

**Austin Public Health
Social Services Outcome Measures**

(Standard Numerators, Denominators and Rates/Percents)

Outcome 1: Percent of Households that maintain housing or transition into housing	
1A	-Number of households at risk of homelessness that maintain housing -Number of households receiving assistance <i>-Percent of households at risk of homelessness that maintain housing</i>
1B	-Number of case-managed households that transition from homelessness into housing -Number of households that exit the program <i>-Percent of case-managed households that transition from homelessness into housing</i>
1C	-Number of households receiving services that maintain housing due to receiving essential services -Number of households receiving essential services <i>-Percent of households that maintain housing due to receiving essential services</i>
1D	-Number of Homeless Households residing in Shelter programs receiving APH funding w/ case management -Number of Homeless Households residing in Shelter programs receiving APH funding <i>-Percent of Homeless Households residing in Shelter programs receiving APH funding w/ case management</i>

Outcome 2: Percent of Individuals who maintain or increase income	
2Ai	-Number of individuals obtaining employment -Number of individuals exiting the program <i>-Percent of individuals obtaining employment</i>
2Aii	-Number of individuals increasing employment income -Number of individuals exiting the program <i>-Percent of individuals increasing employment income</i>
2B	-Number of individuals obtaining or maintaining public benefits -Number of individuals in program <i>-Percent of individuals who obtain or maintain public benefits</i>

Outcome 3: Percent of Individuals who meet their treatment plan goals	
3A	- Number of individuals with improved mental health status as measured on a standardized assessment - Number of individuals “initially” evaluated with a standardized assessment <i>- Percent of individuals whose mental health status as measured on a standardized assessment improves</i>

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3B	<ul style="list-style-type: none"> -Number of individuals making progress on their treatment plan goal(s) -Number of individuals evaluated for progress on treatment plan goals(s) <i>-Percent of individuals making progress toward their treatment plan goals</i>
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Outcome 4: Percent of Children or Youth progressing to the next developmental or academic level	
4A	<ul style="list-style-type: none"> -Number of young children who demonstrate typical language/communication skills for their age per the Ages and Stages Questionnaire -Number of young children for whom the Ages and Stages Questionnaire is administered <i>-Percent of young children who demonstrate typical language/communication skills for their age per the Ages and Stages Questionnaire</i>
4B	<ul style="list-style-type: none"> -Number of youth served who progress to the next academic level -Total number of youth who received services <i>-Percent of youth who progress to the next academic level</i>

Outcome 5: Percent of Individuals demonstrating improved life skills and/or knowledge	
5A	<ul style="list-style-type: none"> -Number of individuals who complete an educational program that improves their knowledge -Number of individuals participating in the educational program <i>-Percent of individuals who complete an educational program and demonstrate improved knowledge</i>
5B	<ul style="list-style-type: none"> -Number of individuals demonstrating improved life skill(s) -Number of individuals participating in the activity <i>-Percent of individuals who demonstrate improved life skills</i>

Outcome 6: Percent of Individuals demonstrating improved life skills and/or knowledge	
6A	<ul style="list-style-type: none"> -Number of individuals who report improvement in physical, mental, emotional, or social functioning -Number of individuals receiving services through Health Equity Social Service Contracts <i>-Percent of individuals who achieve healthy outcomes as a result of receiving services through Health Equity Social Service Contracts</i>