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- 1.1 Office of the Director
- 1.2 Public Information & Outreach
Stakeholder & Community
Engagement
- 1.3 Plan Review Intake
Building & Trade Contractor Services
Development Process Team
- 1.4 Finance

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On Temp Assignment
with Housing Dept




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- 2.1 Building Plan Review
- 2.2 Expedited Plan Review
- 2.3 Building Inspections



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Review
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- 3.1 Land Use Review
- 3.2 Regulatory Policy &
Administration
Community Tree Preservation
Land Development
Information Services
- 3.3 Public Projects Review
Affordable/Permanent
Supportive Housing
Small Cells




Elaine Garrett
Assistant Director
Code Compliance
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- 4.1 Neighborhood Field
Enforcement Districts 1, 2 & 3
- 4.2 Neighborhood Field
Enforcement Districts 4, 5 & 6
- 4.3 Austin Center for Events
Entertainment Services
- 4.4 Environmental Inspections
Tree Inspections &
Enforcement



Daniel Word
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- 5.1 Licensing & Registration
Short-Term Rental
Enforcement
Alarm Administration
- 5.2 Repeat Offender Program
Lodging & Other
- 5.3 Site & Subdivision
Inspections
Excavation ROW Inspections
Telecom Inspections

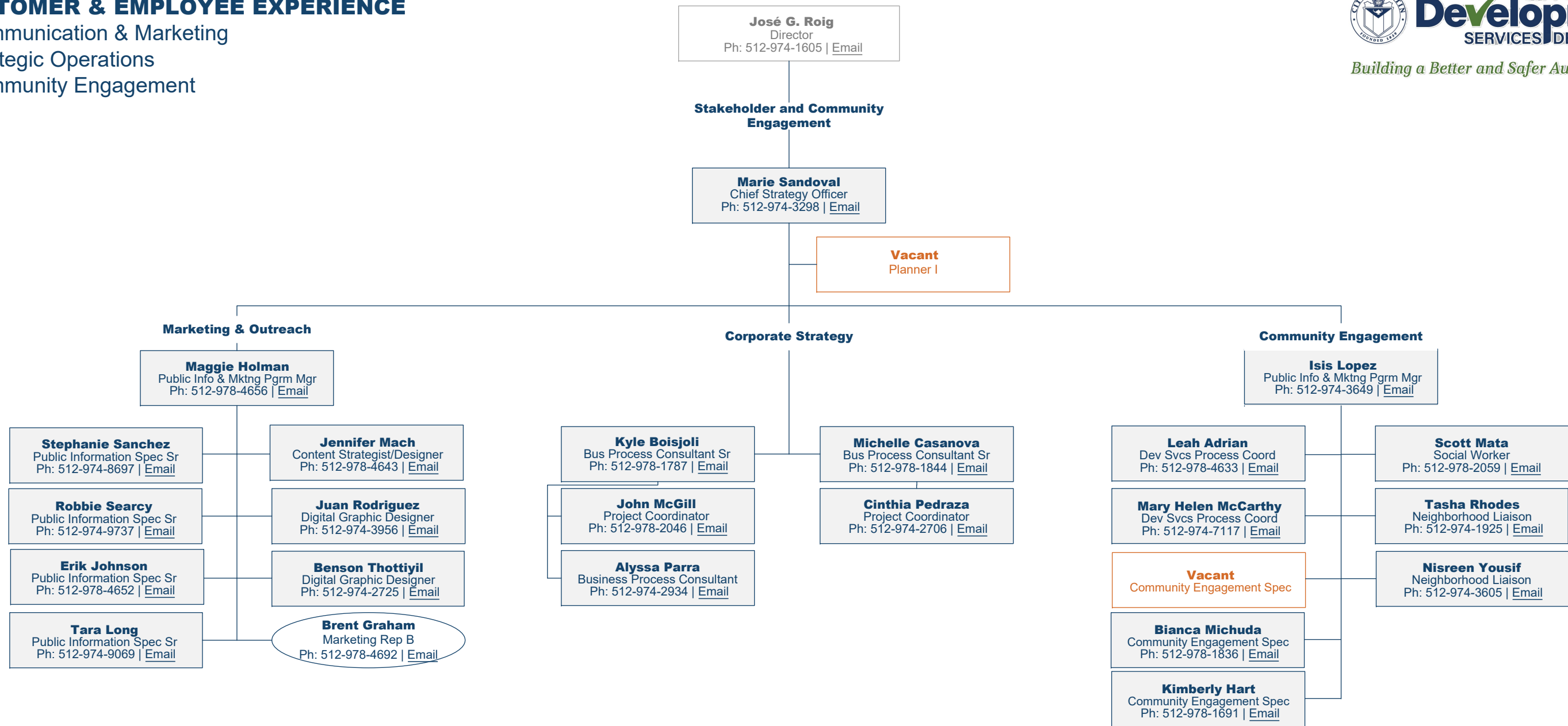


Tracey Allen
Assistant Director
Support Services
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- 6.1 Information Technology
- 6.2 Training & Professional
Standards
Code Connect 3-1-1
- 6.3 Case Review & Escalation
- 6.4 Human Resources, Safety,
Fleet & Equipment, Records,
Information Mgmt., Standard
Operating Procedures

