

## Walk-Up Stray Protocol

1. Where was the pet found?
  - a. If not in the Austin-Travis County jurisdiction, you will be referred to the other local shelters
2. Assess for medical needs
  - a. If sick or injured, we can assist immediately
3. Scan for a microchip
4. We will let the finder know that we are only able to take animals at the shelter by appointment due to COVID operational concerns. We understand that this is frustrating and hear their concerns, but this is the protocol at this time. We **can** offer the following...
  - a. Crate, food, leash, etc
  - b. Take a picture and have them fill out a stray intake form (attached) so that the PRC can create a Found Report.
  - c. Did you know many stray pets are found very close to home? Have you posted to Nextdoor, Austin Lost and Found Pets, and Craigslist yet? We've seen a lot of success on Nextdoor – if you aren't already on the app, you can post in ALFP and request someone do it for them.
5. If you cannot hold onto the pet, you can call 311 and request to speak with an Animal Protection Officer. An APO will come pick up the pet within 1-3 days.

### Have you...

- Had it scanned for a microchip?
- Walked it around the neighbor and knocked on doors?
- Posted on Nextdoor, Austin Lost and Found Pets, Craigslist?
- Hung flyers where they found it?