We are the Austin Fire Department



Annual Report 2018

Produced by Planning & Research and Public Info & Marketing March 1, 2019 Photo credits: Austin Fire Department (Chris Wilkinson; Battali

BUDGET

For FY18, our budget was approved for \$195,712,834, an increase of \$6,669,003 from our FY17 budget. This increase means improved service delivery to both the citizens of Austin and department personnel. Our final staff totals for FY2018: 1,181 firefighters and 113 civilians.

PREVENTION

Wildfire

Worked to implement the Austin Cohesive Wildfire Strategy as outlined in the Austin/Travis County Community Wildfire Protection Plan (CWPP). We continued working with city leaders as well as internal and external stakeholders on the process of adopting the Wildland Urban Interface (WUI) Code for our region, scheduled for completion in 2019.

Last summer, we did something we had never done before...not just once, but twice. We sent a total of 21 members of our department (five in August and 16 in November) to California to join the thousands of firefighters there who were battling unprecedented wildfires across the state. Because of the extreme drain on California's resources, Texas was asked to send firefighters and fire apparatus to assist. These deployments were each a couple of weeks long, sending our members away from their families into a situation that resulted in them working 28-hour shifts, sleeping (when they could sleep) on the ground with a rock for a pillow, and doing some of the most dangerous, dirty work you can do in our industry.



To try and avoid having the same situation here, we spend a great deal of time and effort focusing on prevention, as it is the key to ensuring our area is prepared for not "if" the next wildfire strikes, but "when". Mitigation efforts in FY2018 included:

- Conducted our 6th annual Wildfire Preparedness Symposium, focused on community and cooperator collaboration in preparing for wildfires;
- Deployed multiple AFD personnel and equipment on two separate occasions to California to assist in protecting communities there from wildfires;
- Utilized geographic information analysis to quantify the number of structures in Austin at risk from wildfire and developed an innovative web-based viewer (in conjunction with Headwaters Economics) to share that information with the public and partners, as well as identify vulnerable to wildfire;
- Assisted in the development of the City's Climate Resiliency Action Plan for Infrastructure, highlighting the impacts of wildfire to Austin's critical infrastructure;
- Collaborated with various departments and agencies across Austin and Travis County to develop a wildfire-specific response plan, the first of its kind in the region;
- Worked with numerous communities and partners on implementing vegetation management projects, thereby reducing the intensity of wildfire adjacent to communities at risk across the city; and
- Remained one of the leading departments in the nation in the number of hours dedicated to wildfire preparedness. In 2018, we provided more than 12,500 hours of wildland training: 8,200+ in continuing education for our current personnel and almost 4,300 hours for 107 cadets who are now certified in \$130/190, L180, and I100.

We also provided assistance in other ways to sections throughout the department, including:

- Providing updated daily fire danger ratings for signage located at each fire station; and
- Integrating the distribution of wildfire safety materials into Community Outreach's smoke alarm canvassing efforts.

Inspections

Our 19 Prevention Inspectors completed more than 31,000 inspections, with 24,500 violations found and corrected. That breakdown includes:

- Maintenance (existing buildings): 5,608
- Technical (new construction): 10,044
- Special Events (i.e., SXSW, ACL, F1, etc.): 4,220

During FY2018, Prevention was also tasked with replacing the more than 6,000 Knox key and associated cylinders in the Knox boxes located at businesses, multi-family dwellings, commercial structures, and gated communities across Austin.

Our Engineers reviewed 11,655 submittals, an overall increase of 1,531 submittals (15 percent) from FY2017. The submittals included:

- Site Development plans: 1,176
- Building Construction permit plans: 3,620
- Fire Protection System plans: 2,799
- Alternate Methods of Compliance reports: 38
- Development Assistance Center site plans: 1,440
- Preliminary construction plans: 83
- Residential construction plans reviewed for fire flow analysis: 1,039

Arson Investigations



Our nine Fire/Arson Investigators—licensed by the State of Texas as Firefighters, Arson Investigators, and Peace Officers—conducted 273 origin and cause investigations, with 85 fires determined to be accidental, 134 intentionally set (20 residential, 15 commercial/industrial, 14 vehicle, and 85 classified as "other"), three non-fire investigations, and 51 undetermined.