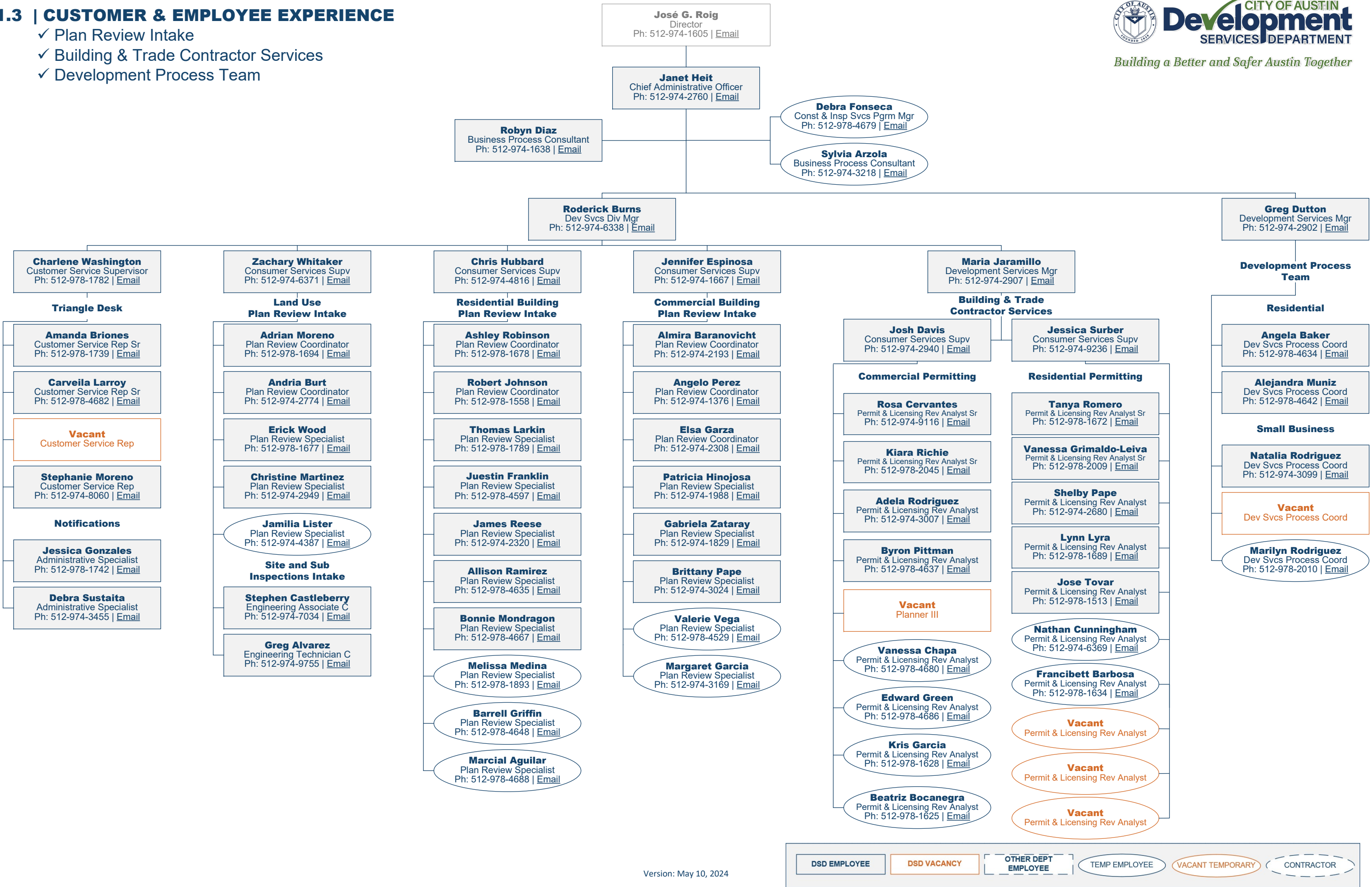
1.2 | CUSTOMER & EMPLOYEE EXPERIENCE

- ✓ Communication & Marketing
- ✓ Strategic Operations
- ✓ Community Engagement



1.3 | CUSTOMER & EMPLOYEE EXPERIENCE

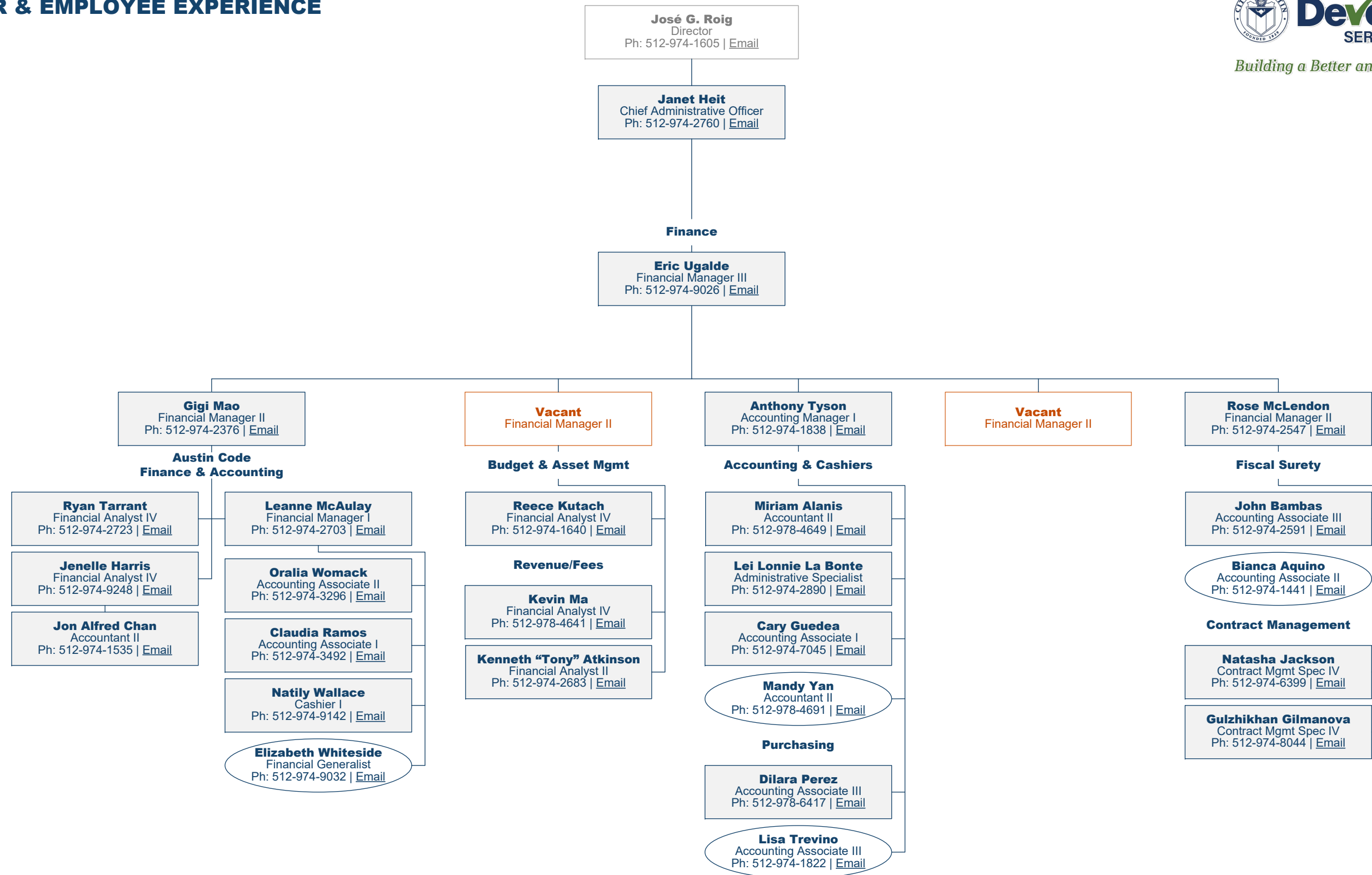
- ✓ Plan Review Intake
- ✓ Building & Trade Contractor Services
- ✓ Development Process Team



1.4 | CUSTOMER & EMPLOYEE EXPERIENCE

✓ Finance

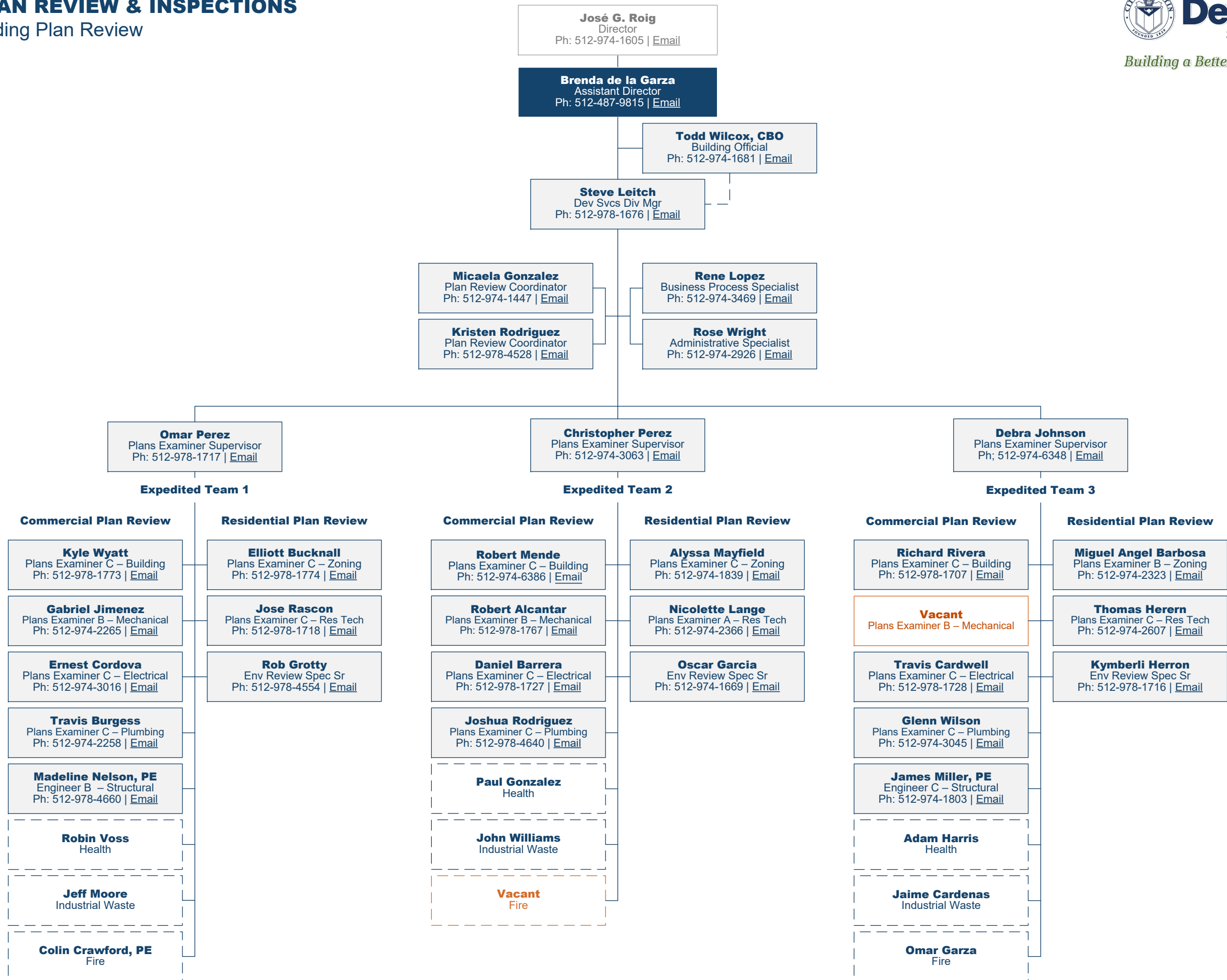
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2.2 | BUILDING PLAN REVIEW & INSPECTIONS

