



HOW TO ACCESS SERVICES DURING COVID

Austin/Travis County
Community Health Plan



DR. DOUGLASS

Dell Medical School – Infectious Diseases

FREE PUBLIC COVID-19 TESTING NOW AVAILABLE via [Austin Public Health](#)

Are you experiencing symptoms of COVID-19?

Visit: www.austintexas.gov or call **512-972-5560**

Answer a few questions to see if you are eligible for testing.
Eligibility is determined by symptoms and individual risk factors.

*CommUnity Care also offers free testing; more info next



ISELA GUERRA

Central Health



CENTRAL HEALTH

If you are **uninsured and have lost your job**, you may be eligible for one of Central Health's coverage programs, MAP or MAP BASIC

512-978-8130

**Medical Access Program
(MAP)**

Programa de Acceso Médico



CENTRAL HEALTH

Si no tiene seguro o ha perdido su trabajo, puede ser elegible para uno de los programas de cobertura de Central Health – MAP o MAP BASIC

512-978-8130





COMMUNITY CARE CLINICS

Testing Sites and Clinic Services



Serving Central Texas since the 1970s. We accept Medicaid, Medicare, MAP, CHIP, Sliding Fee Scale, and many private insurance plans.

Behavioral Health, Nutrition Counseling, and Clinical Pharmacy Services are available at multiple sites by referral.

Appointments and Eligibility 512-978-9015

For MAP 512-978-8130

Austin Resource Center for the Homeless (ARCH)

Family medicine and behavioral health services
500 E. 7th St., Austin, TX 78701
Phone: 512-978-9920

Austin OB/GYN Clinics

Pregnancy testing, pre and post natal care, labor and delivery, well woman's exams, and other women's health services. Phone: 512-978-8700

Austin OB Riverside

2410 E. Riverside Dr. Suite G-2, Austin TX 78741

Austin OB Springdale

7112 Ed Bluestein Blvd Suite 105, Austin, TX 78723

Austin OB Bastrop

301 Hwy 71W Suite 111, Bastrop, TX 78602

Austin OB Manor

14008 Shadowglen, Hwy 290, Ste 302, Manor, TX 78653

Ben White Dental

General & pediatric dentistry
1221 W. Ben White, #112B, Austin, TX 78704
Phone: 512-978-9700

Care Connection Clinic

Internal medicine, family medicine, behavioral health services – Referral only
3706 S. First Street, Austin, TX 78704
Phone: 512-978-8080
Fax: 512-776-0458

Carousel Pediatrics

North Lamar – Medical, Dental
9411 North Lamar, Suite 120, Austin, TX 78753
Phone: 512-744-6000

Springdale – Medical, Dental
7112 Ed Bluestein Blvd., Suite 100, Austin, TX 78723
Phone: 512.744.6000

Riverside – Medical, Dental
2237 East Riverside Dr. Suite 101-C, Austin, TX 78741
Phone: 512.744.6000

Southbrook – Medical
6425 S. I-35 Suite 100, Austin, TX 78744
Phone: 512.744.6000

Round Rock – Medical
1201 South I-35, Suite 303, Round Rock, Texas 78664
Phone: 512.744.6000

CUC@ Integral Care

Family medicine – Referral only
5015 South IH-35, Austin, TX 78744,
Phone: 512-804-3202

David Powell

HIV/AIDS treatment by referral only,
Behavioral health services, pharmacy
4614 North IH-35, Austin, TX 78751
Phone: 512-978-9100

Del Valle Health Center

Family medicine
3518-A FM 973, Del Valle, TX 78617
Phone: 512-978-9760

*Open Mondays & Tuesdays 8am-7pm;
Saturdays, 8am-4:30 pm

East Austin

Pediatrics, women's health, maternity care, behavioral health services
211 Comal St., Austin, TX 78702
Phone: 512-978-9200

Hancock

Family medicine, walk-in appointments ONLY
(Sunday-Monday 8am-8pm)
1000 E. 41st St., Ste. 925, Austin, TX 78751
Phone: 512-978-9940

