

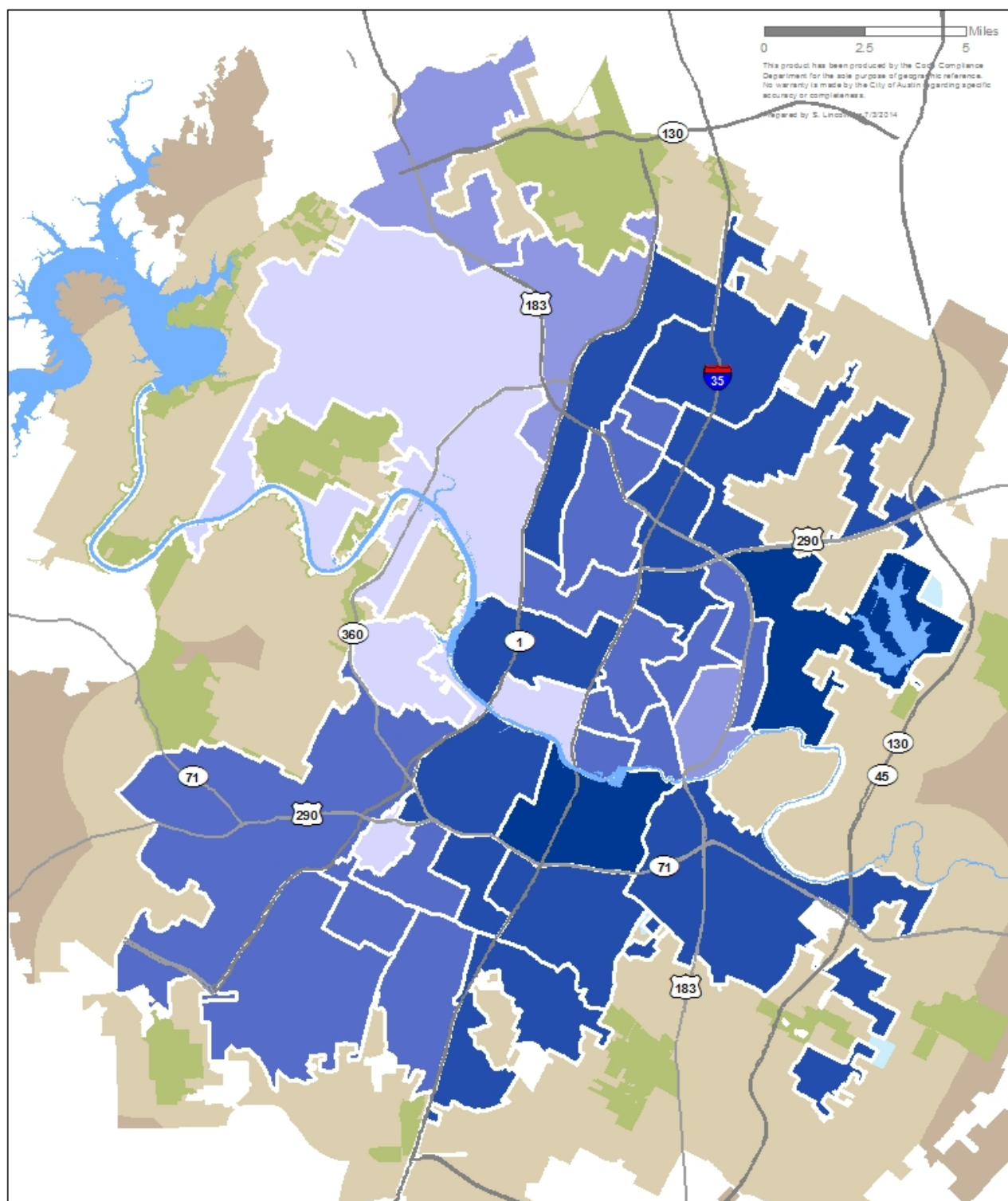
## **CCD output-based metrics requested by Council Member Spelman's resolution**

1. The number of complaints received and the number of properties complained against.
2. The number and category of Notices of Violation (NOVs) issued. The categories may be by type of violation or by section of the code violated, but should remain consistent over time so that trends can be identified.
3. The number and category of cases where no compliance is obtained and whether those cases were referred to the Building and Standards Commission, received a citation, or received an order of abatement.
4. The geographic distribution of violations by category, broken down by Neighborhood Contact Team area, census tract, or other sector that allows Council and management an opportunity to identify areas of particular concern.
5. The number and types of licenses issued and the average time to obtain each type of license.

