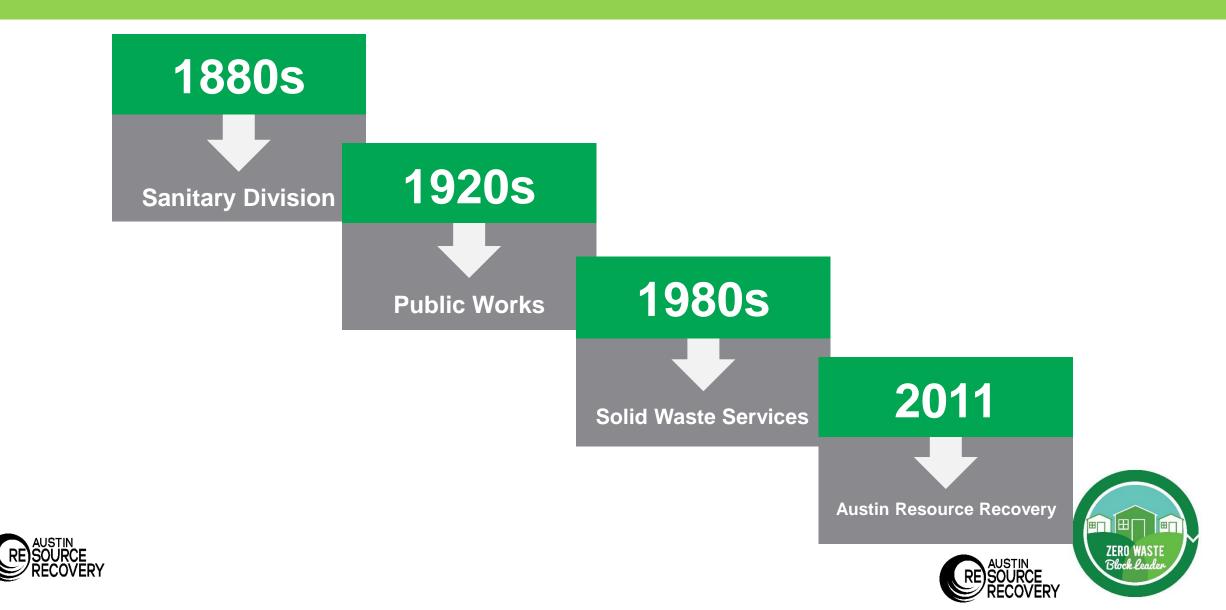








#### **Evolution of Austin Resource Recovery**



#### Austin's Zero Waste Goal

- Master Plan adopted 2011
- 90% diversion by 2040
- Reaching Zero Waste
  - Reduce
  - Purchasing habits
  - Reuse
  - Recycling
  - Composting





