

Project Report

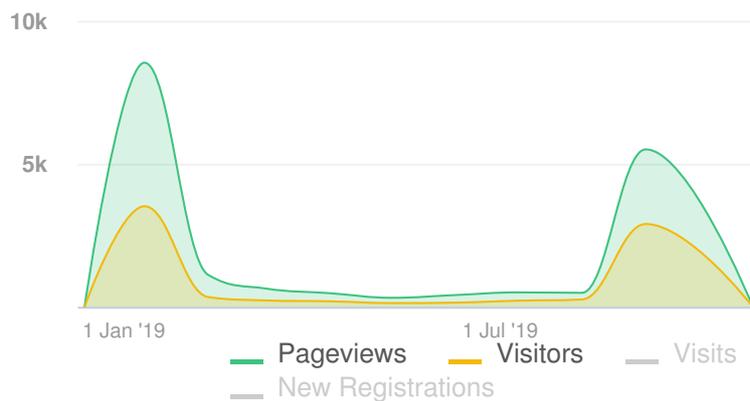
22 October 2019

SpeakUp Austin!

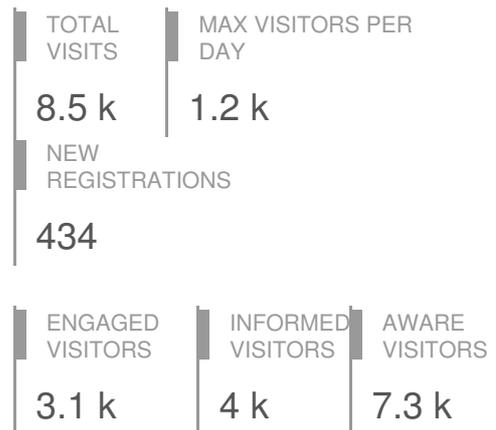
E-bikes and E-scooters on Austin Trails Pilot Program



Visitors Summary

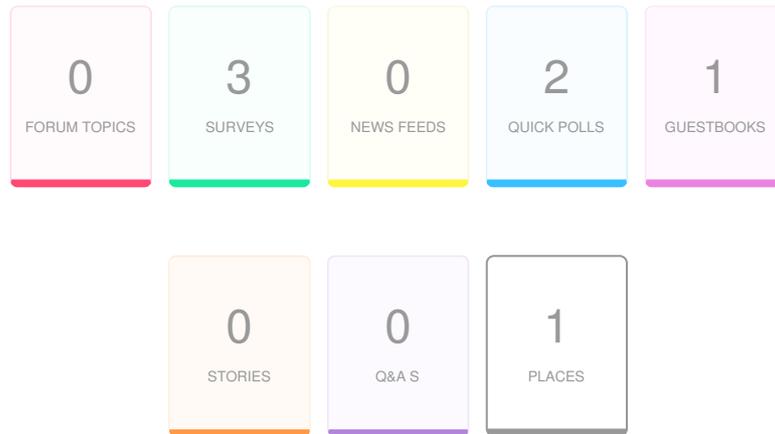


Highlights



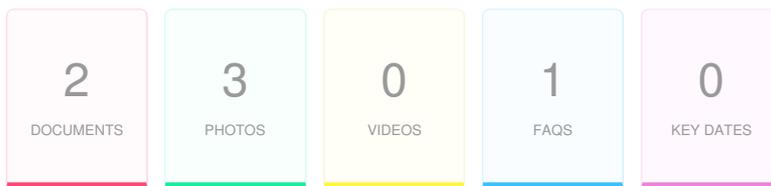
Aware Participants		7,281	Engaged Participants			3,073
Aware Actions Performed	Participants		Engaged Actions Performed			
Visited a Project or Tool Page	7,281		Registered	Unverified	Anonymous	
Informed Participants	3,966	Contributed on Forums	0	0	0	
Informed Actions Performed	Participants	Participated in Surveys	406	0	2,473	
Viewed a video	0	Contributed to Newsfeeds	0	0	0	
Viewed a photo	22	Participated in Quick Polls	82	0	339	
Downloaded a document	56	Posted on Guestbooks	46	0	0	
Visited the Key Dates page	0	Contributed to Stories	0	0	0	
Visited an FAQ list Page	278	Asked Questions	0	0	0	
Visited Instagram Page	0	Placed Pins on Places	0	0	0	
Visited Multiple Project Pages	876	Contributed to Ideas	25	0	0	
Contributed to a tool (engaged)	3,073					

ENGAGEMENT TOOLS SUMMARY



Tool Type	Engagement Tool Name	Tool Status	Visitors	Contributors		
				Registered	Unverified	Anonymous
Guest Book	Guest Book	Published	456	46	0	0
Place	My View of the Trails	Published	36	0	0	0
Survey Tool	E-bikes and E-scooters on Austin Trails Pilot Program	Archived	4647	406	0	2469
Survey Tool	Encuesta: E-bikes y E-scooters en Senderos de Austin - Pr...	Archived	22	0	0	5
Survey Tool	E-bikes and E-scooters on Austin Trails Pilot Program-(copy)	Draft	0	0	0	0
Quick Poll	How do you move on Austin trails?	Published	357	77	0	249
Quick Poll	"Geofencing" went into effect on September 6, 2019. Have ...	Published	105	8	0	97
Ideas	How can we design Trail Etiquette Pop-ups to help educate...	Published	95	25	0	0

INFORMATION WIDGET SUMMARY



Widget Type	Engagement Tool Name	Visitors	Views/Downloads
Faqs	faqs	278	315
Document	Ebike_EScooter Pilot - Community Advisory Panel 12-21-2018	48	78
Document	Trails Pilot Program Memorandum to City Council 11-26-2018	14	22
Photo	The Boardwalk at Lady Bird Lake	15	16
Photo	Ann and Roy Butler Hike and Bike Trail at Lady Bird Lake	12	12
Photo	Northern Walnut Creek Trail	6	6

GUEST BOOK

Guest Book

VISITORS 456	CONTRIBUTORS 46	CONTRIBUTIONS 48
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16 January 19			Trails really need to be lit up. Austin's getting too big for them not to be lit.
caderitter			
AGREES 0	DISAGREES 0	REPLIES 0	

16 January 19			Please please PLEASE do NOT allow the e-scooters/bikes on the trails! There are already enough etiquette problems without them. Not to mention, people don't even know how to properly & safely ride them on the streets, so what on earth makes COA think they'll do it on trails. This is a big mistake in the making w/the potential for more bad behavior & interactions among users, as well as accidents. Good grief, COA, please don't do this!!! Signed a 20 yr Austinite who loves her city.
shanalyn			
AGREES 0	DISAGREES 0	REPLIES 0	

16 January 19			I would love to be able to use e-scooters and e-bikes for my daily commute on the hike and bike trail! It's a beautiful way to start my day! Rider education and etiquette is certainly important when near pedestrians. Keep it up parks and rec!
nateinaction			
AGREES 0	DISAGREES 0	REPLIES 0	

16 January 19			I would take the poll, but couldn't you make it so you can have more than one answer? I do all of the top 3: run/jog, walk/hike, bicycle. I think many if not most people use the trail in more than one way.
Maggie			
AGREES 0	DISAGREES 0	REPLIES 0	

16 January 19			I cannot believe Parks & Recreation are allowing electric scooters on Austin trails, even as a pilot project. The trails are cherished green space used by thousands of walkers, runners, strollers, pets, children every day. Why would anyone endanger people with motorized vehicle?! Why would people want a motorized vehicle on these beautiful, natural trails? There's already plenty of controversy about these scooters on our roads and sidewalks. This pilot project is totally asinine!
Tom Hokanson			
AGREES 0	DISAGREES 0	REPLIES 0	

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16 January 19			<p>The Town Lake Hike and Bike Trail is the heart of Austin. It's ridiculous to consider allowing e-anything on it or any other trail, just because unaccountable businesses have forced them on the City. And no amount of education or signs will change the habits of riders who are underage, break speed limits, or tourists who pop-in and leave. Instead of considering allowing them on trails, the City should develop policies to deter them.</p>
gonzalesw			
AGREES	DISAGREES	REPLIES	
0	0	0	
17 January 19			<p>We're a city of a million+ people, I understand that some people don't want or understand and that and are resistant to change, but we should not let those voices stop progress. I can think of no valid reason that a scooter or any kind should be restricted from any area of Austin that a bicycle is not also restricted. People who want to restrict one but not the other, simply are having a knee jerk reaction to the new without thinking it through (and probably have the luxury of living near by)</p>
mapaolini			
AGREES	DISAGREES	REPLIES	
0	0	0	
17 January 19			<p>As long as regular bicycles are permitted to operate in a certain area, then there is zero reason to discriminate any other personal mode of transport (electric motor or not) from also operating in the same area. The size, weight, and speed are the only factors that matter than it comes to safely sharing trail space, and as long as the vehicle is no bigger, no heavier, and no faster than a regular bicycle, then they should be allowed in the same areas as bicycles.</p>
mtvu			
AGREES	DISAGREES	REPLIES	
0	0	0	
17 January 19			<p>Please do not allow electric scooters on any trails. It would demean the entire experience. Thank you.</p>
Sid Lister			
AGREES	DISAGREES	REPLIES	
0	0	0	
18 January 19			<p>Escooters have absolutely no business on our beautiful trails in Austin. There are too many walkers with children and pets to add scooters to the narrow paths. It will be dangerous. It's bad enough trying to walk with speeding cyclists whizzing by. No, No, No. I already see the scooters blasting down our Austin sidewalks 3-abreast! How would you ever monitor the trails? Please reconsider!!</p>
Jeannie			
AGREES	DISAGREES	REPLIES	
0	0	0	

GUEST BOOK

Guest Book

18 January 19			I frequently use the Ann and Roy Butler Trail, roughly 3+ times a week. There has been no enforcement of the scooter rules on the trail. I have encountered scooters since they showed up in Austin. Many scooter riders are courteous, but they can be moving at high speed, are often weaving through pedestrian traffic, and have potential to behave without regard to any trail rules. I would prefer that they are kept off the trails.
treyb			
AGREES	DISAGREES	REPLIES	
0	0	0	
18 January 19			I would love to use the Ann and Roy Butler trail to commute with an electric scooter/vehicle. It is much safer for me than using Cesar Chavez or the sidewalks on Cesar Chavez. I have yet to hear any good arguments for why bikes are somehow less dangerous than scooters. Seems to me that bikes can go faster, are larger, and collisions would be more dangerous due to how high the riders are. Seems like a bias / fear of new technology, and in Austin? Really? I thought we were better than that.
mikew			
AGREES	DISAGREES	REPLIES	
0	0	0	
18 January 19			I understand my opinion is biased, but I believe most cyclists are invested and experienced in their sport and therefore can be expected to be more aware of proper trail etiquette. People on dock-less scooters have almost no investment and basically no experience before taking a scooter for a spin. I'm more concerned about the ease of access to the actual dirt trails at Northern Walnut Creek where I have already seen scooters and other e-vehicles exploring the dirt trails violating park rules.
BSloan			
AGREES	DISAGREES	REPLIES	
0	0	0	
19 January 19			glad find the information ini here https://www.speakupaustin.org I hope this program can well done
wisataacehsabang			
AGREES	DISAGREES	REPLIES	
0	0	0	
20 January 19			I have used the hike and bike trail (now called the Ann and Roy Butler Trail) for 20 years. Please start enforcing the no scooter rule during this pilot program as they are all over the trail. I have seen groups of scooter riders up to 15 people and seen and taken photos of countless scooters left on the trail. Also longterm prohibit all motorized scooters and bikes.
bfw			
AGREES	DISAGREES	REPLIES	
0	0	0	

GUEST BOOK

Guest Book

21 January 19			I tried taking the survey and it seems very "rigged" (i.e. purposefully directed and influence by political staffers, not created by a neutral professional polling organization or a ny neutral organization). Thus, I believe any so-called data obtained via the survey, quick poll, etc is moot and void. Austin's outdoor spaces are disappearing & being ruined, quickly. Non-human propelled (i.e. elec.) vehicles have no place on the trails. Music is blared in the woods. No nature escape left in Austin.
Jamie			
AGREES	DISAGREES	REPLIES	
0	0	0	
22 January 19			Riding an ebike has become my best form of recreation and exercise as I have grown older and have more pain in my feet, knees and hips. Without an ebike I might not be able to access the hike & bike trail as time goes by. I am more than happy to abide by a 10 mph speed limit and other reasonable rules in order to ride my ebike on the trail. Thanks for including me in the pilot program.
rwk			
AGREES	DISAGREES	REPLIES	
0	0	0	
22 January 19			Discourteous and dangerous trail users already exist. Let ebike and escooter users access the same trails for recreation and mobility that we all use. For many it's that, or a car, or not being able to get around. Also, the messaging is not clear in regard to the speed limit. Is SWCT now a hike and bike trail? If it was, why was the speed limit never signed as required in the ordinance? 10 mph is an arbitrary and impracticable speed for bicycles on a paved trail.
d			
AGREES	DISAGREES	REPLIES	
0	0	0	
27 January 19			Not only are the e-scooters all over the Ann & Roy B. Trail, we just noticed one that was tossed right into the Waller Creek just under the hike's steel bridge near the creek's storm water spillway ! Enforcement appears to be non-existent AND the awfully small signs now placed randomly on the trail do not properly emphasize that e-scooters are NOT allowed. The continual use of e-scooters on this trail will no doubt bring many injuries once the weather warms and hordes of people hit the trail.
RDD			
AGREES	DISAGREES	REPLIES	
0	0	0	
29 January 19			Please do not lump Onewheels in with rentable e-scooters. You cannot rent a Onewheel, thus you will never see Onewheels left unattended on trails and sidewalks, one of the main complaints about e-scooters. Also, because you own and must have skill to ride a Onewheel, we are more often careful and courteous as we care deeply about this new form of clean transportation. The Onewheel has also saved lives in the fight against mental health issues. All I ask is for an open mind and self-education.
AlexL			
AGREES	DISAGREES	REPLIES	
0	0	0	

GUEST BOOK

Guest Book

29 January 19			<p>Would you consider drawing a distinction between owner-operated electric transports and rental electric transports? It seems to me that this is an attitude and etiquette problem, not a problem with the mode of transport. Owner-operated electric transports are typically more mindful of others and less prone to accidents, owing to more practice. There is also zero chance that their transport would be left to clutter the curb and trails, which is the chief complaint I see regarding e-scooters.</p>
jervill			
AGREES	DISAGREES	REPLIES	
0	0	0	
29 January 19			<p>In principal, I have no problem with e-bikes and scooters. But they are littered all over the place. They are an eye sore. Scooters should either not be allowed on trails, should not be allowed to be dumped on trails, or should be picked up in less than an hour. They are no better than dumping piles of trash all around Austin.</p>
rschmitt			
AGREES	DISAGREES	REPLIES	
0	0	0	
10 February 19			<p>There is no valid reason for having e-scooters or e-bikes on the town lake trail. I have been running on the trail for over 15 years and it is getting too congested with just the runners. I have seen collisions with bikes and runners/walkers. Adding scooters would triple+ that problem. FAQ The hike and bike trail is crushed granite. Scooters are having wrecks in Austin even on paved roads. Adding a slick surface will just make it worse. Runners/walkers will get hurt. Don't allow it.</p>
Dinty Moore			
AGREES	DISAGREES	REPLIES	
0	0	0	
10 February 19			<p>I feel that electric scooters should be banned entirely in Austin, as Fredericksburg recently did. They are dangerous and very unsightly!</p>
rf4cav8r			
AGREES	DISAGREES	REPLIES	
0	0	0	
16 February 19			<p>I use the Butler hike-and-bike trail the most frequently. The 10 MPH limit seems low (and as someone else pointed out, arbitrary). 15 MPH is more realistic. I would accept 10 MPH in congested areas, like Auditorium Shores, the various SUP/kayak rental places, and during the evenings by Congress bridge, but for the entire trail it is too restrictive. E-scooters/bikes don't bother me, although I have never used either. I think they reduce traffic congestion.</p>
BeakATX			
AGREES	DISAGREES	REPLIES	
0	0	0	