✓ Expedited Building Plan Review

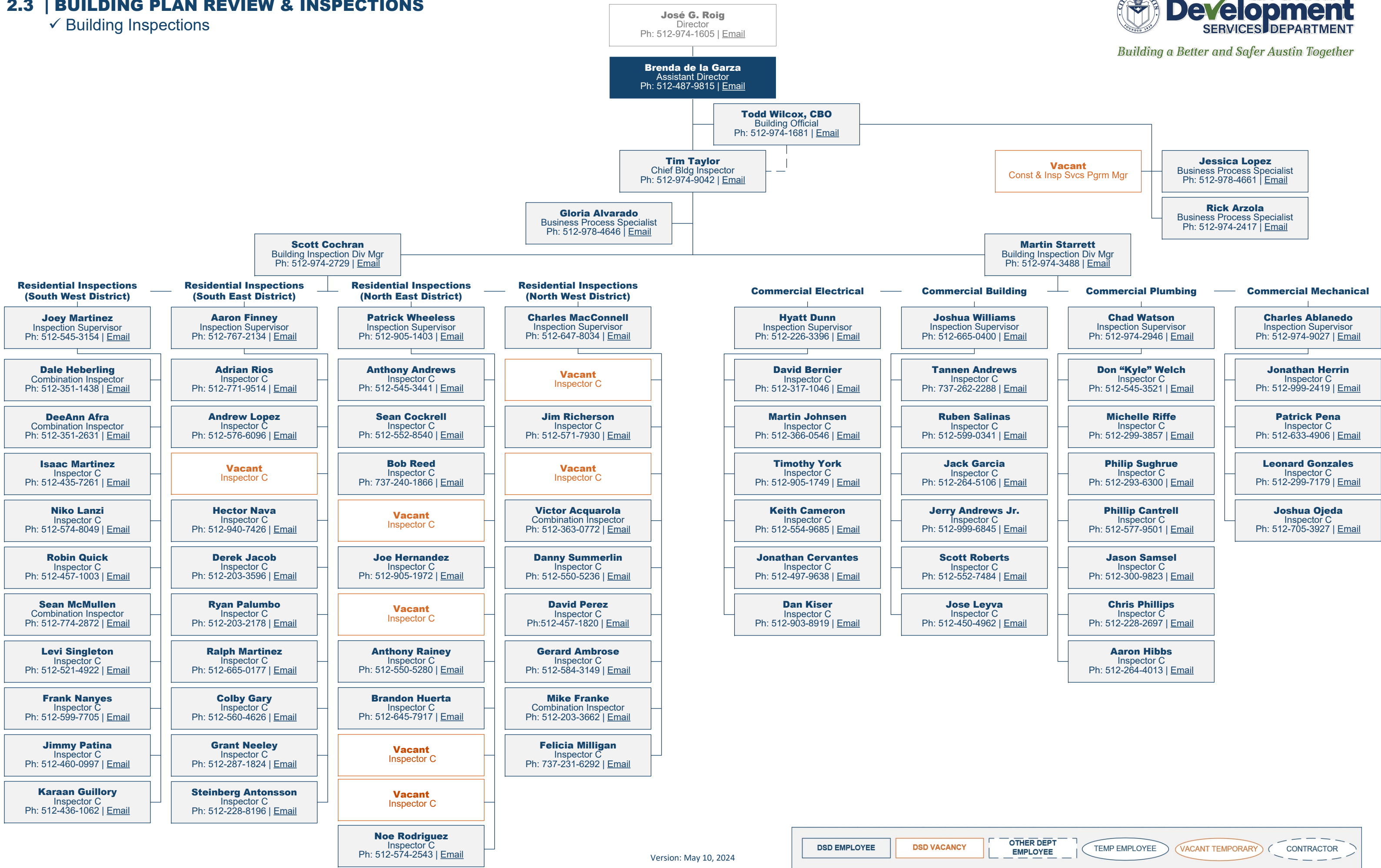
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DSD EMPLOYEE	DSD VACANCY	OTHER DEPT EMPLOYEE	TEMP EMPLOYEE	VACANT TEMPORARY	CONTRACTOR
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2.3 | BUILDING PLAN REVIEW & INSPECTIONS

✓ Building Inspections



DSD EMPLOYEE	DSD VACANCY	OTHER DEPT EMPLOYEE	TEMP EMPLOYEE	VACANT TEMPORARY	CONTRACTOR
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3.1 | LAND DEVELOPMENT REVIEW

✓ Land Use Review

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Planner Senior
Public Projects Site Plan Review

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David Michael
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Mohamad Abdulkader
Env Review Spec Sr
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Public Projects Review
Env Compliance Spec Sr
Public Projects Site Plan Review

Public Projects Review
Env Review Spec Sr
Projects Site Plan Review

LDIS Review
Env Review Spec Sr
Land Development Info Services

Subdivision Review

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Bailey Hartnett
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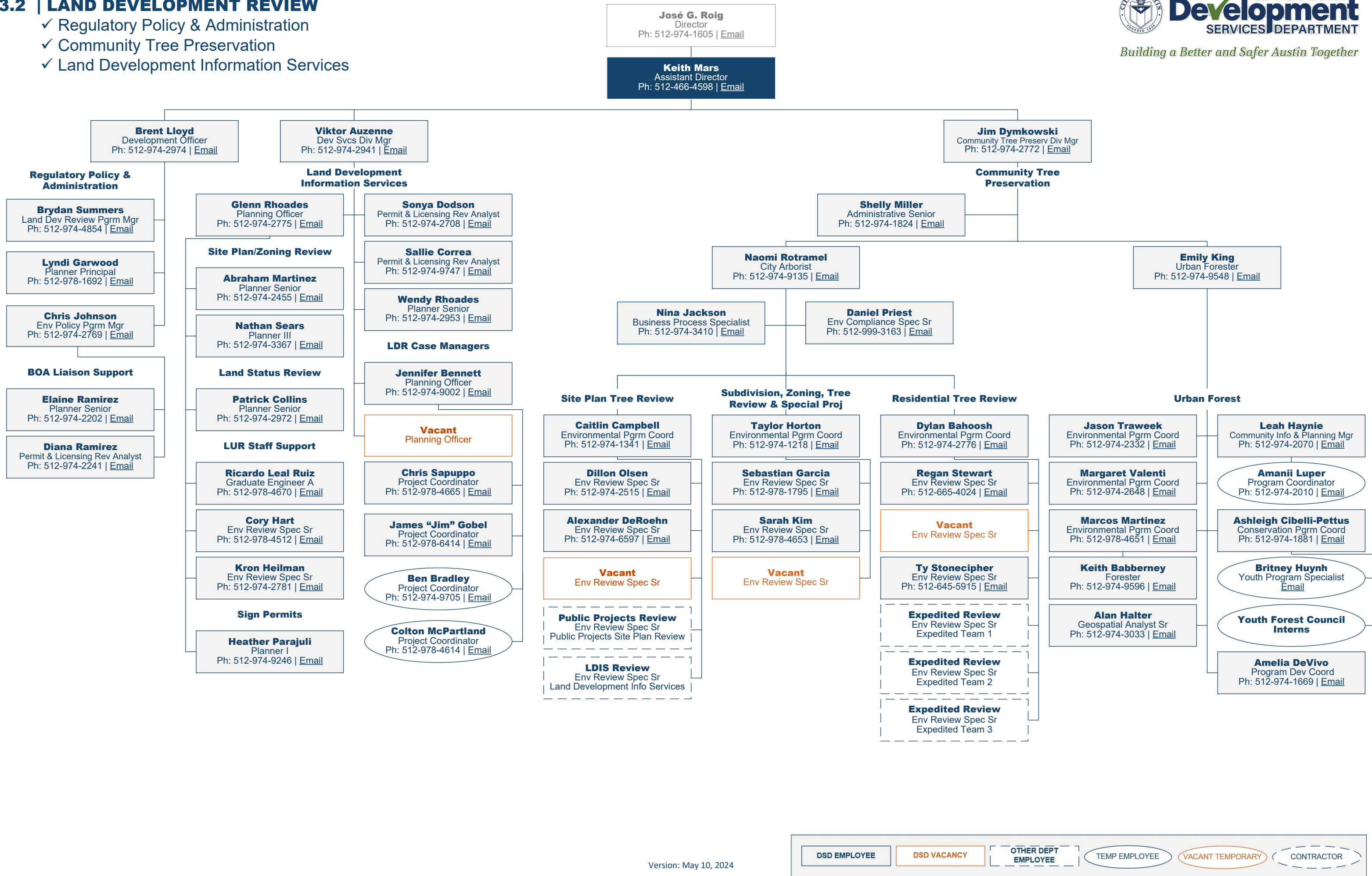
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DSD EMPLOYEE	DSD VACANCY	OTHER DEPT EMPLOYEE	TEMP EMPLOYEE	VACANT TEMPORARY	CONTRACTOR
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3.2 | LAND DEVELOPMENT REVIEW

