

CCD output-based metrics requested by Council Member Spelman's resolution

1. The number of complaints received and the number of properties complained against.
2. The number and category of Notices of Violation (NOVs) issued. The categories may be by type of violation or by section of the code violated, but should remain consistent over time so that trends can be identified.
3. The number and category of cases where no compliance is obtained and whether those cases were referred to the Building and Standards Commission, received a citation, or received an order of abatement.
4. The geographic distribution of violations by category, broken down by Neighborhood Contact Team area, census tract, or other sector that allows Council and management an opportunity to identify areas of particular concern.
5. The number and types of licenses issued and the average time to obtain each type of license.

CCD 2nd Quarter Report FY2014

	2Q FY2014	%
Total Number of Complaint Cases	3,471	100%

Number of Properties That Received One or More Complaints	2,983	100%
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Number of Notices of Violation (NOVs) Issued*	1,479	100%
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Structural Condition: 695 47%

Zoning: 206 14%

Structural Condition With Zoning: 140 9%

Nuisance Abatement: 438 30%

**NOVs issued includes all NOVs issued during the 2nd quarter, regardless of the date the complaint case originated. One code violation case may receive more than one NOV.*

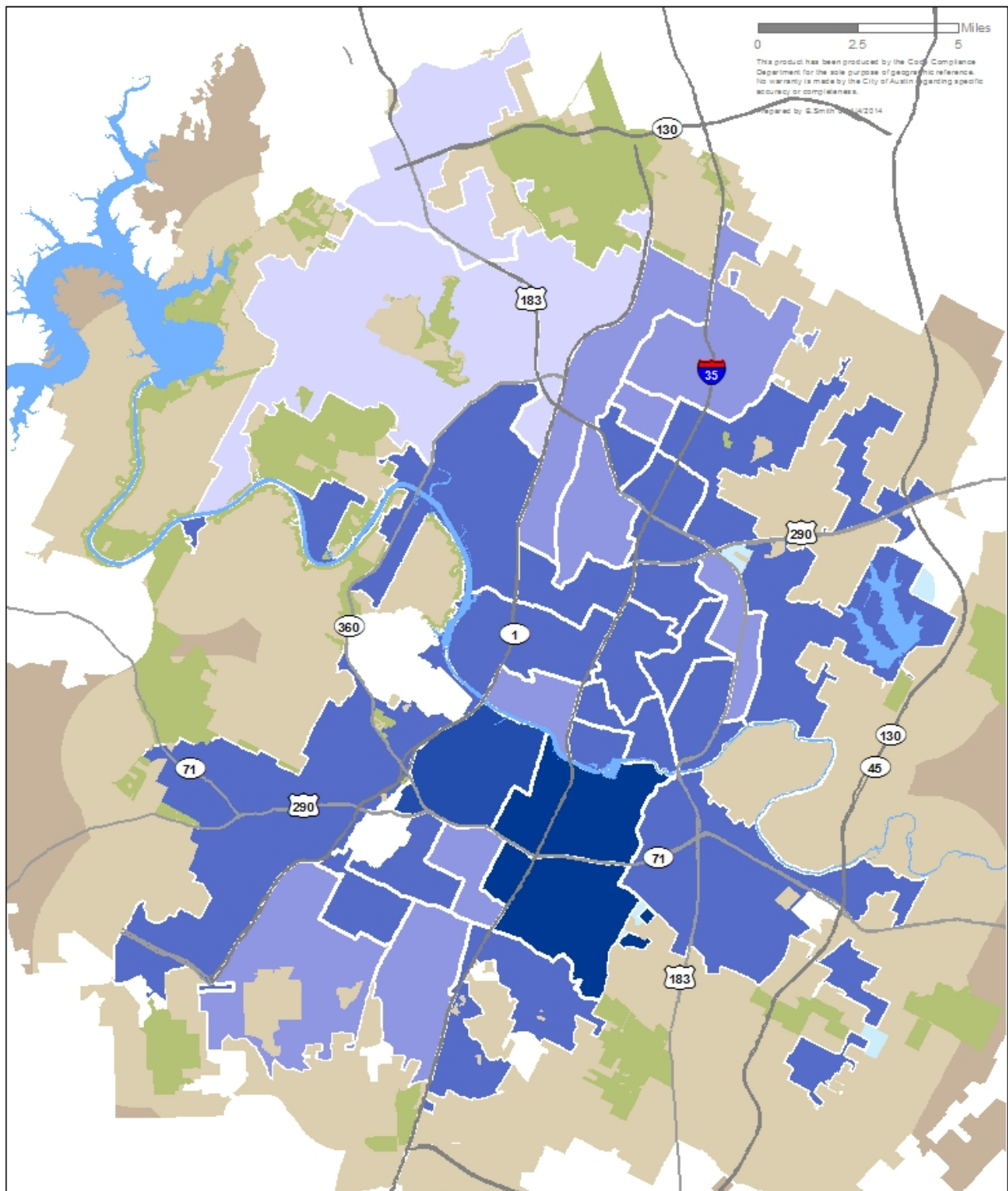
Cases Where Compliance Is Not Obtained	108	100%
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Referred to BSC: 28 26%