GUEST BOOK

Guest Book

19 February 19			I really like the speed limits and the ban on scooters on the Butler trail. On weekends, it gets really crowded and fast scooters and bikes can be an issue. So, I would like the proposed new trail rules to be made permanent. But, for this to work, the City needs to enforce the rules. I rarely see bikes go 10 miles an hour and I still see scooters every time I use the trail. If the city would enforce for a week or so, the word would get out that everyone needs to obey the new rules.
abeinke			
AGREES	DISAGREES	REPLIES	
0	0	0	
25 February 19			There is a confusion at Walnut Creek Metro Park. Hoverboards believe they are allowed on the natural surface trails. They are allowed on the Northern Walnut Creek Trail. The names are similar but they are different trail systems. Natural surface trails need to be stated as an exclusion to avoid the confusion. I was hiking and a train of 30 hoverboards passed me on the natural surface trails within the park.
Lhanz			
AGREES	DISAGREES	REPLIES	
0	0	0	
27 February 19			A 10 -12 mph speed limit for bicycles may be appropriate on city trails and it may also be appropriate for parts of the South Walnut Creek trail heavily used by pedestrians, say within a mile or two of Govalle Park. A 10 mph speed limit on all of the South Walnut creek trail is not appropriate. Either it will not be enforced, in which case it will be ignored, or it will be enforced, which will drive most current cyclists off of the trail onto the streets. A 15-18 mph speed limit is about right.
Joel Morgan			
AGREES	DISAGREES	REPLIES	
0	0	0	
01 March 19			Certain E-mobility devices are legalized by the State Legislature and by US Congress. Texas has legislation that states that e-mobility devices that meet certain criteria are legal anywhere pedestrians or bicycles are legal. A Segway or a OneWheel fit into that category. E-bikes and E-scooters do not. I have won in court in 3 other states and if I get ticketed in Austin (while riding my OneWheel), I will go to court and will win again here.
jrfent			
AGREES	DISAGREES	REPLIES	
0	0	0	
04 March 19			When it comes to actually being ridden, there is no difference between an e-scooter and a bike. There is no need to prevent e-scooter enthusiasts and competent riders (who may be taking a car off the road) from riding on the trails. Both bikes and scooters can move too fast, be obstructive, etc. If bikes are allowed and up to the riders' responsibility, the same should apply. I can see that parking them on the trail should be outlawed, and would probably lessen the # of clumsy "casual" riders.
btorio			
AGREES	DISAGREES	REPLIES	
0	0	0	

GUEST BOOK

Guest Book

28 March 19			<p>Too many e-scooters are left along the trail - even though prohibited - and can be tripped over. Bicyclist and e-scooters frequently ride well over 10 MPH and need a monitor or on the trail to give out tickets . E-scooters still on the trails where prohibited. E-Scooter companies should be automatically fined when scooters are on prohibited trails (and they can pass along fines to riders). Even better - require e-scooter companies to shut down scooters based on GPS.</p>
austinresident2017			
AGREES	DISAGREES	REPLIES	
0	0	0	
06 April 19			<p>Please keep the scooters off the Butler Hike and Bike Trail. The trail is overrun with cyclists who go too fast and rarely let someone walking know that they are approaching from behind. Add scooters to the mix and the trail is like being on a city street instead of a "nature" trail in the city. Cyclists have demanded bike lanes on the streets. Both cyclists and scooters use the street, the sidewalks, and the trail. Where can one walk without having to deal with them?</p>
tejana			
AGREES	DISAGREES	REPLIES	
0	0	0	
06 April 19			<p>Part 2: The pilot program has lessened scooter usage on the Butler Hike and Bike Trail, but not completely. The signs announcing "no scooters" are too small (12" x 18") dark gray (so not visible), and limited. These signs need to be bigger (18" x 24"), a neon lime-green for visibility, printed on both sides, and three of them placed at each access point to the trail (one on each side of access point and one directly in front of scooter riders as they enter the trail).</p>
tejana			
AGREES	DISAGREES	REPLIES	
0	0	0	
22 April 19			<p>The "10 MPH" on the signs is interpreted by some regular bike riders as to apply only to the pilot program , as that what it says on the top of the signs. So I suggest you have signs that say 10 MPH for ALL bicycles.</p>
austinresident2017			
AGREES	DISAGREES	REPLIES	
0	0	0	
17 June 19			<p>E bikes and scooters should not be allowed on trails, I often see elderly and children walking the trail. Most of the e-bike and scooter users are irresponsible and careless. There are countless number of "dead" bikes & scooters" abandoned on the path that become an obstacle for runners and walkers.</p>
Cor5mi			
AGREES	DISAGREES	REPLIES	
0	0	0	

GUEST BOOK

Guest Book

16 July 19			I run on on the hike and bike trail every weekend. It's already difficult enough to compete with the foot traffic and regular bicycles. You run the risk of increasing injuries by allowing scooters and e-bicycles. It is in no way promoting health to allow the hike and bike trail to become overrun with scooters. Some of us are actually exercising, which this City should favor. Please do not allow scooters or e-bikes on the trail.
amybresnen			
AGREES	DISAGREES	REPLIES	
0	0	0	
16 July 19			allowing scooters on the trail causes significant losses to the companies who operate them and creates a public nuisance. Every day walking or cycling I see new scooters dumped in the middle of the walkway, left somewhere out of reach, or dumped in the lake. Penalties should be clearly labeled and higher if we are to enjoy our city's public spaces.
ArturiusKN			
AGREES	DISAGREES	REPLIES	
0	0	0	
17 July 19			Allowing scooters and e-bikes would be careless and would overcrowd the trails. Plus, there are plenty of sidewalks for them to use. Trails are specifically for walking, jogging, running, and cycling (non e-bikes) ONLY. Allowing scooters and e-bikes on the trails would be a completely stupid decision. Do something right for once in this city and do NOT allow scooters or e-bikes on the trails.
mteetes			
AGREES	DISAGREES	REPLIES	
0	0	0	
17 July 19			Allowing scooters and e-bikes would be careless and would overcrowd the trails. Plus, there are plenty of sidewalks for them to use. Trails are specifically for walking, jogging, running, and cycling (non e-bikes) ONLY.
Kmh22			
AGREES	DISAGREES	REPLIES	
0	0	0	
18 July 19			Would like to see scooters stay off trails. Since they do not own the scooters, there is a general attitude of carelessness when it comes to riding and parking. I guess it's old school but it makes the trail seem too electronic and not nature-like.
catejwbarrett			
AGREES	DISAGREES	REPLIES	
0	0	0	
18 July 19			Allowing scooters and e-bikes on the trails is a terrible and dangerous idea. Let's keep Austin's runners, walkers, cyclists, and leashed pets safe by keeping scooters and e-bikes off the trails.
KT			
AGREES	DISAGREES	REPLIES	
0	0	0	

GUEST BOOK

Guest Book

13 September 19			PLEASE ban scooters and e-bikes on the trails! I have been scooter/e-bike riders clip people, hit people, almost collide with dogs and kids. The trails are for exercise and enjoying nature. Having the scooters zipping by, no matter the speed, makes the whole experience on the trails so anxious- you always have to be looking out for them, when they should be looking out for the walkers/runners. They are so dangerous-- PLEASE PLEASE ban them.
MHDS			
AGREES	DISAGREES	REPLIES	
0	0	0	

13 September 19			Please keep scooters off of the trails, especially the Butler trail. They aren't designed for the surface of the trail and are a hazard for the people who are on-foot or on-bike. People carelessly leave them all over the place, which is both an eyesore and clutter that risks the safety of others on the trail. If there is a geofence already, it needs to be adjusted because I see people on scooters on the trail at least once a week.
abwildman			
AGREES	DISAGREES	REPLIES	
0	0	0	

13 September 19			Keep e-scooters and other motorized vehicles off all trails. We go out onto the trails to be in nature/get away from traffic. Some company located on Walsh Street between W 5th and 6th takes tour groups on electric motorcycles. They ride east on the bike lane on 5th street and turn south on Baylor, then take the bike trail along W 3rd street. These are BIG electric vehicles, traveling in groups, with inexperienced riders this is the last thing we need on trails.
Jim Mauseth			
AGREES	DISAGREES	REPLIES	
0	0	0	

14 September 19			That survey is hella long. Might want to shorten it. Keep e-scooters off of trail. Don't want to have to jump over them (after they have been tossed aside) or see them in nature while I am walking/running. Let's try and have something nice.
ReasonableDude			
AGREES	DISAGREES	REPLIES	
0	0	0	

15 September 19			I would strongly encourage the city to fix the safety hazard present on the Ladybird Lake damn. pedestrian/bicycle/e-scooter traffic should be on-way on the sidewalks. sidewalk space over the damn is not wide enough for two bikes to pass safely. Pick a direction and pedestrians/cyclists should have to cross the street and use the sidewalk on the east/south side of the damn to go the other direction.
jonathan park			
AGREES	DISAGREES	REPLIES	
0	0	0	

GUEST BOOK

Guest Book

16 September 19			Ye lorde mayor - I prayeth ye shalt banneth these horses! They are large and, yea verily, their riders are most discourteous! Have we not all seen them left everywhere? Tied up outside the bank, the saloon, the brothel? And the poop; the (bags of) poop are everywhere! Plus, it is known to the wise that dragons eat horses. If we allow these beasts, then dragons shalt surely devour our faire towne. As for health, wilst our govt put the rotund in rotunda? We must sayeth Neigh! Yours truly, -Luddite
avickers			
AGREES	DISAGREES	REPLIES	
0	0	0	

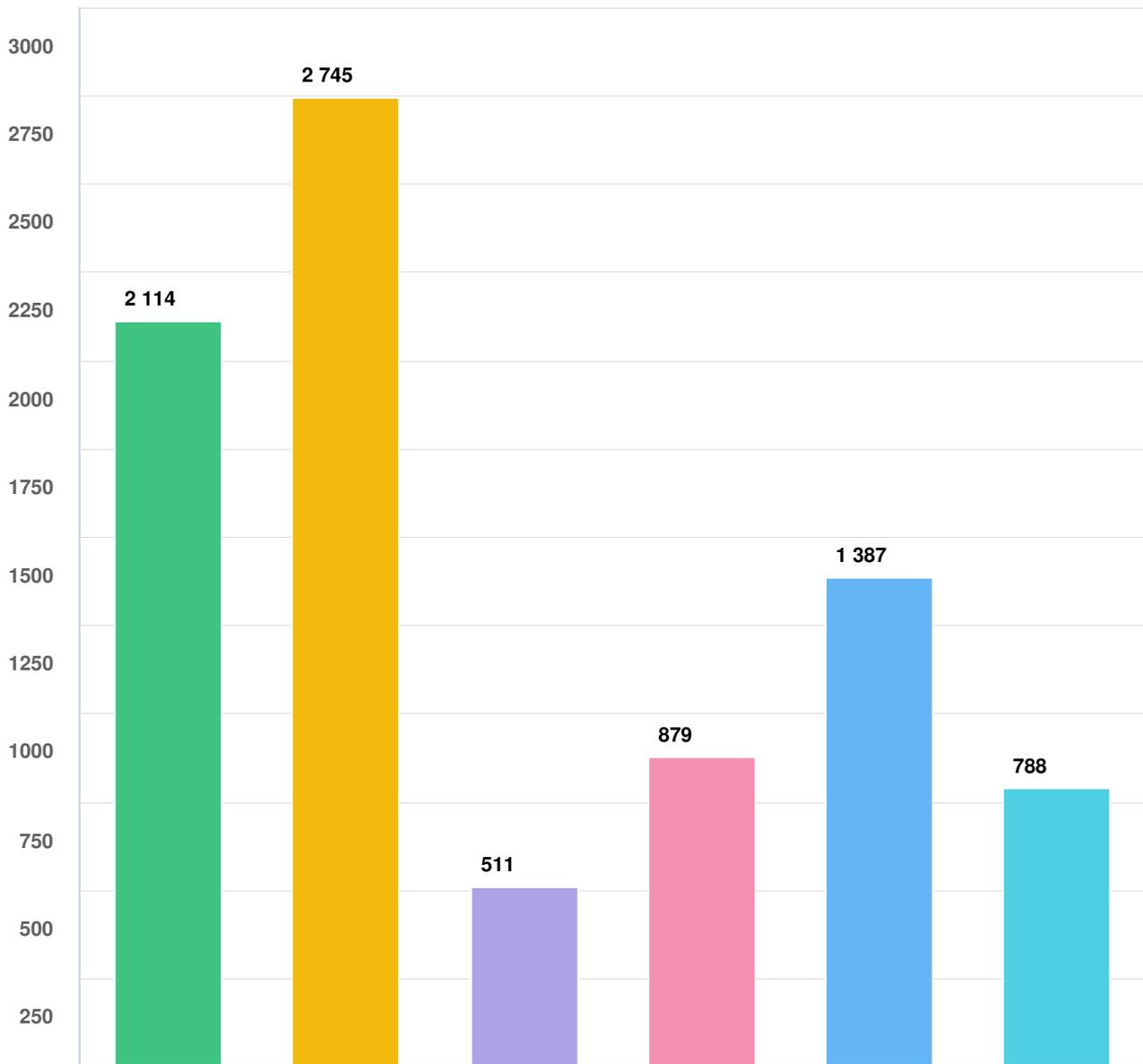
18 September 19			They are heavy, have a motor which gives instant speed, they are not a bicycle, these trails were built as hike and bike trails. I believe these things, with instant speed on trails as accidents in waiting. Right now we have the privilege of sharing some great trails with hikers, the first time someone gets seriously hurt, well you know what happens to privileges. I just don't think it is worth it. And I just cannot wrap my head around anything with a motor being the same as a "bicycle".
dnamtbatx			
AGREES	DISAGREES	REPLIES	
0	0	0	

ENGAGEMENT TOOL: SURVEY TOOL

E-bikes and E-scooters on Austin Trails Pilot Program

VISITORS	4647	CONTRIBUTORS	2875	CONTRIBUTIONS	2923
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Which trails do you use?

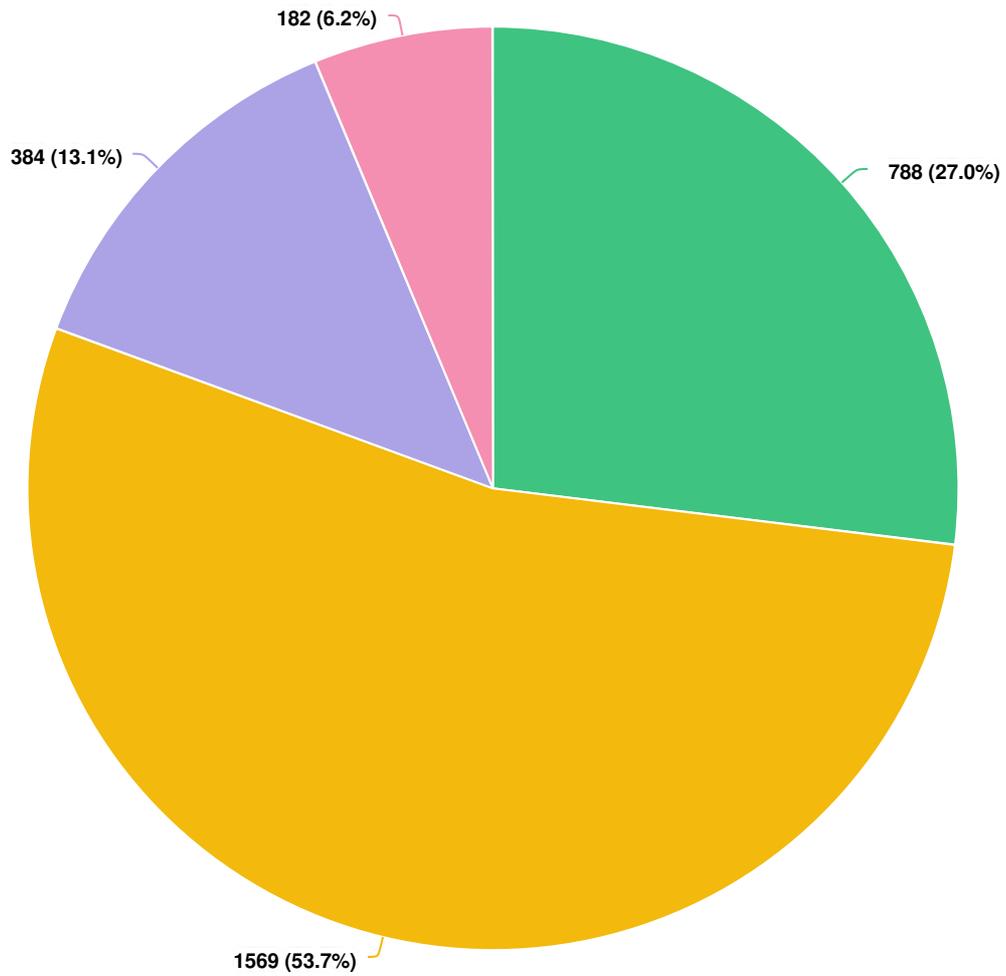


Question options

- The Boardwalk
- Butler Hike and Bike Trail at Lady Bird Lake
- Johnson Creek
- Northern Walnut Creek
- Shoal Creek (south of 15th Street)
- Southern Walnut Creek

(2923 responses, 0 skipped)

How often do you use the trails?