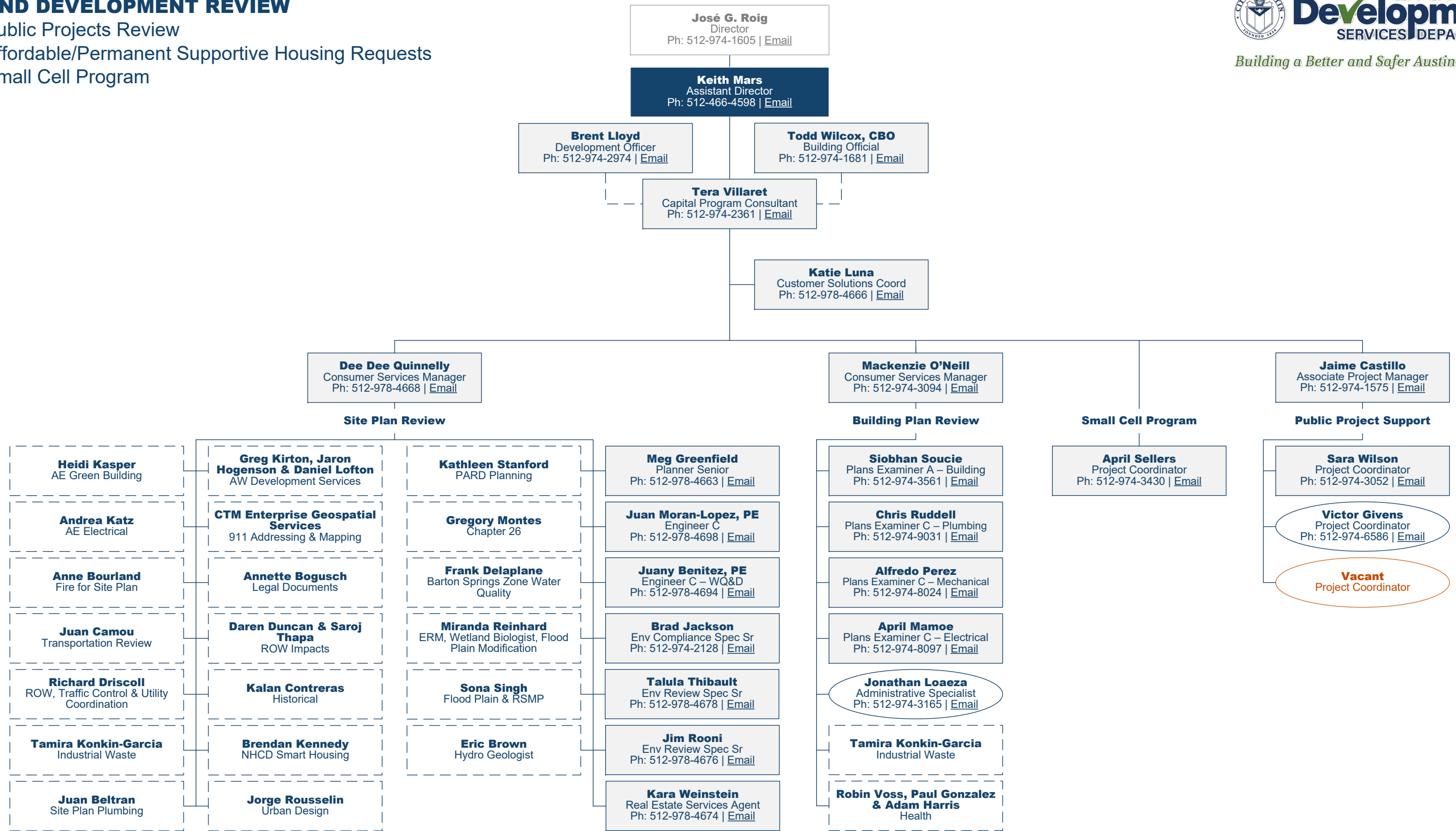
- ✓ Regulatory Policy & Administration
- ✓ Community Tree Preservation
- ✓ Land Development Information Services



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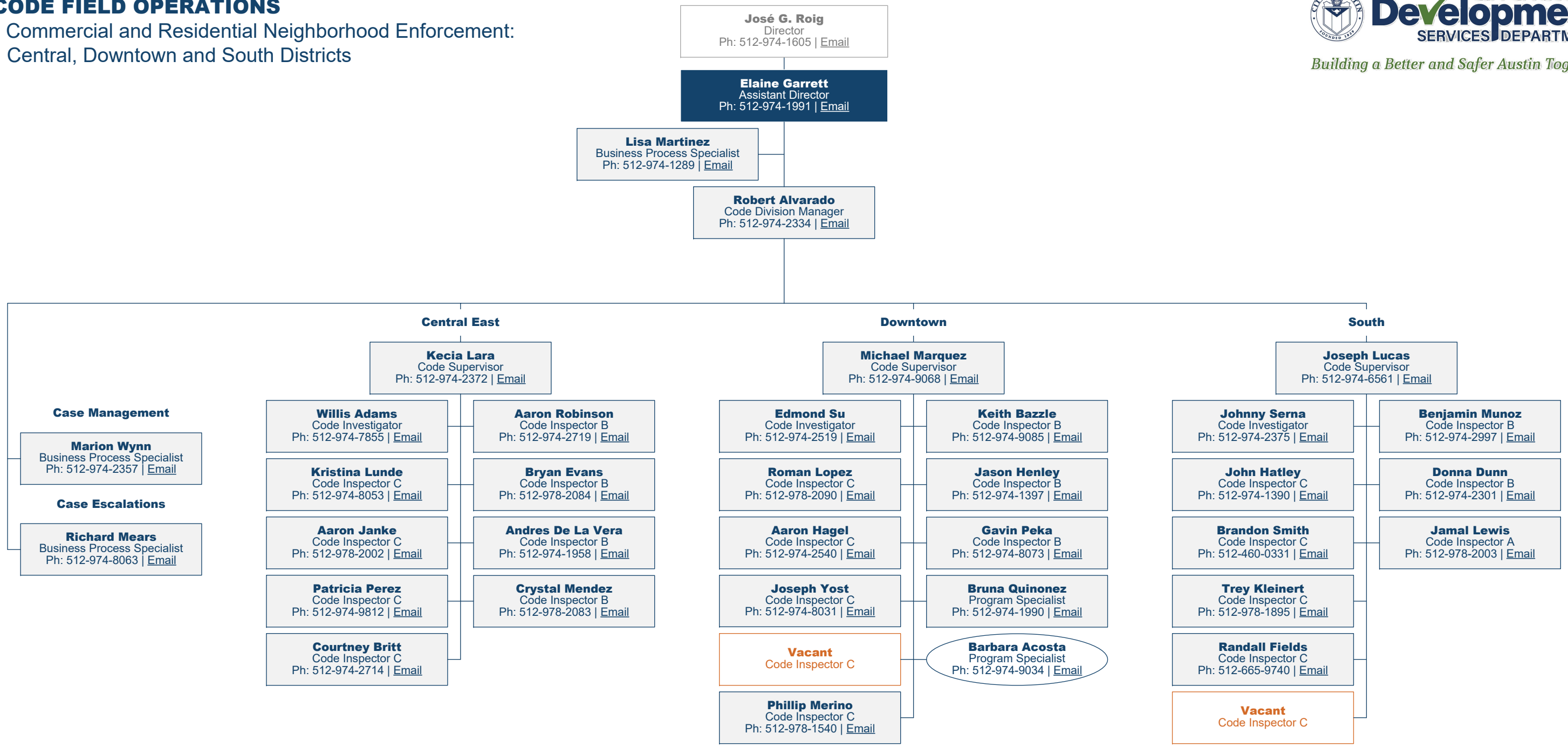
3.3 | LAND DEVELOPMENT REVIEW

