



City of Austin | Austin Water

P.O. Box 1088 Austin, TX 78767

AustinWater.org

October 12, 2018

Dear Customer:

As part of our commitment to provide high quality and reliable water and wastewater service, the water line and portions of the wastewater line along Exposition Boulevard between Enfield Rd. and West 35th Street will be replaced beginning in early 2019. New service lines to water meters along Exposition Blvd. will also be installed. This project is part of the Renewing Austin program, which replaces aging infrastructure throughout the City.

Water line breaks are well documented in the Exposition area, and Austin Water is proud to join with the Public Works Department to bring this improvement to your service. The project is expected to take about 1 year to complete. Work will be conducted in phases.

We recognize that the construction period will bring disruptions and are working hard to be a good neighbor during the project.

To learn more, please join us for an informational meeting:

Exposition Blvd Water Improvements Project

DATE: Wednesday, Oct. 25, 2018

TIME: 7 p.m. – 8:30 p.m.

Location: O. Henry Middle School, 2610 West 10th St., Austin, TX 78703

A list of frequently asked questions is included on the back of this page. You can find more information about the project and sign up for email updates at **austintexas.gov/expositionblvd**.

If you have questions, please feel free to contact us.

Sincerely,

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The City of Austin is committed to compliance with the Americans with Disabilities Act (ADA). Reasonable modifications and equal access to communications will be provided upon request.



Aging infrastructure is a nationwide challenge. Austin Water will replace water and wastewater lines in your neighborhood soon. Renewing Austin is a program to upgrade aging water lines and to keep pace with the infrastructure demands of a growing city.

Frequently Asked Questions

Q: Will you be closing streets?

A: We will be closing lanes of traffic, but not entire streets. You will always have access to your home - for brief periods, driveway access may be limited.

Q: What are the working hours? Which days?

A: The work days are generally Monday through Saturday, though some Sundays may be required. The work hours are generally 7 a.m. to 6 p.m.

Q: How loud will it be?

A: You will hear heavy equipment during work hours. The City's noise ordinance applies after 10 p.m.

Q: Will my water be turned off?

A: Yes, at some point your water will be turned off, but most likely just for a few hours on a single day. We will notify you via flyers posted on the door, prior to turning off the water. In rare cases, an emergency may cause water to be turned off without notice. We will do our best to avoid this.

Q: Will you dig up my lawn?

A: Most work will be limited to the right of way. In many cases, the right of way is located behind the sidewalk, in an area that you may consider to be part of your lawn. We will notify you as we start work on your street so that you may remove plants or personal items. If you have irrigation system pipes, landscape features or retaining walls in the City of Austin right-of-way, they may need to be moved in advance of the construction. If the contractor damages any of the features in the right-of-way, repair and costs to repair these features are the responsibility of the homeowner.

Q: What are your plans for repaving the streets?

A: We will repair trenches during construction of the utility lines. Following completion of all work on all streets, pavement will be restored. All streets will be milled/overlaid with a new asphalt surface.