Received Citation: 14 13%

Received Order of Abatement: 66 61%

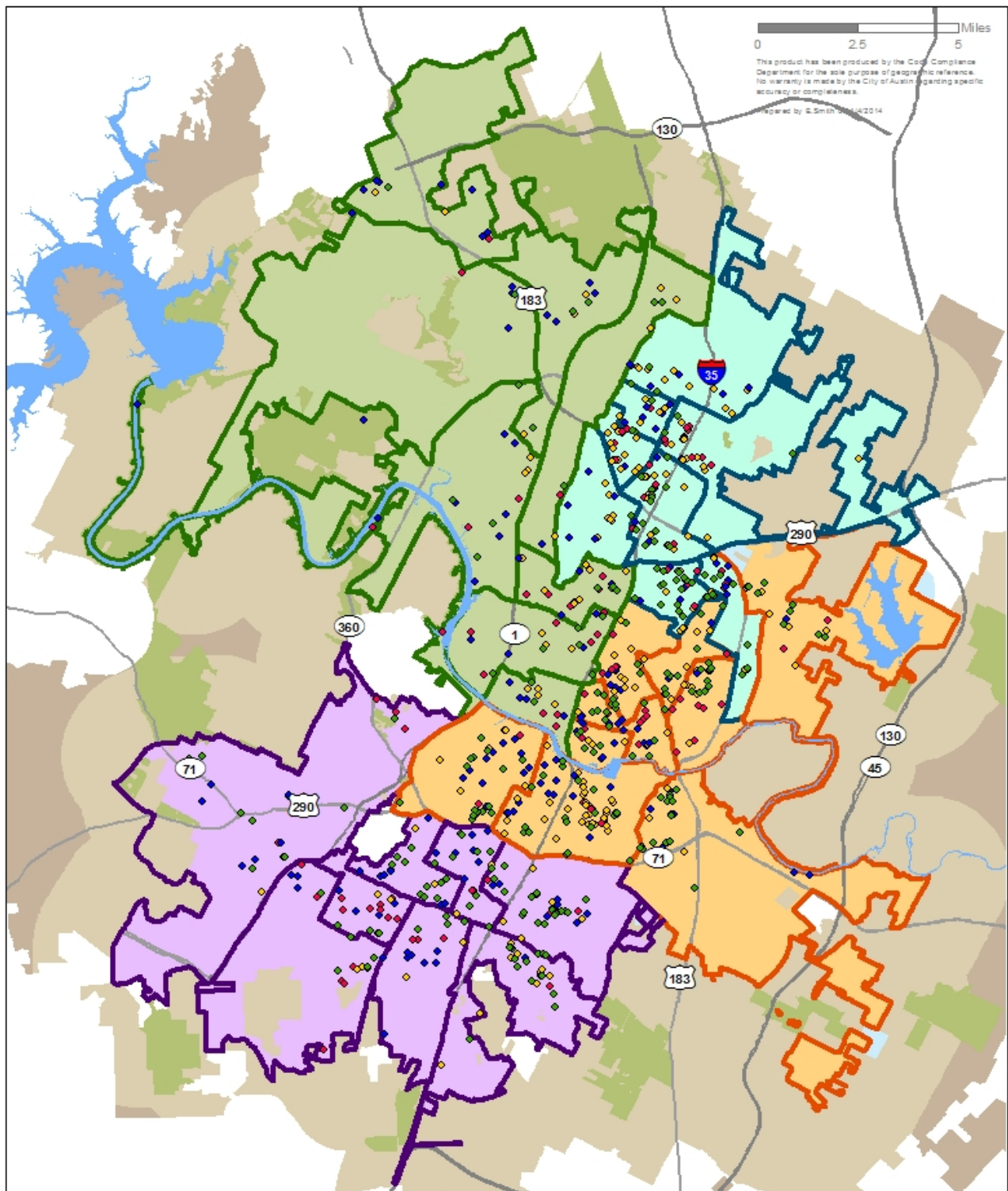
	Issued 2Q FY2014	%	Active To Date	%
Number of Licenses	1,107	100%	1,535	100%
<i>Hotel:</i>	33	3%	113	7%
<i>Motel:</i>	2	0.2%	55	4%
<i>Boarding House:</i>	1	0.1%	32	2%
<i>Bed and Breakfast:</i>	0	0%	4	0%
<i>Mobile Home Park:</i>	20	2%	27	2%
<i>Rooming House:</i>	4	0%	59	4%
<i>Short-term Rental:</i>	574	52%	854	56%
<i>Waste Hauler:</i>	391	35%	391	25%



City of Austin Code Compliance
Total Notice of Violations (NOV) Issued
by CCD Neighborhood Districts

NOV's Issued

0 - 15	51 - 100
16 - 25	101 - 420
26 - 50	



City of Austin Code Compliance
Total Notice of Violations (NOV) Issued
by CCD Neighborhood Districts

Violation Type (NOV)

- Structural (695)
- Structural & Zoning (140)
- Zoning (206)
- Property Abatement (438)

Zone (NOV)

- North (232)
- South (613)
- East (471)
- West (163)