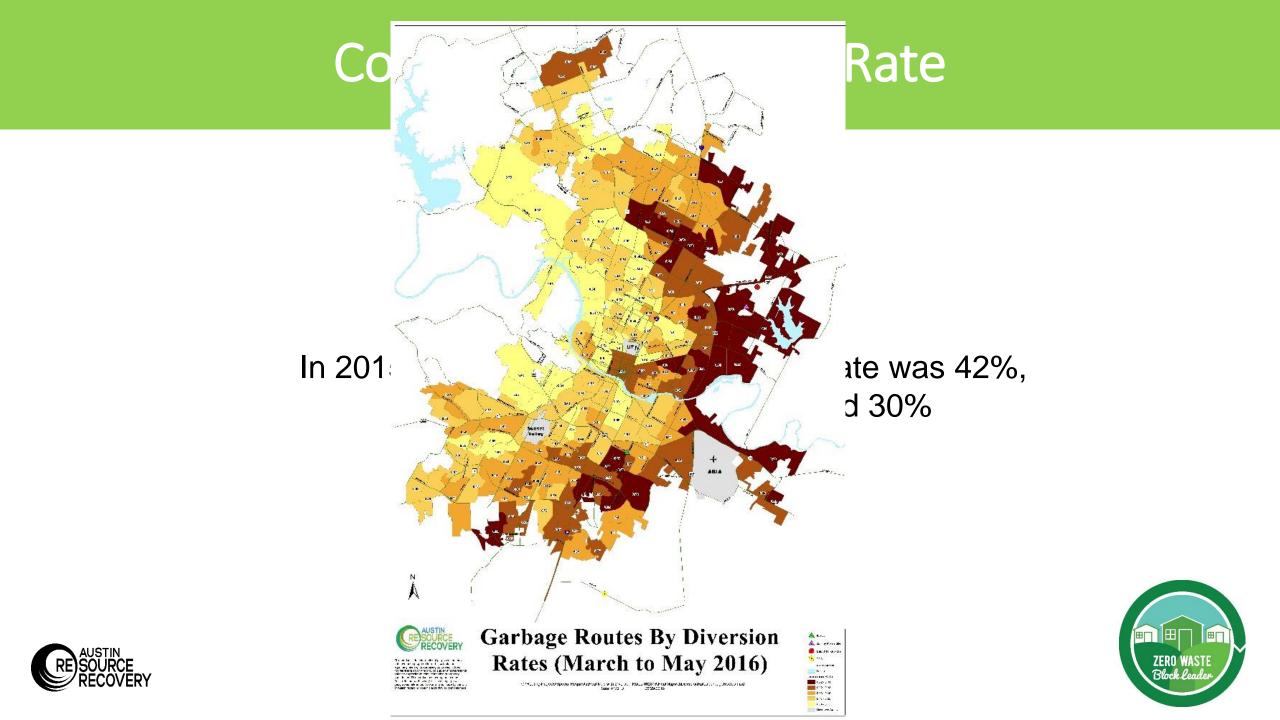


### **Diversion Rate**

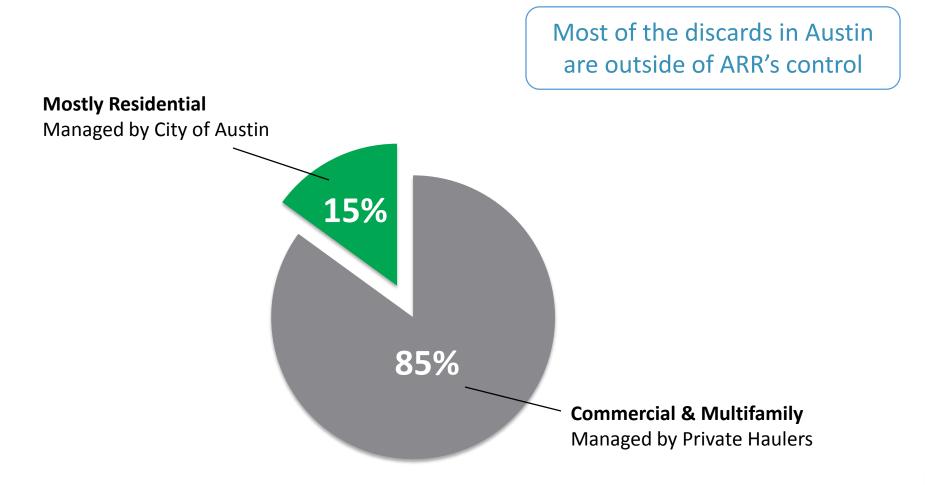








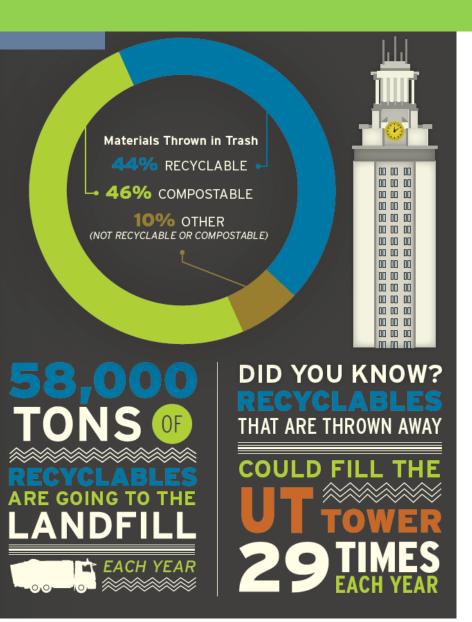
## **Material Stream**





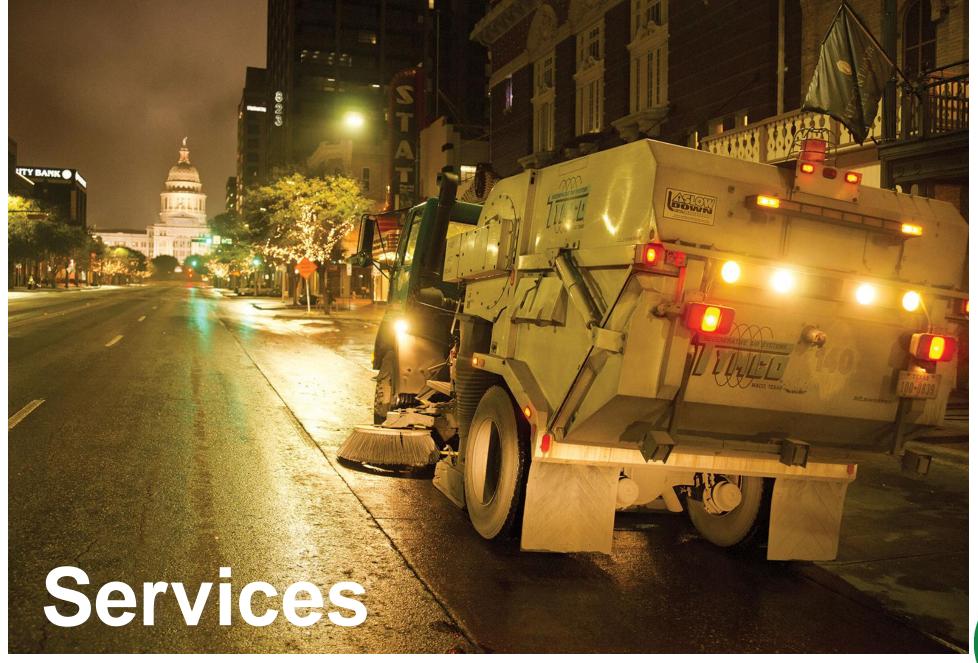


## What's in Our Trash?













# **Curbside Trash Collection**



\*Includes base fee of \$14.05. Carts 64-gallon and smaller cost \$0.16 per gallon; the 96-gallon cart costs \$0.30 per gallon.

- Weekly Collection
- Pay as you throw
- Save money each month by recycling more & reducing trash cart size





# **Curbside Recycling Collection**



- Biweekly Collection
- Single Stream
  - Plastic
  - Paper
  - Glass
  - Metal
- Cart overflowing? Customers can request a second cart for FREE. Call 512-494-9400.





#### What Goes In?







#### **Plastic Materials**











#### **Boxboard and Cardboard**







### **Metals**

















## KEEP OUT OF RECYCLING CART!







# **Curbside Composting Collection**

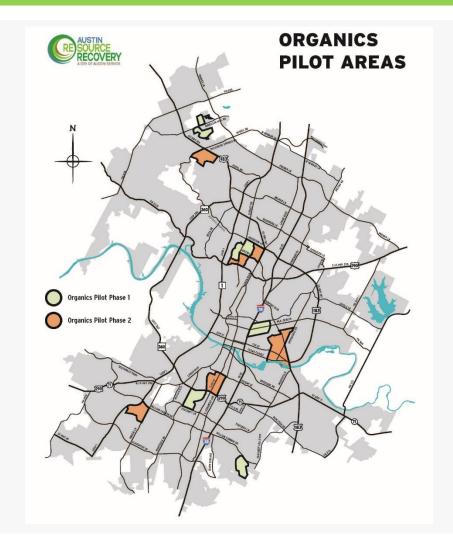


- Weekly Collection
- New green cart
- Food Scraps
- Yard Trimmings
- 2017 first expansion year
- 2020 in all homes





## **Compost Pilot**



- 14,000 households
- 96 gallon cart
- Food Scraps
- Yard Trimmings
- Data on tonnage collected





# **Composting Food Scraps**

Food Scraps

- Cooked or raw meat, poultry and seafood
- Bones
- Dairy products
- Fruits and vegetables
- Grains
- Leftover







# **Composting Paper**

Food-Soiled Paper

- Paper bags
- Napkins, paper towels, plates, cups
- Pizza boxes
- Tissues
- Milk cartons
- Take-out boxes
- Coffee filters







# **Composting Yard Trimmings**







# **Other Compostables**

Other Compostable Materials

- Cotton balls
- Dryer lint
- Popsicle sticks
- Sawdust (in paper bags)
- Shredded paper (in paper bags)
- Toothpicks
- Wooden chopsticks



SANDUST



# Backyard vs Curbside Composting

|                     | Backyard | Curbside |
|---------------------|----------|----------|
| Meat, Poultry, Fish |          | X        |
| Bones               |          | X        |
| Compostable Bags    |          | X        |
| Food soiled paper   | X        | X        |
| Coffee grounds      | X        | X        |
| Cotton balls        | X        | X        |
| Pet hair            |          | X        |

