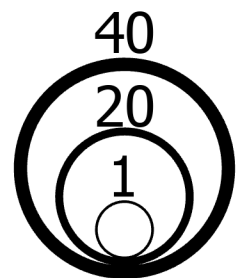


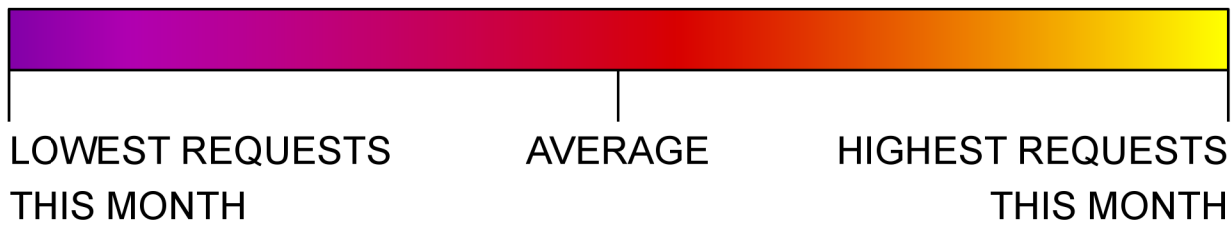


311 SERVICE REQUESTS

APRIL 1, 2019 - JANUARY 26, 2020



SERVICE REQUESTS



TOP 5 REPORTED LOCATIONS

- 290 / 71 / BEN WHITE & MENCHACA
- 183 / ANDERSON & CAMERON
- 290 / 71 / BEN WHITE / 360 / CAPITAL OF TEXAS / LAMAR
- 290 / 71 / BEN WHITE & CONGRESS
- 183 / RESEARCH & BRAKER

APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	TOTAL
9	36	18	16	16	19	10	10	7	11	152
35	39	9	15	9	15		2	3	6	135
6	31	4	3	7	10	13	4	5	9	93
4	17	6	8	3	2	3	9	17	10	79
	5	5	10	10	24	7			1	62