Question options

- Daily
- Weekly
- Monthly
- A few times a year

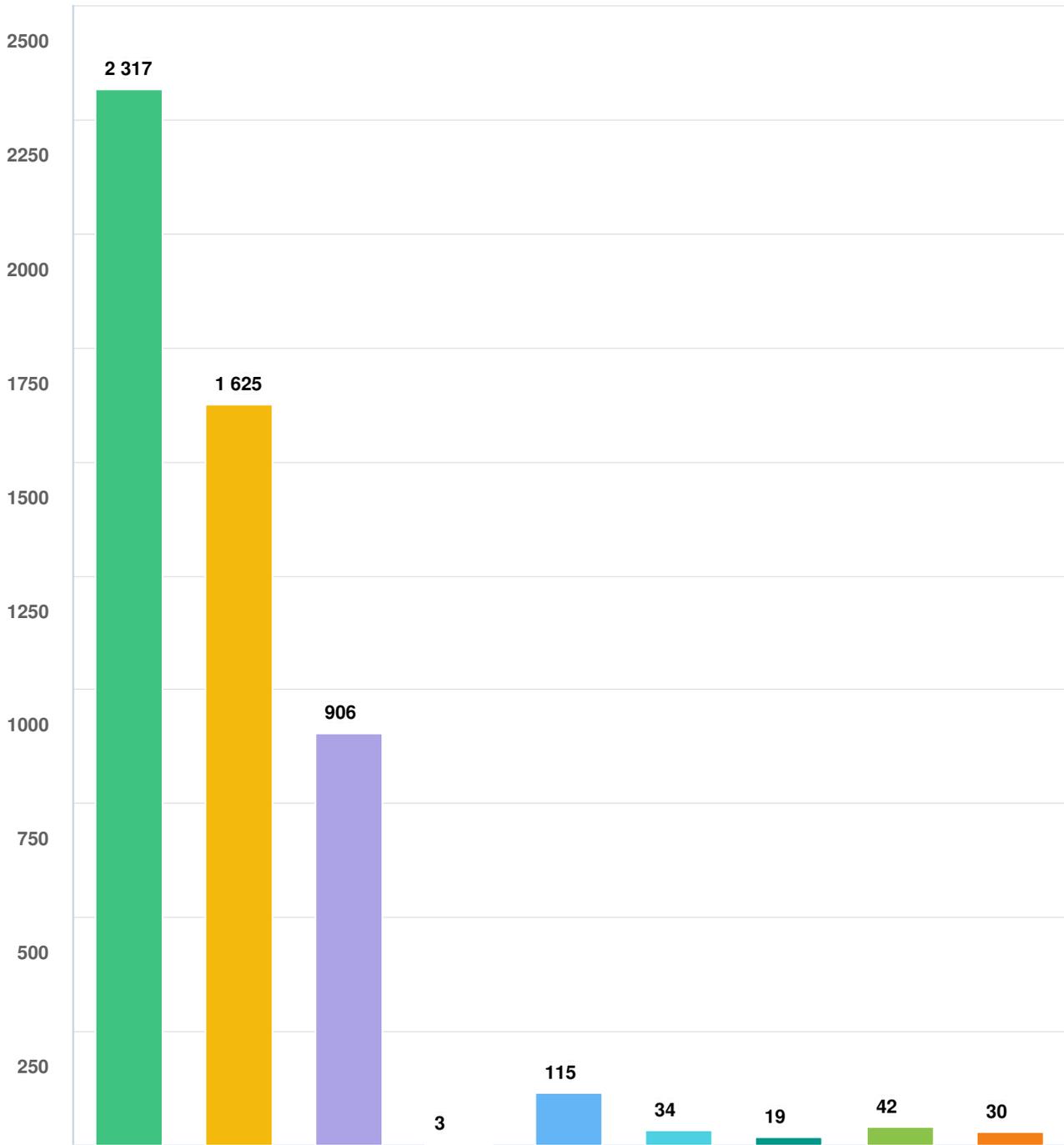
(2923 responses, 0 skipped)

Please rank the different reasons you use the trails, 1 being the most frequent reason and 5 the least frequent.

OPTIONS	AVG. RANK
Individual exercise or training	2.02
Enjoying nature and being outside	2.03
Transportation - Traveling to other locations or events	3.78
Walking pet	3.84
Group or team exercise or training	4.18
Transportation - Commuting to work	4.55

Optional question (2923 responses, 0 skipped)

What are the 1 or 2 most frequent ways you move on the trail?

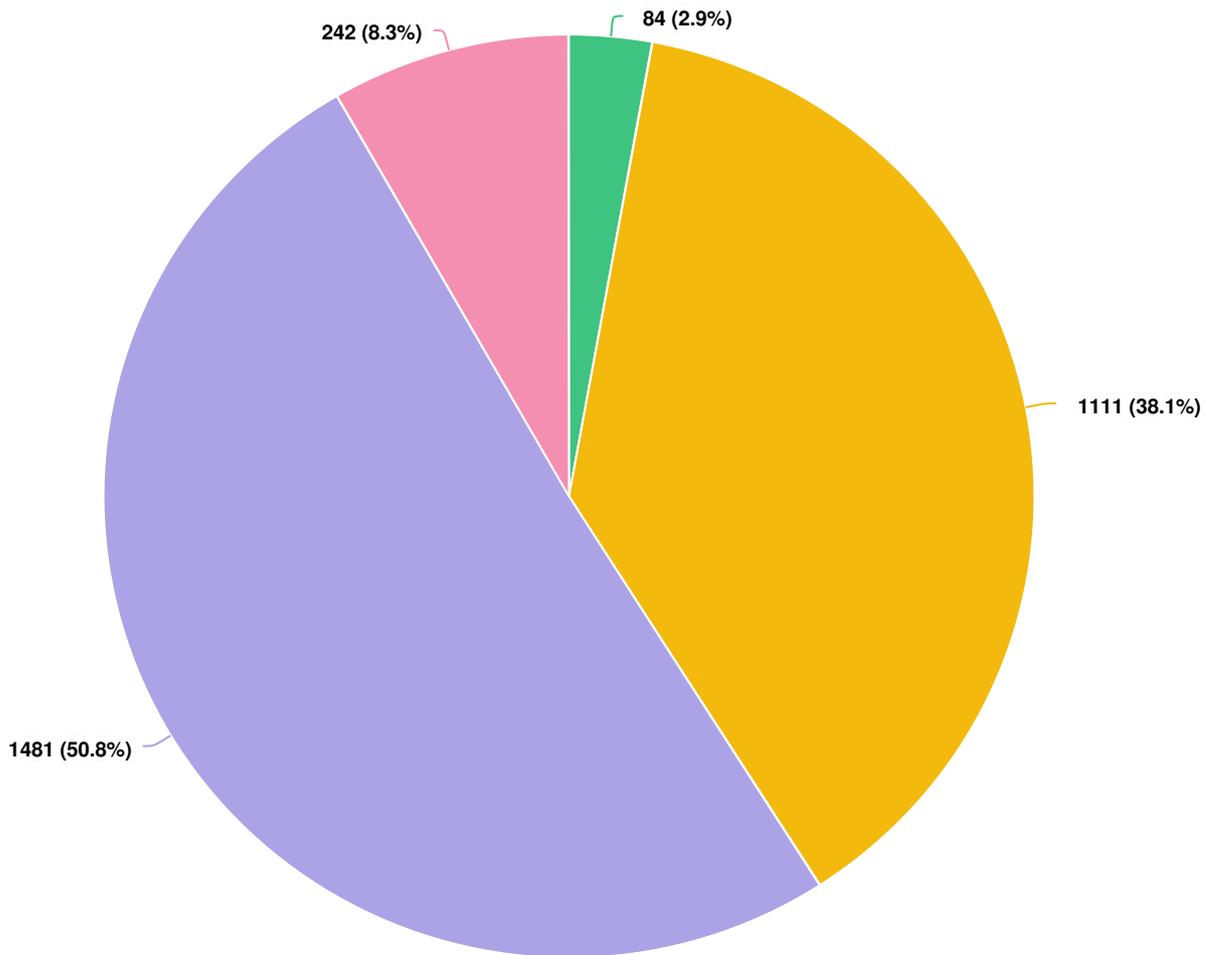


Question options

- Walking
 ● Jogging or running
 ● Bicycle (no electric-assist)
 ● Skates, inline skates, or skateboard
- Personal electric-assist bike
 ● Personal electric scooter
 ● Rented dockless electric-assist bike
- Rented dockless electric scooter
 ● Other

Optional question (2920 responses, 3 skipped)

How much time do you usually spend on the trails for each visit?

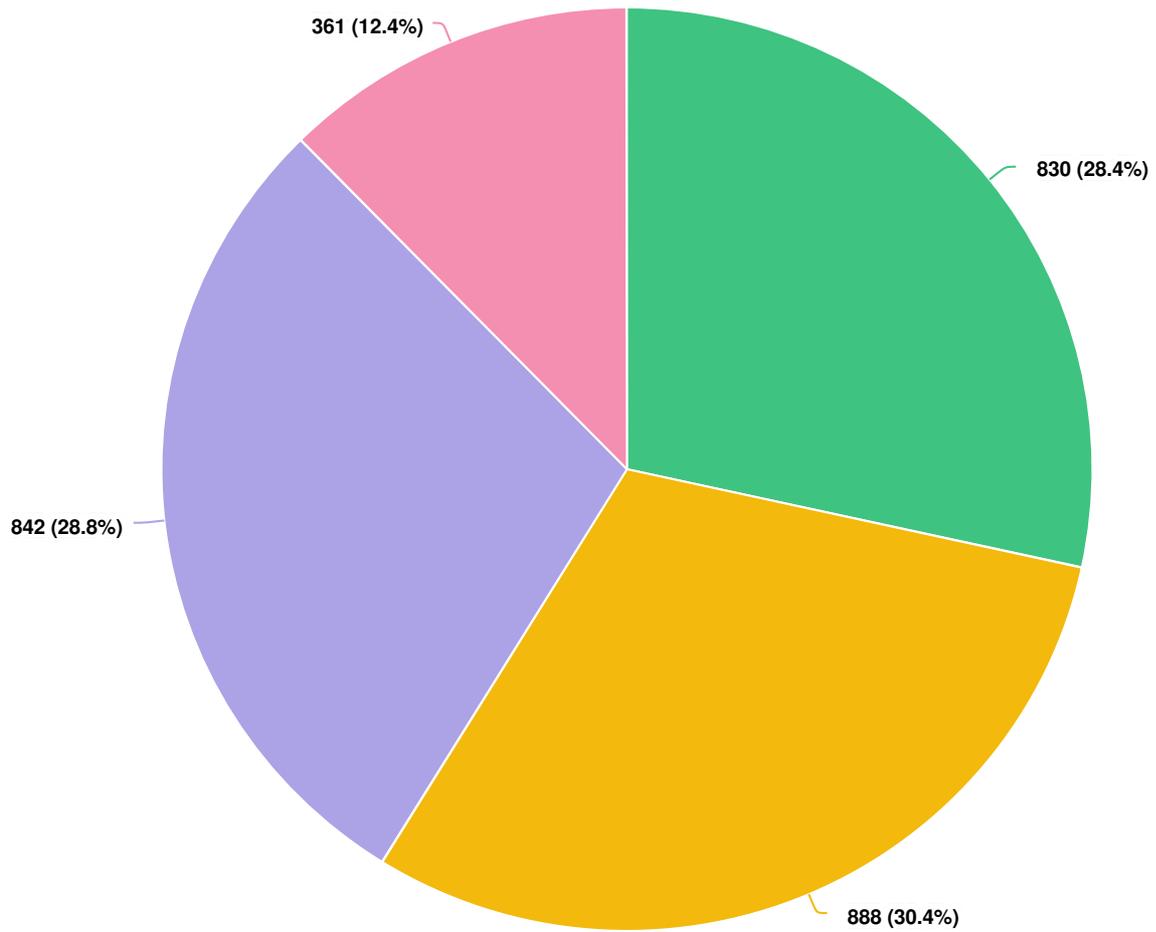


Question options

- Less than 30 minutes
- 30 minutes to 1 hour
- 1 to 2 hours
- More than 2 hours

Optional question (2918 responses, 5 skipped)

When are you most likely to use the trails?

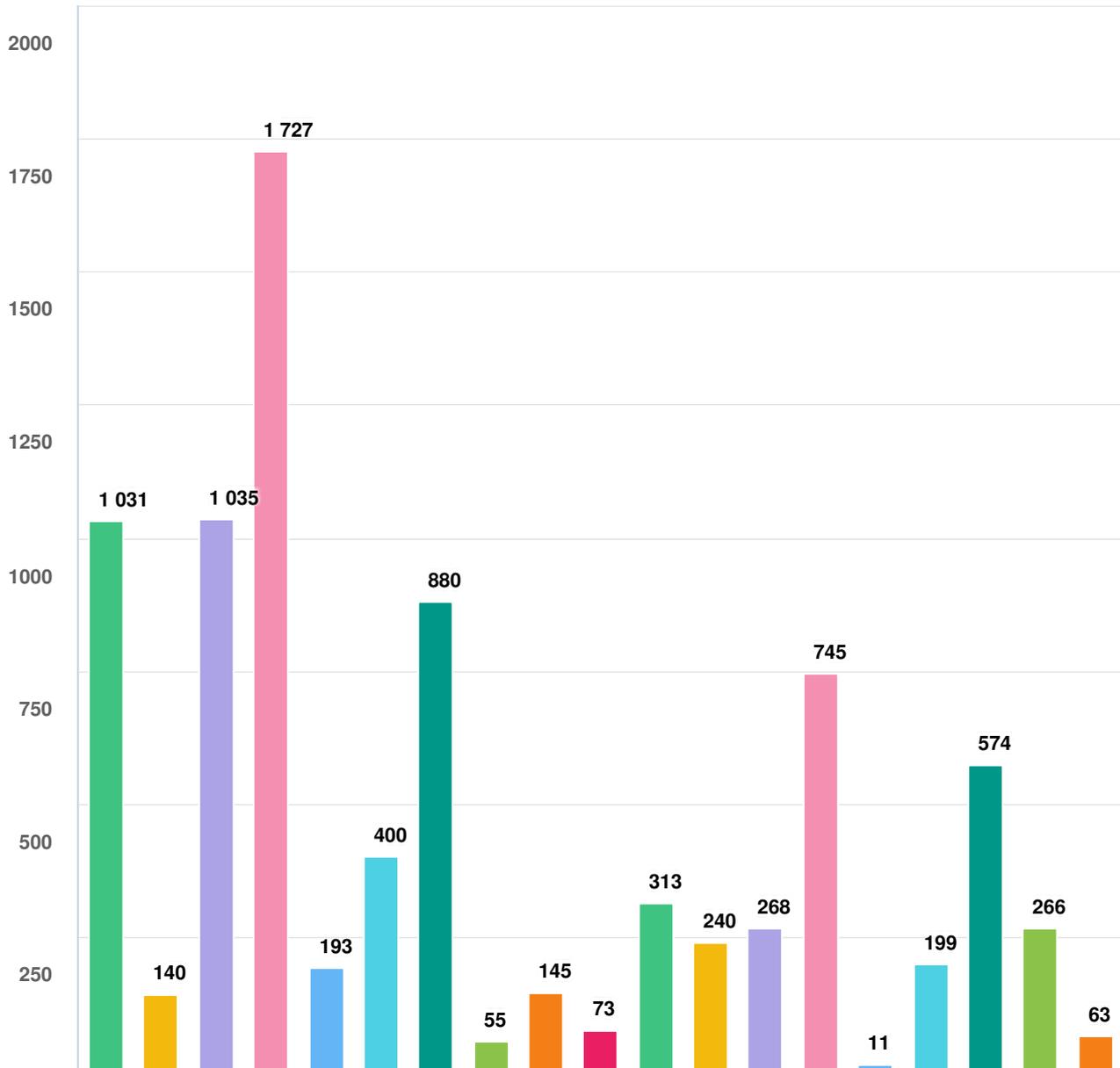


Question options

- Weekday mornings
- Weekday afternoons/evenings
- Weekend mornings
- Weekend afternoon/evenings

Optional question (2921 responses, 2 skipped)

When using Austin trails, what are your 3 primary concerns?