Of the 134 intentionally set fires, we made 44 arrests and issued 29 citations. For fires determined to be arson, we cleared 67 cases by arrest or citation (50 percent), more than twice the national average of 21 percent.

We identified 23 juveniles that were involved in some type of firesetting behavior; all 23 successfully completed the Juvenile Firesetters Intervention Program (JFIP) administered internally by Investigations' staff.

The Fire/Arson section added a new member to the family in FY2018: Rae, a black Labrador who is our newest Accelerant Detection Canine (ADC) procured from the Bureau of Alcohol, Tobacco, Firearms, and Explosives. Rae joins our other ADC, Smokey; in FY2018, these two ADCs were deployed on 107 different fire investigation scenes and can sniff out the potential use of 18 different accelerants.

We are also one of the first fire departments in the nation to outfit our Fire/Arson personnel with the emerging technology of Body Worn Cameras (BWCs). As licensed Peace Officers, the addition of this tool to their daily work helps ensure their cases, which are complicated and difficult to prove under the best of circumstances, make their way to the courts so that justice can be served.



PREPAREDNESS

Continuing Education/Professional Development

Despite staffing shortages in FY2018, we delivered almost 70,000 hours of education to four cadet classes and more than 1,100 sworn personnel through a combination of online courses and live hands-on training.

Smoke Alarm Installations

When people think of the Austin Fire Department, they likely picture a fire truck pulling up at a house fire and the firefighters doing what they can to help. But that's not all we do! Our Community Outreach section works

tirelessly *behind* the scenes, before the emergency ever occurs, to make our community safer, one home at a time.

One way that happens is in our efforts toward fire safety educational outreach and free smoke alarms. Nationally, approximately 50 percent of residential fire deaths occur in homes without a single working smoke alarm. Through Community Outreach , we're doing our part to change this statistic by installing free smoke alarms throughout Austin. In FY2018, almost 2,500 smoke alarms were installed; 1,400+ of those were during seven large neighborhood canvassing events held throughout the year. That translates to 461 homes receiving new, working smoke alarms for free in FY2018! A working smoke alarm is the cheapest



life insurance money can buy, and gives a family precious time to escape a house fire. Those who don't have working alarms—or can't afford them—can participate in our free program by calling (512) 974-0299.



Development and Launch of the Red Angel Program (RAP)

As we looked for ways to continue developing outreach programs that increase AFD's visibility in the community, we developed and launched an enhanced home-visit system known as the Red Angel Program (RAP).

RAP's goal? Improve the community's knowledge of available resources offered through entities/organizations who help residents find ways to become more self-sufficient and sustain a healthy lifestyle. Our initial targets included areas where income levels may be below the poverty line: Dove Springs, Del Valle, and Colony Park. In pre-launch surveys, residents in these areas indicated they would be receptive to RAP, so we focused there.

As part of RAP's goal to engage various resource agencies, our initial program partners included several local non-profits (Meals on Wheels, Go Austin, Vamos Austin, the American Red Cross of Central and South Texas), as well as the City of Austin's Public Health Department. We've also executed Memorandums of Understanding with Concordia University's and Austin Community College's nursing departments, who supply nursing students as part of each AFD team, offering basic health checks (e.g., blood pressure, glucose, pulse, and respiration) in the comfort of an individual's home.

In October 2018, we successfully conducted our first RAP events within the three previously identified neighborhoods, visiting 25 homes and conducting fire safety assessments, smoke alarm installations, and those essential health readings. We collected demographic information to help further identify additional resources for the residents' benefit. Post-visit surveys indicated that, of the 25 homes visited, 23 people (the remaining two provided no comments) were "very satisfied/satisfied" with the services provided.



Cadet Classes 122—125

Our cadet academy completed an unprecedented number of cadet classes for FY2018; each class runs 28 weeks so completing four in just 12 months is a major accomplishment. Of those classes, a total of 116 cadets graduated and moved into Operations, helping relieve a budget crunch caused by an unusually high number of vacancies. In addition to the classes completed, Cadet Classes 126 and 127 began; members of both will graduate in January and April 2019, respectively.

RESPONSE/SERVICE

The Austin Bomber

The Office of Homeland Security—which includes an AFD Captain in the Austin Regional Intelligence Center (ARIC) and a Lieutenant on the FBI's Joint Terrorism Task Force (JTTF)—worked in collaboration with city, state, and federal agencies to assist in the response to the 2018 Austin bombings.

