

903 Disciplinary Matrix

Violation	General Order Reference	1 st Occurrence	2 nd Occurrence	3 rd Occurrence
Courtesy (rudeness complaints)	301 – Responsibility to Community 301.2	Oral Reprimand to 1-3 Days	Increased one level	Increased one level
Impartial Attitude	301 – Responsibility to Community 301.2	Fact Specific		
Personal Conduct	900 – General Conduct and Responsibilities 900.3.4	Fact Specific		
Impartial Attitude and Courtesy	301 – Responsibility to the Community 301.2	Fact Specific		