Question options

- Pets off leash
 ● Pets on leash
 ● More than 2 people walking side by side
 ● Improper yielding (bicycles/scooters yield to runners, runners yield to walkers)
 ● Children's trail safety
- Improper passing by other users
 ● Trail users going too fast
 ● Trail users going too slow
- Trail users stopping and starting
 ● Trail users under the influence of alcohol or drugs
 ● Criminal activity
- Trail maintenance
 ● Poor lighting
 ● Overcrowded trails
 ● Your own inexperience with the trail or transportation method
- Other
 ● Cyclists not riding single file
 ● Trail users' headphones too loud, can't hear others
- Trail users not using lights at night

Optional question (2914 responses, 9 skipped)

How safe do you feel on each of the Pilot Program Trails? Please rate only the trails you use.

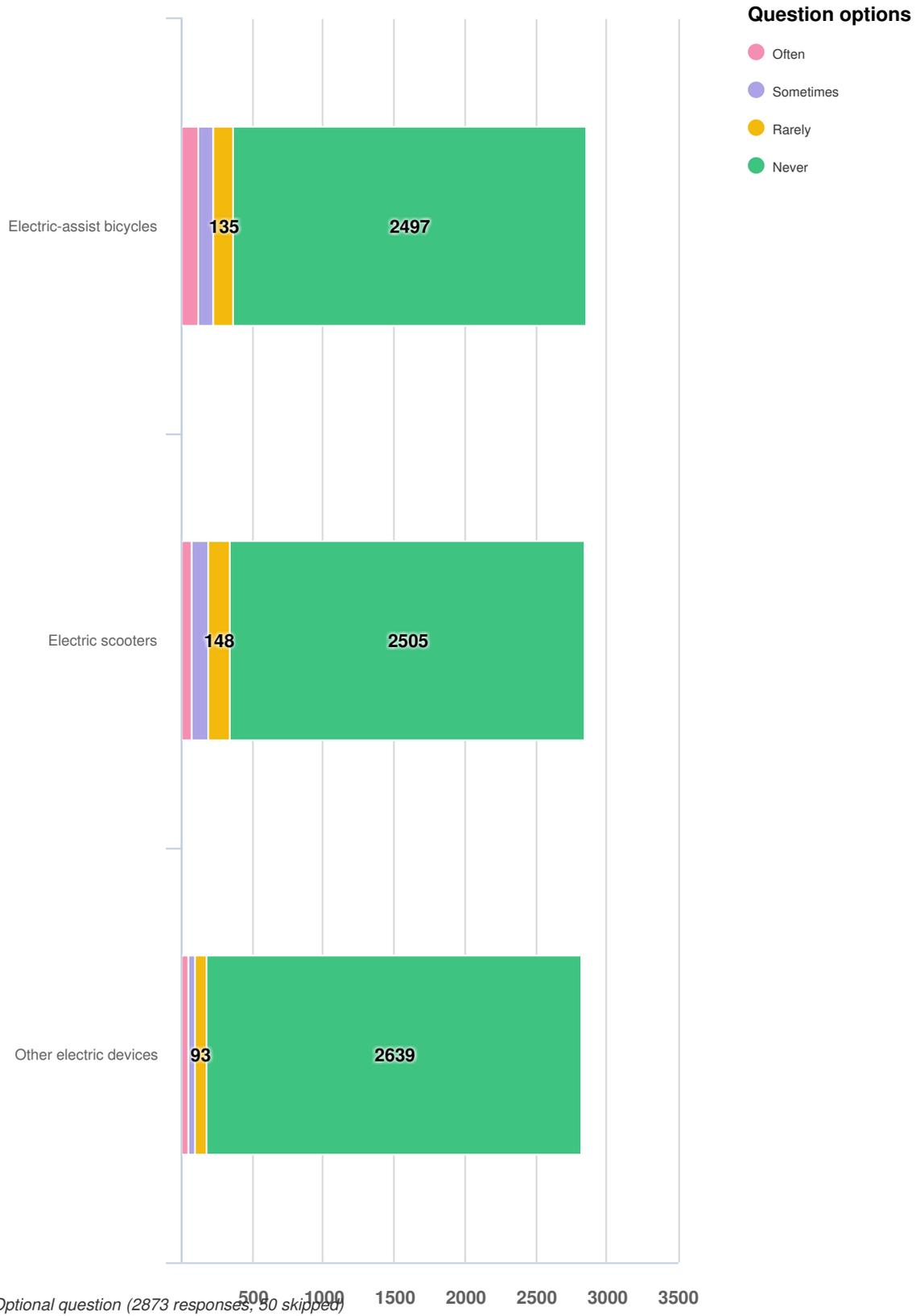


In your experience, how often do trail users follow the suggested etiquette guidelines listed below?

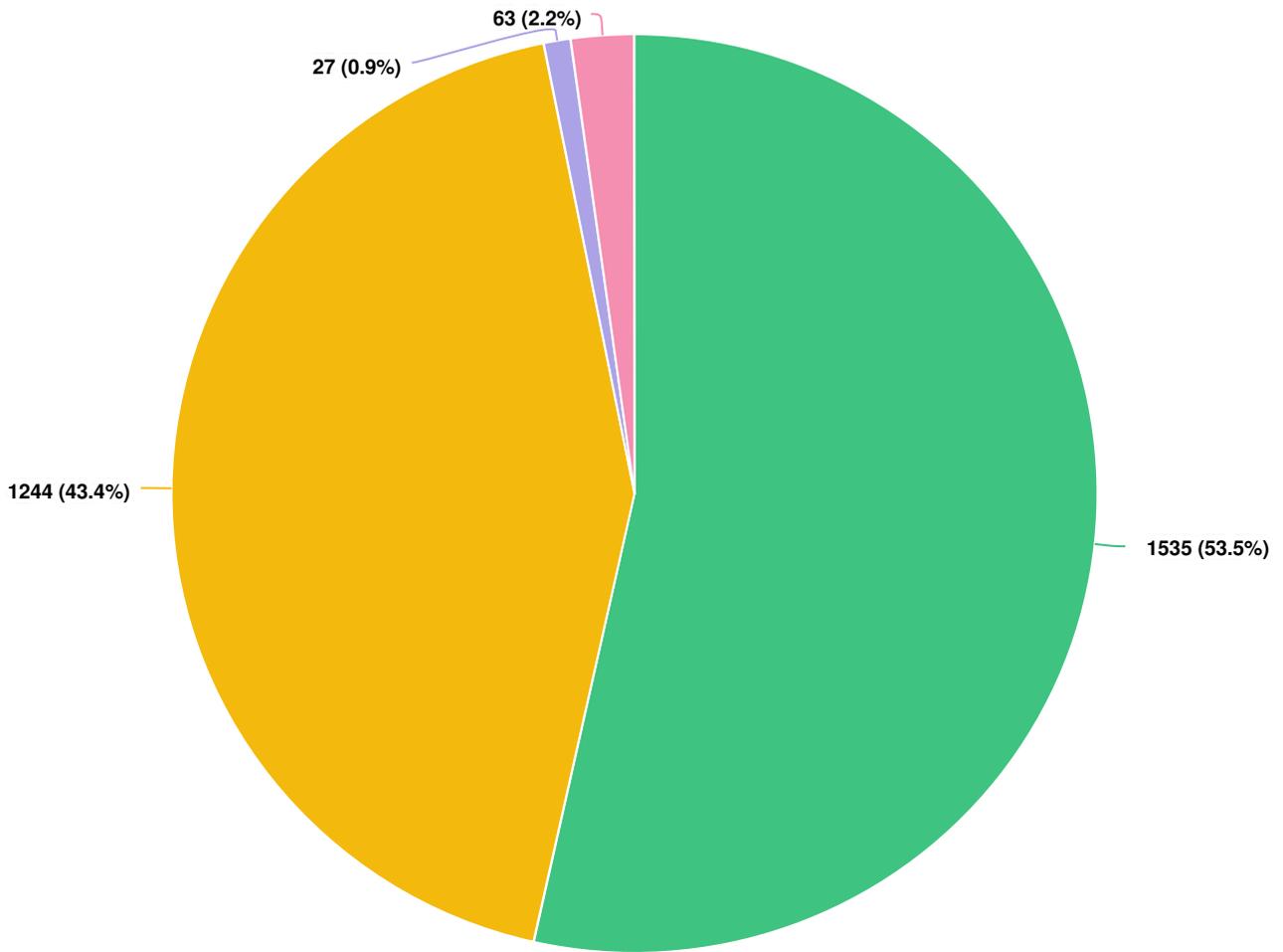


Optional question (2879 responses, 44 skipped)

Please share with us how often you use the following modes of transportation on Austin trails:



Gender

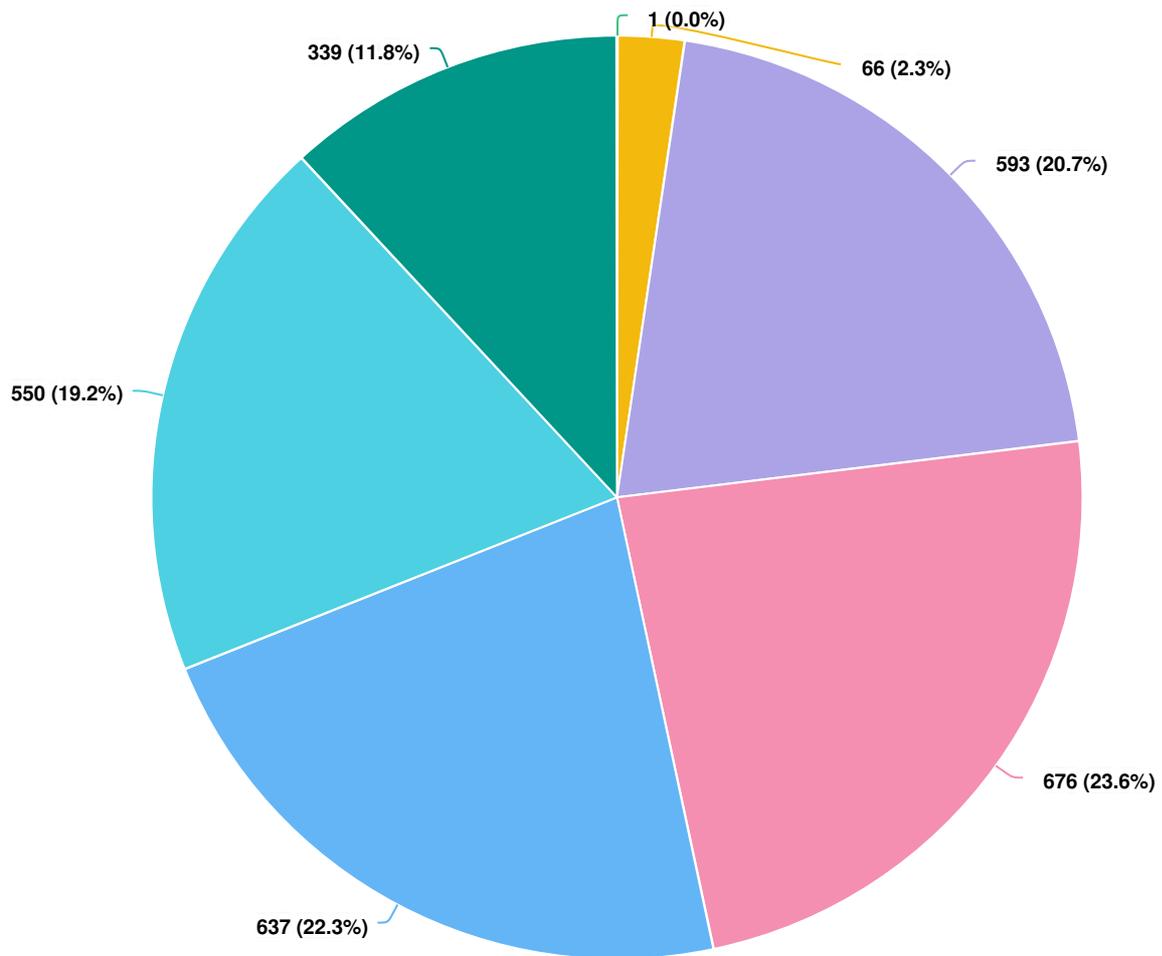


Question options

- Prefer not to answer
- Non-binary
- Male
- Female

Optional question (2869 responses, 54 skipped)

