



City of Austin | Austin Water  
P.O. Box 1088 Austin, TX 78767  
AustinWater.org

Sept. 28, 2020

Dear Customer:

Austin Water is planning improvements to water and wastewater lines in your area. The project, known as the East Allandale Water and Wastewater Renewal Project, is in the design phase and construction is expected to begin in early 2021 and take about 14 months to complete.

Renewing Austin, an Austin Water program to replace and upgrade aging water lines. Austin Water is protecting our city's water infrastructure by investing in upgrades and repairs of the existing water lines. Water line breaks are well documented in this area and the project is necessary to avoid further expenditures to maintain water lines that have broken frequently.

A public meeting for the project will be scheduled in early 2021 to provide more details and answer questions about what to expect during construction. The attached map and fact sheet provide more information about the project. Please visit the project website at [austintexas.gov/eastallandale](https://austintexas.gov/eastallandale) to sign-up to receive email updates about the project.

If you have any questions in the meantime, please feel free to reach out to us.

Sincerely,

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*The City of Austin is committed to compliance with the Americans with Disabilities Act (ADA). Reasonable modifications and equal access to communications will be provided upon request.*