

Tenant Relocation Assistance Stakeholder Input: Tenant Concerns and Brainstorming Potential Ways to Address Them

<u>Concern</u>	<u>Potential Solution</u>
Moving expenses are costly and difficult to pay (application fees, deposits, truck rental)	
Deposits/application fees are often higher for people with poor credit	
It is difficult to find comparable housing (new units more expensive, farther away, requiring a long time to find a suitable new home)	
Moving often requires changing schools, this is difficult on children in the middle of the school year (costs also accrue: transportation to school, uniform costs)	
New homes are often farther from transit, making transportation to jobs, schools, health care harder	
Security deposits are not returned in a timely manner	
Insufficient notice is given to tenants of the need to vacate	
Tenants often do not know where to go, how to navigate process of relocating	
Some tenants need interpreting services while navigating process	
Units slated for demolition fall into disrepair toward the end of the move-out period, but are still occupied	
Tenants and property managers often experience antagonistic or ineffective interactions	