For most of the month of March, a serial bomber terrorized the city, setting off devastating explosions seemingly at random across Austin and Central Texas. Our members in the ARIC and JTTF played an integral role in resolving the case, assisting the various agencies in investigating and eventually locating the bomber. AFD's personnel spent countless hours searching documents in the record management system for evidence that could tie any suspects to the bombings, and going door to door, interviewing potential witnesses and neighbors to try and identify any suspects in the case. They also relayed pertinent details to our firefighters in Operations, helping them take the appropriate precautions when responding to certain call types that could be connected to the bomber. During the 19-day ordeal, a total of five separate package bombs exploded, killing two people and injuring six (including a police officer) before the bomber took his own life.

Through their tedious work in keeping both the community and first responders safe, our personnel were able to continue providing the best response possible to the citizens we serve during that crucial time. This event highlighted how their duties are integral to the department overall; their continuing work in this specialized area is pivotal to keeping the community and AFD safe from threats.

Regional Technician Training

The Special Operations division developed and delivered three new technician-level courses— Rescue Swimmer, Big Rig Vehicle Rescue and Trench Rescue—providing certification to those members as well as surrounding fire departments that are part of the Regional Standardization of Equipment and Training Committee (ReSET). By providing this training regionally, agencies trained more firefighters locally and reduced costs to their departments. And, by working with our regional partners, AFD continues to build relationships that enhance our ability to work cohesively on emergency scenes, ultimately resulting in better service to the public.



Life-Saving CPR

Medical Operations supports our Operations' division in providing proper care with equipment and oversite for the more than 58,000 medical first-responder calls we were dispatched to in 2018. We also review documentation and analyze event data on every cardiac arrest call to which AFD responds; in FY2018, 32 percent of those patients arrived at the hospital with a pulse. One reason for that high rate of success: AFD provided more life-saving CPR than any other agency in Travis County. We also secured funding to purchase new Automatic External Defibrillators (AEDs) that will be deployed early 2019.

Reaching the Public

In FY2018, our Community Outreach section held almost 1,200 events, attended/conducted 75 public education events, and fulfilled 653 apparatus requests. They also spearheaded AFD's 16th annual Senior Holiday Luncheon, where more than 600 elderly citizens were served a homemade lunch at the Conley-Guerrero Center in east Austin.

DEPARTMENT DIVISIONS

Emergency Services

- OPERATIONS: Provides emergency and non-emergency services 24 hours a day, 365 days a year, to the citizens of Austin. In FY18, our overall call volume reached almost 88,000 requests for assistance. We offer an all-hazards response that includes fire suppression, advanced life support medical treatment, special rescue capabilities, hazardous material mitigation, and wildland firefighting, while also providing significant contributions to the department's Fire Prevention and Community Outreach efforts. This division is the largest and most recognizable facet of the Austin Fire Department. Operations is managed by three division chiefs, each of which is responsible for a specific 24-hour shift ("A", "B", or "C"). Battalion chiefs on each shift supervise all of the personnel, stations, and incidents within their geographic area of responsibility. More than 67 percent of our calls each year are medical in nature. As first responders, our firefighters are licensed Emergency Medical Technicians (EMT) who can begin administering treatment to an individual before an ambulance arrives. Through the years, we have continued to expand the services we provide within the community. Some examples of these services include:
 - \Rightarrow Promotion of Life-Safety Initiatives
 - \Rightarrow In-Service Inspections Program
 - \Rightarrow Hydrant Maintenance
 - \Rightarrow Smoke Alarm Installations
 - \Rightarrow Community Ambassadors
 - \Rightarrow In-Service Training
 - \Rightarrow Specialized Equipment Response