Age

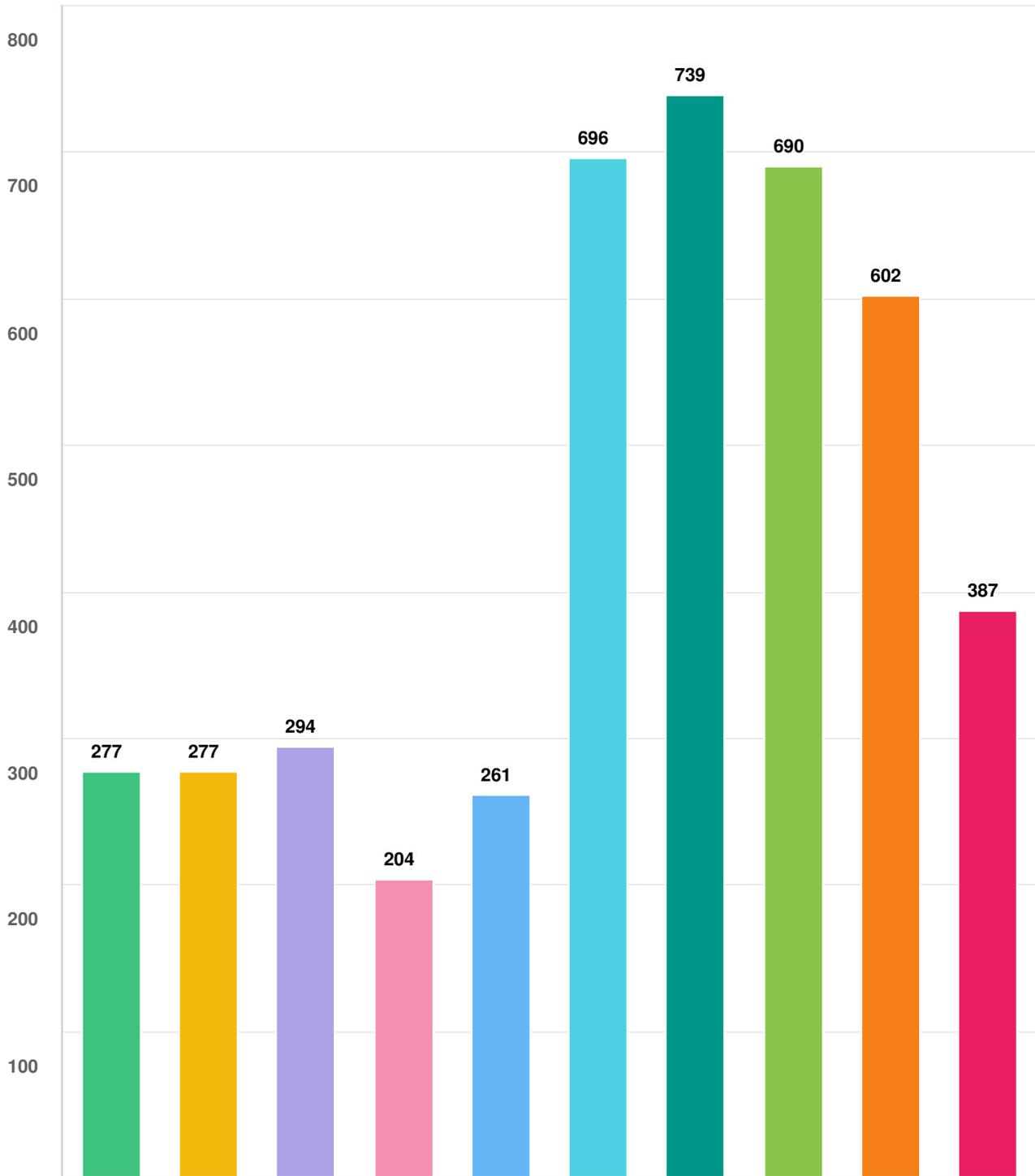


Question options

- 65+
- 55-64
- 45-54
- 35-44
- 25-34
- 18-24
- 17 and under

Optional question (2862 responses, 61 skipped)

What ages are in your household? (check all that apply)

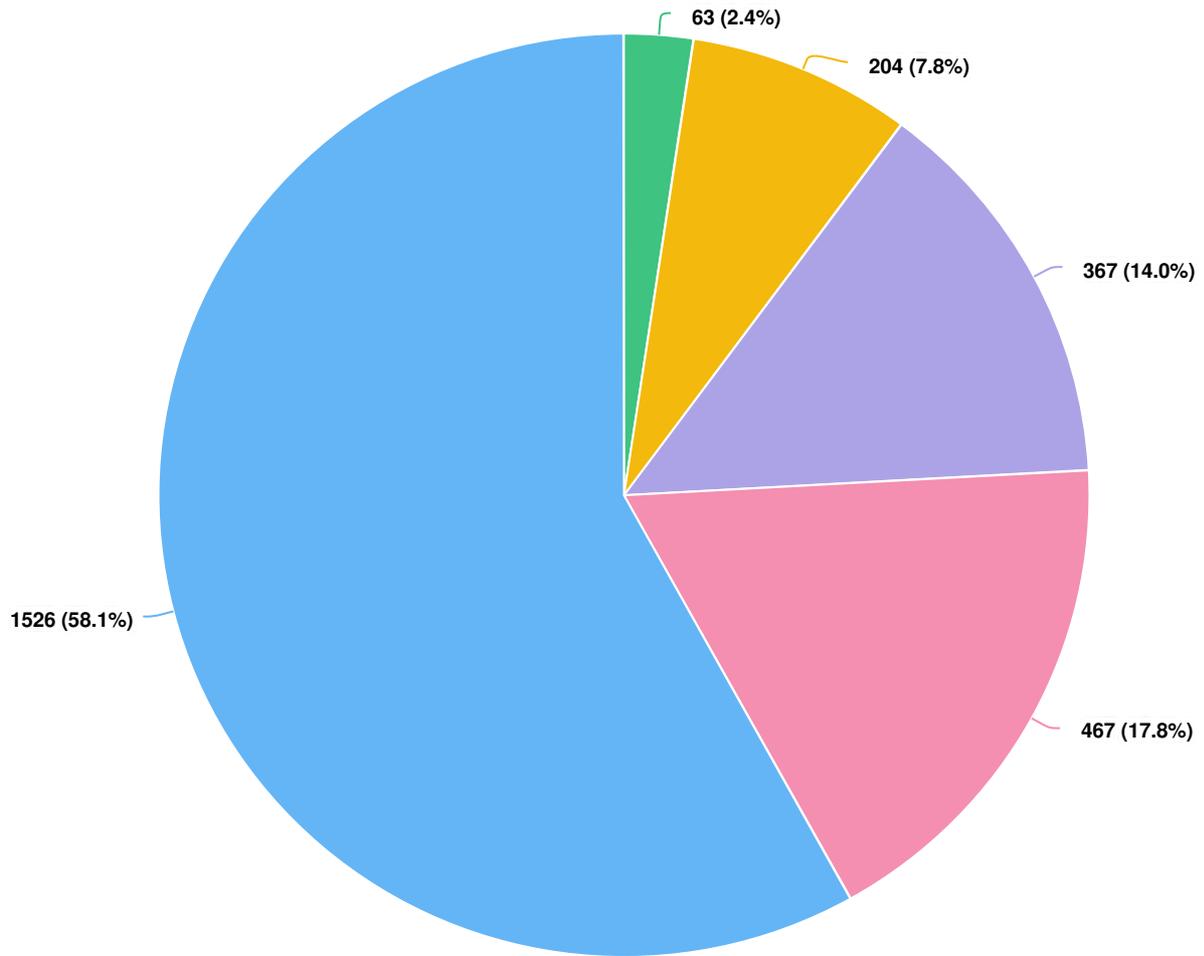


Question options

- 65+
- 55-64
- 45-54
- 35-44
- 25-34
- 19-24
- 16-18
- 11-15
- 6-10
- 0-5

Optional question (2681 responses, 242 skipped)

Approximate household income



Question options

- Greater than \$100,000
- \$75,000 - \$100,000
- \$50,000 - \$74,999
- \$25,000 - \$49,999
- Less than \$25,000

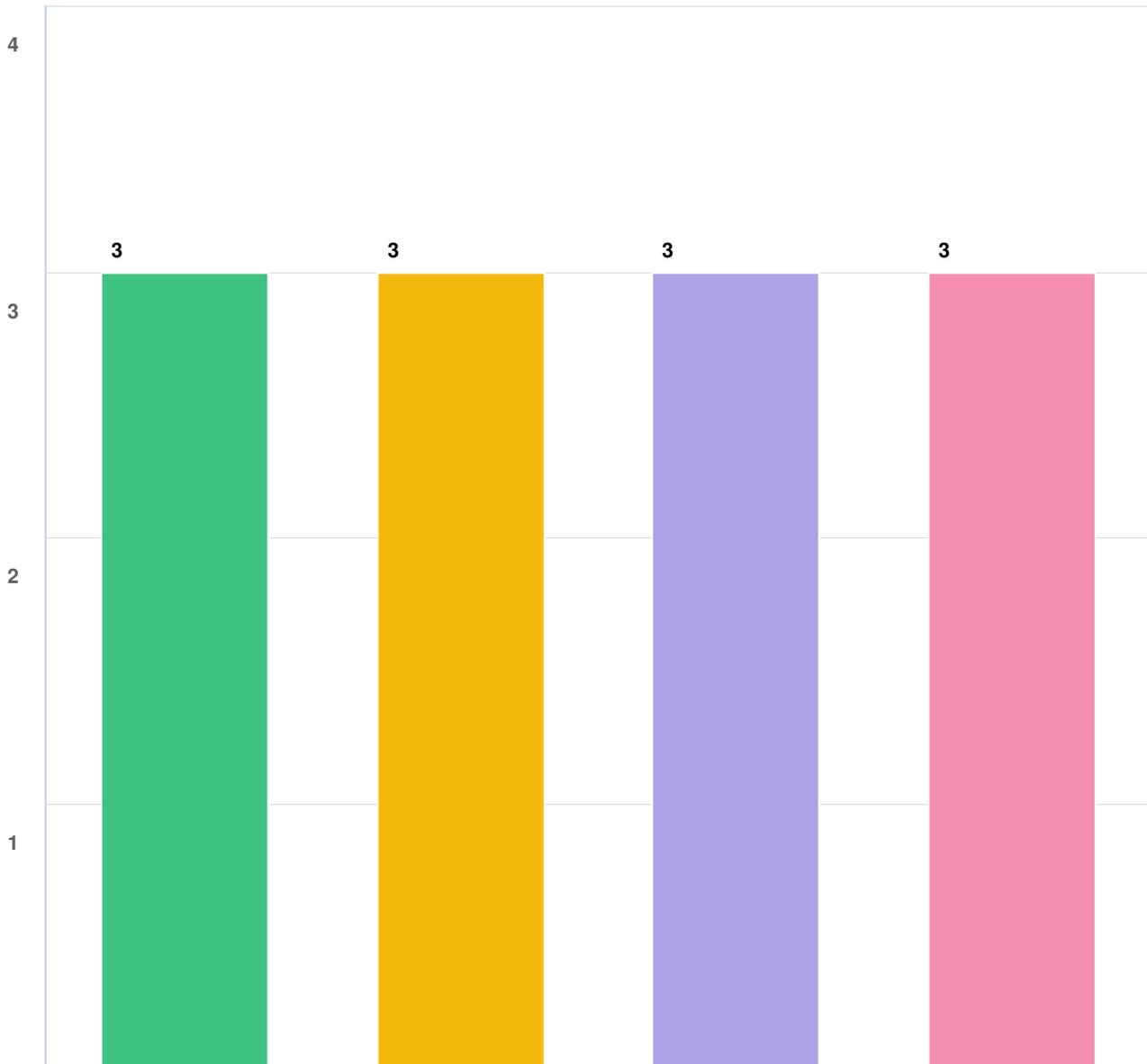
Optional question (2627 responses, 296 skipped)

ENGAGEMENT TOOL: SURVEY TOOL

Encuesta: E-bikes y E-scooters en Senderos de Austin - Programa Piloto

VISITORS 22	CONTRIBUTORS 5	CONTRIBUTIONS 5
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¿Qué senderos utiliza usted?

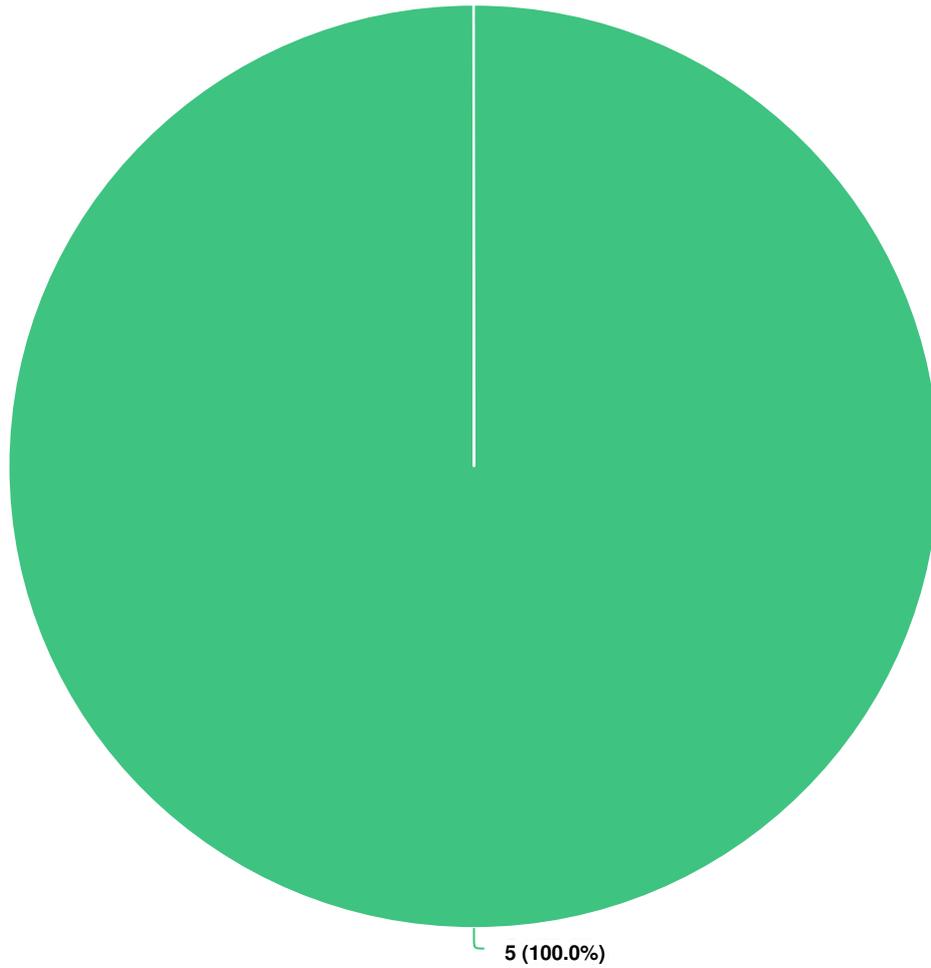


Question options

- Shoal Creek (al sur de 15th Street)
- Northern Walnut Creek (Walnut Creek del norte)
- Butler Hike and Bike Trail at Lady Bird Lake
- The Boardwalk

(5 responses, 0 skipped)

¿Con qué frecuencia usa usted los senderos?



Question options

● Semanalmente

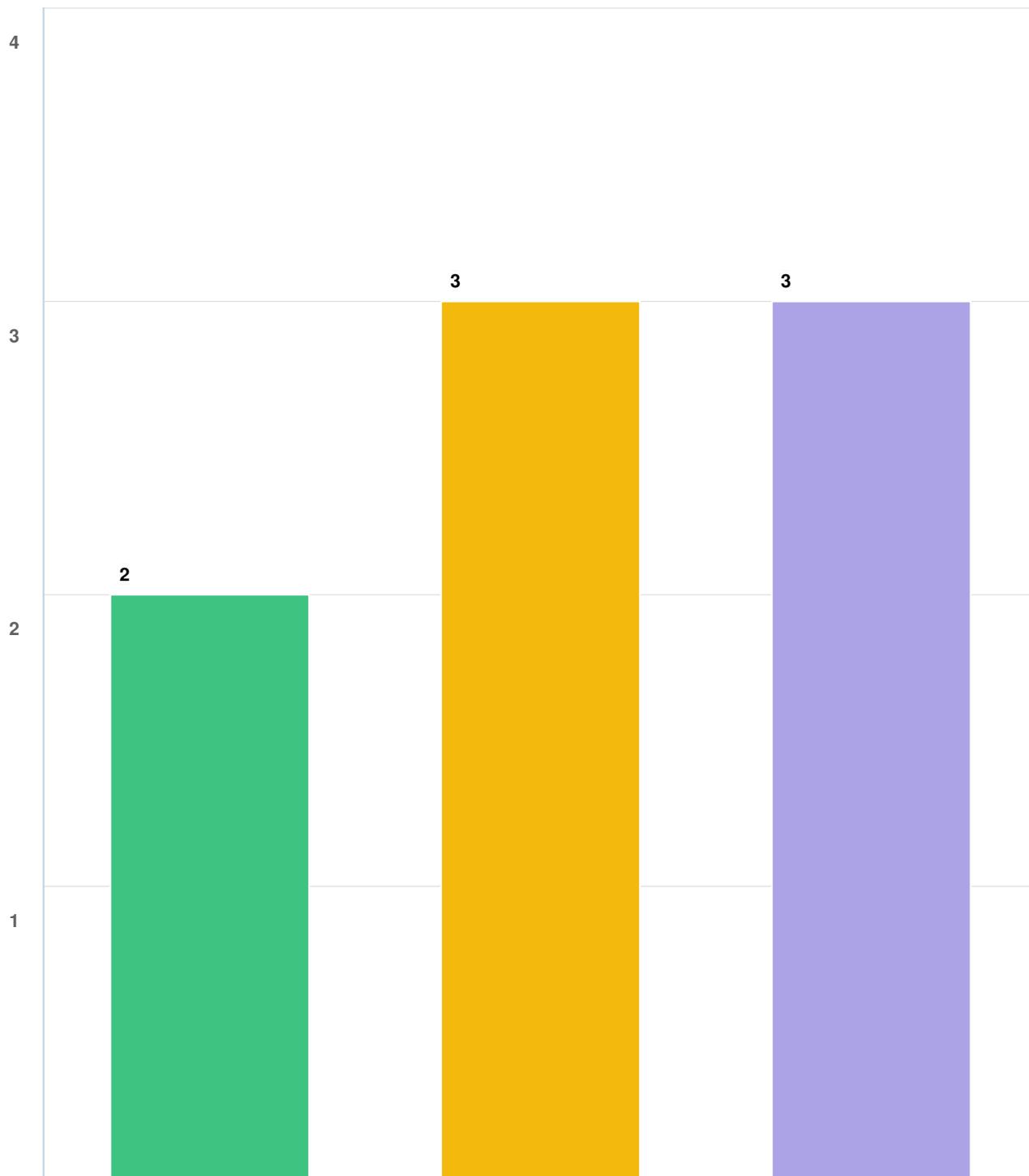
(5 responses, 0 skipped)

Por favor, clasifique las diferentes razones por las que usted usa los senderos., 1 significa la razón más frecuente y 5 la menos frecuente.