- ✓ Public Projects Review
- ✓ Affordable/Permanent Supportive Housing Requests
- ✓ Small Cell Program



4.1 | CODE FIELD OPERATIONS

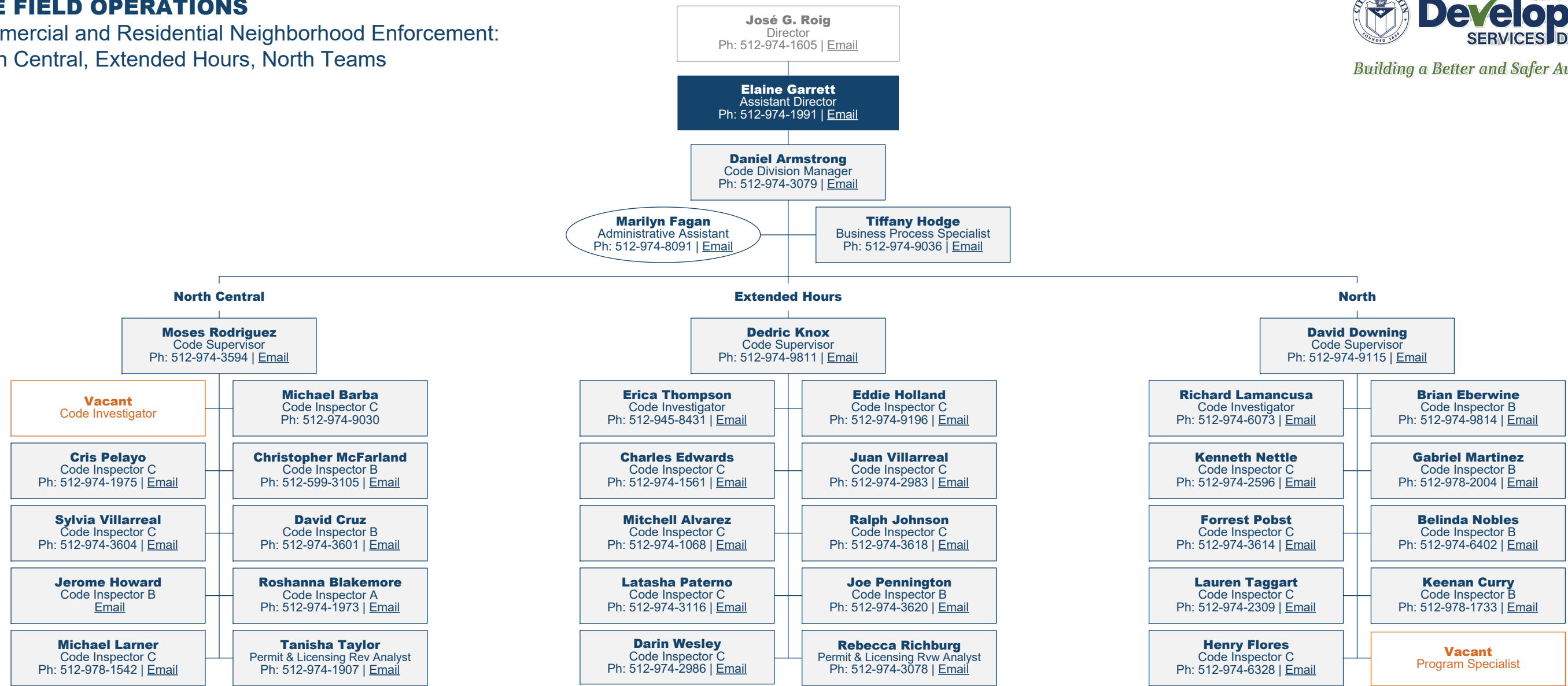
- ✓ Commercial and Residential Neighborhood Enforcement: Central, Downtown and South Districts



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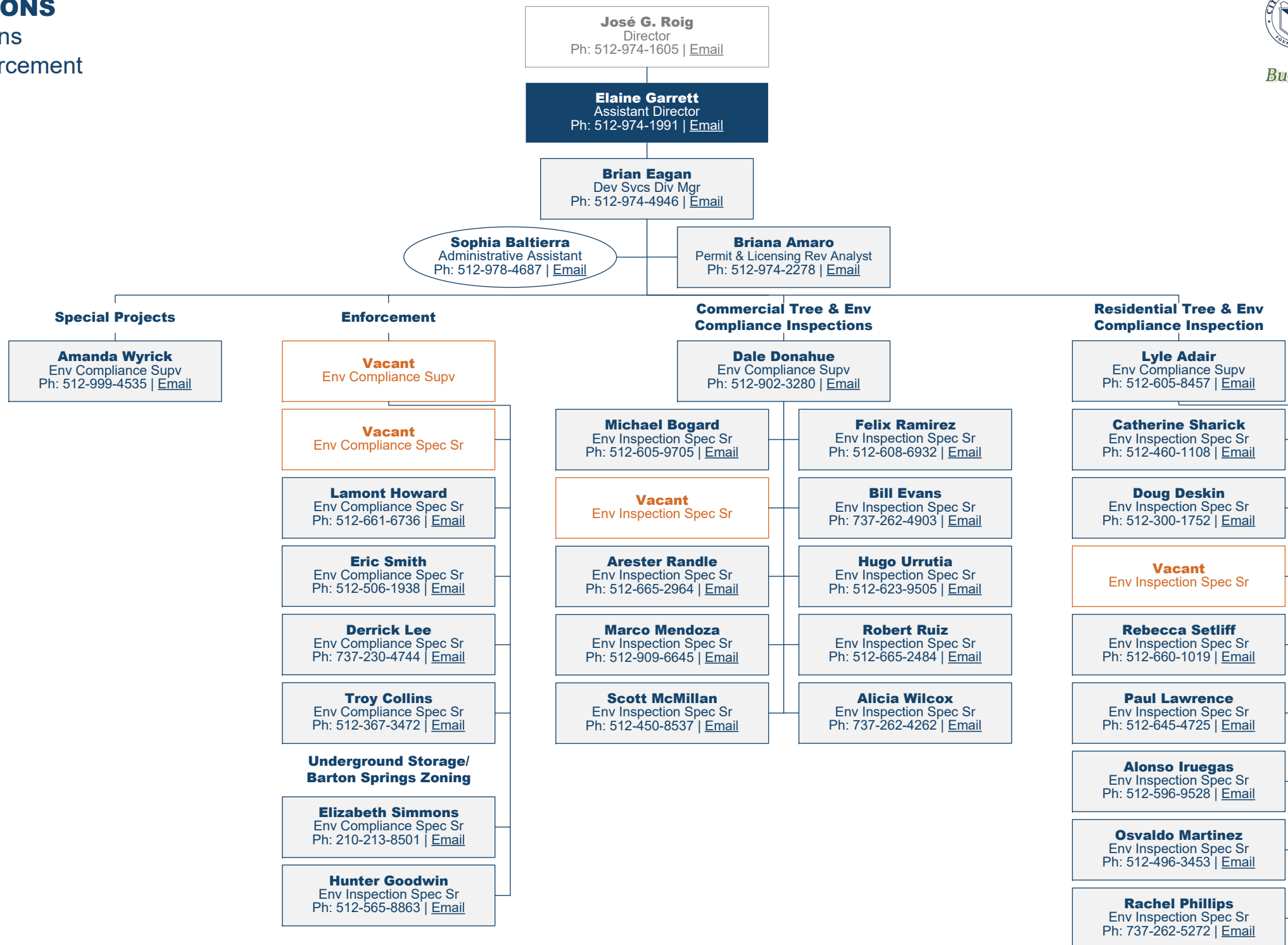
4.2 | CODE FIELD OPERATIONS