Homeland Security, Spec Ops, and Logistics

- **HOMELAND SECURITY:** One Captain and one Lieutenant assigned to the Austin Regional Intelligence Center (ARIC) and the FBI's Joint Terrorism Task Force (JTTF), respectively, providing greater collaboration among local, state, and national agencies in identifying threats trends in our area.
- SPECIAL OPERATIONS (SPEC OPS): Responds to incidents in Austin and the 10-county Capital Area Council of Governments (CAPCOG) region. Personnel have specialized training and equipment to resolve unique issues. Spec Ops provides service in four areas: hazardous materials, water rescue, technical rescue, and structural collapse. The Special Operations/Homeland Security office manages the equipping, training, and support of the Spec Ops' mission.
- AIRPORT RESCUE AND FIREFIGHTING (ARFF): Provides rescue, fire protection, and emergency medical services for all facilities, employees, passengers, and visitors at/to Austin-Bergstrom International Airport (ABIA). Oversees fire-safety inspections for facilities, fuel farms, and aircraft re-fueler vehicles.
- **FACILITIES:** Responsible for the design, construction, and renovation of all AFD facilities. Handles routine building maintenance, and facility equipment repairs and/or replacement for AFD.
- WAREHOUSE: Serves as the warehouse and distribution group for critical materials to all fire stations, firefighters, and business units.
- **OPS SUPPORT:** Maintains, repairs, and adapts equipment used at emergency scenes. Serves as liaison to the City's Fleet department (purchases and maintains fire apparatus and staff vehicles).
- **AIR SHOPS:** Maintains and repairs breathing apparatus, and refills and distributes air bottles and oxygen cylinders to fire stations and at emergency incidents.
- **COMMUNICATIONS:** Provides 24/7/365 dispatching and technical support to Operations, as well as the surrounding counties.

Support Services

- **RECRUITING:** Introduces firefighting as a career to qualified members across all demographic groups. Attracts, cultivates, and maintains pipelines of diverse applicants through strategic outreach efforts and mentoring programs.
- EDUCATION SERVICES: Prepares cadets to be entry-level firefighters through an intensive 14- or 28-week academy, including recognized certification courses in emergency medicine and firefighting. Develops and coordinates professional development, and in-service and continuing education training for all sworn personnel.



- **MEDICAL OPERATIONS (MED OPS):** Provides initial medical training and continuing education for all uniform personnel; procures and maintains emergency care equipment, such as Automated External Defibrillators (AEDs) and glucose monitoring devices; oversees AFD's commitment to quality medical care standards through a coordinated effort with the Office of the Medical Director (OMD); and enhances our partnership with Austin/Travis County Emergency Medical Services (ATCEMS).
- **PROFESSIONAL STANDARDS (PSO):** Handles all policy issues for—and complaints to—AFD, conducts investigations involving alleged misconduct, and is the legal liaison to the Civil Service Commission.
- WORKERS' COMPENSATION: Assists firefighters when they have been injured on the job, ensuring paperwork is filed correctly, follow-up treatment for injuries is received, and that personnel get proper care for injuries. Working with AFD's Safety Office and Wellness Center, helps ensure firefighters receive appropriate medical intervention so they can return to full-duty status ASAP.
- WELLNESS: Dedicated to the health and well-being of AFD firefighters and ATCEMS medics. Through the Wellness Center, personnel receive annual physical exams, positively impacting their physical and mental health through early detection and intervention. Injured personnel also receive rehabilitation services from Center staff. AFD is one of only a handful of fire departments in the country to have its own Wellness Center.
- **SAFETY:** Works to reduce firefighter injuries through on-scene monitoring/interventions at incidents. The Safety Office responds to all injury events—assisting personnel with seeking and receiving appropriate medical treatment—and serves as their liaison with Workers' Compensation. This office also conducts the initial investigation into firefighter injuries and vehicle collisions.

Prevention and Preparedness Services

- WILDFIRE MITIGATION/MANAGEMENT: Focuses on preventing wildfires through cooperation and participation in the City's planning process and programs; public education and fuel (vegetation) management; and provides assistance and oversight during prescribed burns. Also conducts training, community education, and vegetation management programs. Coordinates with city and regional partners, exploring cooperative purchasing agreements and standardizing regional equipment.
- **COMMUNITY OUTREACH:** Comprised of Public Education (engages community in the pursuit of life safety and fire prevention) and Community Relations (delivers innovative outreach efforts driven by evolving community needs).
- PREVENTION: Essential component in the overall fire suppression effort. Includes the Fire Marshal's Office. Conducts and coordinates fire and lifesafety inspections of existing properties. Engineers review site plans, building plans, and fire protection system plans for new and renovated structures. Also inspects properties that store hazardous materials and verifies compliance with certain requirements before issuing hazmat permits. Issues several other types of permits, including Temporary Change of Use, Fireworks, Hazardous Materials, Tents, and Open Burning.