OPTIONS	AVG. RANK
Para Disfrutar de la naturaleza y estando fuera	2.40
Transporte - para viajar a otros lugares o eventos	2.75
Para pasear la mascota	2.75
Ejercicio o entrenamiento en grupo o equipo	4.00
Ejercicio individual o entrenamiento individual	4.00
Transporte - para viajar al trabajo	4.25

(5 responses, 0 skipped)

¿Cuáles son las 1 o 2 formas más frecuentes de moverse en el sendero?

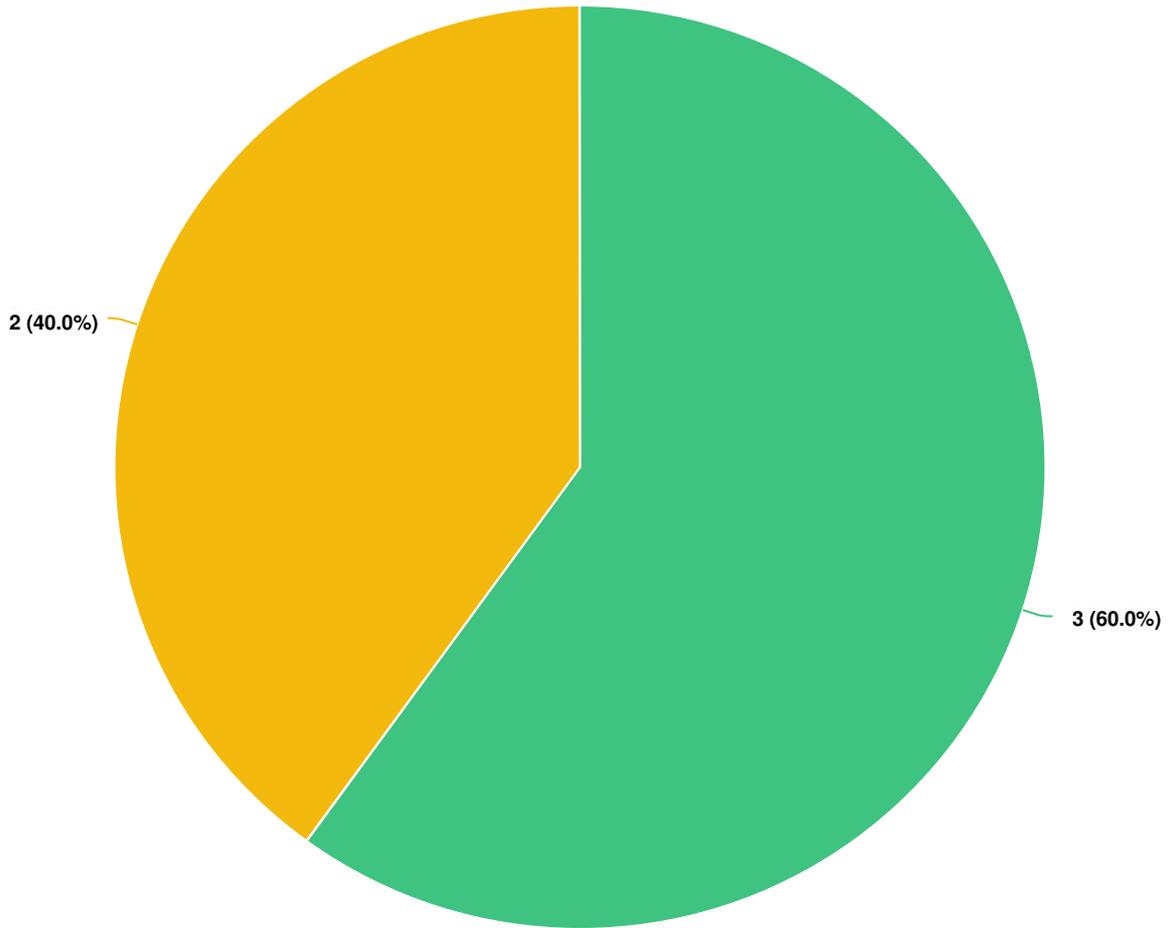


Question options

- Bicicleta (sin asistencia eléctrica)
- Trotando o corriendo
- Caminando a pie

Optional question (5 responses, 0 skipped)

¿Cuánto tiempo pasa usualmente en los senderos por cada visita?

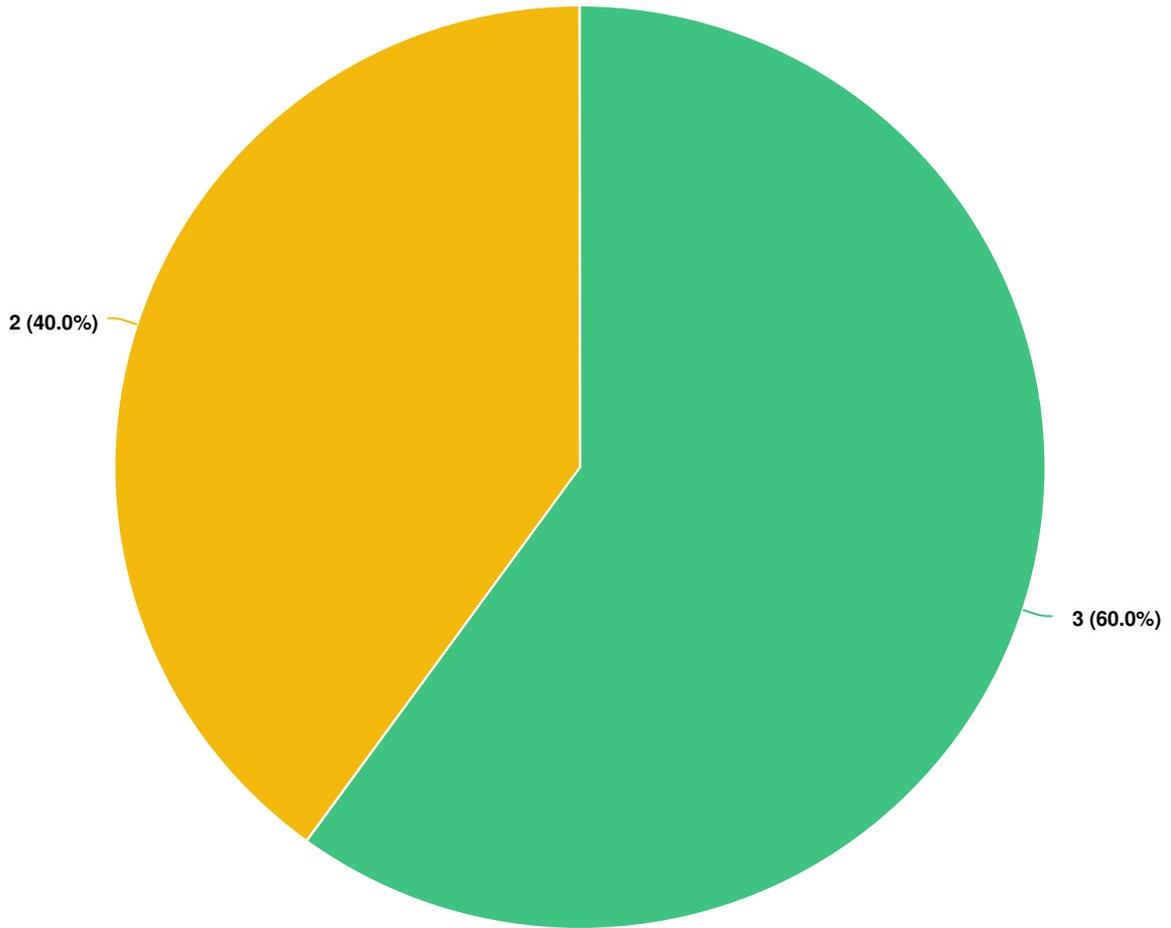


Question options

- 1 a 2 horas
- 30 minutos a una hora

Optional question (5 responses, 0 skipped)

¿Cuándo es más probable que usted use los senderos?

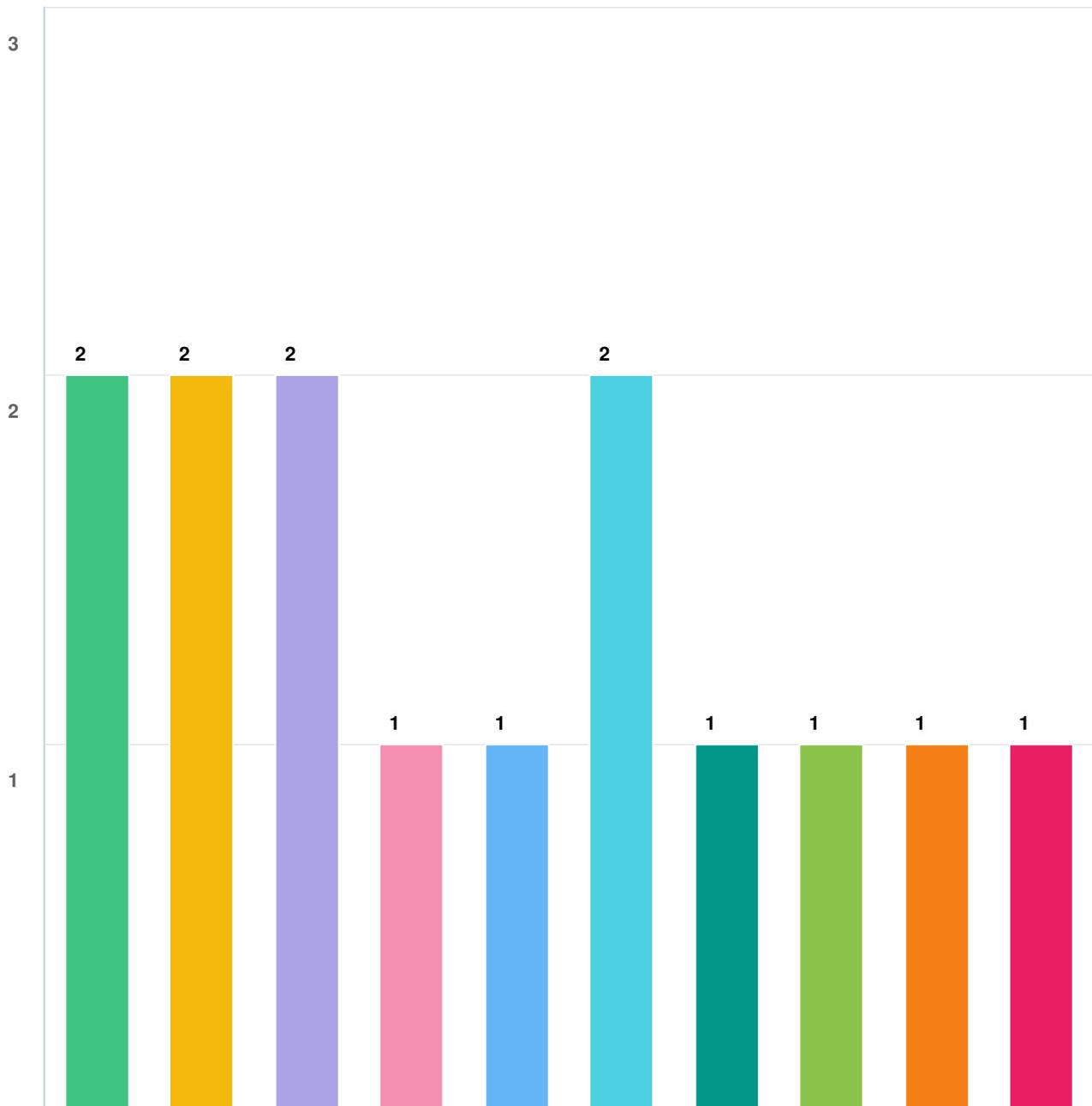


Question options

- Mañanas del fin de semana
- Tardes o noches de lunes a viernes

Optional question (5 responses, 0 skipped)

Quando usted usa senderos de Austin, ¿cuáles son sus 3 preocupaciones principales?