APRIL 2019

76 REQUESTS

MAY 2019

225 REQUESTS

JUNE 2019

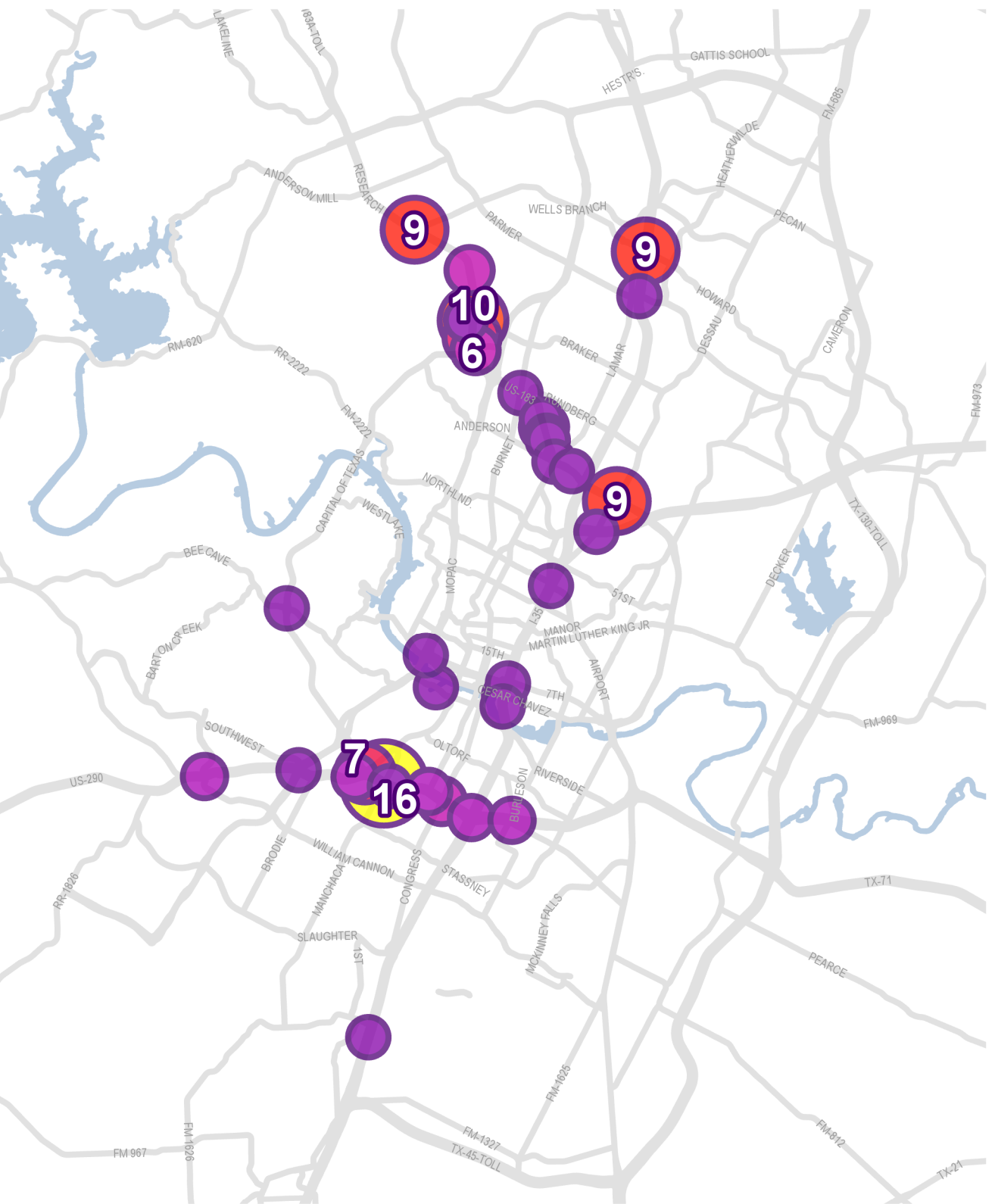