• SPECIAL EVENTS: Coordinates emergency preparations for large-scale events (e.g., Austin City Limits, SXSW, Formula 1, etc.). Conducts Mobile Vendor Vehicle annual inspections and Public Assembly permit inspections for bars and other large venues.

- **ENGINEERING:** Reviews plans for compliance with the International Fire Code/International Building Code, local amendments, the City's Fire Protection Criteria Manual, and NFPA Standards. Also involved in the testing/inspection process for compliance with all applicable codes and standards.
- **INVESTIGATIONS:** Investigates the origin, cause, and circumstances of a fire in order to determine whether it was accidental or criminal in nature.

Administrative Services

- **FINANCE:** Develops department budget, produces financial information and reports, establishes contracts for services and goods, and manages accounts payable. Ensures appropriate allocation, utilization, and control of City resources in compliance with department, city, state, and federal financial policies.
- HUMAN RESOURCES: Oversees hiring, compensation, benefits, employee relations, and payroll.
- **BUSINESS TECHNOLOGY:** Manages business software applications, including operational, database, virtual collaboration, and reporting systems. Offers project management and business analysis services. Coordinates support for desktop computers, notebooks, and printers.
- ADMINISTRATION AND EXECUTIVE SUPPORT: Provides administrative support to the Office of the Fire Chief, executive staff, and all department sections. Liaisons with other city departments, City Hall, and the public on various issues (e.g., requests for information, announced initiatives, and resource coordination).

Fire Chief/Chief of Staff Direct Reports

- PHYSICIAN AND PSYCHOLOGISTS: On-site medical and behavioral health support.
- LEGAL COUNSEL: Provides legal guidance and law interpretation.
- **PUBLIC INFORMATION AND MARKETING:** Handles media relations, intellectual property, branding, social media, marketing, web design/development support, and photography/videography.
- PLANNING AND RESEARCH: Provides planning and analytic support to AFD and, to a limited extent, surrounding ESDs and other City departments. Supports data-driven decisions using various information sources. Provides details and guidance on performance measures reporting, response time analyses, development of Standards of Coverage, and annexations.

ustin Fire Department FY 2018 Statistics





AREA/POPULATION SERVED

278 sq miles / 937,065 people

280 sq miles / 955,094 people

REQUESTS FOR SERVICE

FY17 86,636 incidents

FY18 87,935 incidents

*Includes all incidents inside COA, plus AFD unit responses outside service area.

		FY17 FY18
PERS Unifor	ONNEL m 1,151	1,181
Civilia		113

RESPONSE TIMES

\square	Standard of Cover, AFD & ESD Units 90% of the time on-scene within	9:12 minutes	9:24 minutes
\cup	90% of the time, AFD Units Only AFD arrives on-scene within	9:04 minutes	9:16 minutes
Fire Cal	ls - 90% of the time, AFD Units Only	8:00 minutes	8:07 minutes
Medical Ca	lls - 90% of the time, AFD Units Only	9:05 minutes	9:17 minutes
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*Due to dispatching changes in FY16 for Pri 3 medical calls, AFD has experienced an increase in RA incidents. These incidents are now removed from the SOC analysis due to their associated lag time.

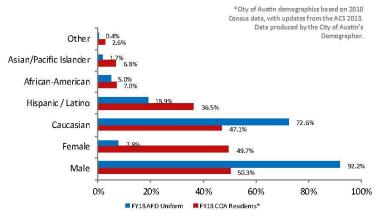
KEY PERFORMANCE MEASURES

Unintentional fire deaths:		
Number	1	4
Structure Fire	(1)	(1)
With Working Smoke Alarms	(0)	(0)
Non Structure (Vehicle, wildfire, etc)	(0)	(3)
Rate per 100,000 population	.10	.41
Number involving smoking materials	0	0
Fires confined to room of origin:		
% of all structure fires	84%	86%
% of apartment fires only	90%	90%

CALL TYPES

Incident Call type	Dispatched	Found	Dispatched	Found
Fires — Structure	965	640	1,202	810
Fires—Other	3,253	1,839	3,426	1,730
Medical	58,468	47,272	58,618	47,748
Hazmat / Hazardous	2,459	1,498	2,252	1,396
Rescues	644	238	726	284
Other Call Types	20,847	35,051	21,711	35,967
Incident Total	86,636	86,636	87,935	87,935