Question options

- Su propia inexperiencia con el sendero o el método de transporte.
- Mala iluminación
- Actividad criminal
- Los usuarios del sendero se detienen y comienzan
- Los usuarios del sendero van demasiado rápido
- Pases impropios de otros usuarios
- Seguridad en el sendero de los niños
- Cediendo impropio (bicicletas / scooters ceden a los corredores, los corredores ceden a los caminantes)
- Más de 2 personas caminando de lado a lado
- Mascotas sin correa

Optional question (5 responses, 0 skipped)

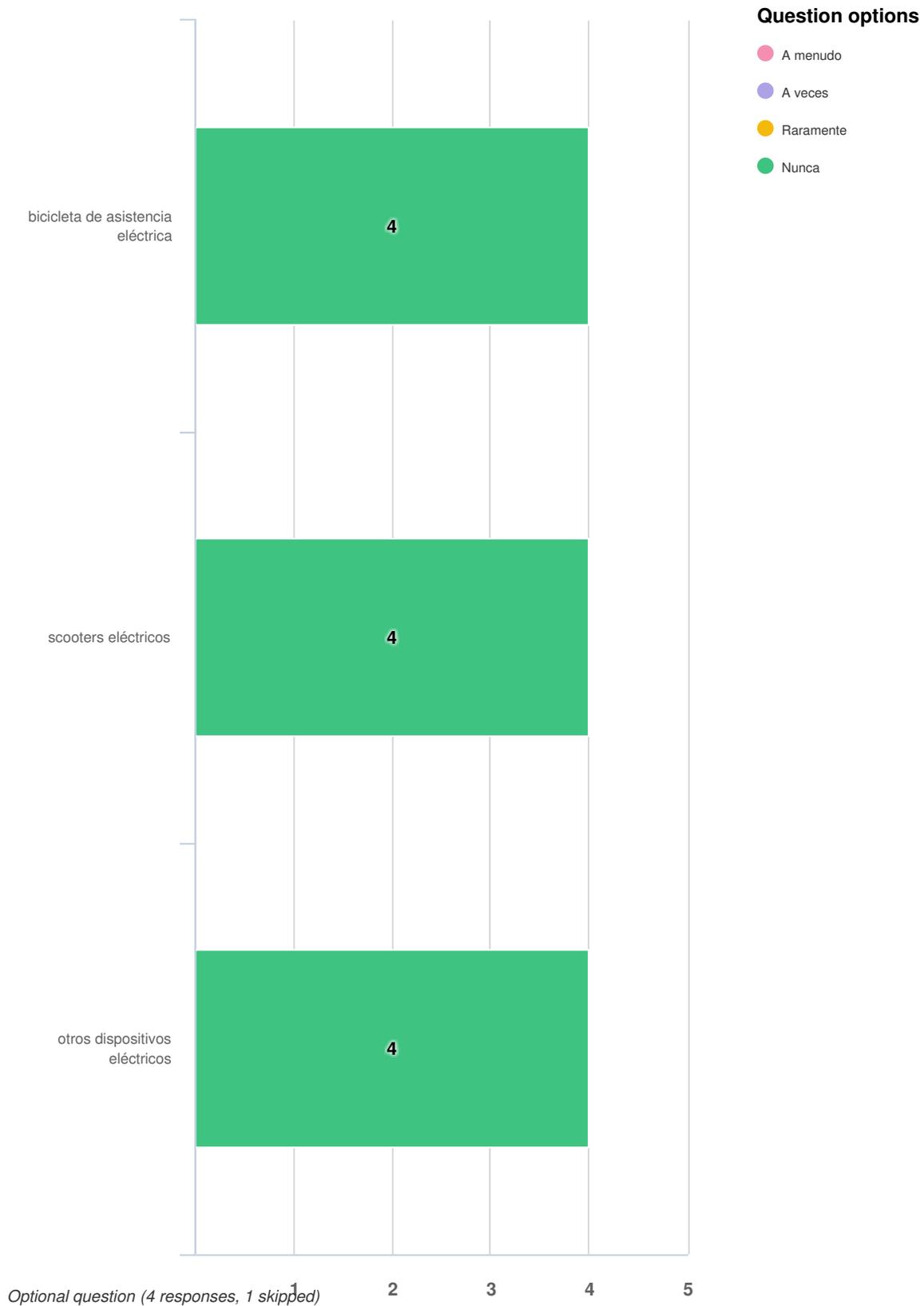
¿Qué tan seguro se siente en cada uno de los Senderos del Programa Piloto? Por favor califica solo los senderos que usas.



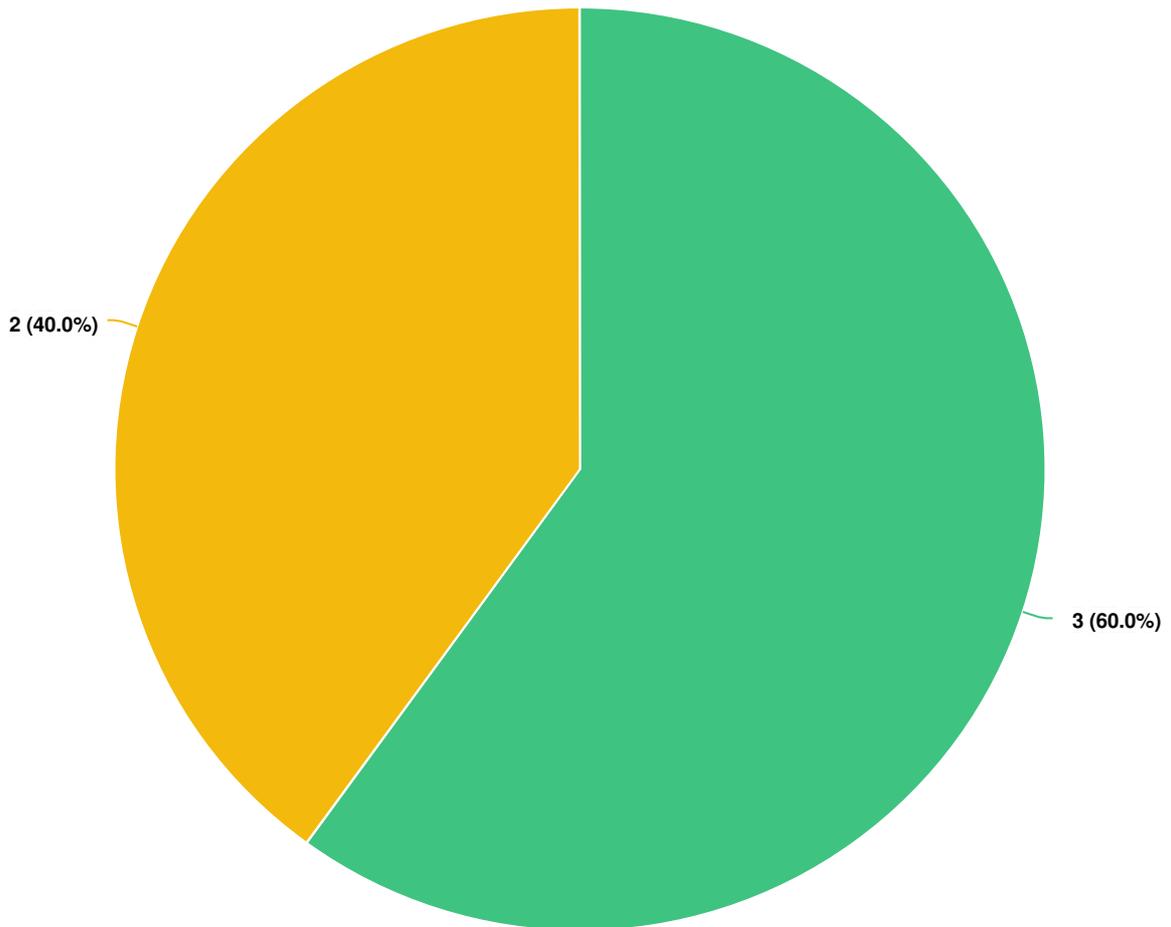
Según su experiencia, ¿con qué frecuencia los usuarios de Trail siguen las pautas de etiqueta sugeridas que se enumeran a continuación?



Comparta con nosotros con qué frecuencia utiliza los siguientes modos de transporte en los senderos de Austin:



Género

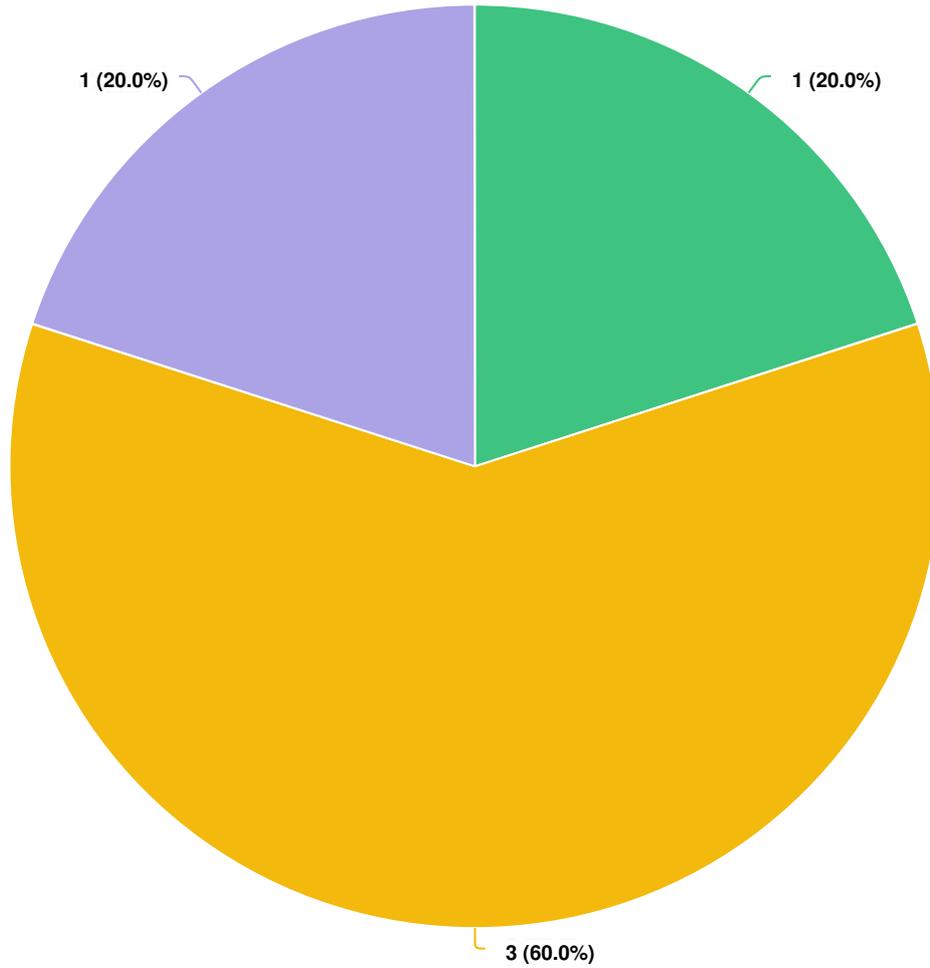


Question options

● Masculino ● Femenino

Optional question (5 responses, 0 skipped)

Edad

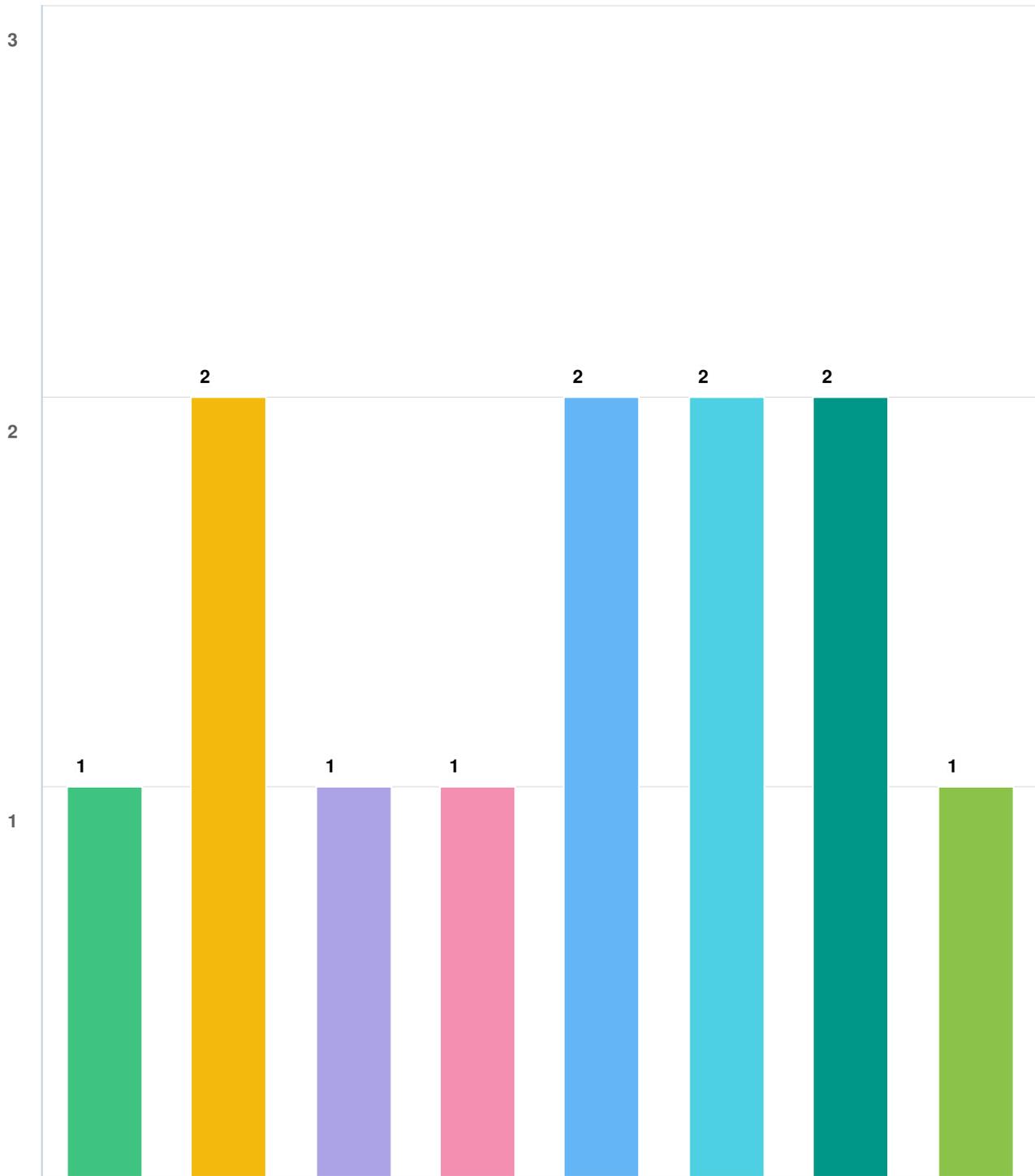


Question options

- 55-64
- 35-44
- 18-24

Optional question (5 responses, 0 skipped)

¿Qué edades hay en tu hogar? (marque todo lo que corresponda)

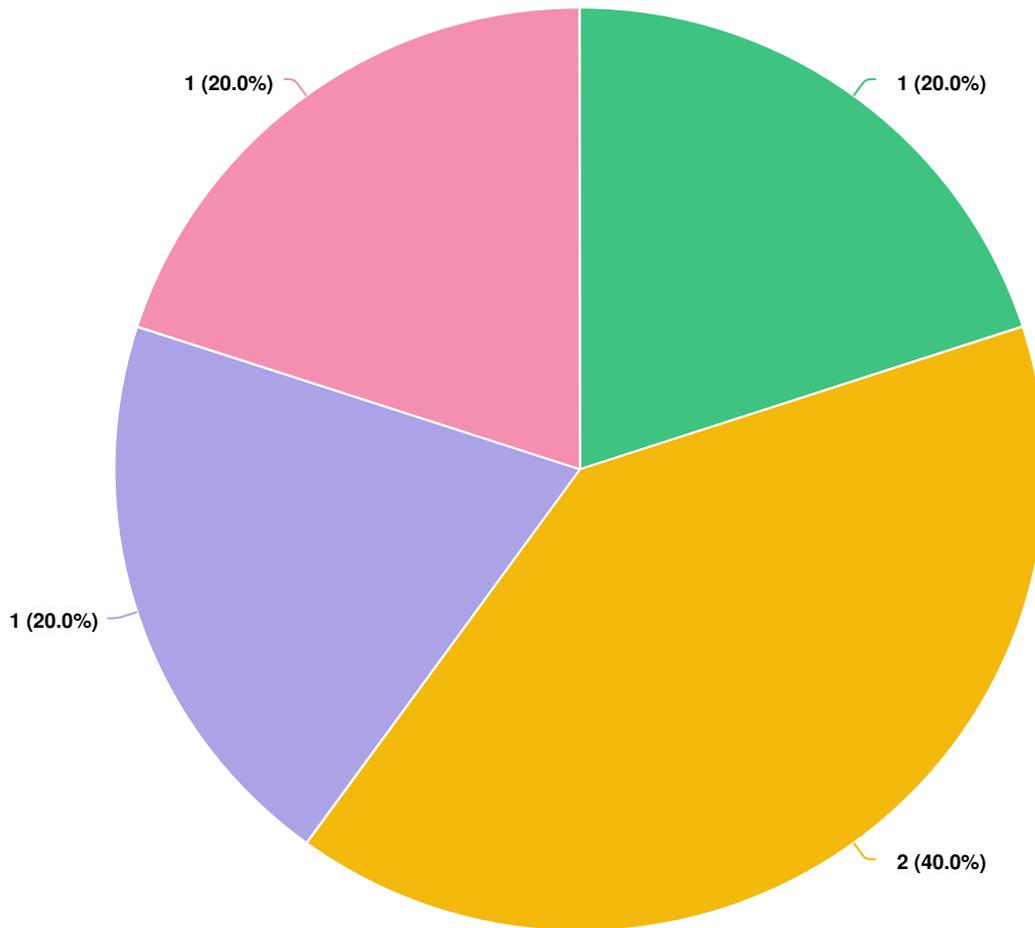


Question options

- 55-64
- 45-54
- 35-44
- 19-24
- 16-18
- 11-15
- 6-10
- 0-5

Optional question (5 responses, 0 skipped)