- ✓ Commercial and Residential Neighborhood Enforcement: North Central, Extended Hours, North Teams



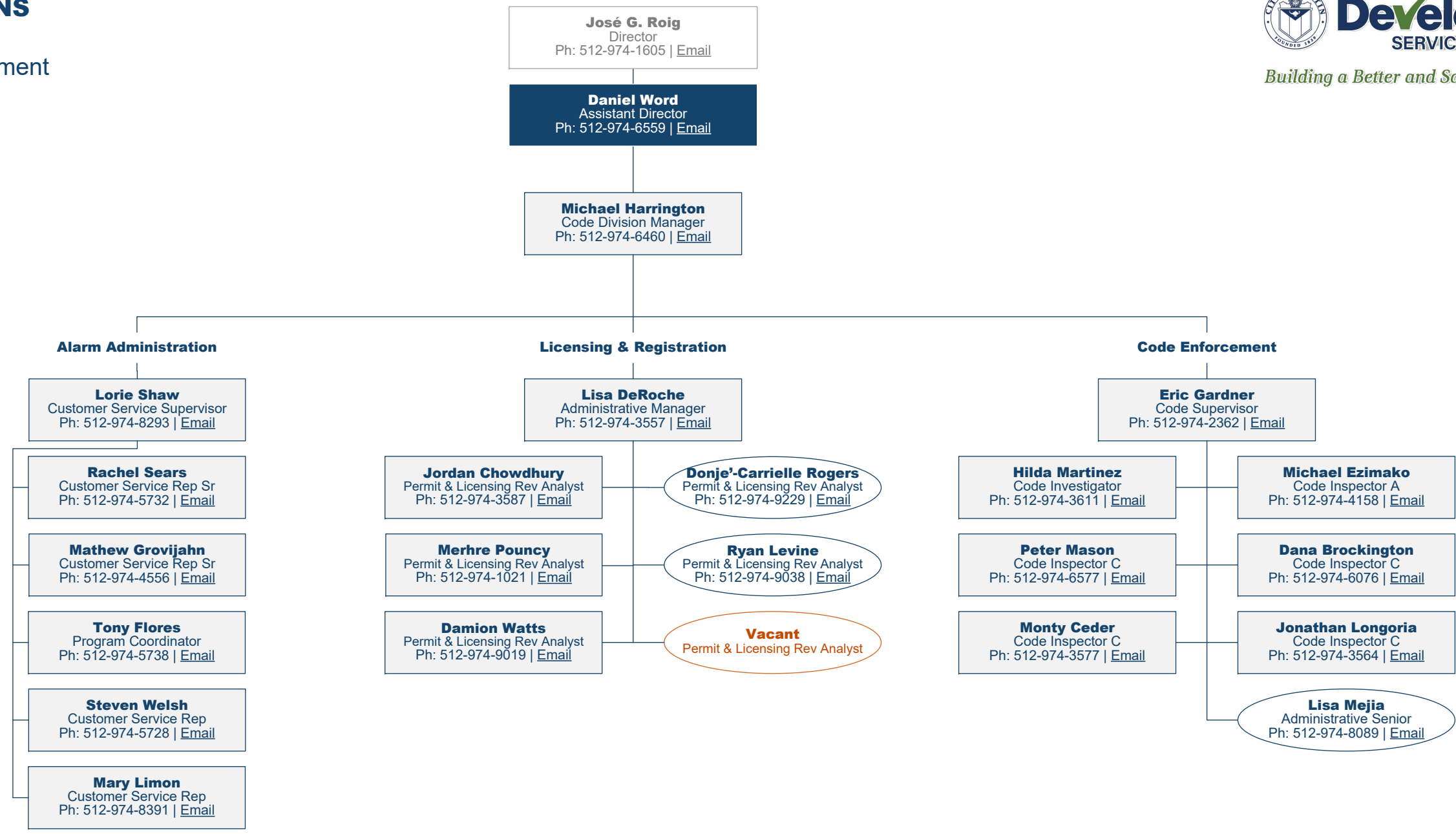
4.4 | CODE FIELD OPERATIONS

- ✓ Environmental Inspections
- ✓ Tree Inspections & Enforcement



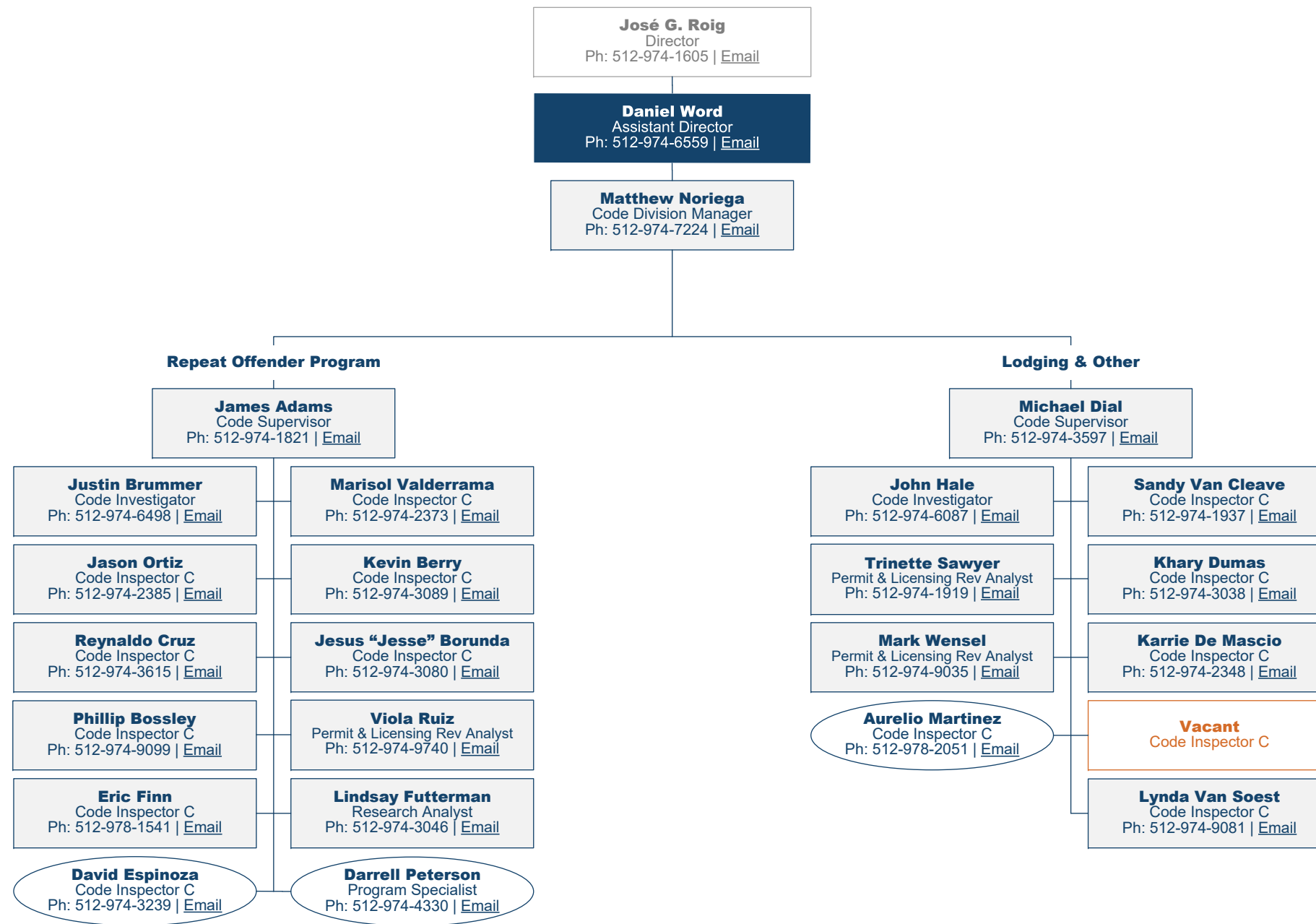
5.1 | CODE FIELD OPERATIONS

- ✓ Licensing & Registration
- ✓ Short-Term Rental Enforcement
- ✓ Alarm Administration



