

Austin FoodWise Quarterly



Food Safety 24/7. . .

Environmental Health Services Division

Fall 2014

We offer monthly Food Safety Presentations: 3 - 4:30 pm @ RLC, 1520 Rutherford Ln, Bldg. 1, Ste. 200

*Register by phone @ (512) 978-0300 or via e-mail:

Date	Topic	EHSD.service@austintexas.gov
October 21, 2014	Requirements for starting a food enterprise and the inspection process	
November 18, 2014	Requirements and processes for submitting a Hazard Analysis Critical Control Point (HACCP)	
December 16, 2014	Temporary events and mobile vendor inspections	

New fees effective October 1, 2014

The Austin City Council recently passed an updated fee schedule for multiple city departments.

The Environmental Health Services Division is one of the areas affected by the fee increase. These fee changes were based on a cost of service model and will become effective October 1st, 2014.



For a complete listing of service fees [CLICK HERE](#) or visit our website at: www.austintexas.gov/department/business-applications-and-guides

Immunization for Food Handlers

The Austin/Travis County Health and Human Services Department is pleased to offer low cost/no cost vaccinations to uninsured restaurant and food handler professionals. Although **not required**, the HHSD recommends that all adults stay up to date on their vaccinations to help prevent the spread of communicable diseases.

Our Big Shots clinics are offering:

- ◆ Hepatitis A
- ◆ Hepatitis B
- ◆ Influenza
- ◆ Tdap (tetanus, diphtheria, pertussis)

The HHSD Big Shots clinic requests a \$25.00 fee per shot, but there is no refusal of our services for inability to pay. Vaccine supply is subject to availability and may change without notice.

To make an appointment please call (512) 972-5520.



Walk-in Hours

Monday & Wednesday- 7:45 AM to 11:30 AM
 Tuesday, Thursday & Friday- 7:45 AM to 4:30 PM

Please complete our online survey to help us better serve our customers:

www.surveymonkey.com/s/EHSDSurvey



The City of Austin health inspectors make every attempt to educate during inspections. There are times however, when questions arise after the inspector is gone. The Environmental Health Services Division offers a complaint/request phone line that is staffed by a health inspector during business hours. Call for clarification on food safety rules and regulations.

If you feel an inspection issue, complaint investigation or surveillance finding has not been satisfactorily addressed please do not hesitate to contact the Environmental Health Services Division (EHSD). You may request a second opinion about your concerns directly from a Supervisor or Manager. Our office phone number is (512) 978-0300 and we may be reached between the hours of 7:45 AM to 4:45 PM, Monday thru Friday.

Mailing address: EHSD, PO BOX 142529, Austin, TX 78714. Phone: (512) 978-0300, Fax: (512) 978-0322

Walk-in hours @ RLC: Monday and Wednesday- 7:45 am to 11:30 am. Tuesday, Thursday and Friday- 7:45 am to 4:30pm.
 Walk-in hours for Health Dept. customers @ One-Stop Shop at 505 Barton Springs Rd: 8:00 am – 12 Noon / Monday – Friday

For more information visit: <http://www.austintexas.gov/department/food-establishment-requirements>