

Planning Your Event

How do I know how many units are needed?

Austin-Travis County EMS has personnel assigned to the Austin Center for Events (ACE) to work with you and plan resources based on your event's needs. Our goal is to minimize or eliminate your event's impact on our community's 911 EMS system. Please see our Resource Matrix [here](#).

What level of care will my event receive?

Austin-Travis County EMS provides care at the Advanced Life Support level. Our medics working your event are capable of performing 12-lead ECG's, starting IV lines for rehydration or medication administration, performing advanced airway control measures, etc. These medics work routinely in a busy urban 911 system and receive regular education updates to keep up with changes in standards of care.

Can I use a private medical provider?

Potentially. By City Charter, only Austin-Travis County EMS can provide transportation away from the scene – you cannot hire a private ambulance service to complete any transports. However, you can contract with a private medical provider to provide on-site medical/1st Aid care. Examples of this include: Finish Line Medical Tents, On-site 1st Aid Stations, etc. Austin-Travis County EMS maintains a collaborative relationship with most local private EMS Standby providers in order to seamlessly integrate the care your attendees receive. Based on the specifics of your event, you might be required to only use Austin-Travis County EMS resources.

What are your fees?

Austin-Travis County EMS fee information can be found [here](#). Fees are set by City Council as part of the yearly budget adoption process. Only City Council can waive fees charged by Austin-Travis County EMS.

When do I need to pay for the services?

Austin-Travis County EMS bills for services following each event. Typically, you will receive a bill within 30 days of the last day of your event. You can pay via cash, check, or credit card. We accept on-line, USPS, and electronic payments.