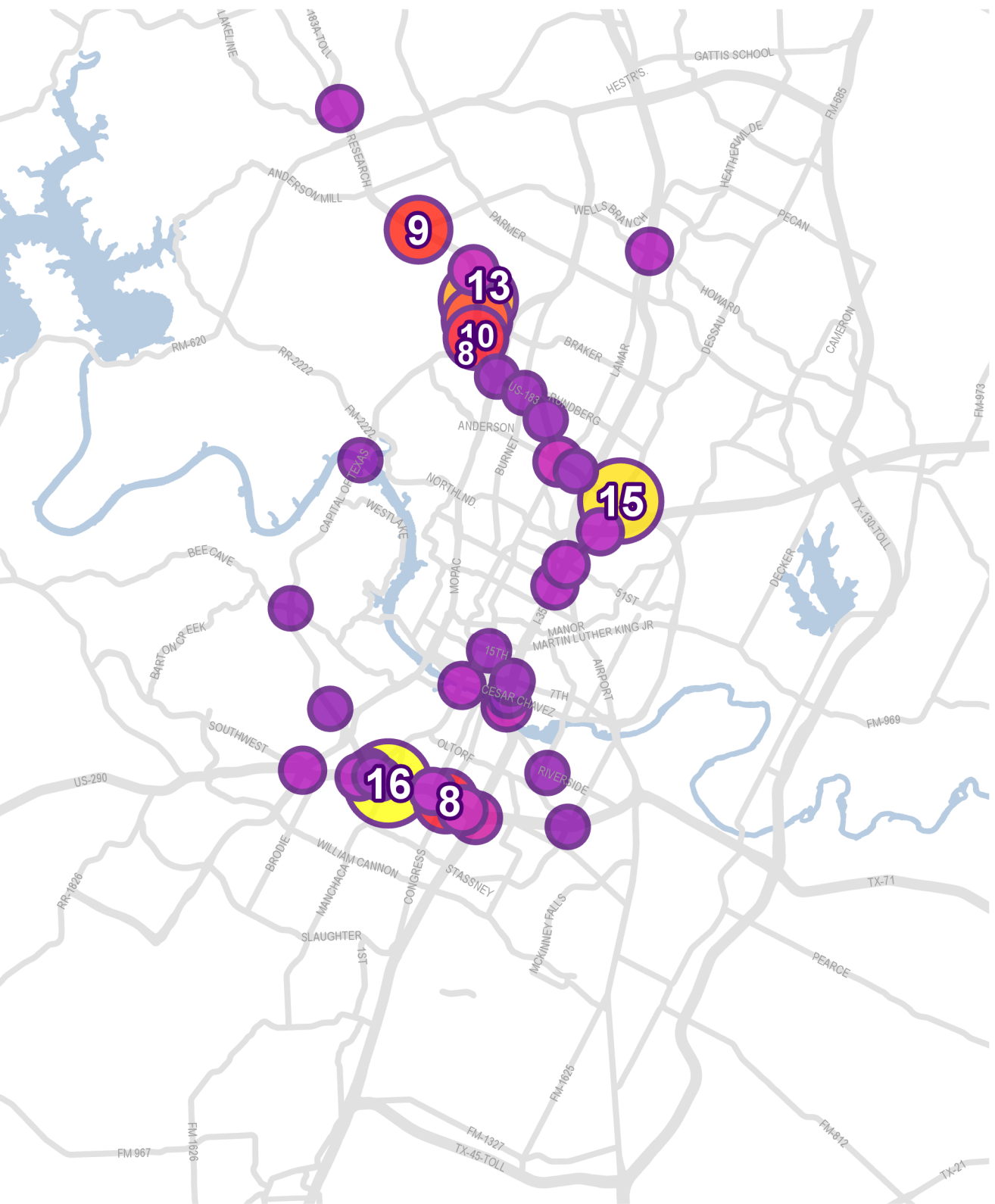
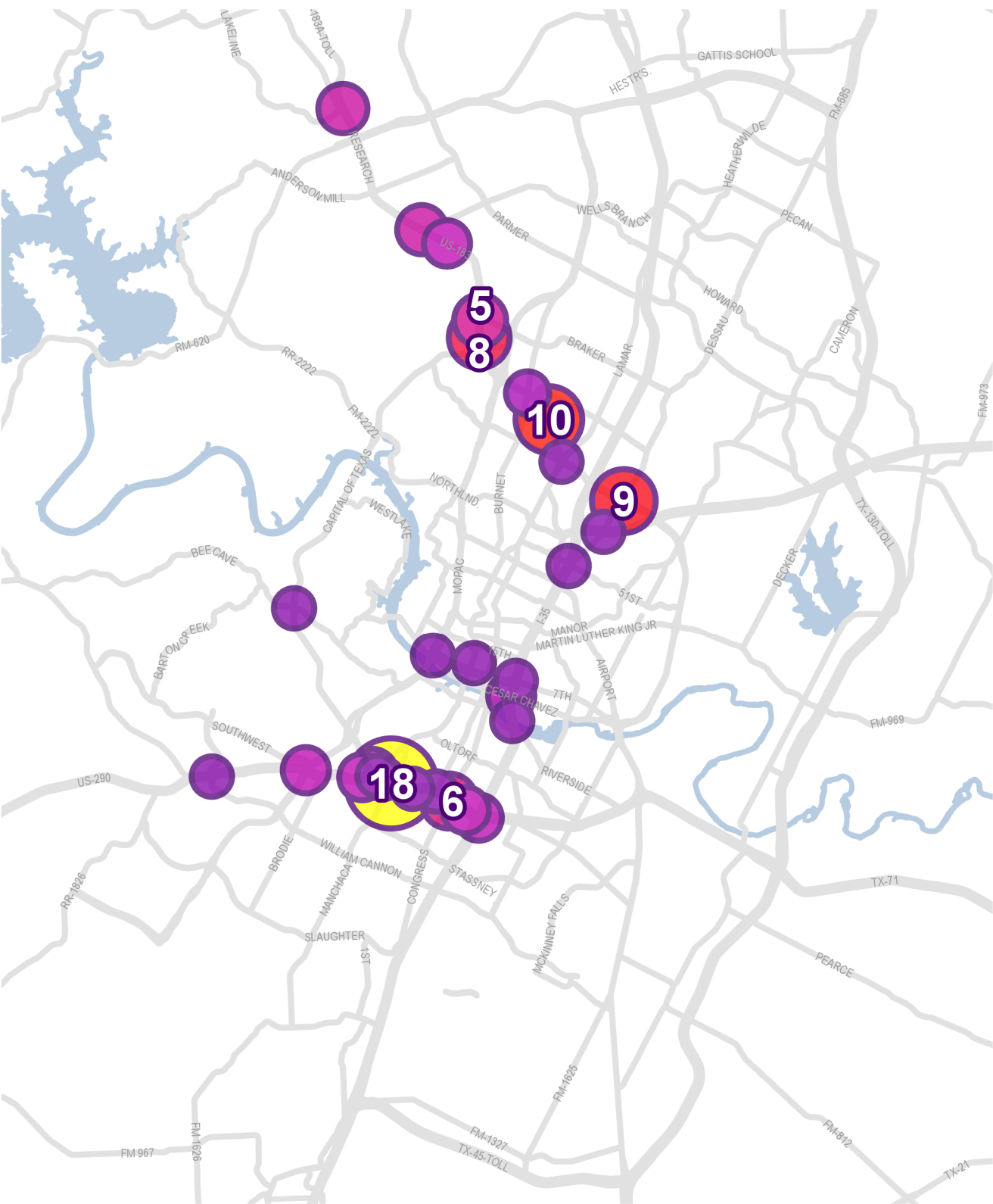
