



Questions and Answers for Potential Adopters

Q: Can I place a hold on an animal if it is still on a stray hold?

A: Yes! Approved adopters can place confirmation on an animal in stray hold and complete the adoption process except for payment. A special adoption contract must be completed and signed at that time stating when the animal is to be picked up and alerting the adopter that the adoption will be void if the owner claims the animal during the stray period.

Q: What if I do not pick my pet up on the agreed upon date?

A: The confirmed adoption and adoption contract will be canceled and the animal will be made available for adoption.

Q: What if the pet I am interested in has an ID tag or a microchip?

A: If an animal has identification and customer service is in the process of trying to contact the owner, we will still complete the adoption and if the animal is not claimed, we will contact you with a pick up date.

Q: What if I want to interact with the animal I am interested in before I commit to adopting?

A: You may interact with an animal in its stray hold time with a staff member or volunteer present.

Q: If I see an animal online, can I call or email that I am interested?

A: You must come to the center to complete your adoption. Adoptions will not be completed online.

Q: What does 'available date' mean?

A: The term, 'available date' indicates the date an animal is no longer on a three-day stray hold. This does not necessarily mean the pet is available for adoption just that its state-mandated three-day stray hold has passed. Sometimes the stray hold has passed, but the animal cannot be adopted. Some examples of why this occurs are: an owner is in jail or a hospital and we are holding the pet for a longer amount of time; the pet has medical or behavioral issues and is getting additional care and/or assessment before becoming available; times when the shelter is holding an animal for rescue placement.