Hornsby Bend Health Center

Primary care, women's health, and on-site lab.
1412 Hunters Bend Road
Austin, TX 78725
Hours: Mondays and Tuesday 10am-7pm, Fridays 7am-4pm
Phone: 512-978-8881 to make an appointment

Manor

Family medicine including children, behavioral health services
600 W. Carrie-Manor St., Manor, TX 78653
Phone: 512-978-9780

North Central

Family medicine, behavioral health services, internal medicine, pediatrics, dental, women's health, maternity care, specialty care, tele-psychiatry, mammography, x-ray, and extended hours
1210 W. Braker Lane, Austin, TX 78758
Primary Care: 512-978-9300
Dental: 512-978-9880

Oak Hill

Family medicine including children, behavioral health services, women's health, maternity care
8656-A Hwy 71 West, Suite C, Austin, TX 78735
Phone: 512-978-9820

Pflugerville

Family medicine including children, maternity care, behavioral health services
15822 Foothill Farms Loop, Pflugerville, TX 78660
Phone: 512-978-9840

Rundberg

Family medicine, Internal medicine, pediatrics, behavioral health services
825 E. Rundberg, #81, Austin, TX 78753
Phone: 512-978-9600

Sandra Joy Anderson

Community Health & Wellness Center
Family medicine including, pediatrics, mental health, women's health services, behavioral health services
1705 East 11th St. Austin, TX 78702
Phone: 512-978-8400

South Austin

Family medicine, Internal medicine, pediatrics, dental, women's health, maternity care, behavioral health services
2529 S. First St., Austin, TX 78704
Primary Care: 512-978-9500
Dental: 512-978-9865

Southeast Health and Wellness Center

Family medicine, Internal medicine, pediatrics, dental, specialty, behavioral health services, walk-in care, pharmacy, and the Blackstock Family Medicine Residency Clinic.
Walk-in services: 7:15am-8pm Monday-Saturday
2901 Montopolis Drive, Austin, TX 78741
Primary Care: 512-978-9901
Dental: 512-978-9955

William Cannon

Family medicine including children, women's health and maternity care, clinical pharmacy, dietitian services, behavioral health, telepsychiatry (via video conference), lab
6801 S IH-35, #1-E, Austin, TX 78744
Phone: 512-978-8750

When You Just Can't Wait – Convenient Care/Walk-In Services Cuando no puede esperar – convenientes servicios y atención sin cita

If you are experiencing an illness or minor injury that needs prompt care after-hours, we now have a walk-in clinic with expanded hours at our Hancock and Southeast Health and Wellness Center locations. During office hours, we ask that you first call your primary care provider to see if he or she can see you that day. If not, your provider will refer you to one of these two locations.

Some of the things we treat include:

Cough, cold or sore throat
Fever of flu symptoms, vomiting
Ear infection
Cuts, bumps and sprains
Twisted or sprained ankle
General wound care
Minor skin rash
Mild asthma
Basic laboratory testing
Minor procedures
Urinary tract infections
If you aren't sure, call us.

Si está enfermo o tiene alguna lesión menor y necesita atención con prontitud después del horario regular, los centros de salud de Hancock y Southeast Health and Wellness Center ahora tienen un horario extendido sin la necesidad de pedir una cita. Durante las horas de consulta, le pedimos que primero llame a su proveedor de atención primaria para ver si lo puede atender ese día. Si no puede, su proveedor lo remitirá a uno de estos dos centros.

Algunas cosas que atendemos son:

Tos, resfrío o dolor de garganta
Fiebre, síntomas de gripe, vómito
Infección de oídos
Cortes, chichones y esguinces
Torcedura o esguince de tobillos
Curaación general de heridas
Salpullido de la piel
Asma leve
Análisis de laboratorios básicos
Procedimientos menores
Infecciones en las vías urinarias
Si usted no está seguro, llámenos.

