

AUSTIN PUBLIC HEALTH

2018 ANNUAL REPORT AT A GLANCE



Message from Stephanie Hayden, Director



I am pleased to share some of the Austin Public Health accomplishments that support and improve the health and well-being of our community. These milestones reflect the dedication and commitment of our staff, partners, city management, and elected officials to address the many factors that influence the quality of life for our entire population.



OUR MISSION:

To prevent disease, promote health, and protect the well-being of our community.

OUR BUDGET AND STAFFING:

FY 2018 (10/1/2017 to 9/30/2018):
\$107.2 million
483 employees

FY 2019 (10/1/2018 to 9/30/2019):
\$116.5 million
518 employees

Assessing and Improving the Community's Health

Completed Community Health Assessment (CHA) for 2017 and launched 2018 Community Health Improvement Plan (CHIP). This is the second CHA/CHIP in a five-year cyclical process to improve residents' health. Collaborative partners focus on four priority areas: healthcare accessibility and affordability; community-based management of chronic diseases; sexual health and teen pregnancy; and mental health and well-being.

Office Of Vital Records Award

APH registrar for Austin birth certificates honored with State of Texas Five Star Award for exceptional performance in areas of timeliness, remote birth access system, training and participation, and birth registration.

Healthier Food Menu for Child Care Agency

Partnered with Child, Inc., to redesign food menu. Change impacted all Child Inc. Head Start locations, reaching more than 1,800 young children and staff. Students now eat 50% less processed foods and consume more fresh fruits and vegetables.

Electronic Health Record System for WIC

Piloted project for electronic health record (EHR) system for local Women, Infants, and Children (WIC) program. Austin Public Health was first large agency in Texas WIC network to implement EHR system.

Nonprofit Vendor Fee Equity

Developed fee exemption policy for non-profit food catering vendors to resolve equity issues for nonprofit agencies.

New Electronic Health Record System for Clinics

Initiated new electronic health records system for the Sexually Transmitted Disease (STD) Clinic, Tuberculosis Clinic, and Refugee Clinic, and also for HIV Outreach and Social Services teams.

Homelessness

Transitioned 77% of case-managed households from homelessness into housing, helping build community's capacity to provide and maintain stable housing for the homeless.

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Photo of couple dancing was submitted for #ShowUsYourAustin campaign.

Transitioning People out of Poverty

Exceeded the target for number of persons transitioned out of poverty by 68%. Transitioned 76 people; target was 45.

Health Equity

Invested over \$2.5 million in direct services and social service contracts to address health disparities in Asian, Black, and Latino populations, providing services to 4,998 Austin/Travis County residents.

Tobacco-Free Workplace Policies

Successfully promoted 100% tobacco-free workplace policies at multiple City of Austin departments, with new adoption by Neighborhood Housing and Community Development, the Office of Sustainability, and the EMS Office of the Medical Director.

Real-Time Inspection Reports, Applications, And Online Payments

Launched system to provide real-time online data for food establishment inspection reports, and online application submittals and payments.

Hurricane Harvey Response

Provided comprehensive support and case management to evacuees by our staff: assisted with medical sheltering and medical hotline; coordinated hospital, primary medical care, and pharmacy operations; provided infection control and disease surveillance; and conducted shelter inspections to ensure food safety and general sanitation conditions.

Mayor's Healthiest Workplace and School Awards

Coordinated annual Mayor's Healthiest Workplace and School awards program to recognize businesses and organizations that promote and implement comprehensive wellness policies, including tobacco-free policies. In two years, program has involved 44 workplaces, 95,000 employees and volunteers, and 87 schools from three school districts that serve 120,000 students in Travis County.

Public Health Emergency Preparedness Exercise

All-staff exercise tested capacity to dispense life-sustaining medications within 48 hours following a public health emergency.

APH November 2018