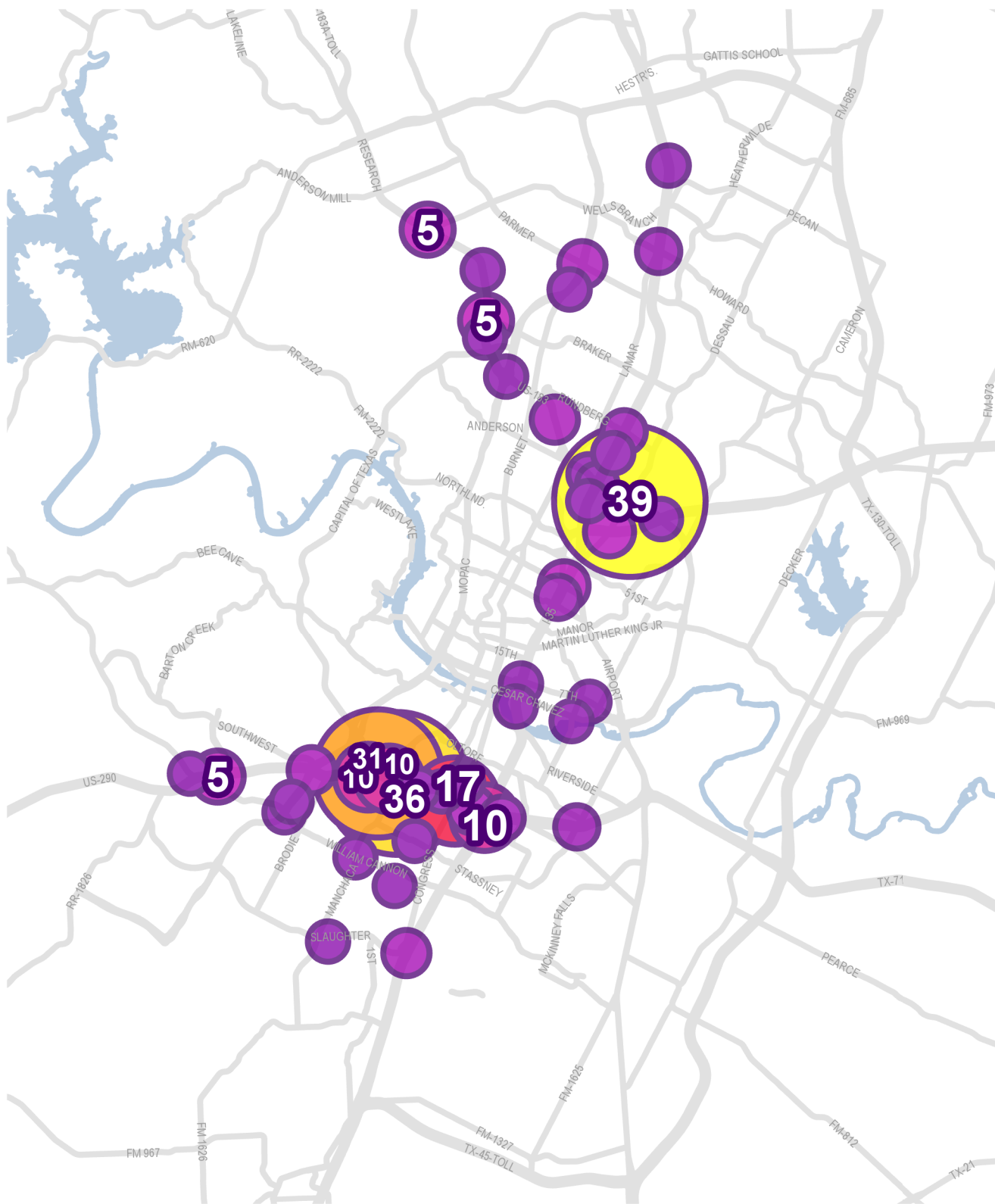
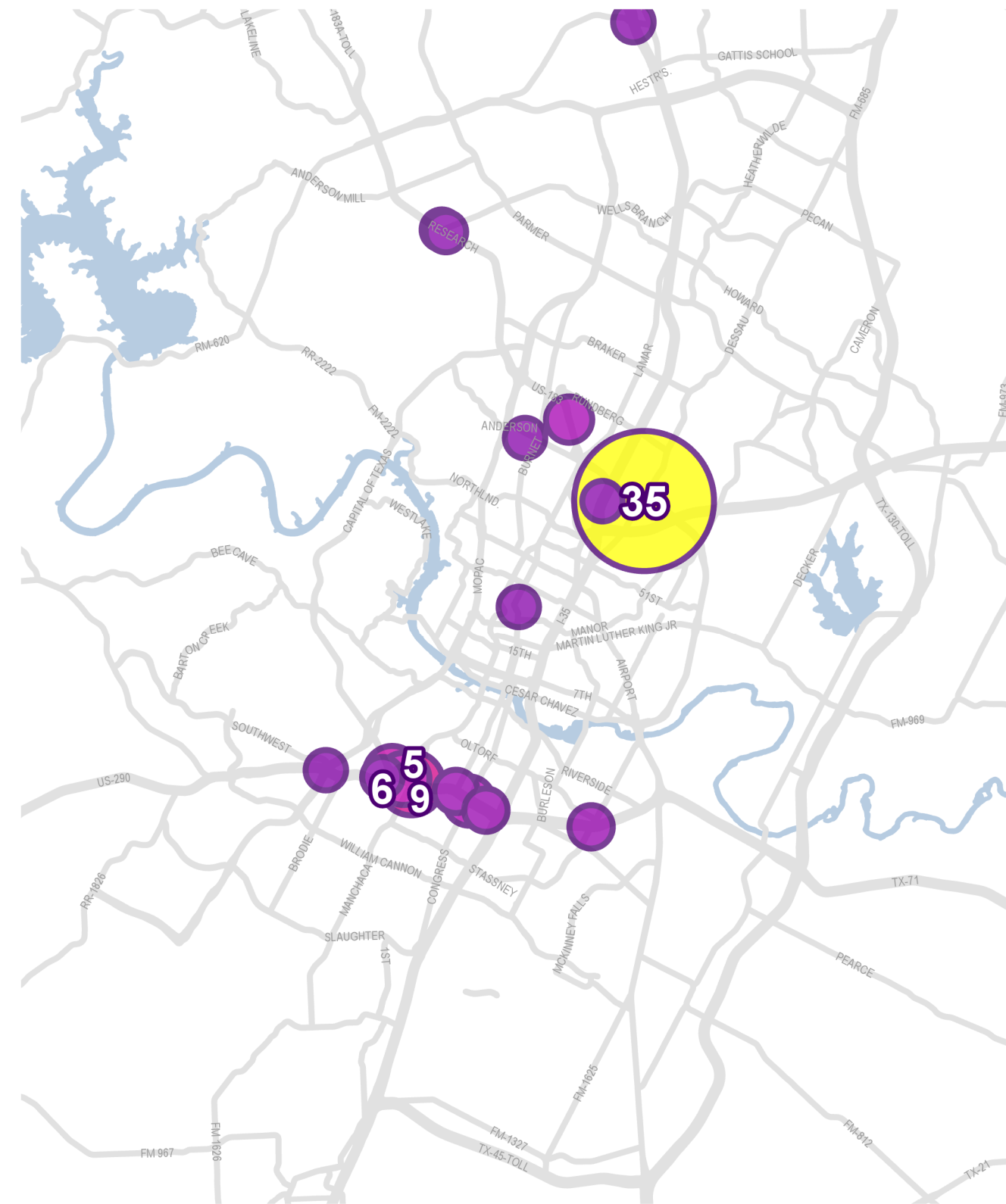
101 REQUESTS

