



Citizen's Next Steps to Handle Unfiled Citations

Most citations are filed by law enforcement agencies within three (3) days of issuance. If your citation is filed *after* the appearance date, a letter will be mailed to the address on the ticket or, if a parking citation, to the address where the vehicle is registered. There are three ways you can check on the status of your ticket:



1) You can call the Austin Municipal Court at 512-974-4800 to check on the status of your citation.



2) You can check online. Go to <https://www.austintexas.gov/public> and search by name, citation number, or license plate.



3) Check in person at the downtown location (700 East 7th Street) or the north location (12425 Lamplight Village Ave).

TIPS: Please have the license plate of the car or the citation number if you received a parking citation. If you are in a rental car – be sure to take a picture of the plate!