DEMOGRAPHICS



STATIONS / UNITS

Aerial Platforms	47	Fire Stations
Dry Stick	1	Airport Fire Stations
Rescue Units	7	Airport Fire Units
Brush Trucks	45	Fire Engines
Water Rescue	13	Frontline Aerials
Resources	(10	Quints
	(3)	Ladders

PREVENTION / PREPAREDNESS

Building Safety Inspections	36,393	31,187
Continuing Education Hours	51,969	69.590
Hydrant Inspections	25,034	25,466
Smoke Alarms Installed	2,520	2,428



AFD Fact Sheets are produced annually by the department's Planning & Research Section. The purpose of the fact sheet is to provide a quick reference of important departmental information. <u>Please note</u>: All data is complied for fiscal year, not calendar year. *CE Hours Reported to the Budget Office.

Previous years calculated using different methodology.

Station 1 Station 2 Station 3	Engine 1 Engine 13 Quint 1	3,982 3,978	Station 31	Engine Rescue		891
		3,978		Poscuo	34	
	Quint 1			nescue	31	554
		2,811	Station 32	Engine	32	1,325
Station 3	Engine 2	2,101	Station 33	Engine	33	425
	Engine 3	1,543	Station 34	Quint 3	4	1,583
	Quint 3	1,170	Station 35	Engine	35	1,954
Station 4	Engine 4	1,339	Station 36	Engine	36	3,063
Station 5	Engine 5	2,324		Ladder	36	1,225
Station 6	Engine 6	2,327	Station 37	Engine	37	911
Station 7	Engine 7	2,083	Station 38	Engine	38	1,485
Station 8	Engine 8	3,910	Station 39	Engine	39	805
	Ladder 8	1,831	Station 40	Engine	40	2,539
itation 9	Engine 9	1,194		Quint 4	0	1,230
itation 10	Engine 10	1,037	Station 41	Engine	41	1,091
Station 11	Engine 11	1,820	Station 42	Engine	42	2281
Station 12	Engine 12	1,479		Ladder	42	36
Station 14	Engine 14	2,511	Station 43	Engine	43	622
	Rescue 14	2,180	Station 44	Quint 4	4	1,825
station 15	Engine 15	1,733	Station 45	Engine	45	1,089
tation 16	Engine 16	2,675	Station 46	Engine	46	900
Station 17	Engine 17	3,855	Station 47	Engine	47	219
	Quint 17	1,972	Station 48	Engine	48	967
itation 18	Engine 18	4,608	Various	Brush T	rucks	404
	Quint 18	1,530			N CHIEFS	
itation 19	Quint 19	1,228	BC 1	459	BC 5	329
itation 20	Engine 20	2,950			a second and a second	
	Rescue 20	1,617	BC 2	254	BC 6	762
itation 21	Engine 21	1,731	BC 3	639	BC 7	430
Station 22	Engine 22	3,257	BC 4	558	BC 8	313
	Ladder 22	1,461	AIR	PORT FIR	E & RESCU	JE
Station 23	Engine 23	3,114	Airport Ops	& Reserv	es	1,756
Station 24	Engine 24	2,837	Battalion Ch	ief (AFRO	1)	24
Station 25	Engine 25	2,000	L. L	JNIT RUN	TOTALS	
Station 26	Engine 26	2,003	Unit run tota (regardless o			123,183
itation 27	Quint 27	1,500	Unit run tota			122,431
Station 28	Engine 28	2,786	(regardless of	ugency re:	sponaing)	
	Rescue 28	1,539		Total Ru		118,792
			ESD	Total Ru	15	3,639
Station 29	Engine 29	1,640		percento		97%