Hancock Health Center
1000 E. 41st St., Bldg. #925
512-978-9940



Hours/Horas
8am-8pm, Daily (todos los días)

Southeast Health and Wellness Center
2901 Montopolis Drive
512-978-9901



Hours/Horas
7:15am-8pm, Monday-Saturday
Closed Sundays and holidays
7:15am-8pm, Lunes a Sábado
Cerrado los domingos y los días festivos



CommUnityCare COVID-19 Testing Sites

TESTING INFORMATION

- We will test anyone with or without symptoms or who has been in contact with someone with COVID-19.
- Testing is free for the uninsured, if you have insurance we will bill the insurance company.
- No appointment or doctor's referral needed.
- Walk-up testing available

LOCATIONS

MONDAY

Barbara Jordan Elementary
6711 Johnny Morris Rd,
Austin, TX 78724

Hours: 9:00am-12pm; 1:00-4:00 pm

* On 6/29 New Hours: 6:30am - 1:30pm

Hancock

1000 E. 41st, Austin, TX 78751

Hours: 6:30am - 1:30pm

Pflugerville

15822 Foothill Farms Loop,
Pflugerville, TX 78660

Hours: 6:30am - 1:30pm

William Cannon

6801 S IH35, #1-E,
Austin, TX 78744

Hours: 6:30am - 1:30pm

TUESDAY

Hancock

1000 E. 41st, Austin, TX 78751

Hours: 6:30am - 1:30pm

Hornsby-Dunlap Elementary

13901 FM 969, Austin, TX 78724

Hours: 9:00am-12pm; 1:00-4:00 pm

* On 6/29 New Hours: 6:30am - 1:30pm

WEDNESDAY

Hancock

1000 E. 41st, Austin, TX 78751

Hours: 6:30am - 1:30pm

Manor Senior High

14832 FM 973, Manor, TX 78653

Hours: 9:00am-12pm; 1:00-4:00 pm

* On 6/29 New Hours: 6:30am - 1:30pm

William Cannon

6801 S IH35, #1-E
Austin, TX 78744

Hours: 6:30am - 1:30pm

THURSDAY

Hancock

1000 E. 41st, Austin, TX 78751

Hours: 6:30am - 1:30pm

Southeast Metro Park

4511 Highway 71 E,
Del Valle, TX 78617

Hours: 9:00am-12pm; 1:00-4:00 pm

* On 6/29 New Hours: 6:30am - 1:30pm

FRIDAY

Barbara Jordan Elementary

6711 Johnny Morris Rd,
Austin, TX 78724

Hours: 9:00am-12pm; 1:00-4:00 pm

* On 6/29 New Hours: 6:30am - 1:30pm

Hancock

1000 E. 41st, Austin, TX 78751

Hours: 6:30am - 1:30pm

Pflugerville

15822 Foothill Farms Loop,
Pflugerville, TX 78660

Hours: 6:30am - 1:30pm

William Cannon

6801 S IH35, #1-E
Austin, TX 78744

Hours: 6:30am - 1:30pm

SATURDAY

Hancock

1000 E. 41st, Austin, TX 78751

Hours: 6:30am - 1:30pm



If you have
questions call
the COVID-19
Hotline:
512-978-8775



CommUnityCare Sitios de Prueba de COVID-19

LOCALIZACIONES

LUNES

Barbara Jordan Elementary
6711 Johnny Morris Rd,
Austin, TX 78724

Horarios: 9:00am-12pm; 1:00-4:00 pm

* En 6/29 Horarios Nuevos: 6:30am-1:30pm

Hancock

1000 E. 41st, Austin, TX 78751

Horarios: 6:30am - 1:30pm

Pflugerville

15822 Foothill Farms Loop,
Pflugerville, TX 78660

Horarios: 6:30am - 1:30pm

William Cannon

6801 S IH35, #1-E,
Austin, TX 78744

Horarios: 6:30am - 1:30pm

MARTES

Hancock