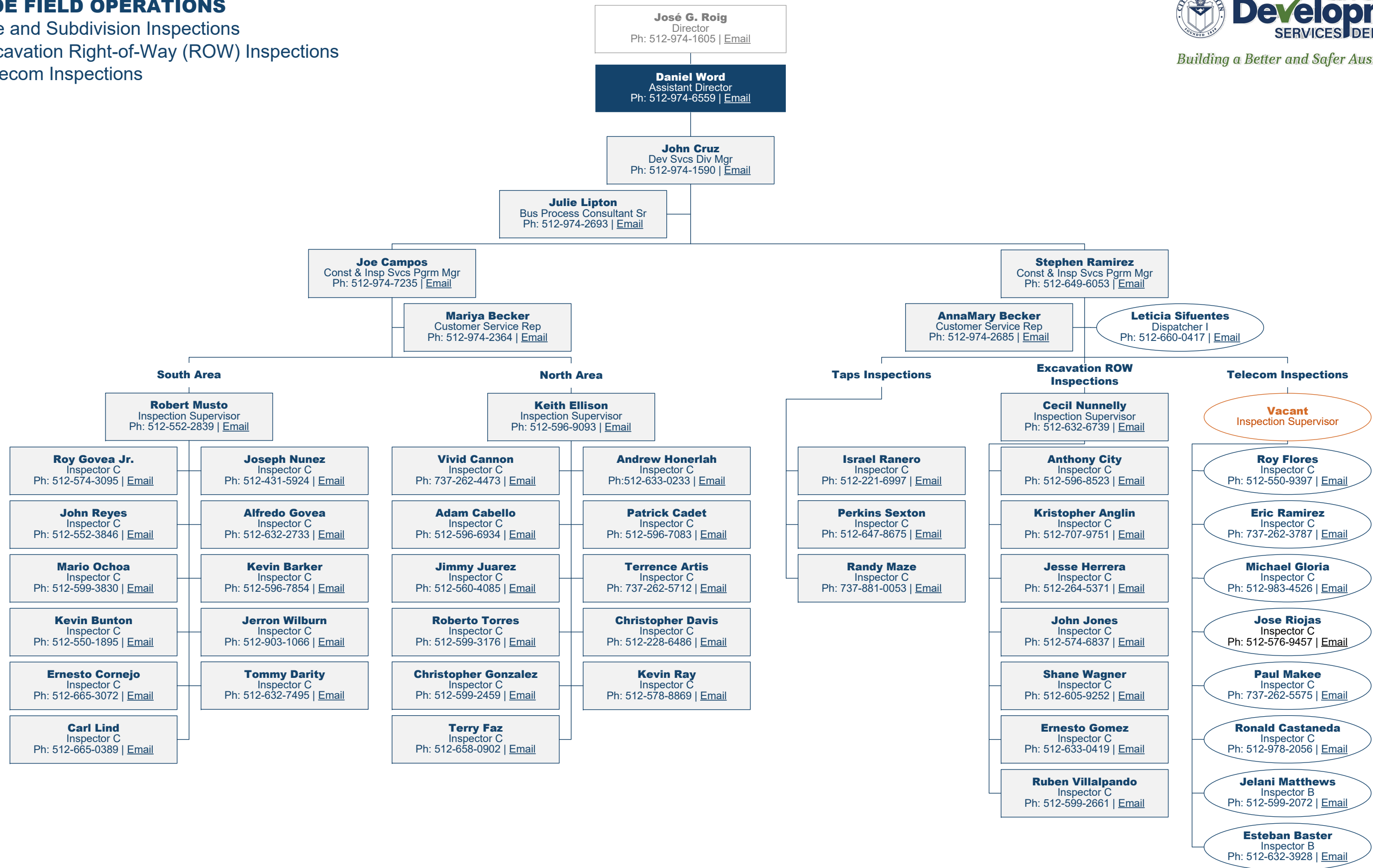
5.2 | CODE FIELD OPERATIONS

- ✓ Repeat Offender Program
- ✓ Lodging & Other



5.3 | CODE FIELD OPERATIONS

- ✓ Site and Subdivision Inspections
- ✓ Excavation Right-of-Way (ROW) Inspections
- ✓ Telecom Inspections