Ingreso aproximado del hogar



Question options

- Más de \$100,000
- \$75,000 - \$100,000
- \$50,000 - \$74,999
- Menos de \$25,000

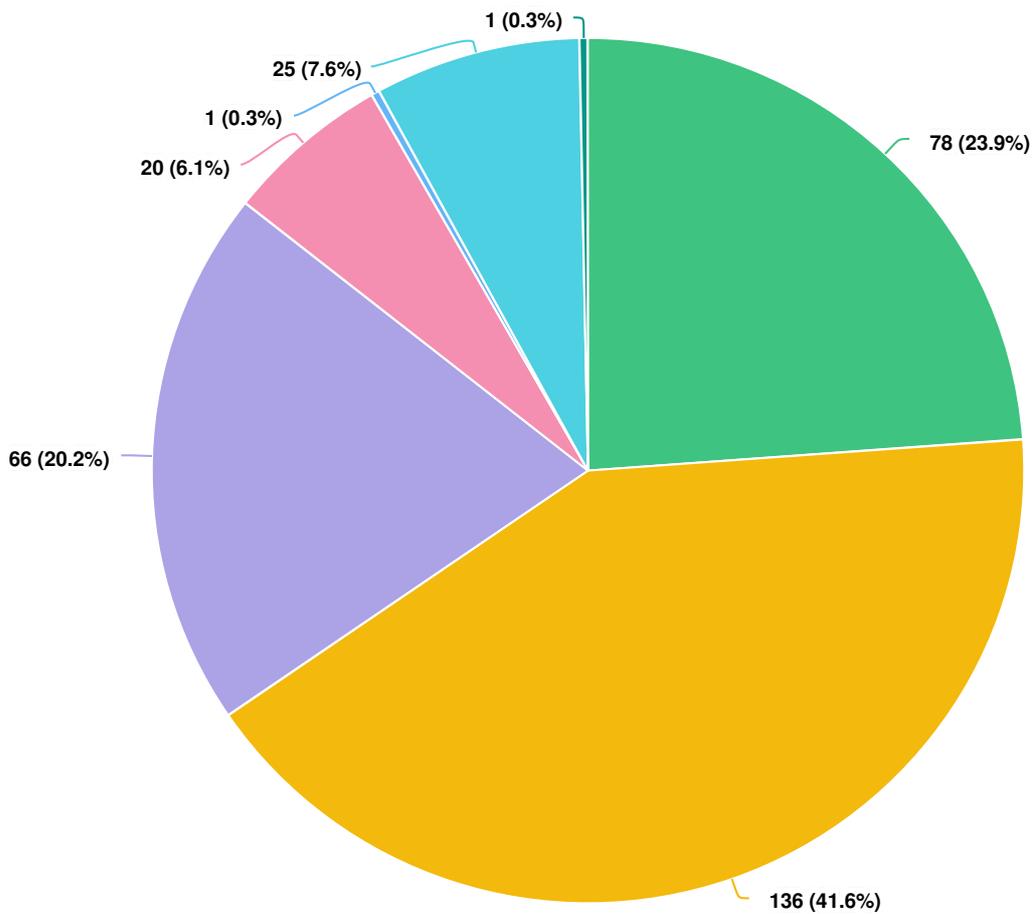
Optional question (5 responses, 0 skipped)

ENGAGEMENT TOOL: QUICK POLL

How do you move on Austin trails?

VISITORS	357	CONTRIBUTORS	326	CONTRIBUTIONS	327
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How do you move on Austin trails?



Question options

- Rollerblade or skate
- Electric scooter or onewheel or hoverboard
- Non-electric scooter (e.g., razor)
- Pedal-assisted or electric bike
- Bicycle
- Walk or hike
- Run or jog

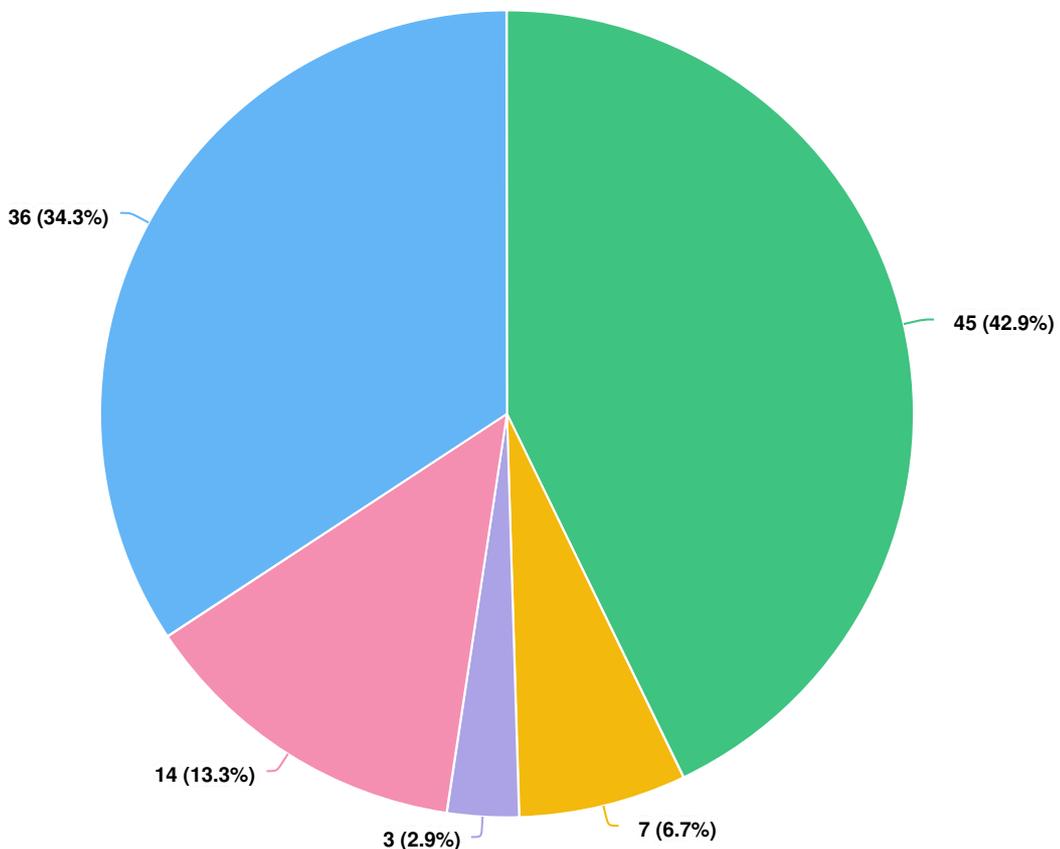
(327 responses, 0 skipped)

ENGAGEMENT TOOL: QUICK POLL

"Geofencing" went into effect on September 6, 2019. Have you noticed it? Has it affected how you or other users engage with Butler Hike and Bike Trail or other restricted areas?

VISITORS	105	CONTRIBUTORS	105	CONTRIBUTIONS	105
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"Geofencing" went into effect on September 6, 2019. Have you noticed it? Has it affected how you or other users engage with Butler Hike and Bike Trail or other restricted areas?



Question options

- I'm not a scooter user, and it appears geofencing has NOT discouraged use of scooters on trails.
- I'm not a scooter user, and it appears geofencing has discouraged use of scooters on trails.
- I'm a scooter user, and geofencing has NOT discouraged my use of scooters on trails.
- I'm a scooter user, and geofencing has discouraged my use of scooters on trails.
- I haven't noticed it.

(105 responses, 0 skipped)

IDEAS

How can we design Trail Etiquette Pop-ups to help educate people on the trails?

VISITORS 95	CONTRIBUTORS 25	CONTRIBUTIONS 68
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15 January 19		Stay in your own lane
TK		
VOTES 3	UNVOTES 0	

16 January 19		Please allow e-scooters on the hike and bike trail! Perhaps with a mandatory rider education course? :-D
nateinaction		
VOTES 2	UNVOTES 0	

16 January 19		Prohibit children under 16 from using electric scooters on trails. The kids are not always in control and also tend to speed! I see parents rent a scooter for young kids - who just take off on the trail going full speed, cutting people and dogs off. Almost in an accident with one last week!
Ed Scruggs		
VOTES 1	UNVOTES 0	

17 January 19		Post speed limit signs
Brad		
VOTES 2	UNVOTES 0	

17 January 19		Enforce the no electric scooter ordinance on Butler and boardwalk I see electric scooters on the boardwalk every time I'm there. I'm also seeing them more and more on the Butler trail, even though they're outlawed. Keep them off the trail and boardwalk!!!!
jt74277		
VOTES 7	UNVOTES 0	

IDEAS

How can we design Trail Etiquette Pop-ups to help educate people on the trails?

17 January 19		<p>Post more signs on the boardwalk about picking up animal waste with more bags</p> <p>I see dog poop on the boardwalk every day now. It's disgusting. If people aren't going to pick up after their dogs, then dogs should be outlawed on the boardwalk.</p>
jt74277		
VOTES 1	UNVOTES 0	

17 January 19		<p>Please don't ban e-scoots...the joy on people's faces is priceless</p> <p>I get the irritation with the speed...but that's speed, which is already supposed to be limited regardless of type of device. I am middle-aged and have ridden the e-scooters and they..are..fun. It always makes me smile when I see people of all ages giggling as they ride them. Pure joy! I would hate for them to be banned. Maybe provide specific places so people know where to find them and where to leave them.</p>
cgkalekin		
VOTES 2	UNVOTES 0	

17 January 19		<p>Enforceable Regulations For E-Scooters and E-Bikes Before Allowing them On The Hike and Bike Trails in Austin.</p> <p>I think the COA is failing in this regard across the board (use on roads/sidewalks/etc) so let's not just pass on the issue to the trails across town. Cyclist are held accountable (to a degree), lets get ebikes and scooters accountable too.</p>
Rick Grajales		
VOTES 3	UNVOTES 0	

21 January 19		<p>Require all bikes to have an auditory yet not disturbing signal device. Single clang bells are used all over Japan successfully.</p>
Jamie		
VOTES 1	UNVOTES 0	

21 January 19		<p>I do believe banning electric vehicles is viable. Horses are not allowed on some trails. Austin is determined to unAustin itself.</p>
Jamie		
VOTES 4	UNVOTES 0	

IDEAS

How can we design Trail Etiquette Pop-ups to help educate people on the trails?

04 February 19		
bfw		
VOTES	UNVOTES	
4	0	

Please enforce the no electric scooter rule on the Ann and Roy Butler Trail. Also longterm prohibit all motorized scooters and bikes.

I have used the hike and bike trail (now called the Ann and Roy Butler Trail) for 20 years. Please start enforcing the no scooter rule during this pilot program as they are all over the trail. I have seen groups of scooter riders up to 15 people and seen and taken photos of countless scooters left on the trail. Also longterm prohibit all motorized scooters and bikes.

04 March 19		
btorio		
VOTES	UNVOTES	
1	0	

Please allow scooters on the trail, but prohibit parking them there as a compromise.

I use a scooter instead of a car for a commute. I feel that it's clearly a beneficial alternative, for me and others who want to do the same. I understand that parking them on the trail can be disruptive, but when actually using them, any concern about them is no different than a bike. Both can go too fast, both are up to the rider to use responsibly. I would argue that scooters also take up much less space than bikes, strollers, or dogs who sporadically veer left and right as far as their leash allows.

20 April 19		
Barb		
VOTES	UNVOTES	
1	0	

My ideas for electric scooters/bicycles if they are to be allowed on Austin trails.

1. Make them hum or have some noise so we can hear them coming (like hybrid-electric cars have). Often first time we hear them is when they are clipping along side us at 10-15 miles per hour. It startles me and my dog.
2. Make a 2ft rule, similar to the 3ft rule that cars have with bicycles. These near unanimously (sorry guys) young males cut close to us while on side walks and pathways. They are literally 2-3 in. from us.
3. Make the drivers go to some type of sensitivity training. They seem oblivious to the fact that they are nearly running people over.
4. Ban them outright. The speed differential between a scooter/electric bike driving 10-15 mph is huge when compared to a person walking 3 mph. The result is that they approach much more quickly than other runners, walkers, and even most bicyclists, who have to pedal. I'm sorry. I don't like them on the Lady Bird Trail. Since they've existed, my dog and I have had almost no walks where we haven't been startled by someone on an electric bike or riding electric scooters on sidewalks.

IDEAS

How can we design Trail Etiquette Pop-ups to help educate people on the trails?

15 September 19		Ban all e-scooters from Austin and Travis County. They're an absolute, unregulated menace.
scootersareamenace		
VOTES	UNVOTES	
0	0	

Question 9: If not listed above, please specify your primary concern(s).

TEXT ANALYSIS FROM E-BIKES/E-SCOOTERS ON TRAILS SURVEY

bike	354
keep right except to pass	54
bicycle yields to runner or	
walker	77
walk no more than 2 side by	
side	75
neutral tone	871
bikes are too fast	247
Etiquette	109
be courteous to others	131
scooter	545
scooters littering trails	109
negative toward	
scooters/ebikes	562
negative tone	97
Scooter company	
accountability	24
Children	48
keep dogs on short leash	138
stronger enforcement of rules	159
Trail maintenance	111
Trail improvements	66
Trail surface	57
No scooters	979
unsafe	226
Accessibility	20
use voice or bell when passing	55
electric vehicle	109
Signage	134
No ebikes	368
No PEVs	168
No one-wheels	127
No Segways	127
increase awareness or signage	
for trail rules and etiquette	72
Enforcement	186
Reckless users	81
scooters are too fast	133
Multiuse Trail Comment	29
Nature	35
Crowded	101
Running groups	4

Light on Trails	160
electric-assist bike/scooter	
yields to bicycle or runner or	
walker	39
Lack of Experience	47
Limit Scooter Speed	38
walking only	5
No bikes	82
runner yields to walker	5
Homelessness	60
Pick up trash	12
ebike	153
neutral toward scooters/ebikes	41
Tourists	31
Police presence	87
Accident/Crash	42
Dog stations	11
Trash bins	19
Wider Trail	42
Separate use trails	68
Limit bikes / scooters	65
use light at night	18
positive tone	34
Underage users	1
Intoxicated users	3
Drugs/Alcohol	8
Dog poop	41
Water fountains	34
Common Sense	15
Parking Access	4
Off leash dog area	7
Restrooms	28
Park Rangers	12
Music too loud	14
Lack of Awareness	78
bike in single file	10
Education	64
Recreation	45
positive towards	
scooters/ebikes	11
Commute on Trails	13
keep headphone volume low to	
hear others	17
More connectivity	16
More trails	29
No horses	2

Drug use	9
Pay for parking	9
Increase speed limit	9
One-way	2
Call boxes	9
positive toward scooters/ebikes	23
No dogs	7
Poison Ivy	9
Not transportation corridor	5
Longhorn Dam/Pleasant Valley	3
Positive toward ebikes	16
Smoking on trail	3
No dockless / add docks for scooters	8
Different Abilities/Disabilities	13
No rental bikes onewheel	1
Rent vs. Own	7
Shade	1
PEVs	3
Roads unsafe	5
Older folks	5
neutral toward ebikes	1
Scooters on paved only	2
Transportation Network	3
Sexual harassment	3
Community Input	1
More shade	4
Behaviors vs. Technology	8
Leave No Trace	3
Pedestrian only	9
No skateboards	1
Bike parking signage	1
negative towards scooters/ebikes	1
no scooters	1
no ebike	1
crowded	1
mobility assistance devices	2
reckless	2
duplicate	1
education	1
no pevs	1
no ebikes	1
no segways	1

rangers	1
more cross walks	1
no bike tour groups	1
better visibility	1
Austin 311	1