



PURPOSE

To improve the safety and well-being of rental unit dwellers in every part of Austin, so that serious health and safety concerns in housing are addressed throughout our community.

WHY?



CONTINUOUS IMPROVEMENT

1 Implementing **progressive enforcement** path.

2 **Customizing** the database to respond to program needs.

3 **Engaging** with numerous community-based and tenant advocacy groups.

4 Making program operations **more transparent** by tracking and sharing outcomes online.

5 **Collaborating** with other city departments to improve efficiency.

6 In 2018, the Repeat Offender Program will undergo a **professional program evaluation**.

COMMUNITY BENEFITS



4 ADDITIONAL FTES WILL:

Increase property inspections

Increase property registrations

Enhance enforcement

Improve the character of Austin neighborhoods and preserve property values

2013

June 6:

Rental Registration Resolutions 49 and 50

September 26:

Resolution 50 Adopted

October 7:

Repeat Offender Ordinance goes into effect. No additional ROP funding received

2014

January:

ROP partially implemented

Department initiated "2-5-2" amendment

November:

Ordinance amended

2015

January:

Changes implemented by Austin Code

2018

Continuous Improvement

"TOGETHER, WE MAKE THE COMMUNITY BETTER"