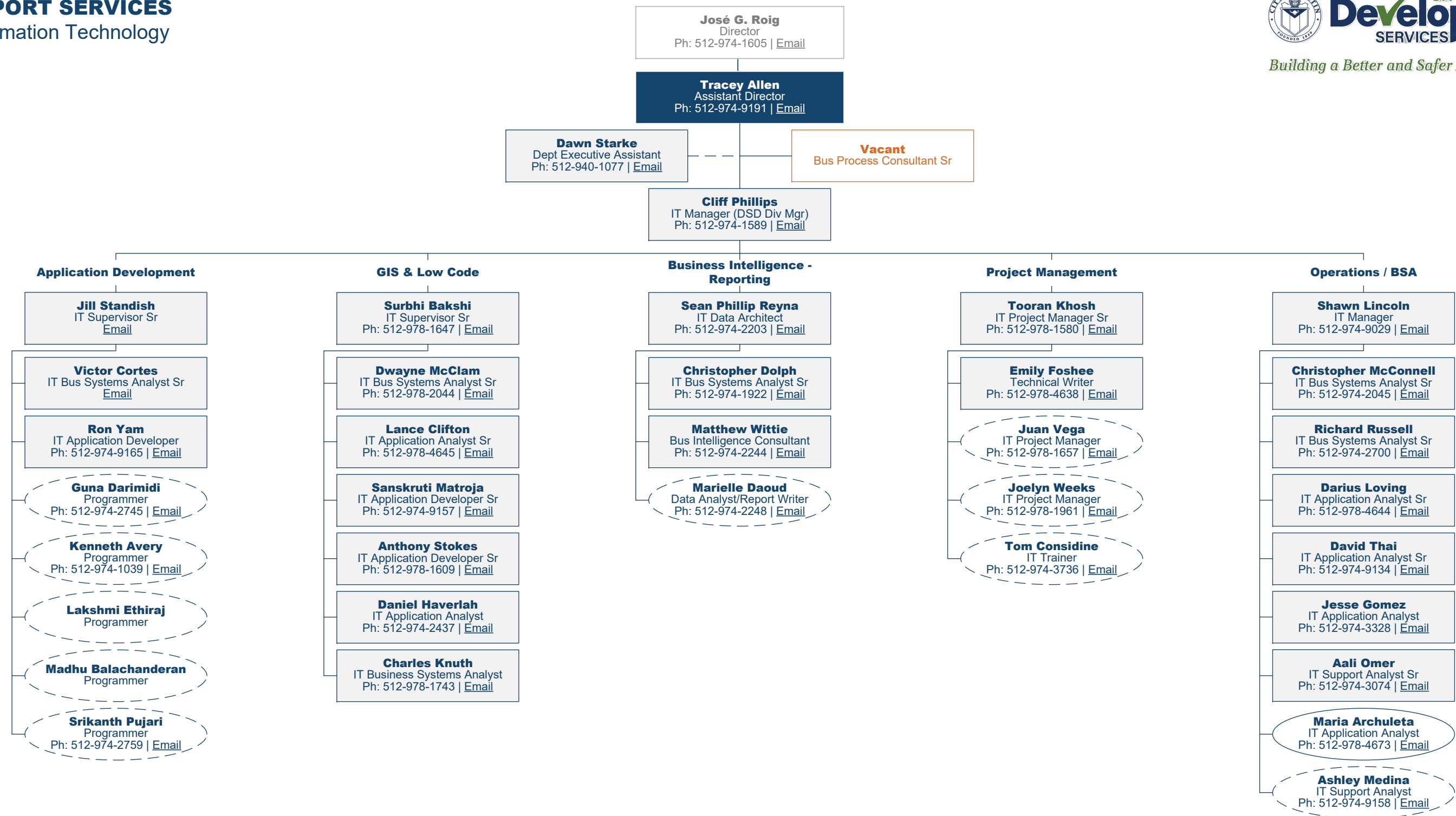


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6.1 | SUPPORT SERVICES

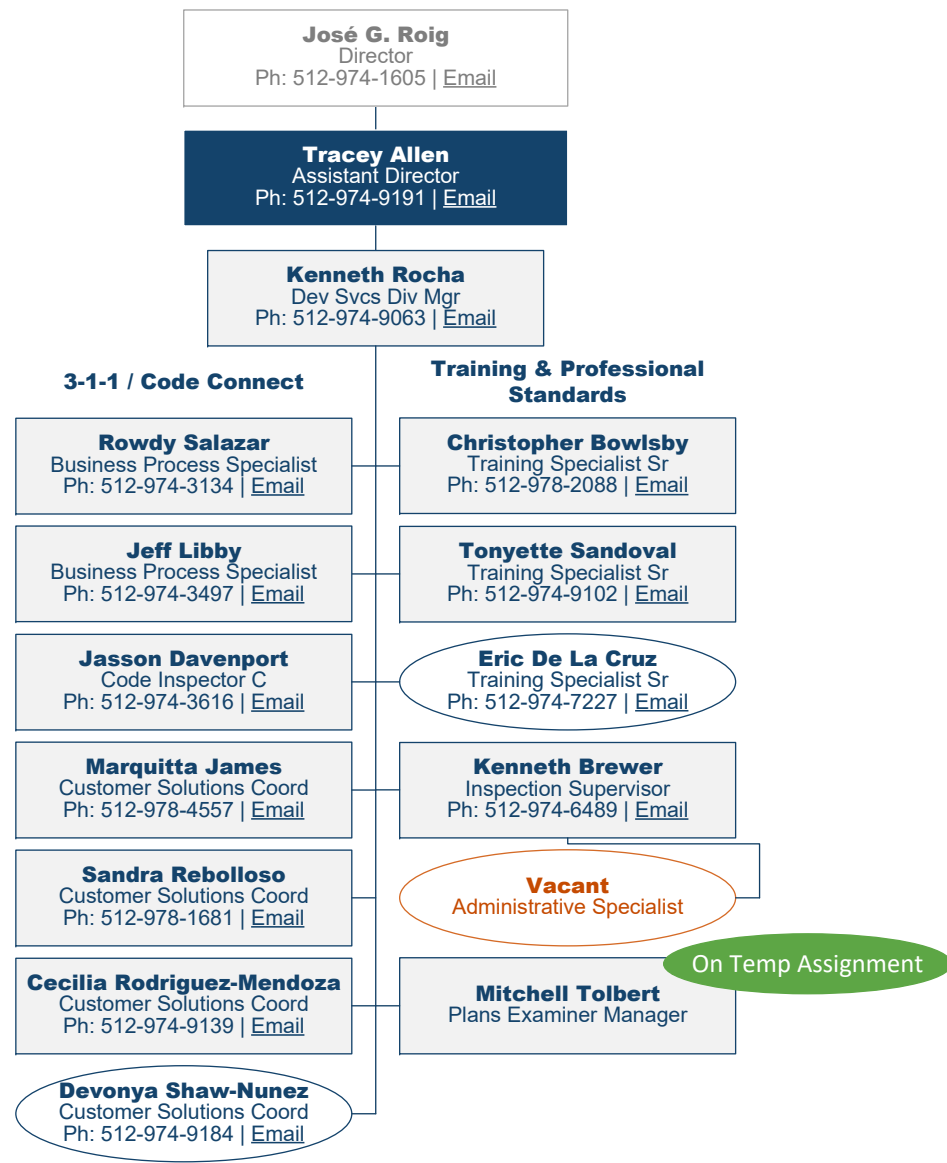
✓ Information Technology

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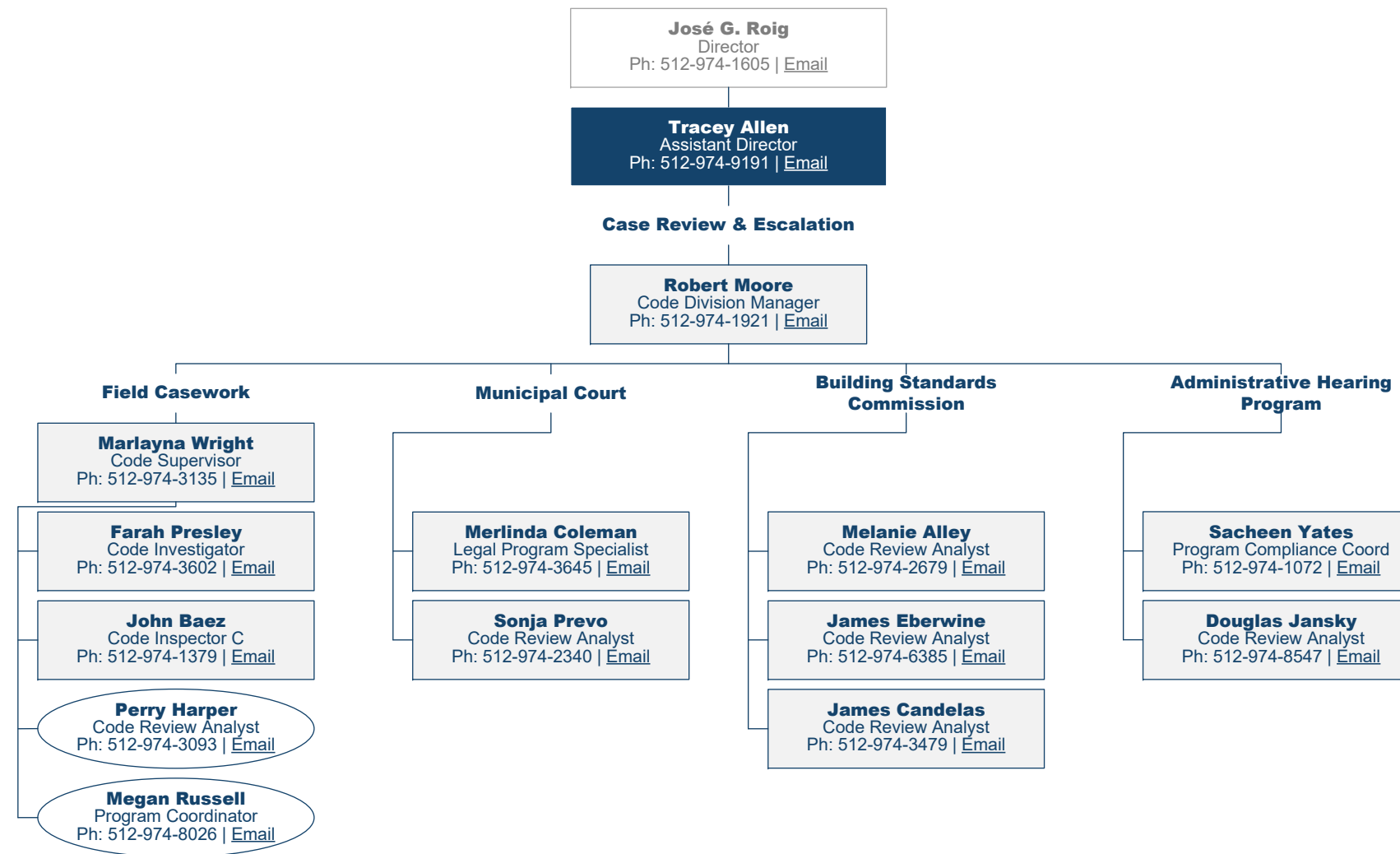


6.2 | SUPPORT SERVICES

- ✓ Training & Professional Standards
- ✓ 3-1-1
- ✓ Code Connect



6.3 | SUPPORT SERVICES
 ✓ Case Review & Escalation



6.4 | CUSTOMER & EMPLOYEE EXPERIENCE

- ✓ Human Resources
- ✓ Safety, Fleet, Tools & Equipment, Dispatch
- ✓ Records Management, Information Requests & SOP