## CCD 3rd Quarter Report FY2014

	3Q FY2014	%
<b>Total Number of Complaint Cases</b>	5,622	100%
<b>Number of Properties That Received One or More Complaints</b>	4,849	100%
<b>Number of Notices of Violation (NOVs) Issued*</b>	1,778	100%
<i>Structural Condition:</i>	403	23%
<i>Zoning:</i>	310	17%
<i>Structural Condition With Zoning:</i>	136	8%
<i>Nuisance Abatement:</i>	929	52%
*NOVs issued includes all NOVs issued during the 2nd quarter, regardless of the date the complaint case originated. One code violation case may receive more than one NOV.		
<b>Cases Where Compliance Is Not Obtained</b>	151	100%
<i>Referred to BSC:</i>	17	11%
<i>Received Citation:</i>	35	23%
<i>Received Order of Abatement:</i>	99	66%

	Issued 3Q FY2014	%	Active To Date	%
<b>Number of Licenses</b>	502	100%	1,745	100%
<i>Hotel:</i>	4	1%	117	7%
<i>Motel:</i>	0	0.0%	55	3%
<i>Boarding House:</i>	1	0.2%	33	2%
<i>Bed and Breakfast:</i>	1	0%	5	0%
<i>Mobile Home Park:</i>	8	2%	33	2%
<i>Rooming House:</i>	0	0%	59	3%
<i>Short-term Rental:</i>	389	77%	1028	59%
<i>Waste Hauler:</i>	99	20%	415	24%

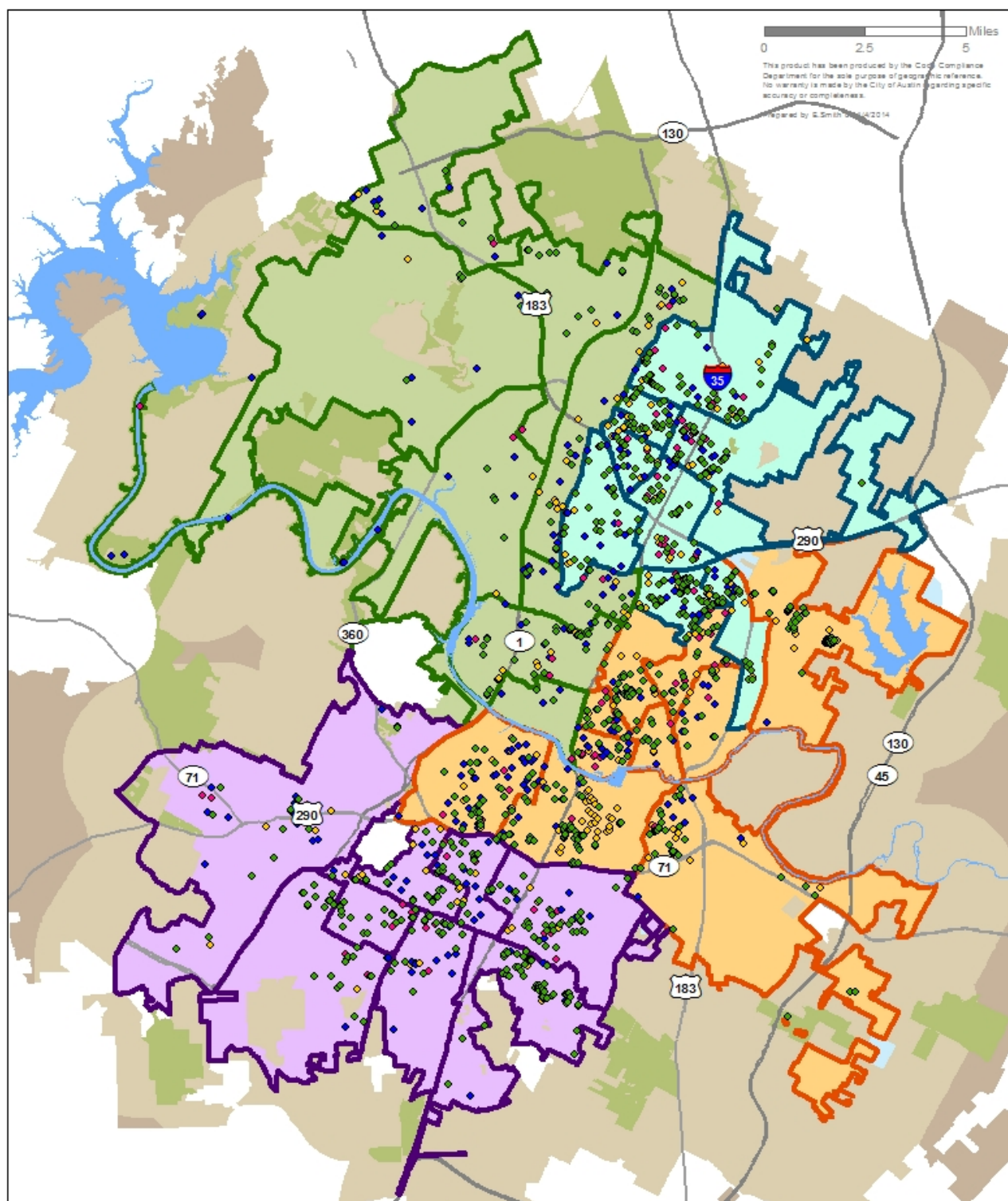


### City of Austin Code Compliance

Total Notice of Violations (NOV) Issued, Q3 2014  
 by ACD Neighborhood Districts

### # NOVs Issued

0 - 15	51 - 100
16 - 25	101 - 136
26 - 50	



### City of Austin Code Compliance

Total Notice of Violations (NOV) Issued, Q3 2014  
by ACD Neighborhood Districts

#### ZONE (NOV)

- East (582)
- North (486)
- South (421)
- West (230)

#### Violation Type (NOV)

- Structural (405)
- Structural w Zoning (136)
- Zoning (310)
- Property Abatement (929)