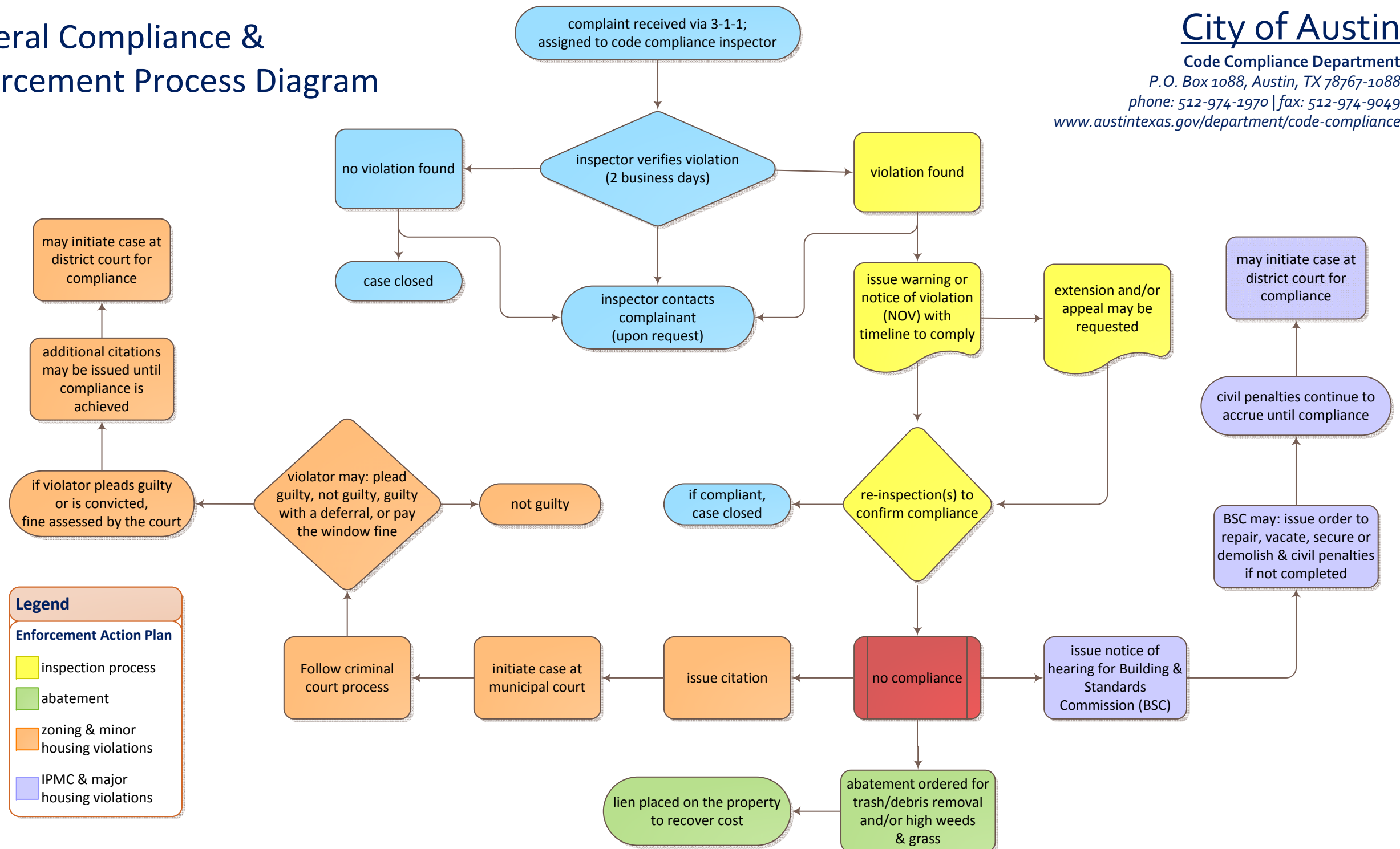


General Compliance & Enforcement Process Diagram



Legend

Enforcement Action Plan

- inspection process
- abatement
- zoning & minor housing violations
- IPMC & major housing violations