\*this is not an exhaustive list





### Contamination in Composting



Contamination commonly found in compost

- Non-food items
- Diapers
- Recyclables
- Trash
- Rocks
- Construction materials and other debris
- Tree trunks
- Fats, oils, grease
- Pet waste
- Treated or painted wood
- Wine Corks





### Yard Trimmings Collection



- Weekly Collection
- No longer than 5 feet
- No larger than 3 inches in diameter
- Bundled or in lawn leaf bags





### Large Brush Collection



- Collection twice a year
- Large storm debris
- Brush too large for weekly collection



### **Bulk Collection**

- Collection twice a year
- Items too large for your trash cart

### **MAKE SEPARATE PILES**







### **Street Sweeping & Dead Animal Collection**



- Street Sweeping
  - Residential 6 times a year
  - Major streets once a month
- Dead animal collection
  - Call 3-1-1
  - austinrecycles.com online form
- Funded by Clean Community Fee





### Recycle & ReUse Drop Off Center



- 2514 Business Center Dr.
- Mon Fri: 9 a.m. to 5 p.m.
- Sat 7 a.m. to noon





### Household Hazardous Waste Collection



- Household hazardous waste
- Brush and yard trimmings
- Recyclables
- Electronics and Appliances
- Tires





### ReBlend Paint



- FREE
- ReBlend Paint
  - 3 colors
- Cleaning Supplies at the Reuse Store
- Mulch







### Home Composting Classes



- Attend a class
  - In person
  - Online/ YouTube
  - Request a class
- \$75 rebate





# **Chicken Keeping Classes**



In person

•

\$75 post purchase rebate for chicken coop

Attend a class

 Available to City of Austin residents







### Online Tools

| MY SCHEDULE                               |                      | │ 沟 English ✔        |
|---|----------------------|----------------------|
| My Schedule                               | What Do I Do<br>With | Need help?           |
| Please type your home address:            |                      |                      |
| Example: 301 W. Second St., Austin, Texas |                      |                      |
|   |                      | Terms of Service     |
| List of Materials                         |                      | Powered by ReCollect |

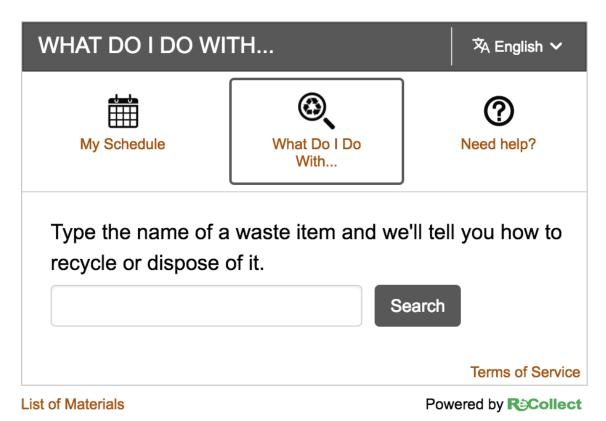
#### My Schedule

- Collection reminders
- austinrecycles.com





### **Online Tools**



#### What do I Do With...?

• Search for any unwanted

item

• austinrecycles.com





### **Business Outreach Team**



Free Consulting
Onsite Technical Assistance
Educational Resources Online
Presentations and Training
Ordinance Verification
Guidance for Best Practices





### Universal Recycling Ordinance

#### WHAT CAN I RECYCLE? ¿QUÉ PUEDO RECICLAR?



•For commercial & multifamily properties with more than 4 units

•Must provide recycling for 5 items

•Must provide education to tenants and employees

•Must provide signs

•Submit an Annual Diversion Plan

•www.austintexas.gov/uro





# Multifamily Phase In



### **Multifamily Residential Properties**

- **Multifamily properties including:**
- •Apartments
- Condominiums
- Mobile home parks
- Private funded dorms
- Assisted living facilities







### **Commercial Business Phase In**



### **Commercial Non-Residential Properties**

Non-residential commercial properties, including:

- Retail
- Medical facilities
- •Hotels and Motels
- •Religious buildings
- •Commercial office buildings
- •Private educational facilities
- •Industrial and Manufacturing Facilities

Sq. Ft >> 75,000\* > 50,000 > 25,000 > 5,000 > All

Recycling Oct. 1 2013 2014 2015 2016 2017





### **Commercial Composting**

By Oct. 1, 2018, all food enterprises\* will be required to ensure their employees have convenient access to organics diversion services.

- Food service enterprises include:
- Grocers
- •Farmers' Markets
- •Food and Beverage Industry (restaurants, bars, catering)













