Account Log In:

First Time Users – Select “Need an Account”
- Username: Create username
- Password: Create password

Returning Users - do not create a new account
- Username: Enter user-created username
- Password: Enter user-created password

POOL or GREENBELT PASS USERS – ensure the account is updated, and ALL family members are listed.
Update at “my account” drop down, “household and settings”. Select “add member” at bottom of screen.

Select Park Location, Select Date, and Pay
1. Select ‘Browse Tickets/Park and Pool Entry Passes’
2. Choose A specific day/day range. Review & make ticket choice(s) & quantity.
   - Park Entry Vehicle passes are per vehicle, pick any household member to assign to the ticket.
   - Park Entry Walk-In or Greenbelt passes – are per-person, pick number of tickets, entry group (greenbelt passes ONLY), and select “who” will use each unique ticket number. Example, Person A-ticket 1, Person B–ticket 2.
   - POOLS – select entry group time slot, pick number of passes, hit “continue”. For multiple guests, choose a unique ticket number for each person on the account. For example, Person A – ticket 1, Person B – ticket 2.
   - If unable to proceed in the chosen ENTRY GROUP, the group is FULL/does NOT have the quantity needed.
3. Select Proceed to check out.
4. Pay Visa, MasterCard, Discover or American Express – Select ‘Payment’ button ONLY once.
   Banking Statement Information: Charges appear on statements as “PARD Online Registr”
5. Save Print ticket/Park Day Pass for display and have ID ready upon arrival.

Login

Welcome to Austin Parks and Recreation Online!

Select Item

Shopping Cart

<table>
<thead>
<tr>
<th>Ticket Type</th>
<th>Available starting:</th>
<th>Sales close:</th>
<th>Limits</th>
</tr>
</thead>
<tbody>
<tr>
<td>Park Entry Vehicle Passes</td>
<td>14 days in advance</td>
<td>24 hours prior</td>
<td>2 vehicles/household</td>
</tr>
<tr>
<td>Park Entry Walk-In</td>
<td>14 days in advance</td>
<td>24 hours prior</td>
<td>1 vehicle/household (Commons Ford)</td>
</tr>
<tr>
<td>Greenbelt Passes</td>
<td>7 days in advance</td>
<td>24 hours prior</td>
<td>1 person/household</td>
</tr>
<tr>
<td>Pools</td>
<td>7 days in advance</td>
<td>24 hours prior</td>
<td>1 person/household</td>
</tr>
</tbody>
</table>

Cancellations: Park Day Passes are non-transferrable and non-refundable.

ALERTS – Emma Long Users! Campsite reservations ALREADY INCLUDE fees per day for 1 vehicle/day. Picnic site rentals or large picnic entry groups should contact the Office of Special Events to coordinate and pay for guest park entry passes. reservations@austintexas.gov, 512-974-6797.

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