JULY 2019

132 REQUESTS

AUGUST 2019

107 REQUESTS



SEPTEMBER 2019

137 REQUESTS

OCTOBER 2019

83 REQUESTS

NOVEMBER 2019

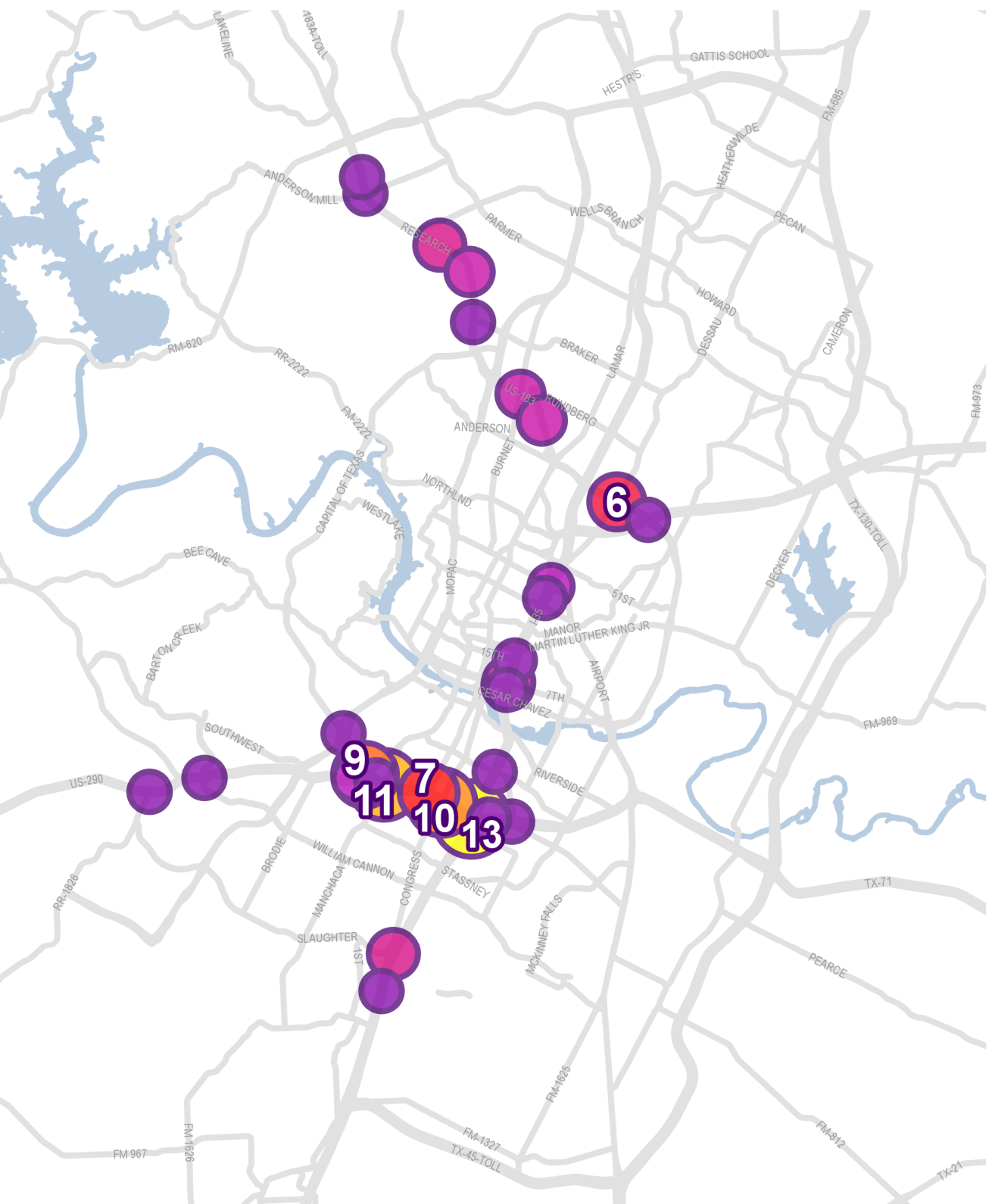
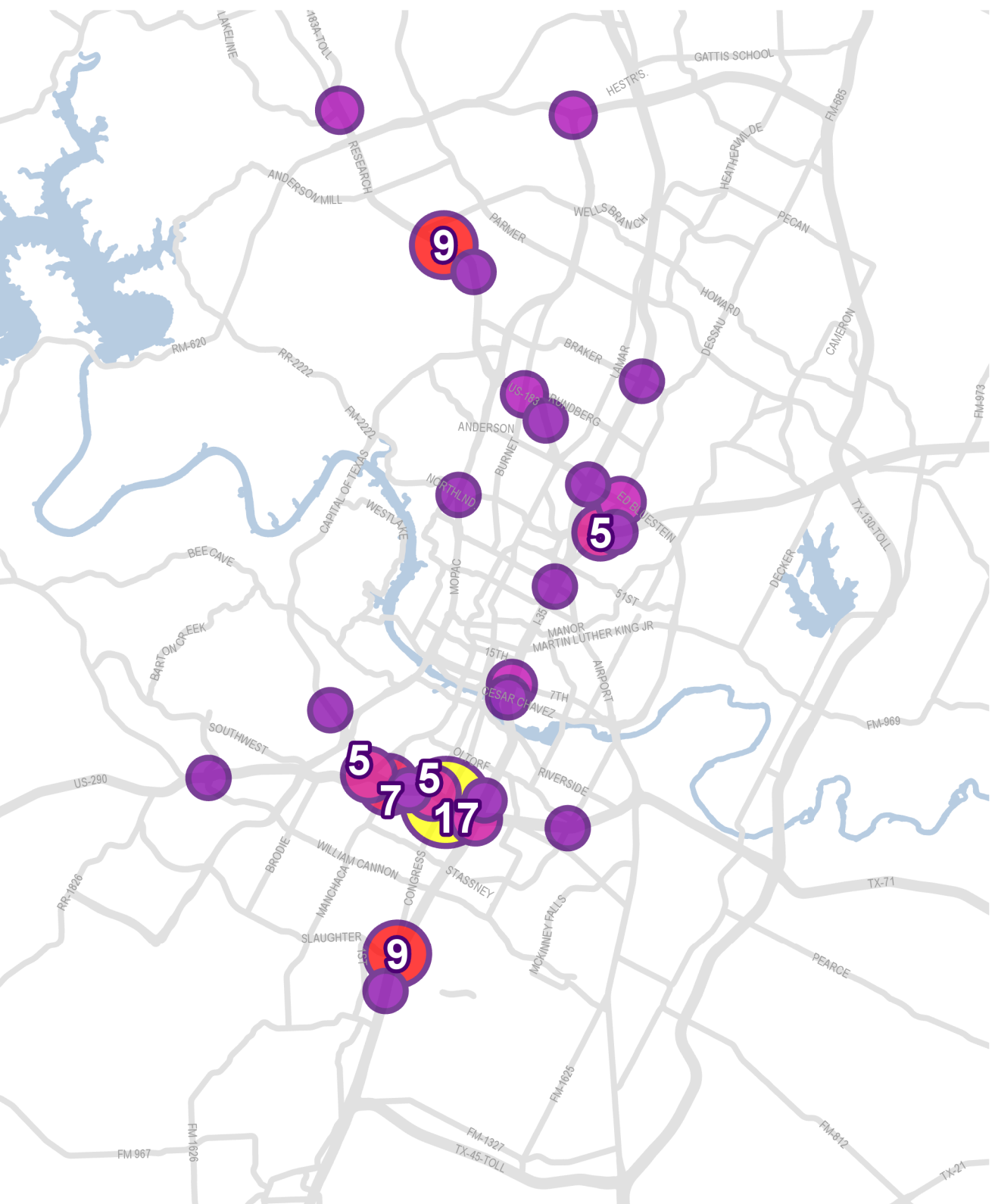
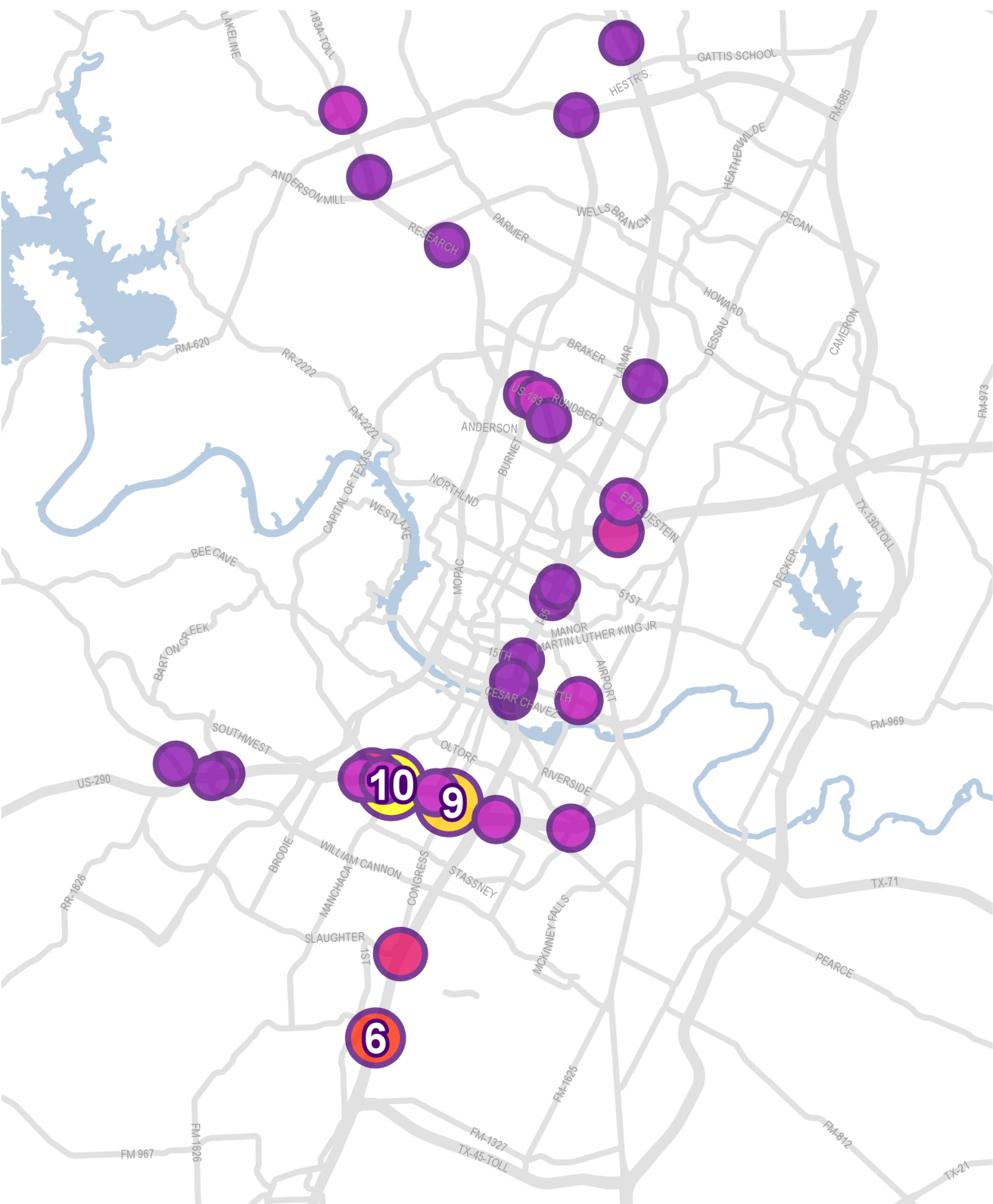
