

Austin FoodWise Quarterly

Food Safety 24/7. . .

Environmental Health Services Division



Summer 2013

We Offer Monthly Food Presentations: 3-4:30 pm @ 1520 Rutherford Ln, Bldg 1, Ste 200

***Register by phone @ (512) 978-0300 or via e-mail: ECHU.service@austintexas.gov**

Date	Topic
July 16, 2013	Requirements for starting a food enterprise and the inspection process
August 20 2013	Temporary events and mobile vendor inspections
September 17, 2013	Food handler registration and food manager registration processes

Dogs and Restaurants: The Do's and Don'ts!



Dogs are not allowed inside food establishments, even at times the business is not open for customers.

***Exception:** Service dogs for the seeing and hearing impaired are allowed to accompany owners.

DOGS PERMITTED IN OUTDOOR DINING AREAS: Austin City Code Sec. 10-3-124

A food establishment may allow customers to bring their dogs to an outdoor dining area if all the following are met:

- 1) food establishment posts a sign in a prominent place stating dogs are allowed in the outdoor dining area;
- 2) customers/dogs access the outdoor dining area directly from outside of the food establishment;
- 3) dogs do not enter inside the food establishment;
- 4) customers keep dogs on leashes and control dogs;
- 5) dogs are not allowed on seats, tables, countertops, or similar surfaces;
- 6) food is not prepared in the outdoor dining area, and the only open food allowed is food that is being served to customers.



On-Site Storage of Ashtrays and Smoking Accessories In Places Where Smoking is Prohibited

EHSD will not enforce City Code Chapter 10-6-8 (C) against establishment operators and employers when "ashtrays or other smoking accessories" are observed by EHSD staff to be stored on-site in places where smoking is prohibited if the following conditions are met:

Ashtrays/smoking accessories are:

- 1) *Not visible to patrons.*
- 2) *Not accessible to patrons.*
- 3) *Not for use in places where smoking is prohibited.*



The City of Austin health inspectors make every attempt to educate during inspections. There are times however, when questions arise after the inspector is gone. The Environmental Health Services Division offers a complaint/request phone line that is staffed by a health inspector during business hours. Call for clarification on food safety rules and regulations.

Mailing address: EHSD, PO BOX 142529, Austin, TX 78714 Phone: (512) 978-0300, Fax: (512) 978-0322

Lobby hours @ RLC - 1520 Rutherford Lane 7:45 am — 4:30 pm / Monday - Friday

Walk-in hours for Health Dept customers @ One-Stop Shop at 505 Barton Springs Rd: 8:00 am – 12 Noon / Monday - Friday

For more information visit: <http://www.austintexas.gov/departments/food-establishment-requirements>