1000 E. 41st, Austin, TX 78751

Horarios: 6:30am - 1:30pm

Hornsby-Dunlap Elementary

13901 FM 969, Austin, TX 78724

Horarios: 9:00am-12pm; 1:00-4:00 pm

* En 6/29 Horarios Nuevos: 6:30am-1:30pm

MIÉRCOLES

Hancock

1000 E. 41st, Austin, TX 78751

Horarios: 6:30am - 1:30pm

Manor Senior High

14832 FM 973, Manor, TX 78653

Horarios: 9:00am-12pm; 1:00-4:00 pm

* En 6/29 Horarios Nuevos: 6:30am-1:30pm

William Cannon

6801 S IH35, #1-E
Austin, TX 78744

Horarios: 6:30am - 1:30pm

JUEVES

Hancock

1000 E. 41st, Austin, TX 78751

Horarios: 6:30am - 1:30pm

Southeast Metro Park

4511 Highway 71 E,
Del Valle, TX 78617

Horarios: 9:00am-12pm; 1:00-4:00 pm

* En 6/29 Horarios Nuevos: 6:30am-1:30pm

VIERNES

Barbara Jordan Elementary

6711 Johnny Morris Rd,
Austin, TX 78724

Horarios: 9:00am-12pm; 1:00-4:00 pm

* En 6/29 Horarios Nuevos: 6:30am-1:30pm

Hancock

1000 E. 41st, Austin, TX 78751

Horarios: 6:30am - 1:30pm

Pflugerville

15822 Foothill Farms Loop,
Pflugerville, TX 78660

Horarios: 6:30am - 1:30pm

William Cannon

6801 S IH35, #1-E
Austin, TX 78744

Horarios: 6:30am - 1:30pm

SABADO

Hancock

1000 E. 41st, Austin, TX 78751

Horarios: 6:30am - 1:30pm

INFORMACIÓN DE PRUEBA

- Aplicaremos la prueba a cualquier persona con o sin síntomas o que haya estado en contacto con alguien con COVID-19.
- La prueba es gratuita para los no asegurados, si usted tiene seguro, le facturaremos a la compañía de seguros.
- No se necesita cita ni referencia médica.
- Pruebas disponibles para personas caminando.



Si tiene preguntas,
llame a la línea
directa de COVID-19:
512-978-8775



EDWIN MARTY

City of Austin, Office of Sustainability

Get Help Buying Food While School is Closed

Pandemic Electronic Benefit Transfer (P-EBT)

This program (P-EBT) is for families with children who were eligible for free or reduced-price school meals during the 2019-2020 school year.



P-EBT will offer families a **one-time cash benefit of \$285 per child** eligible for free or reduced-price school meals.



P-EBT is not SNAP, but follows the same rules. **Benefits come on a Lone Star Card or Texas P-EBT card** and may be spent on food only, just like SNAP benefits.



Families with children age 5-18 who were already receiving SNAP in March will be automatically enrolled in P-EBT. Funds will be available on existing Lone Star Cards by May 22.

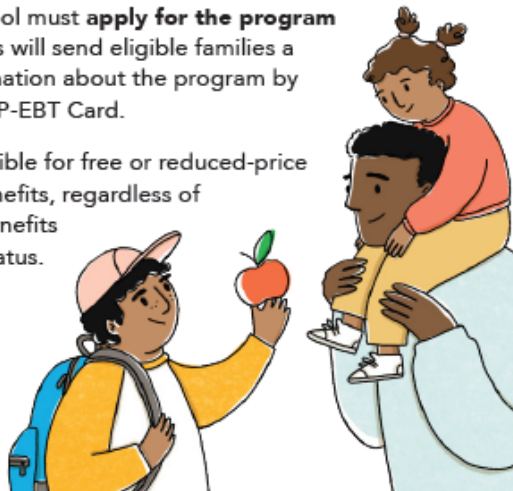


Families who did not receive SNAP in March but have children eligible for free or reduced-price meals at school must **apply for the program online starting June 1**. School districts will send eligible families a link to the application and more information about the program by May 31. Benefits will come on a Texas P-EBT Card.