AFD Units into FSD

AFD Units into ESI	,
AGENCY	RUNS
ESD01 - Travis County	115
ESD02 - Pflugerville	940
ESD03 - Oak Hill	225
ESD05 - Manchaca	235
ESD06 - Lake Travis FR	282
ESD08 - Pedernales	25
ESD09 - Westlake	219
ESD10 - Ce-Bar	16
ESD11 - TCFR	893
ESD12 - Manor	1,046
ESD14 - Volente	56
Outside Travis County and/or Missing Jurisdictional Data	162
TOTAL	4,214
 Above totals reflect AFD frontline unit run territory (Engine, Ladder, Quint, Rescue, BC, Squad.) 	
 Jan 2017 – County Wide Auto-Aid 	
 Jan 2017 – County Wide Auto-Aid Oct 2017 – AFD Contract for Service with ESD0 	4
Oct 2017- AFD Contract for Service with ESD0 Excludes HazMat Taskforce and HazMat Calls	Investigation
 Oct 2017- AFD Contract for Service with ESD0 Excludes HazMat Taskforce and HazMat 	Investigation
Oct 2017- AFD Contract for Service with ESD0 Excludes HazMat Taskforce and HazMat Calls	Investigation
 Oct 2017- AFD Contract for Service with ESD0 Excludes HazMat Taskforce and HazMat Calls ESD Units into COL 	Investigation 4
 Oct 2017- AFD Contract for Service with ESD0 Excludes HazMat Taskforce and HazMat Calls ESD Units into COL AGENCY 	Investigation 4 RUNS
Oct 2017- AFD Contract for Service with ESD0 Ewindes HazMat Taskforce and HazMat Calls ESD Units into COA AGENCY ESD01 - Travis County	Investigation 4 RUNS 7
Oct 2017- AFD Contract for Service with ESD0 Excludes HazMat Taskforce and HazMat Calls ESDD Units into COA AGENCY ESD01 - Travis County ESD02 - Pflugerville	Investigation 4 RUNS 7 742
Oct 2017- AFD Contract for Service with ESD0 Excludes HazMat Taskforce and HazMat Calls ESD Units into COL AGENCY ESD01 - Travis County ESD02 - Pflugerville ESD03 - Oak Hill	Investigation Q RUNS 7 742 287
Oct 2017- AFD Contract for Service with ESD0 Excludes HazMat Taskforce and HazMat Calls ESD Units into COA AGENCY ESD01 - Travis County ESD02 - Pflugerville ESD03 - Oak Hill ESD05 - Manchaca	Investigation 4 RUNS 7 742 287 899
Oct 2017- AFD Contract for Service with ESD0 Excludes HazMat Taskforce and HazMat ESDD Units into COA AGENCY ESD01 - Travis County ESD02 - Pflugerville ESD03 - Oak Hill ESD05 - Manchaca ESD06 - Lake Travis FR	Investigation 4 RUNS 7 4 287 899 269
Oct 2017- AFD Contract for Service with ESD0 Excludes HazMat Taskforce and HazMat Calls ESDD Units into COA AGENCY ESD01 - Travis County ESD02 - Pflugerville ESD03 - Oak Hill ESD05 - Manchaca ESD06 - Lake Travis FR ESD08 - Pedernales	Investigation 4 RUNS 7 742 287 899 269 269
Oct 2017- AFD Contract for Service with ESD0 Excludes HazMat Taskforce and HazMat Calls ESDD Units into COA AGENCY ESD01 - Travis County ESD02 - Pflugerville ESD03 - Oak Hill ESD05 - Manchaca ESD06 - Lake Travis FR ESD08 - Pedernales ESD09 - Westlake	Investigation 4 RUNS 7 7 4 2 8 9 2 6 4 4 2 6 4 4 4 4 4 4 4 4 4 4 4 4 4
Oct 2017- AFD Contract for Service with ESD0 Excludes HazMat Taskforce and HazMat Calls ESDD Units into COA AGENCY ESD01 - Travis County ESD02 - Pflugerville ESD03 - Oak Hill ESD05 - Manchaca ESD06 - Lake Travis FR ESD08 - Pedernales ESD09 - Westlake ESD10 - Ce-Bar	Investigation 4 RUNS 7 7 2 8 9 2 6 1 4 1 4 1 4

Above totals are for frontline units only. (Engine, Ladder, Quint, Rescue, BC, Brush Truck, Squad, Tender,)

TOTAL

7

3,633

Notes:

ESD14 - Volente

- All Runs -- including cancelled calls, runs • inside and outside COA, and reduction in Priority. Frontline Units only.
- The term "COA" includes all areas which are the • responsibility of AFD – including COA fullpurpose and Sunset Valley contract area.
- All unit totals include Unit, Reserve Unit, and replacement units for a particular station/unit. Ex: Q19 includes E19 & L19 when Q19 was in for maintenance or repair.



4201 Ed Bluestein Austin, TX 78721 (512) 974-0130 www.austinfiredepartment.org



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