



# Knox Product Online Ordering Instructions

## Step 1

Go to [www.knoxbox.com/austinfire](http://www.knoxbox.com/austinfire)

## Step 2

Choose product and add to cart or configure. Or, to enter a specific model number, use the search by product model search box. Enter installation address and proceed with checkout.

## Step 3

Once order has been reviewed, an email with a secure cart link will be sent to complete the purchase.



### Knox-Box 3200 Series

Any color, surface mounted or recessed, hinged or lift off door, required on all buildings with a monitored alarm system and fire protection systems.

#### Part numbers: 3201 - 3275

Mount according to manufacturer's instructions, 4 - 6 feet above the finished surface at main entry or at riser room, in view of approaching Fire Crews. Contact AFD to secure door & building keys.



### Knox Gate Key Switch

Automatic gates used for AFD entry.

#### Part number: 3502

Is required to be mounted street side of any gate used for fire department entry.



### Knox FDC Caps & Plugs

Required by current Fire Code on all new construction. Also required if FDC caps are missing or damaged on all buildings.

#### Part numbers: 3041 - 3043

Installed by AFD or Sprinkler Tech.



### Knox Padlock

If manual gates are part of a fire lane or used for AFD entry.

#### Part numbers: 3770 - 72

Incorporated into the locking mechanism, chain, or "Married" to the property's padlock by Fire Inspector or Fire Crew. 7/16 diameter hasp.

### Payment made directly to Knox Company.

If assistance is needed please contact Knox Customer Service at 800.552.5669

**AFD Knox Program Coordinator:** FF Louise Joubert, phone: tel: 512.779.4727 or email: [afdknox@austintexas.gov](mailto:afdknox@austintexas.gov)