All **children up to age 21** who are eligible for free or reduced-price school meals are eligible for P-EBT benefits, regardless of immigration status. Receiving these benefits will not affect a family's immigration status.

More information about the program is available online from Texas Health and Human Services (HHSC) at hhs.texas.gov/pebt



Call 3-1-1



5/22/2020

Obtenga ayuda para comprar comida durante el cierre escolar

Transferencia Electrónica de Beneficios durante la Pandemia (P-EBT)

Este programa (P-EBT) es para familias con niños que calificaban para comidas escolares gratis o a precio reducido durante el año escolar 2019-2020.



El P-EBT ofrecerá a las familias un **beneficio único de \$285 por niño** que califique para comidas escolares gratis o a precio reducido.



El P-EBT no es SNAP, pero sigue las mismas reglas. **Los beneficios vienen en una tarjeta Lone Star o P-EBT de Texas** y pueden gastarse únicamente en comida, al igual que los beneficios de SNAP.



Las familias con niños de 5 a 18 años de edad que ya estaban recibiendo beneficios de SNAP en marzo serán inscritas automáticamente en el P-EBT. Los fondos estarán disponibles en las tarjetas Lone Star existentes antes del 22 de mayo.



Las familias que no recibieron beneficios de SNAP en marzo pero tienen niños que califican para comidas escolares gratis o a precio reducido **deben solicitar al programa en línea a partir del 1 de junio**. Los distritos escolares les enviarán a las familias que califiquen un enlace a la solicitud y más información antes del 31 de mayo. Los beneficios vienen en una tarjeta de P-EBT de Texas.



Todos los **niños hasta 21 años de edad** que califican para comidas escolares gratis o a precios reducidos califican para los beneficios de P-EBT, sin importar su situación migratoria. Recibir estos beneficios no afectará la situación migratoria de una familia.

Puede encontrar más información sobre este programa en línea de Salud y Servicios Humanos de Texas (HHSC) en hhs.texas.gov/pebt



Llame al 3-1-1



5/22/2020



Brighter Bites and DiMare Fresh are hosting Produce Distributions.

*Wednesdays- 5/27, 6/3, 6/10, 6/17, 6/24, 7/1, 7/8, 7/15, 7/22, 7/29
10:00AM - while supplies last*

*Gus Garcia Recreation Center
1201 E Rundberg Ln
Austin, TX 78753
Enter from Rundberg Lane



PRODUCE DISTRIBUTION

We are providing 19 pound boxes full of fresh fruits and vegetables for you and your family.



DRIVE THRU OR WALK UP

We will load your vehicle for you, or follow the signs to walk up and pick up!



OUR COMMUNITY

Boxes will be available on a first-come, first-served basis, while supplies last.



The better we nourish, the brighter we flourish.

HOUSTON · DALLAS · AUSTIN · NEW YORK CITY · WASHINGTON, D.C. · SOUTHWEST FLORIDA
WWW.BRIGHTERBITES.ORG

- Wednesday's-Gus Garcia Recreation Center starts @10am (576 boxes)
- Thursday's-Givens Recreation Center starts @9am (320 boxes)
- Friday's-Turner Roberts Recreation Centers starts @9am (512 boxes)

*Thursdays- 5/28, 6/4, 6/11, 6/18, 6/25, 7/2, 7/9, 7/16, 7/23, 7/30
9:00AM - while supplies last*

*Givens Recreation Center
3811 E 12th St #1936
Austin, TX 78721
Enter from Park Rd.

*Fridays- 5/29, 6/5, 6/12, 6/19, 6/26, 7/10, 7/17, 7/24, 7/31
10:00AM - while supplies last*

*Turner Roberts Recreation Center
7201 Colony Loop Dr
Austin, TX 78724
Enter from Colony Loop Dr.



