

Austin FoodWise Quarterly

Food Safety 24/7...

Environmental Health Services Division



Summer 2014

We offer monthly Food Safety Presentations: 3- 4:30 pm @ RLC, 1520 Rutherford Ln, Bldg. 1, Ste. 200

*Register by phone @ (512) 978-0300 or via e-mail:

EHSD.service@austintexas.gov

Date	Topic
July 15, 2014	Requirements for starting a food enterprise and the inspection process
August 19, 2014	Requirements and processes for submitting a Hazard Analysis Critical Control Point (HACCP)
September 16, 2014	Temporary events and mobile vendor inspections

Foodborne Illness FAQ's

What is foodborne illness?

Any illness that results from eating contaminated food.

What is a foodborne disease outbreak?

An outbreak of foodborne illness occurs when a group of people consume the same contaminated food and two or more of them come down with the same illness.

Who can get a foodborne illness?

Anyone can get a foodborne illness. However, some people are more likely to develop foodborne illnesses than others, including infants and children, pregnant women and their unborn children, older adults, and people with compromised immune systems.

How are foodborne illnesses prevented?

Foodborne illnesses can be prevented by properly storing, cooking, cleaning, and handling foods.

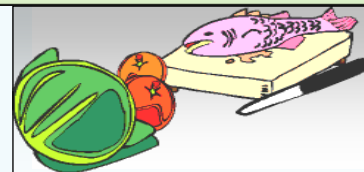
Tips for preventing foodborne illness in the home:

- Wash hands before handling foods and after handling raw meats and eggs.
- Thaw foods in the refrigerator or under cold running water.
- Wash all produce well before eating.
- Cook foods to the proper temperature and check with a thermometer.

The Centers for Disease Control and Prevention (CDC) estimates that 48 million foodborne illness cases occur in the United States every year. At least 128,000 Americans are hospitalized, and 3,000 die after eating contaminated food.

For more information visit: <http://www.cdc.gov/foodsafety/> or <http://www.foodsafety.gov/>

To report a suspected foodborne illness/outbreak call 512-978-0300 or email ehsd.service@austintexas.gov



NEW WALK-IN HOURS!!

Monday and Wednesday:

7:45 am to 11:30 am

Tuesday, Thursday and Friday:

7:45 am to 4:30pm



Please complete our online survey to help us better serve our customers:

www.surveymonkey.com/s/EHSDSurvey

The City of Austin health inspectors make every attempt to educate during inspections. There are times however, when questions arise after the inspector is gone. The Environmental Health Services Division offers a complaint/request phone line that is staffed by a health inspector during business hours. Call for clarification on food safety rules and regulations.

If you feel an inspection issue, complaint investigation or surveillance finding has not been satisfactorily addressed please do not hesitate to contact the Environmental Health Services Division (EHSD). You may request a second opinion about your concerns directly from a Supervisor or Manager. Our office phone number is (512) 978-0300 and we may be reached between the hours of 7:45 AM to 4:45 PM, Monday thru Friday.

Mailing address: EHSD, PO BOX 142529, Austin, TX 78714. Phone: (512) 978-0300, Fax: (512) 978-0322

Walk in hours @ RLC: Monday and Wednesday- 7:45 am to 11:30 am. Tuesday, Thursday and Friday- 7:45 am to 4:30pm.
Walk-in hours for Health Dept. customers @ One-Stop Shop at 505 Barton Springs Rd: 8:00 am – 12 Noon / Monday – Friday

For more information visit: <http://www.austintexas.gov/department/food-establishment-requirements>