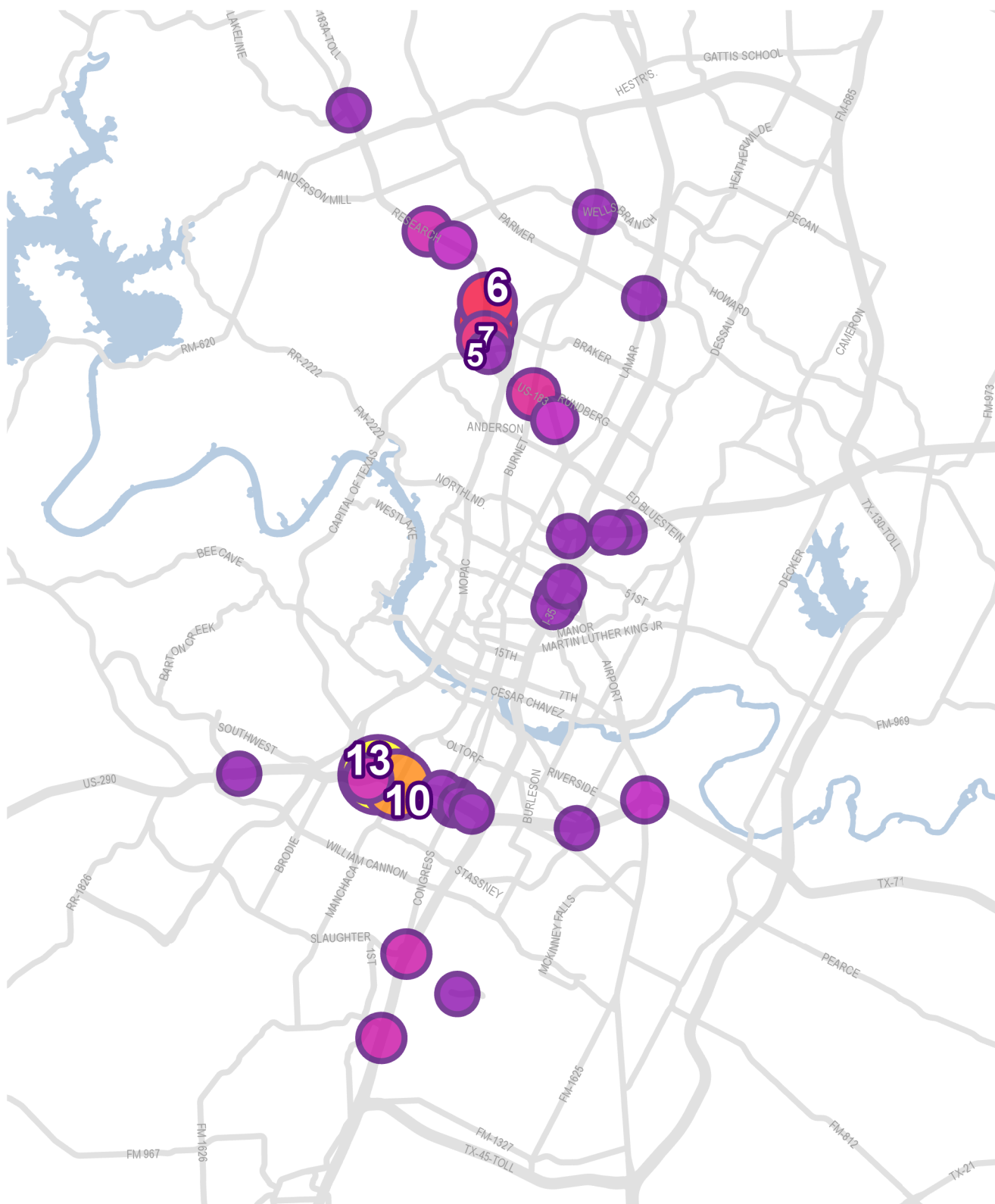
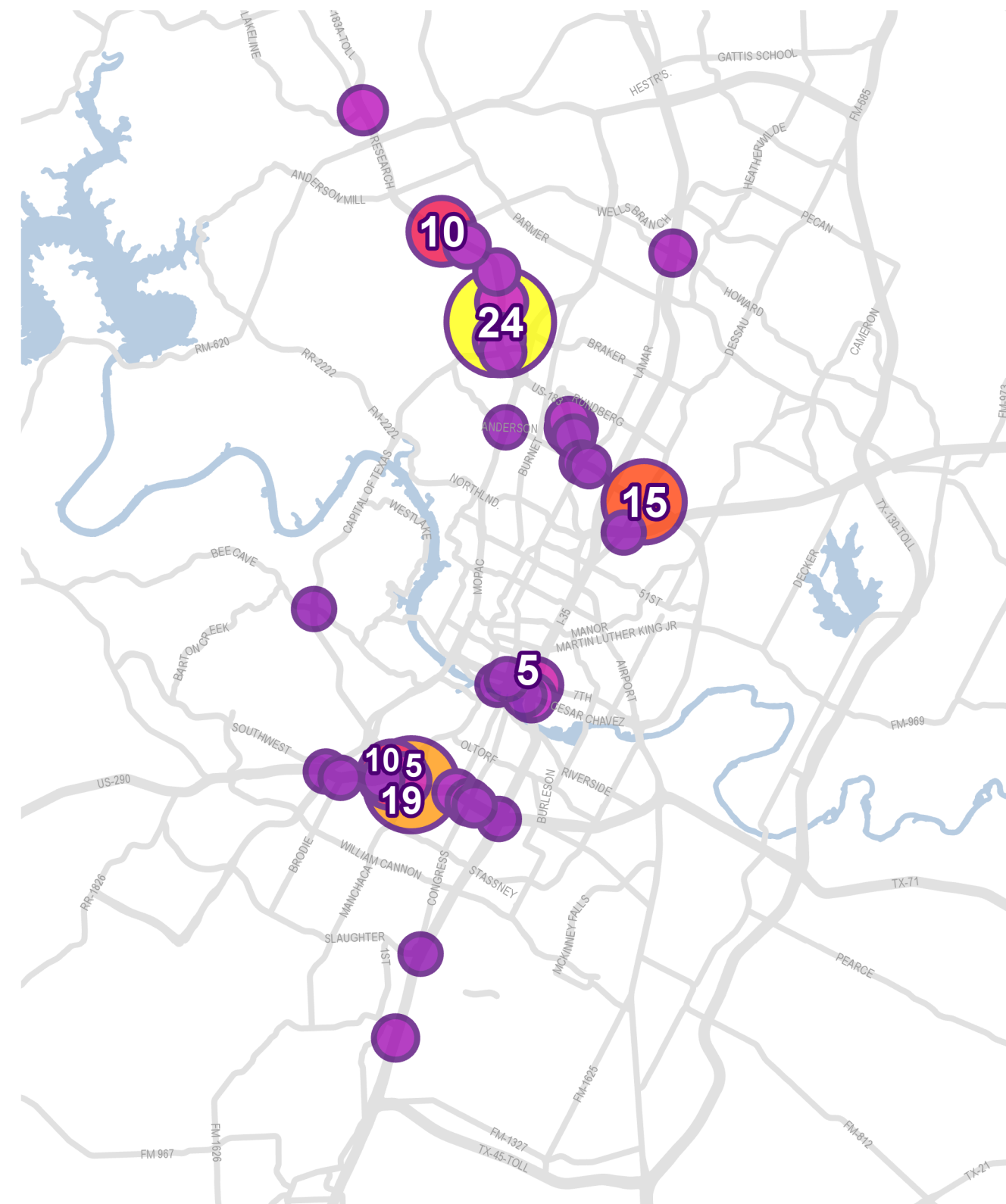
72 REQUESTS

DECEMBER 2019

87 REQUESTS

JANUARY 1-26, 2020

100 REQUESTS



TIMELINE & LOCATIONS REPORTED PER DAY

MAR. 1 - CITY TAKES RESPONSIBILITY FROM TXDOT. CLEANING HIATUS WHILE CITY EXPLORES OPTIONS.

EARLY MAY - CITY BEGINS CLEANING EFFORTS. CITIZENS ENCOURAGED TO CALL 311 WITH SERVICE REQUESTS.

JUL. 1 - ORDINANCE ALLOWS CAMPING IN PUBLIC SPACES.

AUG. 1 - AUSTIN RESOURCE RECOVERY VIOLET BAG PILOT PROGRAM BEGINS.

OCT. 1 - AUSTIN POLICE & PUBLIC WORKS JOINT CLEANING EFFORT BEGINS.

OCT. 28 - ORDINANCE DISALLOWS CAMPING IN PUBLIC SPACES. MANY CAMPS CLEARED.

JAN. 25 - ANNUAL POINT IN TIME COUNT IS HELD