ISRAEL BADILLO

Austin Public Health, Neighborhood Services Unit

City of Austin Utilities

CAP Utility Bill Discount

- The CAP discount for electric customers increases from 10% to 15%.
- CAP customers will not pay the \$10/month Customer Charge and the CAP portion of the Community Benefit Charge.
- Recent program expansion allows customers with household incomes at or below 200% of the Federal Poverty Level may now receive the CAP discount.

Plus 1

- Customers who experience financial hardship due to the effects of COVID-19 are now eligible for the Plus 1 Program
- Council authorized additional funding, and COA Utilities will work with people even after Sept. 30.

They can apply at austinbillhelp.com now ! Or call **512-765-9721**



ELLEN RICHARDS

Austin Public Health, Neighborhood Services Unit

Services during COVID-19

- Integral Care is open and providing services
 - For your safety, more services are provided by telephone and telehealth.
 - Face to face appointments are limited but available at specific locations.
 - Any person coming to Integral Care is screened for symptoms.
 - Masks are required at all locations.
 - Updated information is available at:
 - <https://integralcare.org/en/covid-19-update/>



Call 512-472-HELP (4357)
24 hours/day 7 days/week

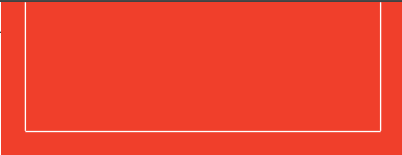
Help yourself or someone you know who is in crisis

Get screened for services

Get an appointment for telehealth or face to face services (all locations)

More Information: www.integralcare.org





LAURA PEVETO

Travis County, Health and Human Services

Travis County – Community Centers

JONESTOWN



PFLUGERVILLE



MANOR



DEL VALLE



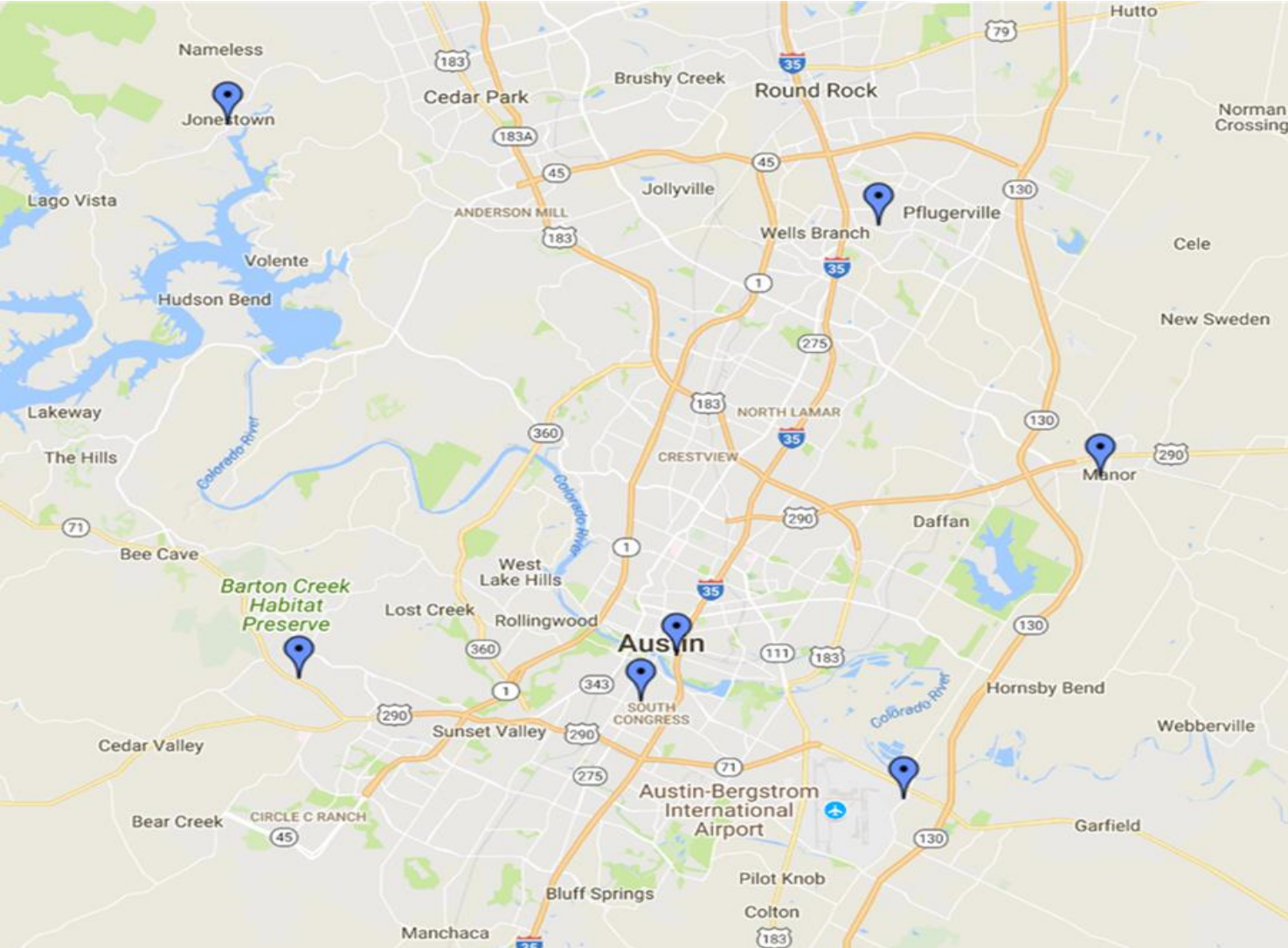
OAK HILL



PALM SQUARE



POST ROAD



Travis County – Community Centers

Locations and Contact Information

Downtown Austin: Palm Square Building

100 N. IH 35, Suite 2000

Austin, Texas, 78701

Phone: 512-854-4120

Fax: 512-854-4118

Email: palmsquarecc@traviscountytexas.gov

South Austin: Post Road

2201 Post Road, Suite 101

Austin, TX 78704

Phone: 512-854-9130

Fax: 512-854-9158

Email: postroad@traviscountytexas.gov

Food Pantries
Rental and Mortgage Assistance
Utility Assistance

Del Valle

3518 FM 973 S.

Del Valle, Texas, 78617

Phone: 512-854-1520

Fax: 512-854-1528

Email: delvalle@traviscountytexas.gov

Jonestown

18649 FM 1431 Suite 6A

Jonestown, Texas, 78645

Phone: 512-854-1500

Fax: 512-854-1510

Email: hhs.northwestrural@traviscountytexas.gov

Pflugerville

15822 Foothill Farm Loop

Pflugerville, Texas, 78660

Phone: 512-854-1530

Fax: 512-854-1543

Email: pflugerville@traviscountytexas.gov

Manor

600 W. Carrie Manor St.

Manor, Texas, 78653

Phone: 512-854-1550

Fax: 512-854-1559

Email: manor@traviscountytexas.gov

Food Pantries
Rental and Mortgage Assistance
Utility Assistance

Oak Hill

8656 TX-71, Suite 100

Austin, Texas, 78735

Phone: 512-854-2130

Fax: 512-854-2145

Email: oakhill@traviscountytexas.gov

Travis County – Community Centers Services

- All Community Centers operate **Monday – Friday 8-5pm**
Due to COVID 19 all services are completed through telephone, online or by appointment. No Walk-Ups.
- **7 Community Centers** – choose the location that is most convenient to you and **CALL** for guidance on how to access services. Due to COVID 19 wait times have increased for callers. County staff work as efficiently as possible to answer all calls promptly.
- Community Centers provide these primary services: **Food Pantries, Rent or Mortgage Assistance** and **Utility Assistance**



COMMENTS AND
QUESTIONS?



Our Sponsors:



**CENTRAL
HEALTH**



Austin Transportation Department

